

TIBCO ActiveMatrix BusinessWorks™

Getting Started

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Contents

Contents	2
About the Getting Started Guide	4
Orientation	5
TIBCO Business Studio™ for BusinessWorks™	5
Application Development	6
Web Services	8
Shared Resources	8
Cheat Sheet	9
REST Support	11
REST Documenter and Tester	12
Creating REST Services in the Rest Service Wizard	12
Discovering API Models from TIBCO Business Studio for BusinessWorks	14
Importing an API Model into your Workspace	16
Creating an XML Schema for a Swagger File	18
Consuming a REST Endpoint in TIBCO Business Studio for BusinessWorks	19
Synchronizing the Imported REST API Models in TIBCO Business Studio for BusinessWorks	21
Archive Files	21
Debugger	23
Run Time	25
Deployment	26
File Poller Tutorial	27
Creating a New Project	27
Configuring the FilePoller Project	29
Testing the FilePoller Application in the Debugger	32

REST Reference Tutorial	34
Administration Tutorial	38
Running Admin Sample Scripts	38
Testing the Deployed RESTful BookStore Application from Admin UI	43
Defining and Deploying Multiple AppSpaces and AppNodes	47
Core Admin Sample Scripts	48
TIBCO Documentation and Support Services	66
Legal and Third-Party Notices	68

About the Getting Started Guide

This guide contains tutorials that are designed to familiarize you with a representational set of activities you might use to develop an application. By referring to these simple tutorials, you can understand how to use TIBCO ActiveMatrix BusinessWorks™ within each phase of the project life cycle.

These tutorials illustrate the basic activities for creating an application, building and testing a simple REST service, and basic information on deploying the Administration sample applications using the provided scripts.

For more information, see one of the following topics:

- [File Poller Module Tutorial](#): Guides you through creating a simple process and running it.
- [REST Service Tutorial](#): Walks you through the steps to build and test a simple REST Service using TIBCO Business Studio for BusinessWorks and the Swagger UI.
- [REST Reference Tutorial](#): Shows you how to create a simple REST Invoke to an existing REST Service defined by a Swagger specification.
- [Administration Tutorial](#): Provides information about the administration framework and deploying sample applications using the provided scripts.

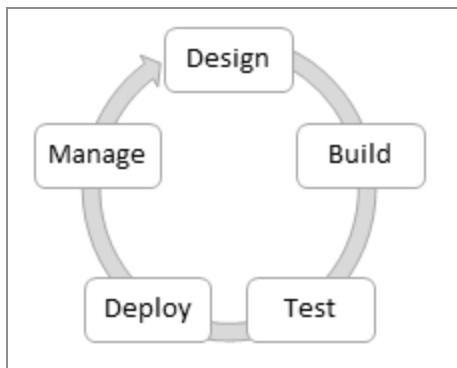
The [Orientation](#) section introduces you to the TIBCO Business Studio™ for BusinessWorks™ development environment. Before you continue, read the *ActiveMatrix BusinessWorks Concepts* guide to familiarize yourself with the ActiveMatrix BusinessWorks concepts and terminology.

Orientation

ActiveMatrix BusinessWorks is an integration product suite for enterprise, web, and mobile applications.

TIBCO Business Studio for BusinessWorks allows you to create services and integrate applications using a visual, model-driven development environment, and then deploy them in the ActiveMatrix BusinessWorks™ runtime environment.

TIBCO ActiveMatrix BusinessWorks™ Express is an integration product suite for enterprise, web, and mobile applications. The software allows you to create services and integrate applications using a visual, model-driven development environment, and then deploy them in the ActiveMatrix BusinessWorks™ Express runtime.



This product uses Eclipse-based graphical user interface (GUI) provided by TIBCO Business Studio for BusinessWorks to define business processes and generate deployable artifacts in the form of archive files. These deployable artifacts can be:

- deployed and run in the product runtime, and
- managed using the administration command line console or bwadmin, or the web-based Admin UI.

TIBCO Business Studio™ for BusinessWorks™

TIBCO Business Studio for BusinessWorks is the design-time IDE (based on Eclipse) where you create and test your processes.

You use TIBCO Business Studio for BusinessWorks for end-to-end application development. You can create new services, orchestrate business process, and integrate applications in a short time. A model-driven development approach is supported, with a rich set of palettes for process design. These palettes can be used to visually create and test business processes that connect to various technologies such as a database, messaging servers, and so on.

To open TIBCO Business Studio for BusinessWorks:

TIBCO Business Studio is installed as part of TIBCO ActiveMatrix BusinessWorks Express. To start TIBCO Business Studio:

- On Unix: Run the TIBCO Business Studio for BusinessWorks executable located in the `$TIBCO_HOME/studio/<version>/eclipse/` directory.
- On Windows: Click **Start > All Programs > TIBCO > TIBCO_HOME > TIBCO Business Studio <version_number> > Studio for Designers**

On the **Workspace Launcher** dialog, accept the default workspace or browse to create a new workspace, and click **OK**.

When TIBCO Business Studio for BusinessWorks starts, the default development environment, a *workbench*, is displayed.

For more information about samples in TIBCO Business Studio for BusinessWorks, see the section Accessing Samples in the *TIBCO ActiveMatrix BusinessWorks™ Samples* guide.

Application Development

Applications solve integration problems of varying complexity. Using TIBCO Business Studio for BusinessWorks, applications can be developed using an application-oriented integration style or a service-oriented integration style. How you design your application's integration style depends on the following factors:

- Speed of integration
- Data abstraction
- Richness of operation primitives
- Typical endpoints

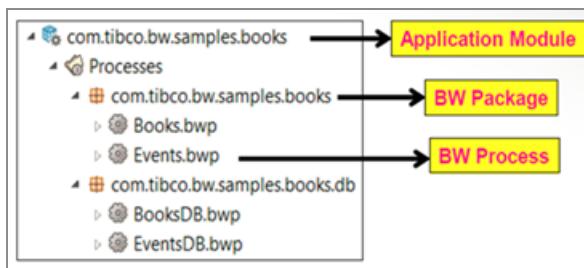
For more information about an application's integration style and other application design considerations, see "Application Design Considerations" in the *ActiveMatrix BusinessWorks Application Development* guide.

Processes allow you to implement business logic that can obtain and manage the flow of information in an enterprise between a source and different destinations. In process-driven design, the business processes or integration flows are first realized and captured. For more information about process design, see "Process Design Considerations" in the *ActiveMatrix BusinessWorks Application Development* guide.

Processes developed in TIBCO Business Studio for BusinessWorks are saved in an application module. Application modules are equivalent to projects and are saved to folders on the disk. The TIBCO Business Studio for BusinessWorks workspace contains one or more application modules.

- An application module contains one or more packages
- A package contains one or more processes, which in turn are main processes or subprocesses
- A process is stored as a single file with a .bwp extension

An application module contains a special folder called **Processes**. This folder contains the user created processes. In addition, an application module also contains folders to store WSDL files, schemas, and shared resources. The **Processes** folder is shown below.



Note: A package should follow the Java naming convention.

Processes are designed in the **Process Editor**. Activities and shared resources help you rapidly design business processes. An activity is the individual unit of work in a process. There are multiple ways to add an activity to a process: from the right-click menu on the **Process Editor**, from the palettes, and from the **File Explorer** or **Project Explorer**. To add an activity from the palette, select it and drop it on the **Process Editor**.

Implemented services are shown as chevrons on the left side of the **Process Editor**. References that are invoked are shown on the right side of the **Process Editor**. For a simple process, services and references are optional.

Web Services

Web services are application components that communicate using open standard protocols. You can develop SOAP-based web services using the Generate Concrete WSDL Wizard. The wizard generates a WSDL file and the appropriate response activities. You can develop REST-based web services using the REST Service Wizard in ActiveMatrix BusinessWorks.

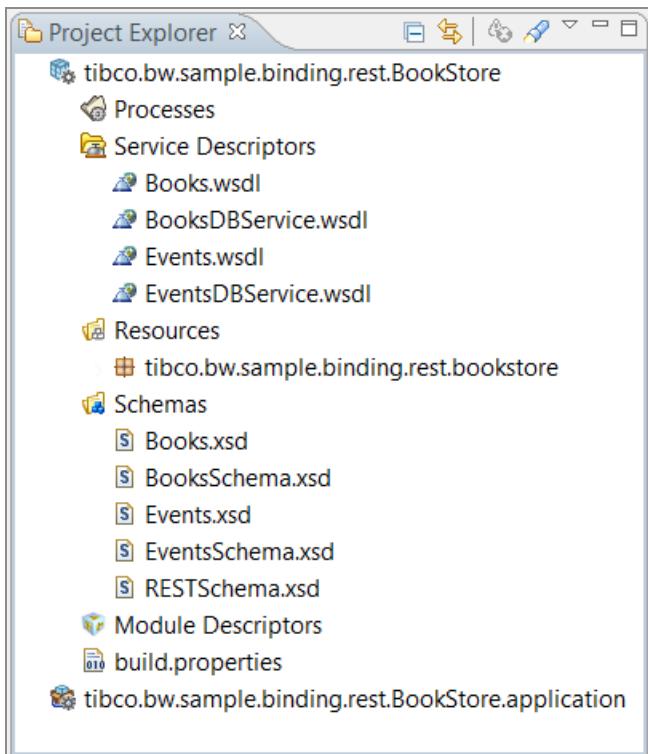
Select a WSDL file in the **Project Explorer** and drop it on the **Process Editor** to implement a web service. Dropping the WSDL file displays a menu for creating services or implementing operations. Response activities are automatically generated.

To create a REST service, select a path under the `.json` file in the **Service Descriptors** folder and drop it on the **Process Editor** to implement a web service. When you drop the path, it displays a menu with an option to create a service or a reference.

Shared Resources

Shared resources are configurations that are shared among activities. These are resources such as database, JMS and HTTP connections, and connections to other servers. Resources are added to special folders in the **Project Explorer**. The following image shows these folder in the **Project Explorer**.

Shared Resources Folders in Project Explorer



The following types of folders for shared resources can exist in a project.

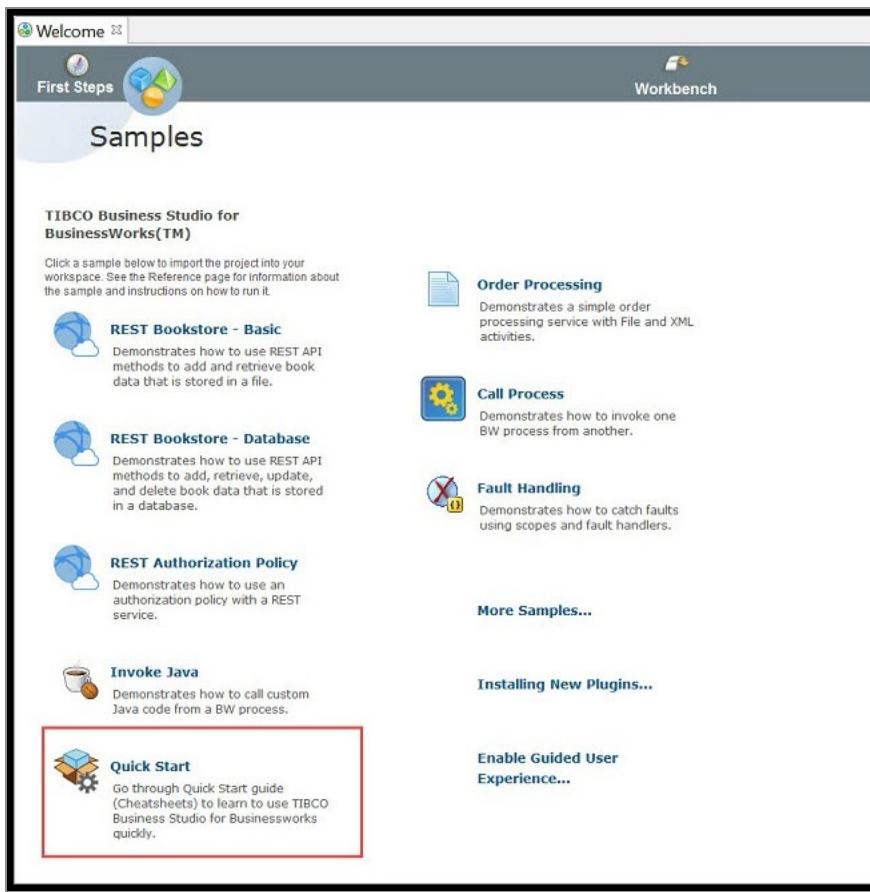
- **Resources**: Contains shared resources used by activities in a process.
- **Schemas**: Stores XSD (schema) files.
- **Service Descriptors**: Stores WSDL and JSON files.

Cheat Sheet

A quick reference help is available in the form of cheat sheets for few common tasks in TIBCO Business Studio for BusinessWorks.

Open a cheat sheet using any one of the following ways:

- On the Welcome page, click the Quick Start link. If you open TIBCO Business Studio for BusinessWorks in a new workspace, the Welcome screen is displayed. If you open TIBCO ActiveMatrix BusinessWorks™ in an existing workspace, open the Welcome page by using **Help > Welcome**.



- Click **Help > Cheat Sheets**.

Cheat sheets are available for the following tasks:

- Adding unit testing to a project.
- Creating a basic SOAP application.
- Creating an application using Java Invoke.
- Configuring a JMS connection and creating a JMS send message application.
- Configuring a JDBC connection using custom driver.
- Developing a REST API to expose a SOAP service.
- Exposing a SOAP service via REST API.
- Using security policies in a project.

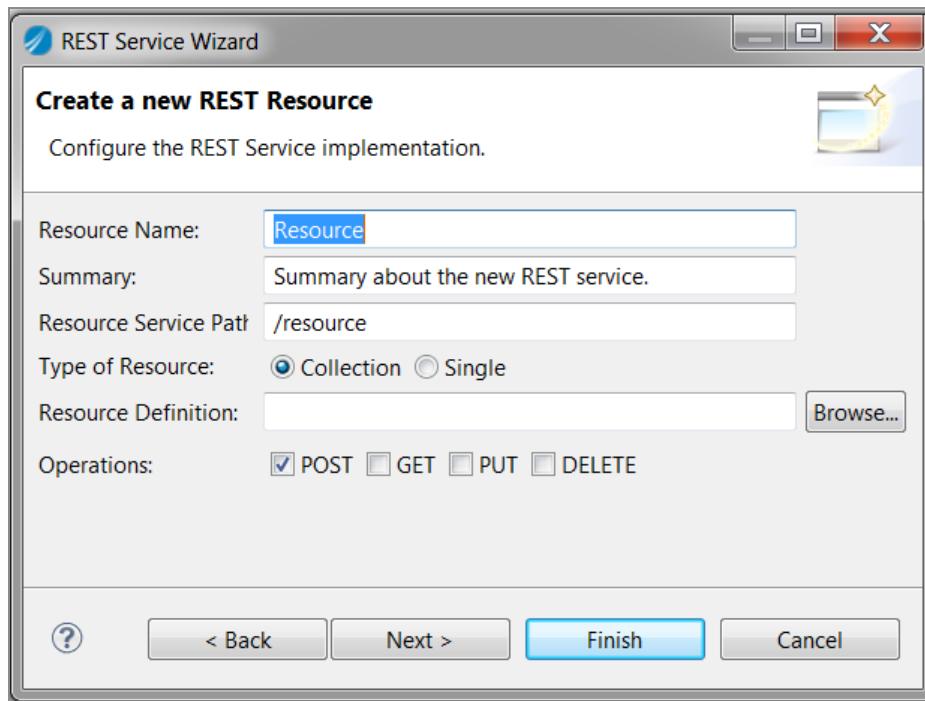
REST Support

The REST Service wizard is used to build RESTful services.



Note: When you create a REST service, make sure to edit the **Default Host** field in the HTTP Connection Resource to reflect the actual host name. By default, the Default Host field is set to localhost.

REST Service Wizard



Developing a RESTful service is a simple three step process:

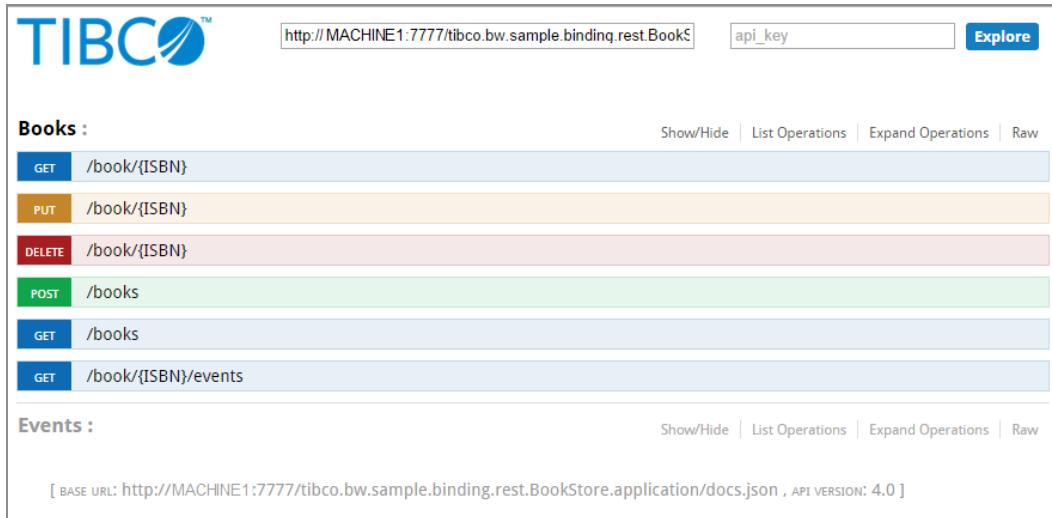
1. Name the REST resource.
2. Choose the resource definition (the XSD schema).
3. Choose the REST operations to implement.

The input and output messages for the operations are automatically generated along with a Response activity. An HTTP shared resource is also generated with the default configuration. You can then add activities and implement the business logic for each operation in the process.

REST Documenter and Tester

A REST documenter and tester is automatically generated for a REST resource. The documentation is based on the Swagger specification and is rendered using the Swagger UI.

Swagger UI



The screenshot shows the TIBCO REST Documenter and Tester interface. At the top, there is a navigation bar with the TIBCO logo, the URL <http://MACHINE1:7777/tibco.bw.sample.binding.rest.BookS>, a search bar for 'api_key', and a 'Explore' button. Below the navigation bar, there are two sections: 'Books:' and 'Events:'. The 'Books:' section contains a list of REST operations: GET /book/{ISBN}, PUT /book/{ISBN}, DELETE /book/{ISBN}, POST /books, GET /books, and GET /book/{ISBN}/events. Each operation is represented by a colored button (blue for GET, orange for PUT, red for DELETE, green for POST, and grey for the last two). The 'Events:' section is currently empty. At the bottom of the interface, there is a note: '[BASE URL: http://MACHINE1:7777/tibco.bw.sample.binding.rest.BookStore.application/docs.json , API VERSION: 4.0]'.

This Swagger based interface provides a convenient and quick way to:

- View REST endpoints and operations implemented by the REST resource service.
- Examine the inputs and outputs for each operation in JSON format.
- Enable **Input** fields to specify JSON or XML input for each operation.
- Invoke an operation and receive a live response for the input supplied.

Creating REST Services in the Rest Service Wizard

You use the REST Service Wizard to create a RESTful service or simply drag and drop a process to the left of the **Process Editor** to create a REST service.

i **Note:** When you create a REST service, make sure to update the **Default Host** field in the HTTP Connection Resource to reflect the actual host name. By default, the **Default Host** field is set to localhost.

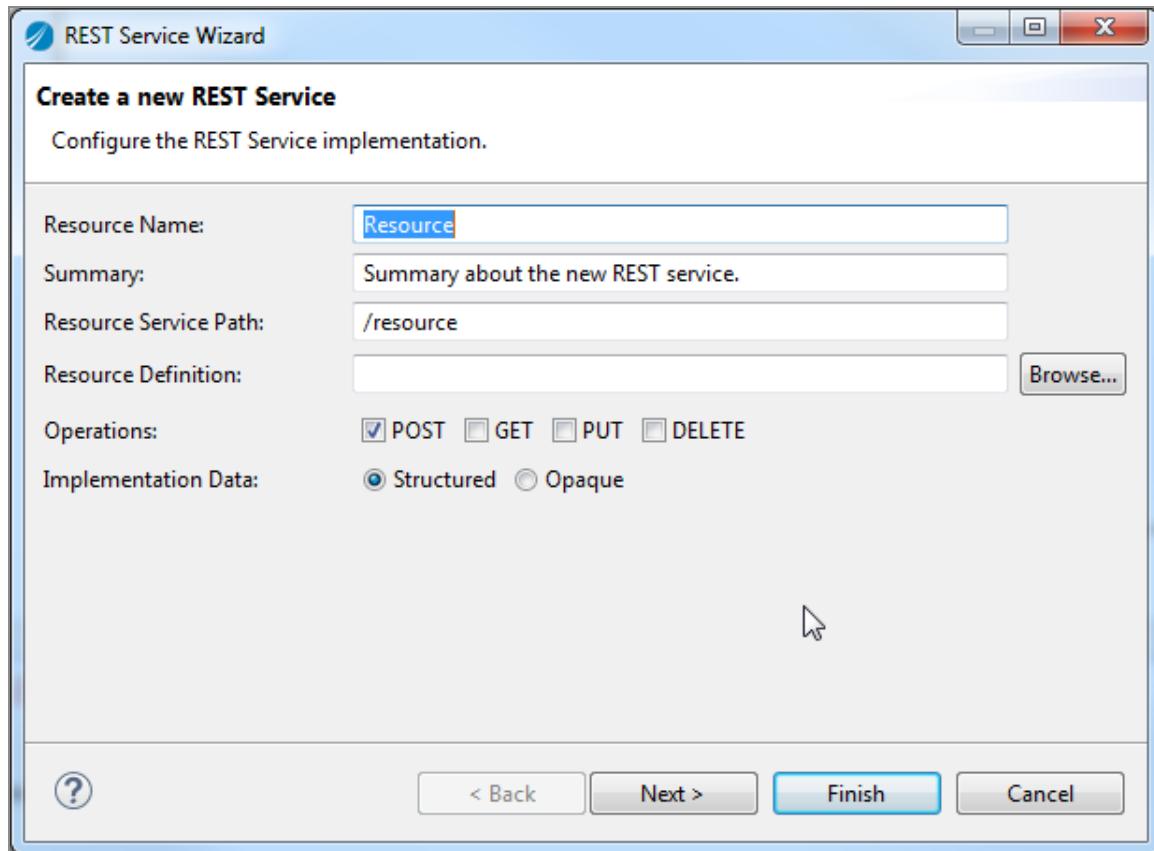
Follow these steps to create a REST service using the REST Service Wizard:

Procedure

1. Right-click on a process in the **Project Explorer** and select **New > BusinessWorks REST Resource**.

The REST Service Wizard opens.

REST Service Wizard



2. Specify a name for the REST resource.
3. Choose the resource definition (the XSD schema).
4. Select the REST operations to implement.
5. Click **Next** to configure the operations or click **Finish**.

Discovering API Models from TIBCO Business Studio for BusinessWorks

To view the APIs that reside on your local machine or on a remote server, use the **API Explorer** view in the TIBCO Business Studio for BusinessWorks.

Before you begin

For the API Explorer to discover the APIs residing on a remote server, the remote server must be up and running.

You can set up the locations to which you want the API Explorer to connect and look for the APIs. To do so, follow the steps below.

Procedure

1. In TIBCO Business Studio for BusinessWorks, go to the **API Explorer** view.
2. In the **API Explorer** tab, click the **View Menu** downward-facing triangle icon (✉) and select **Settings**.

The Settings dialog box is displayed.

The registries for the TIBCO ActiveMatrix BusinessWorks™ - API Modeler and the samples folder installed on your local machine are configured and appear in the API registry configurations box by default. In this dialog, you can specify how the discovered APIs appear in the API Explorer:

- **API Presentation** - specifies how the APIs appear in the **API Explorer**
Flat - displays the APIs as a flat list with each API's version number displayed next to its name in parenthesis. If there are multiple versions of the same API, each version is shown as a separate API, hence multiple APIs with the same name but different version numbers.
Hierarchical - displays every API as a hierarchy of API name label with version number folder under it and the actual API under the version folder. If there are multiple versions for an API, each version is listed in its own separate folder under the API name label.
Latest Version - displays only the latest version of the API, even though there are multiple versions available.
- **Group by API registry** - groups the APIs according to the registry from which

they were discovered

- **API registry configurations** - displays the list of API registries that are currently configured in your TIBCO Business Studio for BusinessWorks installation.

Select the API registry check boxes to display the APIs.

You can edit an existing registry by clicking the **Edit** button, delete the registry configuration by clicking **Remove**, or changing the order in which the registries show up in the API Explorer by using the **Up** and **Down** button. These button get activated when you click on an API registry name.

3. Click **New** to add a new registry.
4. In the **Create new API Registry client configuration** dialog do the following:
 - a. Enter a name for the API registry that you are mapping to in the **Name** text box.
 - b. Select the **Local** radio button to map a location where the APIs are stored on your local machine's hard drive and navigate to the location using the **Browse** button. Alternatively, select the **Remote** radio button if you want to map to a remote server that contains the APIs and enter the URL for the server in the **URL** text box.
5. Click **Finish**.

You should now see the APIs displayed in the **API Explorer** in the format that you specified in the Settings dialog box. Expanding an API show you its version, the resource path, and the operations to perform on that resource.



Note: Organizations can have multiple owners, and a list of owners is displayed in the Edit API Registry client configuration page.

The **API Explorer** view has the following quick-access buttons that you can use to format the way the APIs are listed:

- **Refresh**
- **Expand All**
- **Collapse All**

-  **Group by API Registry**
-  **API Presentation**
-  **API Registries.** Selecting a registry from this drop-down list toggles between displaying and hiding the registry in the **API Explorer**.

Use the search filter that appears at the bottom of the **API Explorer** view to search for API names that match the string that you enter in the **Filter** text box. You can search by typing in the version number, the full API name, or a full word within an API name. Wildcards are not supported. The search is case insensitive.

Importing an API Model into your Workspace

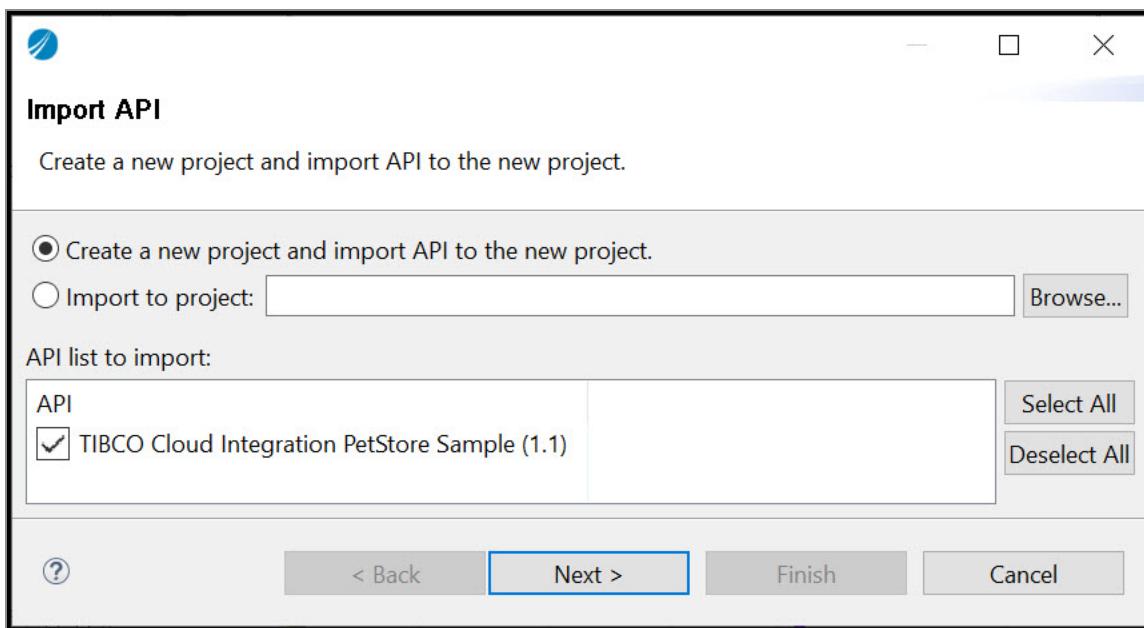
The APIs that are discovered from local and remote servers are displayed in the **API Explorer** tab of the ActiveMatrix BusinessWorks. You can use these APIs in your project by importing them into the **Service Descriptors** folder of the project. The .json file for the API gets copied into the application module.

To import the APIs from the **API Explorer** into your project follow these steps.

Procedure

1. Right-click on one or more API names in the **API Explorer** and select **Import**.

The Import API dialog opens.

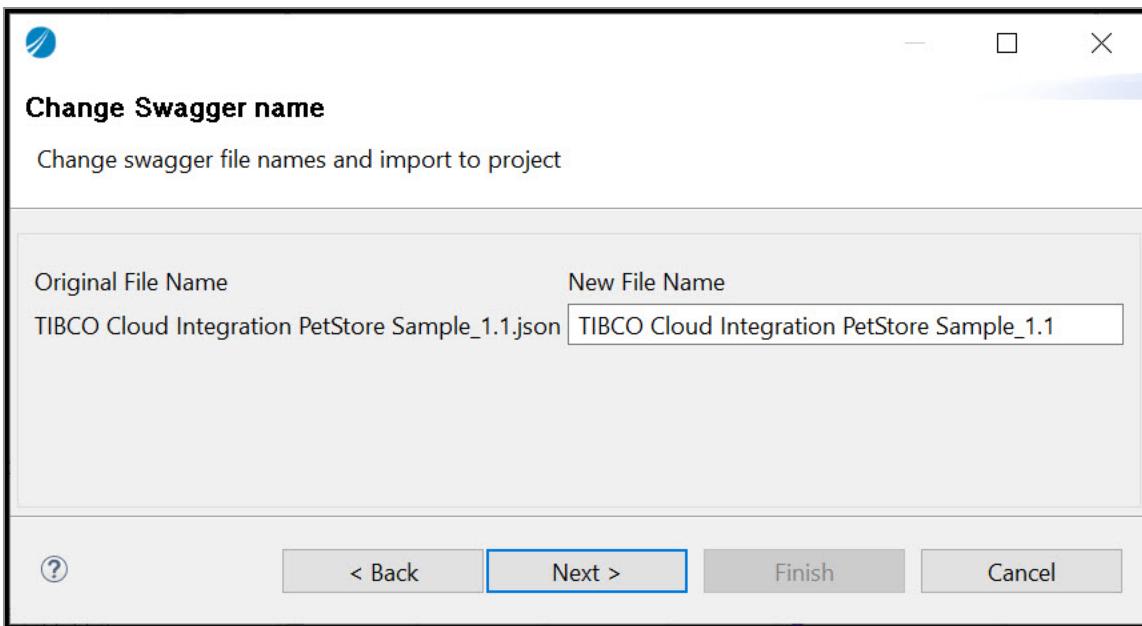


Every API you selected in the **API Explorer** is listed in this dialog. If an API has multiple versions, all versions are listed. By default, all APIs listed here are selected. You can deselect APIs that you do not want to import by clearing its check box.

2. Select the appropriate action and click **Next**.

Option	Description
Import to project	Select the radio button to import the API into an existing project and browse to the project using the Browse button.
Create a new project and import API to the new project	To create a new project and import the API into that project select the radio button.
API list to import	Select the API or the appropriate version of the API when there are multiple versions of the API available.

The Change Swagger name dialog box opens.



Change the swagger file name if required. Click **Next**.

The New BusinessWorks Application Module dialog box opens.

3. Create a new application module with appropriate details and click **Finish**.

You should see the API(s) under the **Service Descriptors** folder of the project. You can create sub-folders under the **Service Descriptors** folder and drag-and-drop APIs into them if you prefer to organize the APIs into a meaningful folder structure.

As an alternative to the above procedure, you can also drag and drop the API from the **API Explorer** into the project's **Service Descriptors** folder.



Note: APIs that were created using a Swagger file must be implemented exactly as defined by the Swagger file. ActiveMatrix BusinessWorks allows you to only view the parameters and operations that are defined in the Swagger file. You cannot create any new parameters or operations for such applications.

Creating an XML Schema for a Swagger File

TIBCO Business Studio for BusinessWorks supports the creation of an XML schema for an imported Swagger 2.0 or a Swagger 3.0 file.

You can create an XML schema for a Swagger 2.0 or a Swagger 3.0 files in one of two ways described below.

Before you begin

A Swagger 2.0 or a Swagger 3.0 file must exist in the **Service Descriptors** folder of the project. Ensure to import the Swagger file into the **Service Descriptors** folder before you follow these steps:

Procedure

1. Drop the Swagger file on the right side of the canvas to create a REST service binding. This action generates an XML schema for the Swagger file under the **Schemas** folder. The XML schema file has the same name as the Swagger file.

Or

2. Right-click the Swagger file in the **Service Descriptors** folder and select **Refactor > Generate XSD Schema**.
 - To see which XML schema is related to the Swagger file, right-click the Swagger file and select **Refactor > Open XSD Schema**.
 - If you have multiple Swagger files all of which contain a definition for the same object, the definition for the object in all the Swagger files must be identical.
 - If you have multiple Swagger files with one file (a master file) containing a super set of definitions contained in the other files, generate an XSD file from the master Swagger file that contains the super set, and create links to the other files in the master Swagger file. If you create a link to the super set file in one of the subset files and then create an XSD from the subset file, then the XSD contains only those elements that are common to both files. It does not contain elements for definitions that exist only in the super set file.

Consuming a REST Endpoint in TIBCO Business Studio for BusinessWorks

Create a REST Reference binding to consume a REST endpoint.



Note: You cannot edit the REST reference binding configuration for APIs that are imported from a source external to TIBCO Business Studio for BusinessWorks.

Before you begin

Swagger API documents must be imported into the project's **Service Descriptors** folder. This gives you the ability to expand and collapse endpoints, operations, parameters and response codes in the **Project Explorer**.

To consume a REST API that exists in the **Service Descriptors** of the project, do the following:

Procedure

1. Expand the Swagger file in the **Service Descriptors** special folder to view the endpoints, operations, parameters, and response codes.
2. Drag an endpoint on the right side of the canvas to create a REST reference binding.

This creates a cloud shaped icon with a right facing arrow. The cloud is an indication that it is a REST reference whereas the arrow within the cloud indicates that it is a binding. Since the binding is within a cloud, it is an indication that it is a REST binding. You cannot convert a REST binding to a SOAP binding or vice versa.



Note: When you create a REST reference for the service, make sure to edit the **Default Host** field in the HTTP Client Resource to reflect the actual host name. By default, the **Default Host** field is set to `localhost`.

3. Drag and drop an operation from the REST reference binding on to the canvas.

This creates an **Invoke** activity which is pre-configured to invoke the operation. It also creates an HTTP Client Shared Resource with the host name and port number. The configuration for these entities is copied from the Swagger document from which you created the reference binding. The reference consists of the name of the API as well as the operations it supports.

When invoking a POST or PUT method, you must provide the request string in the **Input** tab. To do so, click the column next to **item** under **postRequest in XPath Expression** and provide the request string in the dropdown box.

4. Test the configured process using the TIBCO Business Studio for BusinessWorks debugger.

Synchronizing the Imported REST API Models in TIBCO Business Studio for BusinessWorks

If a REST service developer has made changes to the service API after creating the service, the changes needs to be propagated to all the places where the service is used. You can check for updates to a Swagger file that has been imported into TIBCO Business Studio for BusinessWorks. The icon to the left of the Swagger file in the **Project Explorer** in the TIBCO Business Studio for BusinessWorks displays an indication that the file has been modified in its original location and the local copy of the file is not in synchronization with its source.

You can check for differences between the original Swagger file and its copy that was created when importing it into the TIBCO Business Studio for BusinessWorks. You can also compare the differences between the two and update your local copy if needed. To do so, follow these steps:

Procedure

1. Right-click the Swagger file under **Service Descriptors** in the **Project Explorer**.
2. Select **Remote Interface**.

The **Check for Differences** menu option checks for differences between the imported copy and its original.

The **Compare Differences** menu option first checks for differences between the imported copy of the Swagger file and its original. If there is a difference, the file appears in the **Synchronize** tab and if you double-click it there it displays the two files side by side with the differences highlighted.

The **Update Local Copy** menu item updates the copy of the file in your workspace to match its original. It also regenerates the schema.



Note: No changes are performed for processes that have already been created.

Archive Files

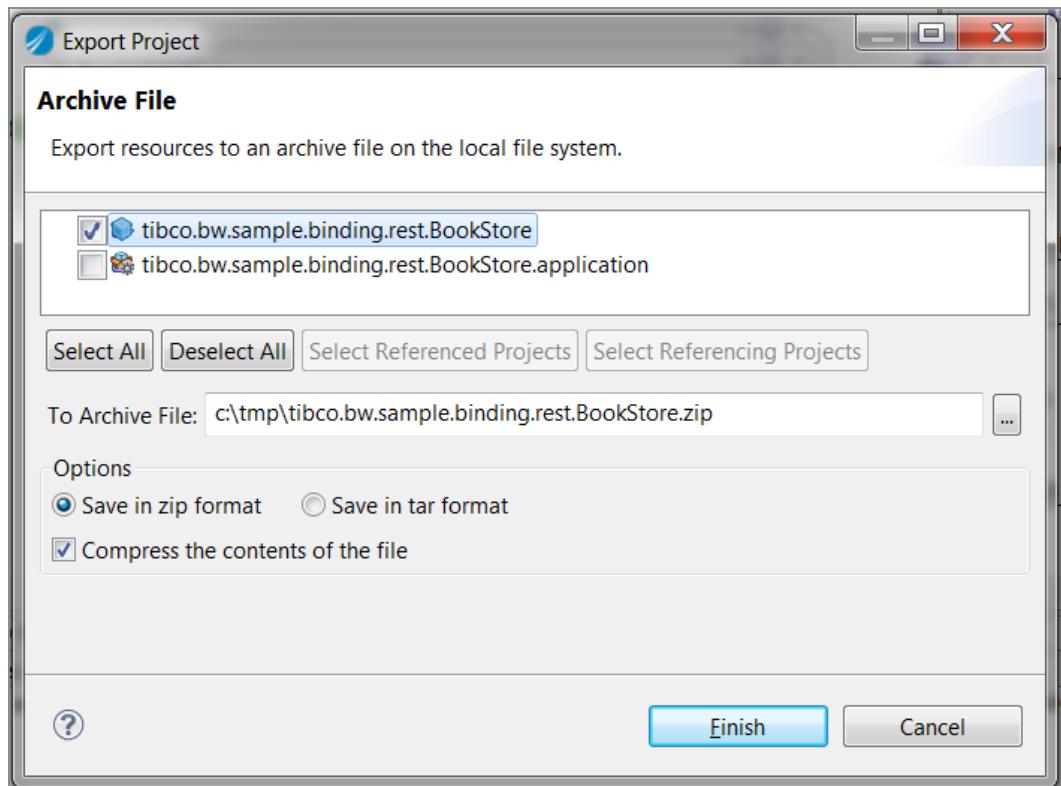
After completing an application module, you must define an application to build a deployment archive file. An application defines all the processes, properties, and resources

that must be included in the archive file. By default, all processes are included.

To create an archive, choose one of the following:

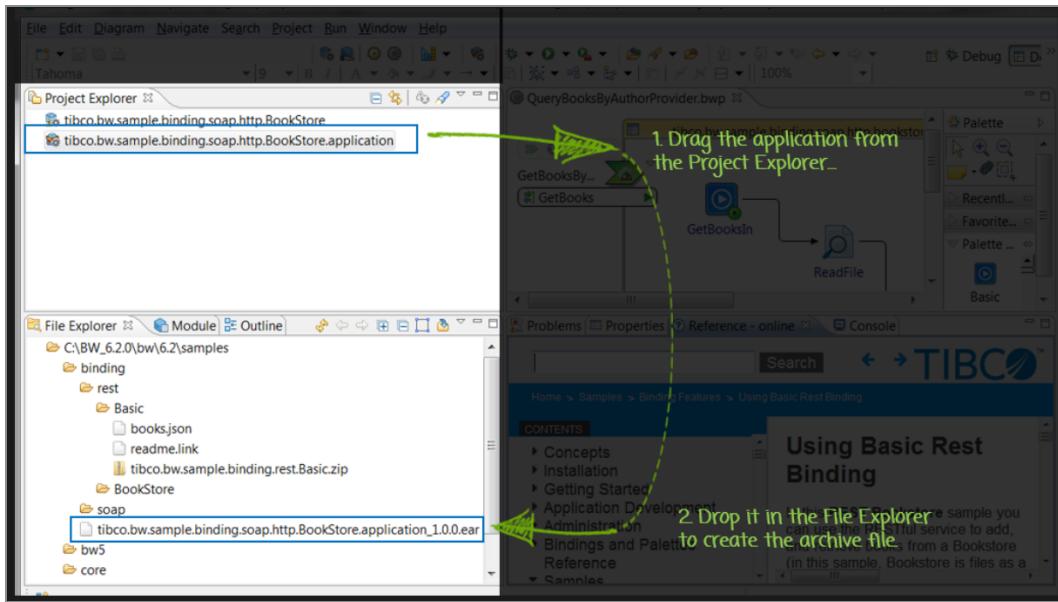
- Right-click the project in the **Project Explorer** and choose **Export > Studio Projects to Archive**. The **Export Project** dialog is displayed.

Export Project Dialog



- Drag the project from the **Project Explorer** and drop it on a folder in the **File Explorer**.

Drag and Drop Project to File explorer

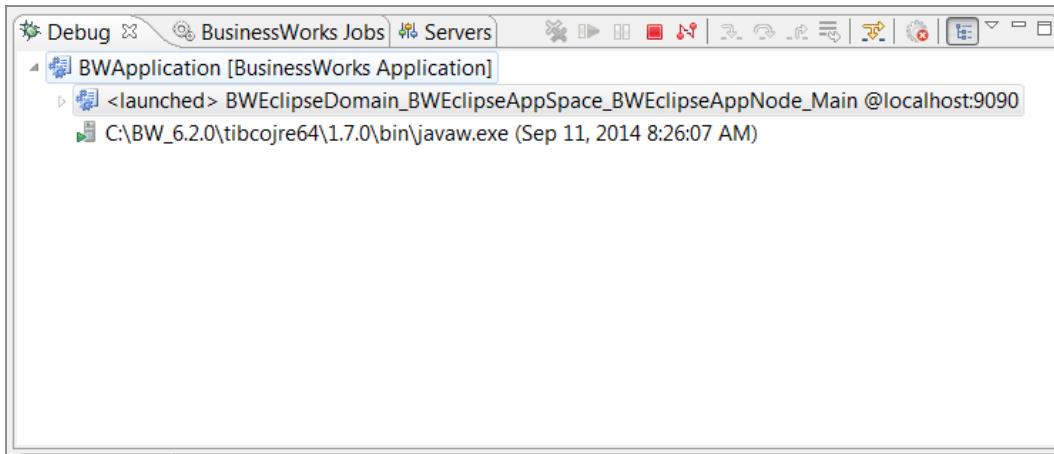


In both scenarios, an archive file is created with all required processes, properties, and resources. In the first scenario, you can name the archive file, select the format, and select the resources to include. In the second scenario, the archive is created for you in the format appropriate for your operating environment. All required elements are included.

Debugger

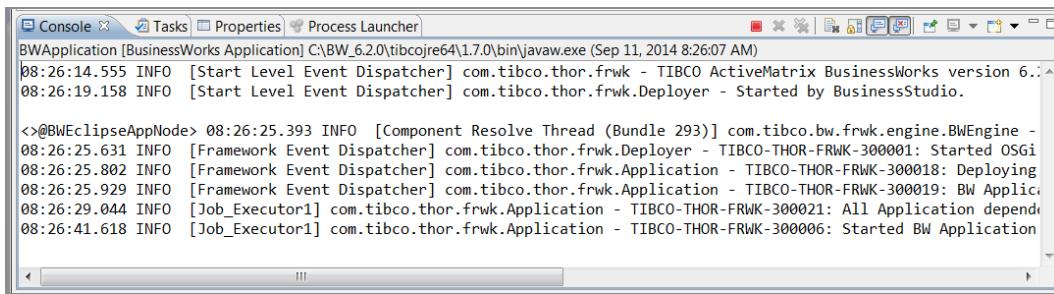
The TIBCO Business Studio for BusinessWorks debugger is used to test processes during the process development stage. By default, the debugger supports all the processes and subprocesses of an application module, shared module and nested shared module. Starting the debugger brings up the **Debug** perspective. This perspective can be used to set breakpoints, step through processes, examine job variables, and activity input/output at each step.

Debug Perspective



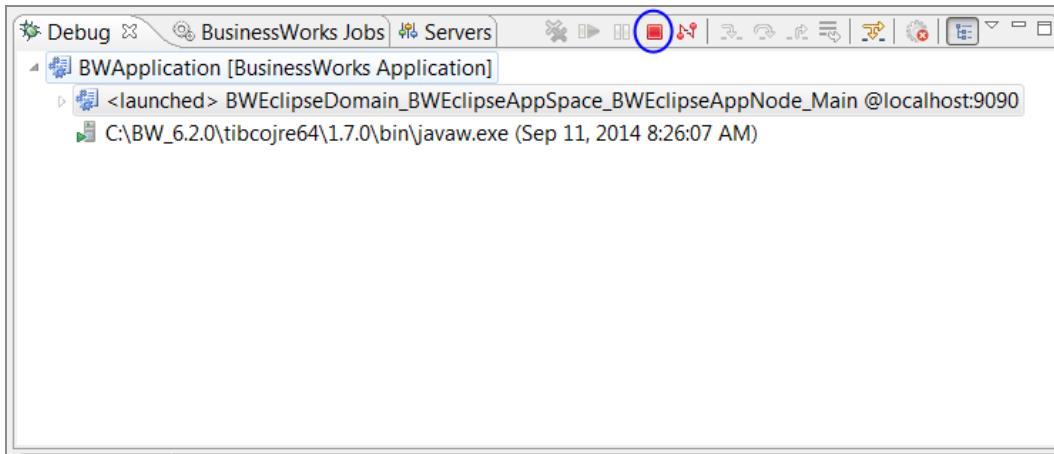
The **Console** view displays the messages and errors returned by the runtime.

Console View



Start the debugger with the **Run > Debug** command. To stop the debugger, press the **Stop** icon on the **Debug** perspective toolbar:

Stop Icon in Debug Perspective



Run Time

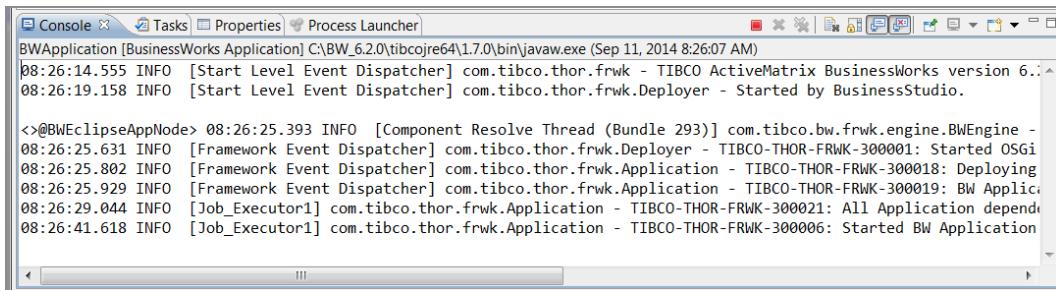
You can run applications in TIBCO Business Studio for BusinessWorks and test them in a runtime environment, which consists of a domain, AppSpace, and an AppNode on your local machine.

These runtime entities were created when you installed ActiveMatrix BusinessWorks. For more information about runtime entities, see the *ActiveMatrix BusinessWorks Concepts* guide.

For information about the administration framework, see the *ActiveMatrix BusinessWorks Administration* guide.

To run an application in TIBCO Business Studio for BusinessWorks, choose the **Run > Run** command. (Applications can also be run with the **Run > Run Configurations** command. This option allows you to manage and launch run configurations.) The Run command opens the **Console view** where progress messages and errors are displayed.

Console View



Click the **Businessworks Jobs** view in the top left to see the jobs created for the process. To stop the current job, click the **Stop** button  on the **Console view** toolbar.

From the **Console view**, you can use OSGi commands to monitor the running AppNode and gather metrics about your application. For information about OSGi commands, press **Enter** in the **Console view** to display the `<>@BWEclipseAppNode>` prompt. Type `help` to get a list of commands.

The scope is indicated along with the command. Commands with the scope `bw` return information about the running application. Type a command name followed by `-h` for information about the command. For example, the command `help bw:dsr` returns:

```

dsr - Diagnoses Shared Resource issues
  scope: bw
  parameters:

```

String Partial or full name of a Shared Resource. Case is ignored.

i **Note:** Applications can also be run from the administration framework using the bwadmin command line utility or the Admin UI. For information about the administration framework, see the *ActiveMatrix BusinessWorks Administration* guide.

Deployment

Applications can be deployed from TIBCO Business Studio for BusinessWorks using either the **Deployment Wizard** or the **Deployment Server**.

The **Deployment Wizard** is available from the right-click menu once an archive file has been created. You need to provide the name and port for the network to which you want to deploy to, as well as the domain and AppSpace for deployment.

The Deployment Server is a pre-built deployment environment that consists of domains, AppSpaces, and AppNodes. Archive files have been uploaded to this server and applications are ready for deployment.

Network configuration for either a local network or the deployment server is available from the **Deploy view** in TIBCO Business Studio for BusinessWorks.

For more information about deployment in TIBCO Business Studio for BusinessWorks, see the *ActiveMatrix BusinessWorks Application Development* guide.

i **Note:** Applications can also be deployed from the administration framework using the bwadmin command line utility or the Admin UI. For information about the administration framework, see the *ActiveMatrix BusinessWorks Administration* guide.

File Poller Tutorial

This tutorial guides you through creating a File Poller project. This simple project can perform many of the same tasks as those required for a project with a larger scope and more complexity. The File Poller project polls a directory for a specified file and writes a new file to the same directory each time the file is modified.

This tutorial involves:

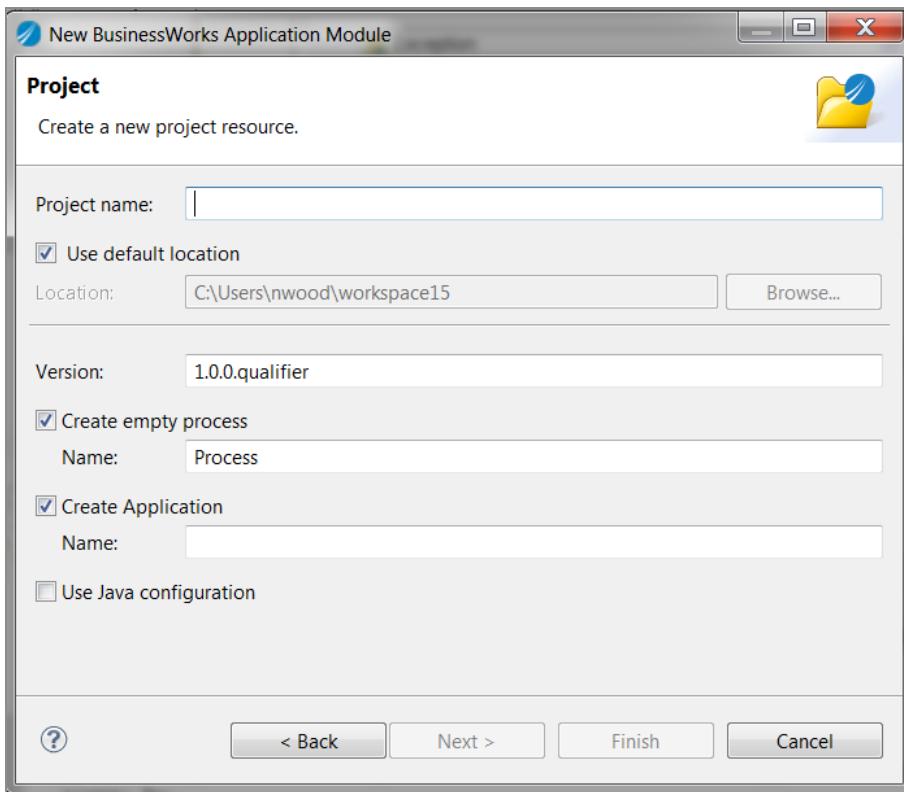
- [Creating a New Project](#)
- [Configuring the File Poller Project](#)
- [Testing the FilePoller Application in the Debugger](#)

Creating a New Project

This section guides you through creating a simple project.

Procedure

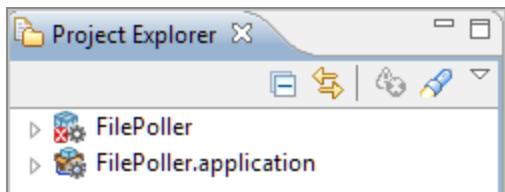
1. Start TIBCO Business Studio for BusinessWorks:
 - a. On Unix: Select the TIBCO Business Studio for BusinessWorks executable located at `$TIBCO_HOME/studio/version/eclipse/`
 - b. On Windows: **Start > All Programs > TIBCO > TIBCO_HOME > TIBCO Business Studio for Designers**
2. Launch the BusinessWorks Application Module wizard from **File > New > BusinessWorks Resources**.
The BusinessWorks Resource Wizard opens.
3. In the Select a wizard dialog box, select **BusinessWorks Application Module** and click **Next**. The wizard is displayed:



4. In the **Project name** field, enter FilePoller
Keep the **Use default location**, **Create empty process**, and **Create Application** check boxes selected.
5. Click **Finish**.

Result

Two folders are created and are visible in the **Project Explorer**, one for the application and one for the application module.



Configuring the FilePoller Project

The FilePoller project uses a **File Poller** activity and a **Write File** activity. This project creates a simple process that points to a specified file. The file is polled periodically to determine whether it was changed. The changed file comprises the text written to a new file.

The **File Poller** and **Write File** activities in the **File** palette are used in this process.

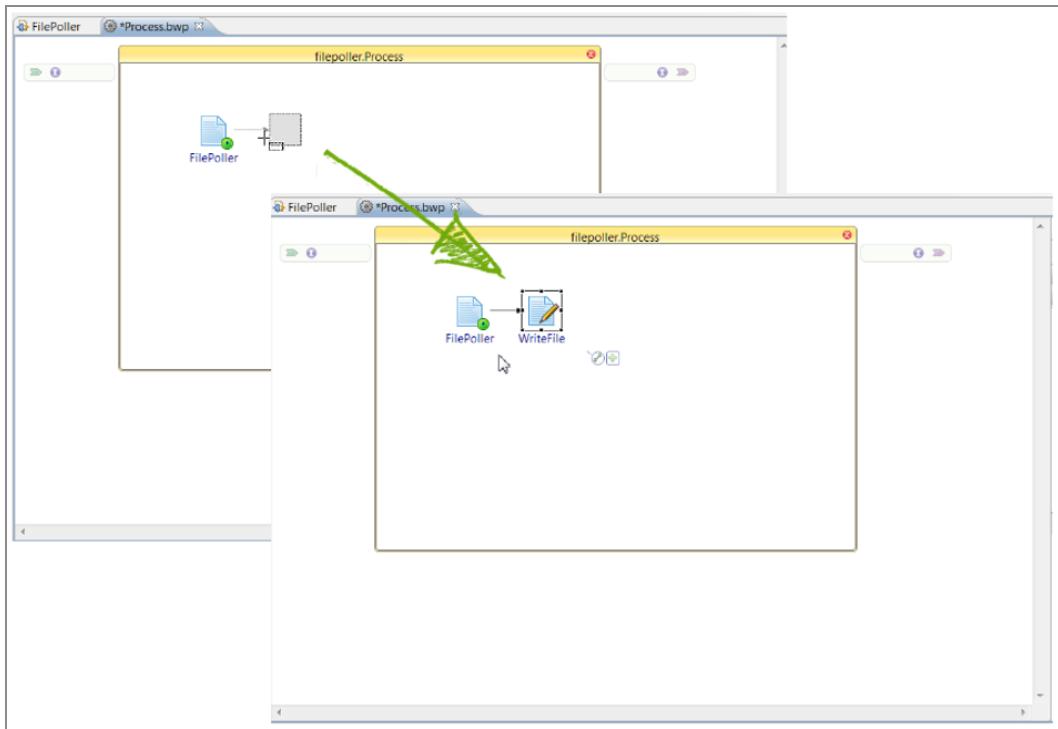
Before you begin

A text file is required, for example, `c:\tmp\fileread.txt`. Type a few lines in the file and save it.

Procedure

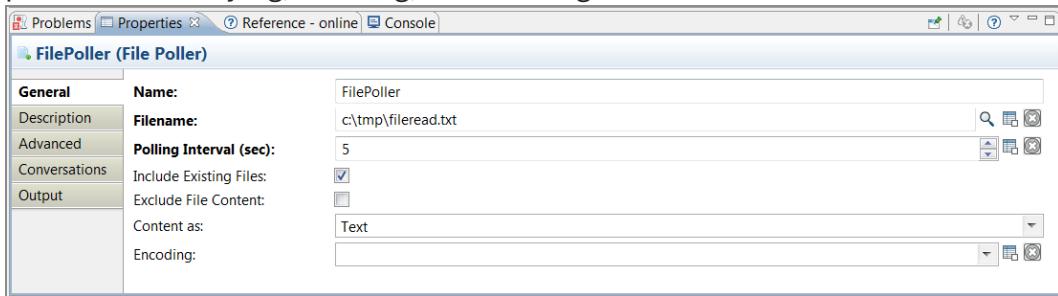
1. Select and drop a **File Poller** activity from the **File** palette to the **Process Editor** window.

To add an activity to the **Process Editor**, click the activity and drop it on the **Process Editor**. Do not drag and drop the activity.
2. Select the **Write File** activity from the **File** palette. Click in the **Process Editor** next to the **File Poller** activity. You see a gray overlay indicating where you can place the activity, along with the transition arrow. When you drop the activity, the transition from the **File Poller** activity to the **Write File** activity is created.



i **Note:** To create a transition between two activities click the transition icon and join both the activities in the Process Editor.

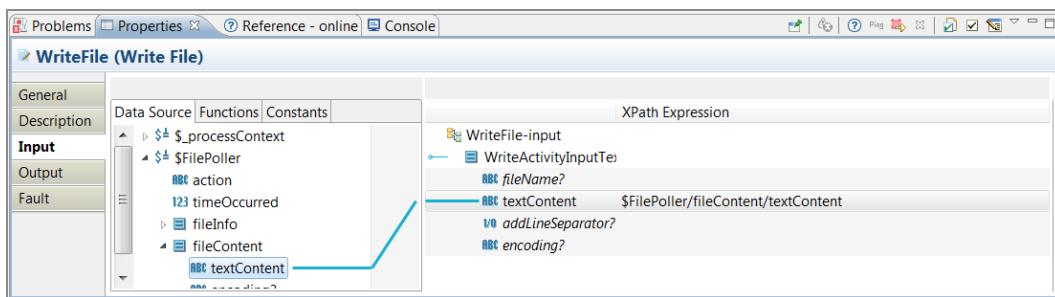
3. Select the **File Poller** activity. In the **Properties** tab, select the **General** tab. Point to the file you created as a prerequisite to this tutorial.
4. Select the **Include Existing Files** check box. When selected, the **File Poller** activity polls the existing file regardless of the changes made. The specified file is periodically polled at the specified interval even if the file has not changed. These changes may pertain to modifying, creating, or removing the file.





Note: The Polling Interval (sec): 5 (default) indicates the Frequency with which the File Poller activity monitors this particular file. Any update to this file is transferred to the output.log file through the **Write File** activity.

5. Save your project. Click **File > Save** or the **Save** button on the tool bar.
6. Select the **Write File** activity and click the **General** tab.
7. Click the button in the **Filename** field and specify the output location, such as, `c:\tmp\FilePoller\output.log`. Also, select the **Create Non-Existing Directories** check box.
8. Click the **Input** tab to specify input to the **Write File** activity. Drag the `FilePoller\fileContent\textContent` from the **Data Source** pane into the **textContent** field in the **XPath Expression** pane. This writes the content of the polled file to the output file.



9. Save your project.
10. Test this project in the debugger. For more information about the testing procedure, see [Testing the File Poller Application in Debugger](#).

Result

The **File Poller** activity polls the `fileread.txt` file located in `c:\tmp` file every 5 seconds and any changes made to the file content are written to the `output.log` file at `c:\tmp\FilePoller` by the **Write File** activity.

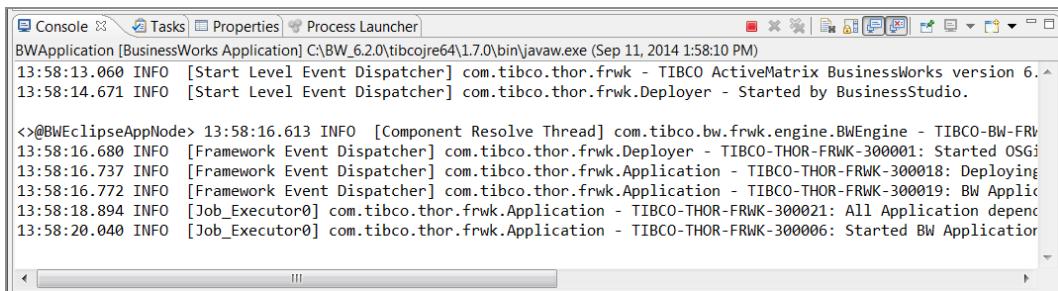
Testing the FilePoller Application in the Debugger

The debugger provides a simple and fast way of debugging one or more ActiveMatrix BusinessWorks applications in a local runtime environment. The applications must be in the workspace and selected before launching the debugger. After starting the debugging session, the debugger does not provide tooling support for deploying and debugging the application on the same runtime instance. The runtime starts when the debugger is started and stops when the debugger is stopped.

Procedure

1. Right-click in the **Process Editor** and select the **Debug BusinessWorks Applications** option from the menu. You can also click  to start the debugger or choose **Run > Debug**.

The following messages are displayed in the **Console view**.



The screenshot shows the Eclipse IDE's Console view with the following log output:

```

Console Tasks Properties Process Launcher
BWApplication [BusinessWorks Application] C:\BW_6.2.0\tibco\jre64\1.7.0\bin\javaw.exe (Sep 11, 2014 1:58:10 PM)
13:58:13.060 INFO [Start Level Event Dispatcher] com.tibco.thor.frwk - TIBCO ActiveMatrix BusinessWorks version 6.0
13:58:14.671 INFO [Start Level Event Dispatcher] com.tibco.thor.frwk.Deployer - Started by BusinessStudio.

<>@BWEclipseAppNode> 13:58:16.613 INFO [Component Resolve Thread] com.tibco.bw.frwk.engine.BWEngine - TIBCO-BW-FRWK-300001: Started OSGi Framework Event Dispatcher
13:58:16.680 INFO [Framework Event Dispatcher] com.tibco.thor.frwk.Deployer - TIBCO-THOR-FRWK-300001: Started OSGi Framework Event Dispatcher
13:58:16.737 INFO [Framework Event Dispatcher] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300018: Deploying Application
13:58:16.772 INFO [Framework Event Dispatcher] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300019: BW Application
13:58:18.894 INFO [Job_Executor0] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300021: All Application dependencies resolved
13:58:20.040 INFO [Job_Executor0] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300006: Started BW Application

```

You are running the instance of the FilePoller application. When the debugger is launched, the perspective changes from **Modeling** to **Debug**.

2. After the application starts, the **File Poller** and **Write File** activities get triggered and the content of the fileread.txt is written to c:\tmp\FilePoller\output.log.
3. Modify the c:\tmp\fileread.txt file. For example, open the c:\tmp\fileread.txt file and write "Hello BusinessWorks!" and save the changes.

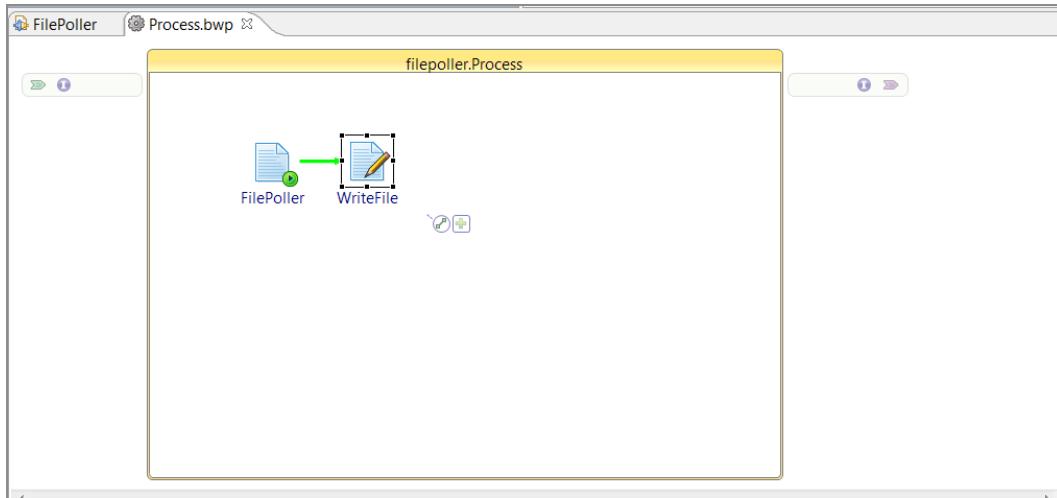
The **File Poller** activity polls every 5 seconds and transitions the contents of the fileread.txt to the **Write File** activity.

4. Open the file c:\tmp\FilePoller\output.log and verify the updated information, for example, "Hello BusinessWorks!" printed in this file.

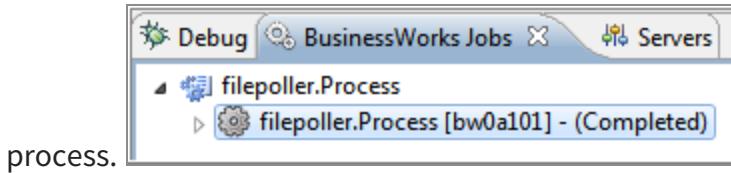
While keeping the application running, explore adding and deleting the words in the fileread.txt file and notice the corresponding changes made to the output.log

file.

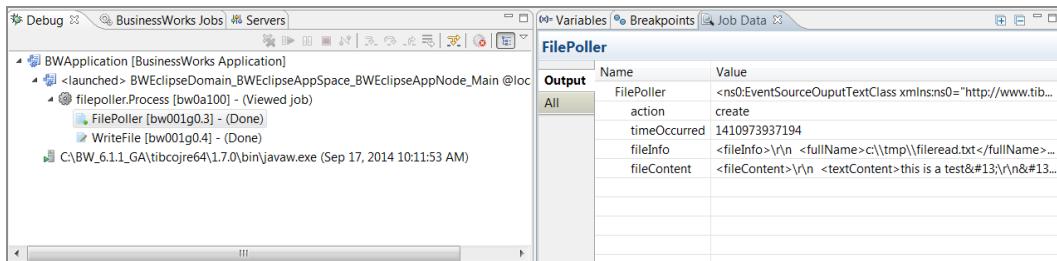
5. The path taken by the engine for executing the process is displayed. Transitions turn green to specify that a path was executed.



6. Click the **Businessworks Jobs** view on the top left to see the jobs created for the



7. Click a particular activity, then click the **Job Data** view on the top right to see the input and output data of the activity.



8. To stop the current job, click the **Stop** button  on the **Console view** toolbar.

REST Reference Tutorial

The REST reference tutorial shows you how to create a simple REST Invoke to an existing REST Service defined by a Swagger specification.

You cannot convert REST reference to SOAP or vice versa.

Before you begin

The REST service which you want to invoke must be accessible from the reference process at the time of its invocation.

Creating a New Application

1. Open TIBCO Business Studio for BusinessWorks.
2. Open the **Design** perspective by clicking the **Design** icon in the upper right corner.
3. Click **File > New > Other > BusinessWorks > BusinessWorks Application Module** and click **Next**.
4. Enter `tibco.bw.sample.binding.rest` in the **Project Name** text box. Do not change the remaining default settings.
5. Click **Finish**. This step creates a new application module with an empty process.

Importing the JSON File into your Project

1. In the **Project Explorer**, expand `tibco.bw.sample.binding.rest` application module.
2. Right-click **Service Descriptors** and select **Import > Import... > General > File System** and click **Next**.
3. In the File system dialog box, click the **Browse** button and browse to the location of the `Books.json` file.
4. Select the check box next to **Books.json** in the left pane and click **Finish**.

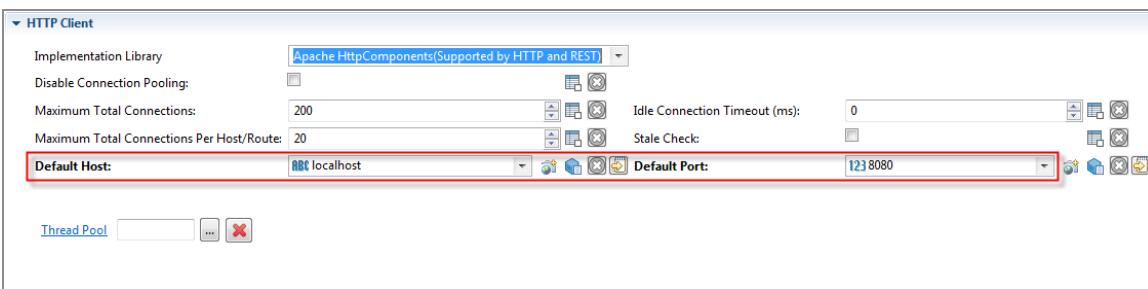
Creating the REST Reference

1. In the **Project Explorer**, completely expand the **tibco.bw.sample.binding.rest** folder under **Service Descriptors**.
2. Select the **/books** under **Books.json** and drag and drop it to the right side of the process in the Process Editor. The references are added to the process. The purple chevron indicates the service and its operations.
3. In the **Process Editor**, right-click **Add Activity > General Activities > Timer**. Optionally, you can configure the **Sleep** activity with **IntervalInMillisec** as 3000 in a similar manner and connect the **Timer** with **Sleep**.
4. Drag the **get** operation under the purple chevron and drop it on the right of **Timer** activity (or **Sleep** if configured) and connect the **Timer** activity with the **get** activity.
5. Drag the **post** operation under the purple chevron and drop it on the right of the **get** activity, connect the **get** activity with the **post** activity.
6. Right-click the **get** activity select **Show Properties View**.
7. In the **Properties** view, select the **Input** tab and click **Show Check and Repair** icon in the icon bar on the upper right corner of the **Properties** view.
8. Select the check box under **Fix** and click **OK**.
9. Click **Show Check and Repair** icon again.
10. Select the check box under **Fix** and click **OK**.
11. Select the **post** activity and right-click and select **Show Properties View**. In the **Properties View**, select the **Input** tab and select **Data Source** tab.
12. Expand **\$get** in the **Data Source** tab completely.
13. In the XPath Expression pane, expand the **post-input** completely.
14. Drag and drop **Book*** from the **Data Source** tab to the **Book*** under post-input in the **XPath Expression** pane.
15. In the Drop dialog, select **Make a copy of each "book"** radio button and click **Finish**.
16. Click **Show Check and Repair** icon in the icon bar on the upper right corner of the **Properties** view.

17. Select the check box under **Fix** and click **OK**.
18. Click **Show Check and Repair** icon again. Select the check box under **Fix** and click **OK**.
19. In the **Project Explorer**, select Books.json under **Service Descriptors** of **tibco.bw.sample.binding.rest.basic** application module, and right-click **Open With > Text Editor** and locate the "host" attribute. Make a note of the host name and port number.

```
{
  "swagger": "2.0",
  "info": {
    "version": "1.0",
    "title": "Summary about the new REST service.",
    "description": "Summary about the new REST service."
  },
  "host": "localhost:8080",
  "basePath": "/",
  "schemes": [ "http" ],
  "consumes": [ "application/json" ],
  "produces": [ "application/json" ],
  "paths": {
    "/books": {
      "post": {
        "description": "",
        "operationId": "postbooks",
        "consumes": [ "application/json" ],
        "produces": [ "application/json" ],
        "parameters": [ {
          "name": "body",
          "in": "body",
          "description": "",
          "schema": {
            "$ref": "#/definitions/Books"
          },
          "required": true,
          "allowMultiple": false
        } ],
        "responses": {
          "200": {
            "description": "a Books to be returned",
            "schema": {
              "$ref": "#/definitions/Books"
            }
          }
        }
      }
    }
  }
}
```

20. Expand the Resources folder under the **tibco.bw.sample.binding.rest.basic** application module.
21. Double-click **HttpClientResource.httpClientResource**.
22. In the **HTTP Client** section, change the Default Host and Default Port to the values in the Books.json file and select the **Default Confidentiality** check box.

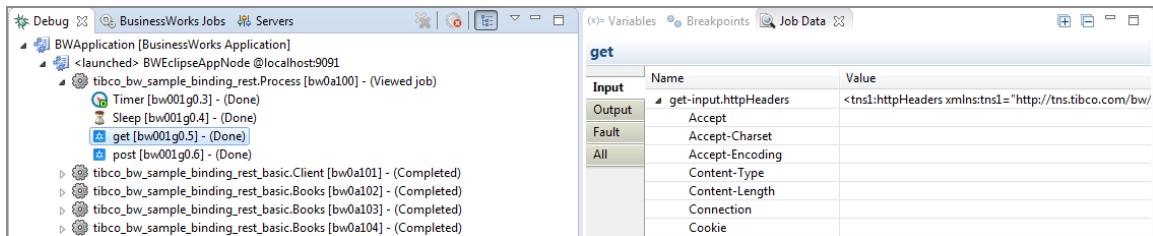


23. Click **File > Save All**.

Testing the REST Reference

You can now test the REST service using the built-in tester and the Swagger UI. To do so follow these steps:

1. Click **Run > Debug Configuration**.
2. In the left pane of the **Debug Configuration** wizard, expand **BusinessWorks Application** and select **BWApplication**.
3. Click the **Applications** tab, then click **Deselect All** if you have multiple applications.
4. Select the check boxes next to **tibco.bw.sample.binding.rest.basic.application** and **tibco.bw.sample.binding.restapp**.
5. Click **Debug**. This runs the sample in debug mode. The **Console** view is opened and shows engine messages similar to: Started BW Application [tibco.bw.sample.binding.rest.Basic.application:1.0]
6. In the **Debug** view, expand **BWApplication [BusinessWorks Application] > <launched> BW Eclipse App Node > tibco.bw.sample.binding.rest.Process** and select **get**.
7. In the **JobData** view, you can see the job data of the **get** activity.



Administration Tutorial

The administration framework supports application deployment either through the bwadmin command line utility or the Admin UI. The scripts provided can be used to set up runtime entities that are useful for testing purposes. This tutorial walks you through running scripts and navigating runtime entities in the Admin UI.

The administration framework contains:

- The Admin UI hosted on TIBCO® Enterprise Administrator
- A powerful back-end bwagent designed to scale across large numbers of actual or virtual machines to manage large scale deployment.
- A simple, flexible, and easy-to-use bwadmin command line utility.

This section shows how to:

- Create runtime entities (Domains, AppSpaces, and AppNodes) and upload and deploy archive files using scripts.
- Start and stop applications using the Admin UI.
- Navigate runtime entities using the Admin UI.

For more information on runtime entities, see Administration Concepts in the *TIBCO ActiveMatrix BusinessWorks™ Concepts* guide.

For more information on the commands used in this sample, see Getting Started in the *TIBCO ActiveMatrix BusinessWorks™ Administration* guide.

Running Admin Sample Scripts

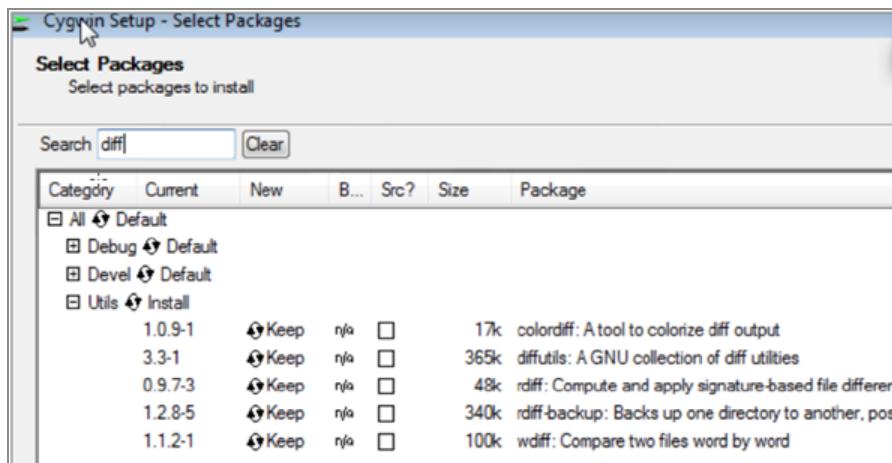
This tutorial walks you through running the Bookstore and Acme administration scripts.

Before you begin

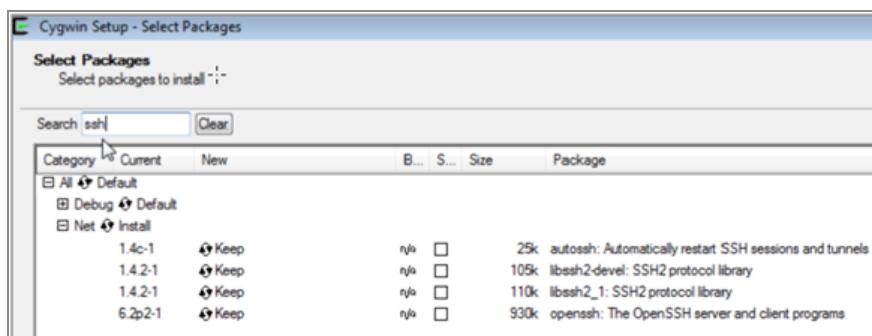
If you want to run scripts, the installation directory cannot contain one or more spaces. For example, on Windows, TIBCO ActiveMatrix BusinessWorks™ should not be installed in the Program Files folder.

1. Optional. Install Enterprise Message Service™ 8.x or higher if you want to run the Acme.com applications.
2. Optional. Install PostgreSQL 9.3.x if you want to run the Bookstore sample.
 - For more information, see [Installing PostgreSQL](#).
3. On Windows, you must install the latest Cygwin 64-bit version from <http://www.cygwin.com/>. Scripts must be executed with Cygwin. Install the **Utils** and **Net** package which contains the diff.exe and ssh.exe executables.
 - Select the **Utils** and **Net** packages and change the option from Default to Install. Refer to the following images that show the **Utils** and **Net** packages.

Utils Package



Net Package



Procedure

1. Install ActiveMatrix BusinessWorks™ . For example,

- a. On Unix, install ActiveMatrix BusinessWorks into `/opt/tibco/bw-6.x` as *TIBCO_HOME*.
- b. On Windows, install ActiveMatrix BusinessWorks into `/opt/tibco/bw-6.x` as *TIBCO_HOME*.

From here onwards, the following instructions use the directory path mentioned above to refer to certain installed files. Replace this path with the install directory of your choice.



Important: On Windows OS, avoid installing ActiveMatrix BusinessWorks in a directory with space. The product binary supports it, however, the scripts in `${BW_HOME} /scripts/admin` and `${BW_HOME} /samples/core/admin` are bash scripts and work best with directory paths without space.

2. Install TIBCO Enterprise Administrator 2.0 or compatible version, in the same *TIBCO_HOME*. When TIBCO Enterprise Administrator installer prompts for *JAVA_HOME* path, point to `/opt/tibco/bw-6.x/tibcojre64/1.7.0` on UNIX. On Windows, point to `c:/tibco/bw-6.x/tibcojre64/1.7.0`.

You can install TIBCO Enterprise Administrator in a separate *TIBCO_HOME*. If you choose to do that, refer to [Step 4](#).

3. Install TIBCO Enterprise Message Service 8.1, or compatible version, in the same *TIBCO_HOME*. You can install TIBCO Enterprise Message Service in a separate *TIBCO_HOME*. If you have installed TIBCO Enterprise Message Service in a separate *TIBCO_HOME*, refer to [Step 4](#).
4. On UNIX: If you have installed TIBCO Enterprise Administrator and/or TIBCO Enterprise Message Service in a separate *<TIBCO_HOME>* than ActiveMatrix BusinessWorks, open `/opt/tibco/bw-6.x/bw/6.x/scripts/bashrc.sh` in a text editor and adjust *TEA_HOME* and *EMS_HOME* to point to where you have installed them.
5. This step is applicable only to Windows OS. From a proper text editor (Do not use Notepad.exe), open and edit `c:/tibco/bw-6.x/bw/6.x/scripts/bashrc.sh`. Search and replace all occurrences of `c:/` (or whatever letter drive you have installed ActiveMatrix BusinessWorks) with `/cygdrive/c/` (or `/cygdrive/<drive-letter-where-you-installed-bw6>`).

Adjust *TEA_HOME* and *EMS_HOME* to point to the location, where you have installed them.

6. Source the bashrc.sh script from your `~/.bashrc` or `~/.profile` files.

- **On UNIX:** Locate your `~/.bashrc` or `~/.profile` file and add the following line at the end:

```
source /opt/tibco/bw-6.x/bw/6.x/scripts/bashrc.sh
```

- **On Windows:** Edit the `.bashrc` file located at `CYGWIN_HOME/home/<UserName>` to add the following line at the end:

```
source c:/tibco/bw-6.x/bw/6.x/scripts/bashrc.sh
```

7. To verify that the environment variables are configured correctly, open a new command line window, navigate to `<TIBCO_HOME>/bw/6.x/scripts/admin/`, and run `./bw6env.sh`. This script prints the required and optional environment variable configurations on the screen.



Note: The script returns the environment variable configurations only if the environment variables are set correctly.

The following is a sample output on UNIX:

```
Admin@WINAA-2:admin admin$ ./bw6env.sh
BW 6 Environment Configurations

Required Environment Variables:
  TIBCO_HOME  = /opt/tibco/bw-6.x
  BW_HOME     = /opt/tibco/bw-6.x/bw/6.x
  JAVA_HOME   = /opt/tibco/bw-6.x/tibcojre64/1.7.0

Optional Environment Variables:
  TEA_HOME    = /opt/tibco/bw-6.x/tea/2.1
  EMS_HOME    = /opt/tibco/bw-6.x/ems/8.1

Required Binaries on $PATH:

Optional Binaries on $PATH:
```

8. Change to the `admin` folder by typing: `admin`

9. Issue the following command to create the BookStore sample, create the domains for

the Acme sample, create the Samples-Domain, and deploy all sample archive files: `runAll.sh`

i Note:

- Running the `runAll.sh` script automatically updates the Admin "local" mode to "enterprise" mode.
- You can use `-clean` option which cleans TIBCO Enterprise Administrator Server Data Store and ActiveMatrix BusinessWorks™ Domain Data Store.
- This script may take up to 10 or 15 minutes to complete. To see how long it takes to run the sample, run the `time runAll.sh` command to measure the time the script takes to complete.
- If you don't want to run all the samples at the same time, then run the following commands:

a. `bootstrap.sh -clean`



Caution: Running the `bootstrap.sh -clean` with the `-clean` option cleans the TIBCO Enterprise Administrator server and the ActiveMatrix BusinessWorks™ domain datastore. Use the `-clean` option only if you want to clear the TIBCO Enterprise Administrator server and ActiveMatrix BusinessWorks™ domain datastore.

b. `runBookStore.sh` - to run REST BookStore sample , or
 c. `runSamples.sh` - to run other samples

10. Open a web browser and access the Admin UI at <http://localhost:8777/tea>

11. Log in using:

Username: admin

Password:admin

12. Click **BusinessWorks** in the **Products** list to see the following domains in the **Domain Management** screen.

- Acme-QA-Domain

- Acme-UAT-Domain
- BookStore-Domain
- Samples-Domain

Drill down into any of the domains to see the created runtime entities, such as AppSpaces, AppNodes, application archives, and applications.

Domain	Owner	Last Modified	App Archives	AppSpaces	AppNodes	Machines
Acme-QA-Domain	admin	2014/10/21 11:14:53	12	4	7	1
Acme-UAT-Domain	admin	2014/10/21 11:16:54	12	4	8	1
BookStore-Domain	admin	2014/10/21 11:08:49	1	1	1	1
Samples-Domain	admin	2014/10/21 11:09:23	64	20	20	1

Testing the Deployed RESTful BookStore Application from Admin UI

The runAll script creates four domains, with multiple AppSpaces and AppNodes. The instructions in this topic show how to navigate the Admin UI to view the runtime entities.

Procedure

1. In the TIBCO® Enterprise Administrator browser window, click **TIBCO Enterprise**

Administrator at the top of the page to open the home page.

2. Click the **BusinessWorks** icon in the **Products** list to display the **Domains** page.

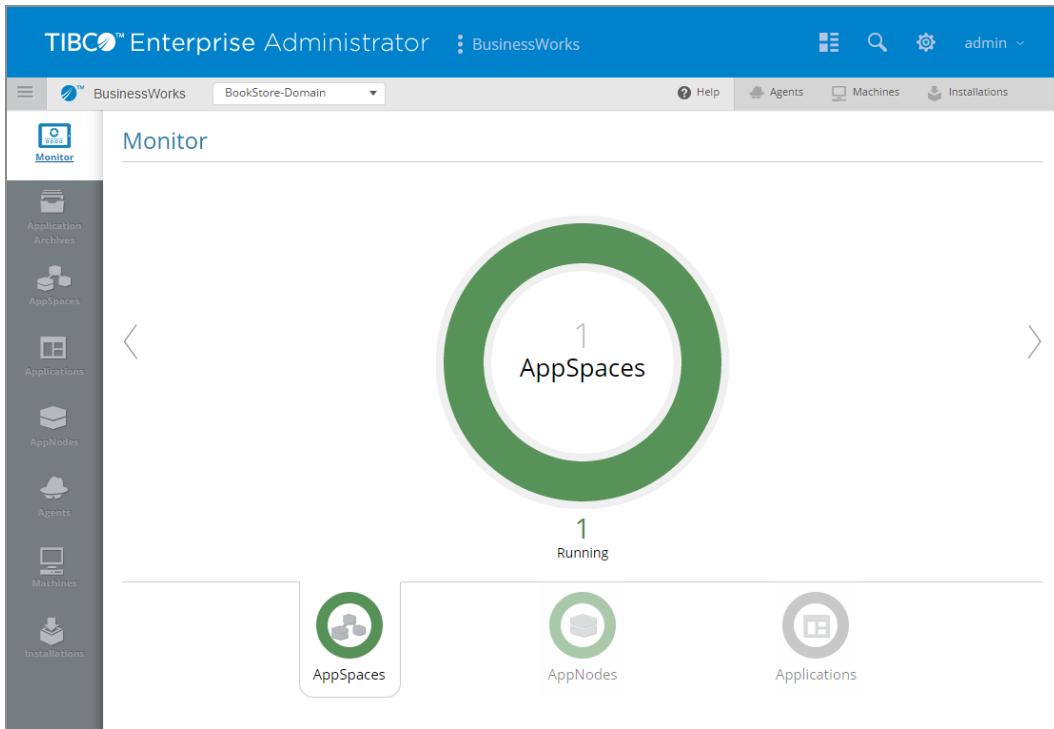
The **Domains Management** page displays.

The screenshot shows the 'Domain Management' page in the TIBCO Enterprise Administrator. The page header includes the TIBCO logo, 'Enterprise Administrator', 'BusinessWorks', and a user dropdown for 'admin'. The main content area displays four domain cards:

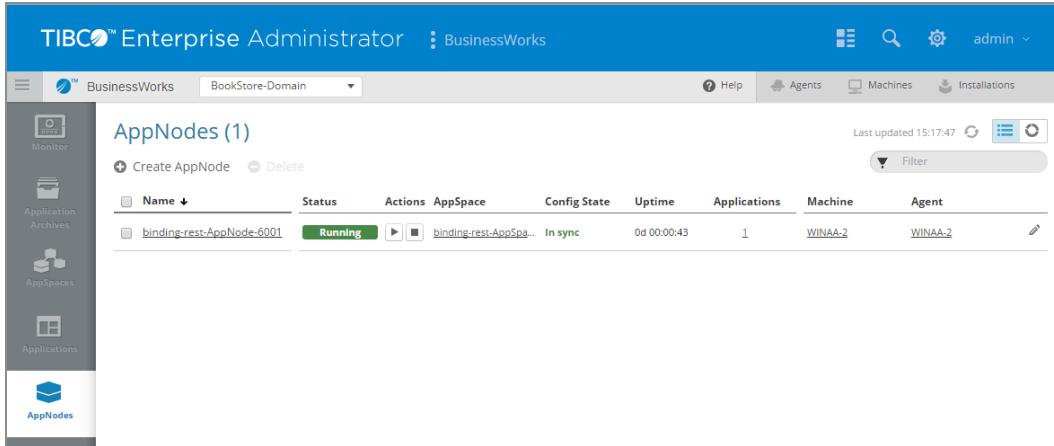
- Acme-QA-Domain** (bwadmin, 2015/03/11 15:03:23): 12 Application Archives, 4 AppSpaces, 10 AppNodes, 1 Machines.
- Acme-UAT-Domain** (bwadmin, 2015/03/11 15:05:54): 12 Application Archives, 4 AppSpaces, 9 AppNodes, 1 Machines.
- BookStore-Domain** (bwadmin, 2015/03/11 14:56:38): 1 Application Archives, 1 AppSpaces, 1 AppNodes, 1 Machines.
- Samples-Domain** (bwadmin, 2015/03/11 14:57:06): 64 Application Archives, 20 AppSpaces, 20 AppNodes, 1 Machines.

Each card includes a 'Description' link and a warning icon. A 'Sort By: Domain Name' dropdown and a 'Create Domain' button are located at the top of the list.

3. Click **BookStore-Domain** to drill down into domain details, then click **Monitor** to see the dashboard.



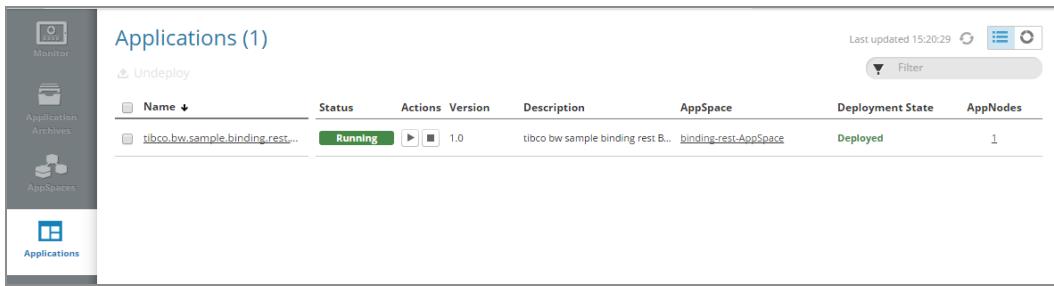
4. Click an entity in the side bar, such as **AppNodes**, to pivot views.



5. To view the BookStore application deployed earlier, select **Applications** on the left. A single application archive is displayed.



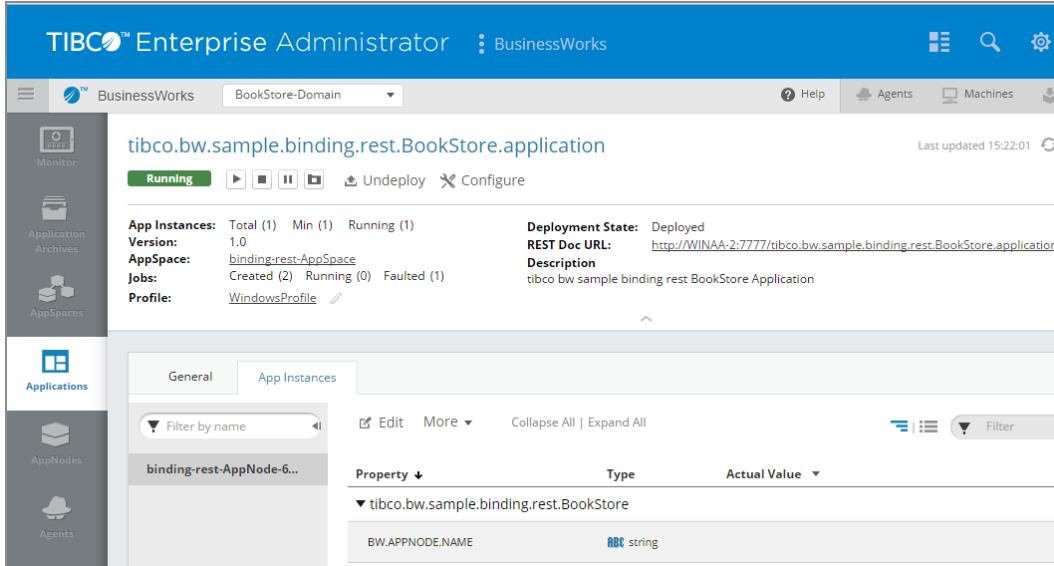
6. Go to **Applications** to view the deployed applications



The screenshot shows the 'Applications (1)' view in the TIBCO Enterprise Administrator. The sidebar on the left has 'Applications' selected. The main table lists one application:

Name	Status	Version	Description	AppSpace	Deployment State	AppNodes
tibco.bw.sample.binding.rest...	Running	1.0	tibco bw sample binding rest B...	binding-rest-AppSpace	Deployed	1

7. In the Applications view, click the link for **REST Doc URL**.



The screenshot shows the details for the application 'tibco.bw.sample.binding.rest.BookStore.application'. The sidebar on the left has 'Applications' selected. The main view shows the following details:

App Instances: Total (1) Min (1) Running (1)
Version: 1.0
AppSpace: binding-rest-AppSpace
Jobs: Created (2) Running (0) Faulted (1)
Profile: WindowsProfile

Deployment State: Deployed
REST Doc URL: <http://WINAA-2:7777/tibco.bw.sample.binding.rest.BookStore.application>
Description: tibco bw sample binding rest BookStore Application

The 'General' tab is selected in the bottom navigation bar. The 'App Instances' tab is also visible. The 'Properties' table shows:

Property	Type	Actual Value
tibco.bw.sample.binding.rest.BookStore	string	BW.APPNODE.NAME

8. Test the deployed application in the Google Chrome browser using Swagger UI. Open **localhost:7777/tibco.bw.sample.binding.rest.BookStore.application**.

The screenshot shows the TIBCO API Explorer interface. At the top, there is a header with the TIBCO logo, the URL `http://localhost:7777/tibco.bw.sample.binding.rest.BookStore`, an `api_key` input field, and an `Explore` button. Below the header, there is a section for "Basic Auth only" with "username" and "password" input fields. The main content area is divided into two sections: "Books" and "Events".

Books:

- GET** /book/{ISBN}
- PUT** /book/{ISBN}
- DELETE** /book/{ISBN}
- POST** /books
- GET** /books
- GET** /book/{ISBN}/events

Events:

- GET** /event/{EventID}
- PUT** /event/{EventID}
- DELETE** /event/{EventID}
- POST** /events
- GET** /events

Each operation row has a "Try it Out!" button to its right. Navigation buttons like "Show/Hide", "List Operations", "Expand Operations", and "Raw" are located at the top and bottom of each section.

9. To execute the REST operations exposed by the BookStore application, click the **GET/books** icon and then click **Try it Out!**.

This displays a list of all books. Locate and copy an ISBN.

10. Click the **GET/books{ISBN}** icon to get a book by its ISBN.

11. Enter the ISBN and then click **Try it Out!**.

The book details can be seen in the Response Body.

Defining and Deploying Multiple AppSpaces and AppNodes

The `runAll` script defines multiple AppSpaces and AppNodes and deploys multiple applications to these AppNodes. This topic shows how to navigate the Admin UI to locate these runtime entities.

Procedure

1. Navigate to the **Domain Management** page by clicking the **TIBCO Enterprise Administrator** icon and choosing **BusinessWorks** in the **Products** area.
2. Choose the **Acme-QA-Domain** to see the **Monitor** page that shows the status of AppSpaces, AppNodes, and applications.

3. Click **AppSpaces** in the side bar to display the **AppSpaces** page. (You can also click the **AppSpace** icon on the **Monitor** page.) Change the view of the page by clicking the icons in the upper right of the screen.

Name	MinNodes	Status	Actions	Description	Deployment State	Applications	AppNodes	Machines
acme-acct-AppSpace	2	Running	▶	acme.acct.AppSpace	In sync	2	1	1
acme-fulfillment-AppSpace	2	Stopped	▶	acme.fulfillment.AppSpace	In sync	2	1	1
acme-hr-AppSpace	2	Stopped	▶	acme.hr.AppSpace	In sync	3	1	1
acme-mkt-AppSpace	2	Stopped	▶	acme.mkt.AppSpace	In sync	2	1	1

4. Now, view the AppNodes. Click **AppNodes** in the side bar.

Name	Status	Actions	AppSpace	Config State	Uptime	Applications	Machine	Agent
acme-acct-AppNode-6010	Running	▶	acme.acct.AppSpace	In sync	0d 00:04:12	2	NWODD-W530	NWODD-W530.na.tibco.com
acme-acct-AppNode-6011	Running	▶	acme.acct.AppSpace	In sync	0d 00:04:12	2	NWODD-W530	NWODD-W530.na.tibco.com
acme-fulfillment-AppNode-6012	Stopped	▶	acme.fulfillment.AppSpace	In sync	0d 00:00:00	2	NWODD-W530	NWODD-W530.na.tibco.com
acme-fulfillment-AppNode-6013	Stopped	▶	acme.fulfillment.AppSpace	In sync	0d 00:00:00	2	NWODD-W530	NWODD-W530.na.tibco.com
acme-hr-AppNode-6014	Stopped	▶	acme.hr.AppSpace	In sync	0d 00:00:00	3	NWODD-W530	NWODD-W530.na.tibco.com
acme-hr-AppNode-6015	Stopped	▶	acme.hr.AppSpace	In sync	0d 00:00:00	2	NWODD-W530	NWODD-W530.na.tibco.com
acme-mkt-AppNode-6016	Stopped	▶	acme.mkt.AppSpace	In sync	0d 00:00:00	5	NWODD-W530	NWODD-W530.na.tibco.com
acme-mkt-AppNode-6017	Stopped	▶	acme.mkt.AppSpace	In sync	0d 00:00:00	2	NWODD-W530	NWODD-W530.na.tibco.com

5. View the application archives by clicking **Application Archives** in the side bar.

Name	Version	App name	Uploaded on	Description
acme-mkt.retail.mgmt.file.application.ear	1.0.0.201309261119	acme.mkt.retail.mgmt.file.application	2014/05/06 14:09:33	application
acme-mkt.retail.mgmt.application.ear	1.0.0.201309261118	acme.mkt.retail.mgmt.application	2014/05/06 14:09:33	application
acme-mkt.loyalty.mgmt.application.ear	1.0.0.201309261118	acme.mkt.loyalty.mgmt.application	2014/05/06 14:09:33	application
acme-mkt.inventory.mgmt.application.ear	1.0.0.201309261118	acme.mkt.inventory.mgmt.application	2014/05/06 14:09:33	application
acme-mkt.distribution.mgmt.application.ear	1.0.0.201309261118	acme.mkt.distribution.mgmt.application	2014/05/06 14:09:33	application
acme-hr.payroll.application.ear	1.0.0.201309261115	acme.hr.payroll.application	2014/05/06 14:09:33	application
acme-hr.hiring.application.ear	1.0.0.201309261114	acme.hr.hiring.application	2014/05/06 14:09:33	application
acme-hr.benefits.mgmt.application.ear	1.0.0.201309261114	acme.hr.benefits.mgmt.application	2014/05/06 14:09:33	application
acme-fulfillment.phone.prov.application.ear	1.0.0.201309261114	acme.fulfillment.phone.prov.application	2014/05/06 14:09:33	application
acme-fulfillment.android.prov.application.ear	1.0.0.201309261114	acme.fulfillment.android.prov.application	2014/05/06 14:09:33	application
acme-acct.ar.application.ear	1.0.0.201309261113	acme.acct.ar.application	2014/05/06 14:09:32	application
acme-acct.ap.application.ear	1.0.0.201309261113	acme.acct.ap.application	2014/05/06 14:09:32	application

6. Execute the `killall.sh` command to shut down all running components.

7. Execute the `bwclean.sh` command to clean up.

Core Admin Sample Scripts

The sample scripts provide a simple and fast way to run the core Admin samples.

These are bash scripts. On Windows, install Cygwin64.

Admin scripts are located in the following folders: `$BW_HOME/samples/core/admin` and `$BW_HOME/scripts/admin`

For information about running the sample scripts, see the "Running Admin Sample Scripts" section in the *TIBCO ActiveMatrix BusinessWorks™ Getting Started* guide.

This sets the `TIBCO_HOME`, `BW_HOME`, `TEA_HOME`, `EMS_HOME`, and `JAVA_HOME` environment variables necessary to run the admin scripts.

All scripts support the `-h` and command-line argument with full documentation of what each script does.

Location of the Admin Scripts

The admin scripts are located in the following folders:

- The sample scripts are located in `$BW_HOME/samples/core/admin`
- The scripts that are generic for Activematrix BusinessWorks™ are located in `$BW_HOME/scripts/admin`

The scripts are updated to rely on the PATH setting to find the generic scripts. To make this easier to configure, after installation you can generate `$BW_HOME/scripts/bashrc.sh` that can be sourced from your `~/.bashrc`.

Source the `$BW_HOME/scripts/bashrc.sh` to setup the following environment variables required to run the scripts mentioned in the table below:

Variable	Required
<code>TIBCO_HOME</code>	Yes
<code>BW_HOME</code>	Yes
<code>TEA_HOME</code>	No. But required if you run TIBCO® Enterprise Administrator on this machine.
<code>EMS_HOME</code>	No. But required if Enterprise Message Service™ is configured on this machine.
<code>PATH</code>	This variable is auto-populated based on the values set for the above variables.

Core Admin Scripts

The following table lists some of the available scripts; browse the folder to see the complete list.

Core Admin Scripts

Script	Description	Script Location
AppManage.sh	<p>This is a ActiveMatrix BusinessWorks™ 6.x utility program that emulates ActiveMatrix BusinessWorks™ 5.x AppManage commands.</p> <p>The main purpose of this utility is to demonstrate how the AppManage commands from ActiveMatrix BusinessWorks™ 5.x translate to corresponding TIBCO ActiveMatrix BusinessWorks 6.x bwadmin commands.</p> <p>This utility creates a cmd/AppManage_deploy.cmd folder that contains bwadmin commands and uses bwadmin -f cmd/AppManage_deploy.cmd to run it.</p> <p>Note: Not all AppManage commands are implemented in this emulation utility.</p>	\$BW_HOME /samples/core/admin

ActiveMatrix BusinessWorks™

Augmented Options:

- -appSpace or - a - AppSpace name to be used for Application lifecycle.
- -profile or -p - Configuration Profile to use for deployment. This profile must be available in the EAR file.
- -profileFile- Configuration Profile

Script	Description	Script Location
	<p>file to use for deployment.</p> <ul style="list-style-type: none"> • <code>-debug</code> - Turn on debug tracing for this utility. • <code>-sapp</code> - Single Application per AppSpace deployment mode. Each AppSpace supports only one application deployment. • <code>-mapp</code> - Multiple Applications per AppSpace deployment mode. Each AppSpace supports one or more application deployments. <p>Note: ActiveMatrix BusinessWorks™ supports both <code>-sapp</code> and <code>-mapp</code> modes. The default is <code>-mapp</code> mode.</p>	
<code>bootstrap.sh</code>	<p>Usage: <code>bootstrap.sh [-h -help] [-clean] [-forceClean -force -forceclean]</code></p> <p>This utility is a wrapper script around the following scripts:</p> <ul style="list-style-type: none"> • <code>killtea.sh</code> • <code>killbwagent.sh</code> • <code>teaclean.sh</code> only if <code>-clean</code> or <code>-forceClean</code> options is used. • <code>bwclean.sh</code> if and only if <code>-clean</code> or <code>-forceClean</code> options is used. • <code>genbwagentini.sh</code> • <code>tea.sh</code> • <code>bwagent.sh</code> • <code>registeragent.sh</code> 	<code>\$BW_HOME</code> <code>/scripts/admin</code>

Script	Description	Script Location
	<p>[-h] or [-help] - Prints this usage message.</p> <p>-clean Cleans TIBCO Enterprise Administrator Server Data Store and ActiveMatrix BusinessWorks™ Domain Data Store.</p> <p>Note: The -clean command on the data store is not reversible, so back up your data stores before using the command. Use this option carefully, as you may lose all your configurations if you do not have a backup.</p> <p>-forceClean Same as -clean, except it avoids prompting user to confirm with clean.</p> <p>-force Same as -forceClean</p> <p>-forceclean Same as -forceClean</p> <p>This script assumes that the following products are installed correctly and the environment variables are set accordingly:</p> <p><i>TIBCO_HOME</i> = <i>TIBCO_HOME</i> directory where you installed ActiveMatrix Businessworks™.</p> <p><i>TEA_HOME</i> = Parent directory to TIBCO Enterprise Administrator's /bin directory.</p> <p>Supports generation of bwagent.ini file for either Database/ TIBCO EMS™, or Database/ TIBCO FTL® as the technology type.</p>	
bounce.sh	This utility does the following:	\$BW_HOME

Script	Description	Script Location
	<p>1. Stops TIBCO Enterprise Administrator Server and bwagent Processes.</p> <p>2. Restarts TIBCO Enterprise Administrator Server and bwagent Processes.</p> <p>3. Registers bwagent to TIBCO Enterprise Administrator Server.</p> <p><code>[-h] or [-help]</code> - Prints this help message and exits.</p>	<code>/scripts/admin</code>
<code>bounceagent.sh</code>	<p>Kills and restarts bwagent Process.</p> <p><code>[-h] or [-help]</code> - Prints this help message and exits.</p>	<code>\$BW_HOME</code> <code>/scripts/admin</code>
<code>bwadmin.sh</code>	<p>This is a utility script that wraps around the <code>bwadmin</code> executable.</p> <p><code>[-h] or [-help]</code> - Prints this help message and exits.</p> <p><code>[-network <bwagent Network Name>]</code> - Connects to a named bwagent Network. This is an optional argument.</p> <p>By default, this script uses <code>\$BW_HOME/config/bwagent.ini</code></p> <p><code>[<bwadminArgs> ...]</code> - Use <code>bwadmin</code> to run commands found in the input files.</p> <p>Start <code>bwadmin</code> in the interactive mode if <code>cmdFile</code> is not specified.</p> <p>A bwagent Network Name is a named directory under <code> \${TIBCO_HOME}/bw/networks</code> and contains the corresponding <code>bwagent.ini</code>.</p>	<code>\$BW_HOME</code> <code>/scripts/admin</code>

Script	Description	Script Location
How to Set Up a Newly Named Network		
	<ol style="list-style-type: none"> 1. Obtain a <code>bwagent.ini</code> created for the named <code>bwagent</code> network. For example, a named network called "acmeNetwork" 2. Create the <code>acmeNetwork</code> directory under <code> \${TIBCO_HOME}/bw/networks</code>. For example, <code>mkdir \${TIBCO_HOME}/bw/networks/acmeNetwork</code> 3. Copy <code>bwagent.ini</code> to the above directory. 4. Rerun <code>bwadmin.sh -network acmeNetwork</code> 	
<code>bwagent.sh</code>	<p>This script starts <code>bwagent</code> in the background and waits until it is fully initialized, or the <code>maxWait</code> time (<code><n> * 2 sec</code>) expires.</p> <p><code>[-h]</code> or <code>[-help]</code> - Prints this usage message.</p> <p><code>[-network <Network>]</code> - Starts up <code>bwagent</code> using the configuration of a named network.</p> <p><code>[-maxWait <n>]</code> - Maximum amount of wait time (2 sec increment) for <code>bwagent</code> start up success.</p> <p>The <code>dDefault</code> value for <code><n></code> is 30, which means $30 * 2 \text{ sec} = 60 \text{ seconds}$</p>	<code>\$BW_HOME</code> <code>/scripts/admin</code>
<code>bwclean.sh</code>	<p>This utility script cleans up ActiveMatrix BusinessWorks™ Domain Data and internal Data Store. The end effect of this clean up is similar to a fresh installation of</p>	<code>\$BW_HOME</code> <code>/scripts/admin</code>

Script	Description	Script Location
	<p>ActiveMatrix BusinessWorks™.</p> <p>[-force] or [-forceClean] - Proceeds with wiping ActiveMatrix BusinessWorks™ Domain Data and internal Data Store without prompting user reconfirmation.</p> <p>By default, the script prompts user confirmation.</p>	
configureBWEngineGroup.sh	<p>This utility configures AppNodes in a Domain/AppSpace to form a fault-tolerant group and cross engine persistence</p> <p>[-h] or [-help] - Prints this usage message.</p> <p>[-c] or [-clean] - Cleans up and drops all the previously configured database tables.</p> <p>Use this option carefully. This operation cannot be undone. Do not specify both -setup and -cleanup on the same run.</p> <p>[-s] or [-setup] - Does the one time setup of bwengine Database. When this option is used, -domain and -appspace arguments are not needed and are not used even if specified. \${BW_HOME}/config/sqlscripts/<dbtype>/create.sql is used to set up the database tables and configuration.</p> <p>[-b] or [-bootstrap] - Does clean up then setup.</p> <p>[-t] or [-dbtype] - This is the default value is postgresql.</p> <p>-cf <config.sh> - Sources configuration</p>	\${ BW_HOME }/scripts/admin

Script	Description	Script Location
	<p>from the specified <config.sh> file.</p> <p>By default, <\$BW_HOME>/scripts/admin/config/bwengine-group-<dbtype>.sh</p> <p>[-d] or [-domain] - Domain Name</p> <p>[-a] or [-appspace <appspace>] - AppSpace Name. All AppNodes in the specified Domain and AppSpace are configured to form a Fault-Tolerant group and across engine persistence.</p>	
deploy.sh	<p>Usage: deploy.sh -ear <EARFile> [-h -help] [-domain <DomainName>] [-appspace <AppSpaceName>] [-redeploy -force] [-profile <Profile>]</p> <p>Deploys the specified ActiveMatrix BusinessWorks™ EAR File into -domain <DomainName> -appspace <AppSpaceName></p> <p>[-h] or [-help] - Prints this help message.</p> <p>-ear <EARFile> - Enterprise Archive file to deploy</p> <p>[-domain <DomainName>] - Domain Name - Optional parameter</p> <p>If it is not specified, DomainName is computed from \${USER}-Domain</p> <p>This utility creates the Domain if it does not already exist.</p> <p>[-appspace <AppSpaceName>] - AppSpace Name - Optional parameter</p> <p>If it is not specified, AppSpaceName is</p>	\$BW_HOME /scripts/admin

Script	Description	Script Location
	computed from the name of the EAR file.	
	This utility creates the AppSpace and	
	AppNode if they do not already exist.	
	[-redeploy -force] - Redeploy if the	
	application has been previously deployed.	
	The application is not redeployed if it	
	already exists and this option is not	
	specified.	
	[-profile <Profile>] : Profile name to	
	use for this deployment.	
	If it is not specified, the default Profile as	
	packaged in the Enterprise Archive file is	
	used.	
	[-mapp] - Optional flag to set Multiple	
	Applications per AppSpace Mode. This is	
	the default mode for ActiveMatrix	
	BusinessWorks™.	
	[-debug] - Prints debug tracing for this	
	script ./deploy.sh	
genbwagentini.sh	This script auto generates \${BW_	
	HOME}/config/bwagent.ini based on	
	configurations defined in	
	./config/bwadmin-default- config.sh	
	-h or -help - Prints this help message.	
	The following variables are required from	
	./config/bwadmin-default- config.sh:	
	• BWAgentNetworkName - Name of	
	BWAgent Network.	
	• BWMachines - Defined as a list of	
	machine names (as obtained	

Script	Description	Script Location
	<p>through hostname -f). If you have only one machine to configure, do not add it to this list because this script auto-configures it as a standalone BWAgent Network.</p> <p>This script uses hostname -f to determine the name of the machine it is run on. It then determines whether this machine is in the BWMachines list.</p> <p>You can assume that the discoveryURL of the bwagent.ini is comparable to that of a Database Server's URL, and BWAgentNetworkName is then comparable to the Database Name. You can configure both to uniquely access the specific instance of the Database.</p> <p>If the KEEP_BWAGENT_INI environment variable is defined, bwagent.ini generation is skipped.</p> <p>You can edit either the <code>./config/bwadmin-default- config.sh</code> file, or make a copy of it, edit it, and then set environment variable BWADMIN_CONFIG to point to it. For example, <code>export BWADMIN_CONFIG=~/config/bwadmin-my- config.sh</code></p> <p>Generates bwagent.ini file for either Database/EMS, or Database/ TIBCO FTL® as the technology type.</p>	\$BW_HOME /scripts/admin
kill.sh		
	<p>Kills all processes that match the specified <i><process name></i></p>	
	<p><code>-h</code> or <code>-help</code> - Prints this help message.</p>	
	<p><i><process name></i> - name of the process you</p>	

Script	Description	Script Location
	want to kill. This script kills all instances of the pid that matches this name.	
killall.sh	<p>This script finds and kills all instances of processes that match the following names:</p> <ul style="list-style-type: none"> • tea • bwagent • bwappnode • bwadmin <p>-h or -help - Prints this help message.</p>	$\$BW_HOME$ $/scripts/admin$
killbwagent.sh	<p>This script finds and kills all instances of processes that match "bwagent" .</p> <p>-h or -help - Prints this help message.</p>	$\$BW_HOME$ $/scripts/admin$
killbwappnodes.sh	<p>This script finds and kills all instances of processes that match "bwappnode".</p> <p>-h or -help - Prints this help message.</p>	$\$BW_HOME$ $/scripts/admin$
killtea.sh	<p>This script finds and kills all instance of processes that matches "tea".</p> <p>-h or -help - Prints this help message.</p>	$\$BW_HOME$ $/scripts/admin$
killtibemsd64.sh	<p>This script finds and kills all instances of processes that match "tibemsd".</p> <p>-h or -help - Prints this help message.</p>	$\$BW_HOME$ $/scripts/admin$
recreatedb.sh	<p>This script cleans up and recreates the Postgres DB needed by ActiveMatrix BusinessWorks™ BookStore REST sample located in: $\\${BW_HOME}/samples/binding/rest/BookStore$</p>	$\$BW_HOME$ $/samples/core/admin$

Script	Description	Script Location
registeragent.sh	<p>-h and -help - Prints this help message.</p> <p>This utility registers the local bwagent with TIBCO Enterprise Administrator server.</p> <p>-h or -help - Prints this help message.</p> <p>This utility assumes that the following environment variables have been set:</p> <pre>export TIBCO_HOME=<Where ActiveMatrix BusinessWorks™ is installed></pre> <p>At least one of the following environment variable is set:</p> <pre>export TEA_HOME="Where TIBCO Enterprise Administrator is installed in the form of \$TIBCO_HOME/tea/<version>"</pre> <p>Or,</p> <pre>export TEA_HOSTNAME=<HostName></pre> <p>If <i>TEA_HOSTNAME</i> environment variable is set, it assumes the TIBCO Enterprise Administrator server is running remotely from the local bwagent instance.</p> <p>If <i>TEA_HOSTNAME</i> environment variable is not set, this script registers the local bwagent to the locally running TIBCO Enterprise Administrator server.</p>	<pre>\$BW_HOME /samples/admin</pre>
runAcme.sh	<p>Creates <domain> and deploys all EAR files found under \${BW_HOME}/samples/core/admin/ears/acme.</p>	<pre>\$BW_HOME /samples/core/admin</pre>

Script	Description	Script Location
	<p>"Acme-UAT-Domain". When not specified, the default is "Acme-QA-Domain"</p> <p><mode> - [-sapp] or [-mapp]</p> <p>-sapp- Single App AppSpace deployment mode. Each AppSpace supports only one application deployment.</p> <p>-mapp - Multiple App AppSpace deployment mode. Each AppSpace supports one or more application deployment.</p> <p>Note: ActiveMatrix BusinessWorks™ supports both -sapp and -mapp modes. The default is -mapp mode.</p> <p>This script dynamically creates a bwadmin command file in cmd/<domain>-<mode>.cmd and executes it.</p>	
runAll.sh	<p>This utility is a wrapper script that performs the following:</p> <ul style="list-style-type: none"> • bootstrap.sh - only if running in a single machine setup • runBookStore.sh • runSamples.sh • runAcme.sh -domain Acme-QA- Domain • runAcme.sh -domain Acme-UAT- Domain <p>-h or -help - Displays this usage message and exits</p> <p>-clean - Cleans the TIBCO Enterprise Administrator Server Data Store and ActiveMatrix BusinessWorks™ Domain Data</p>	\$BW_HOME /samples/core/admin

Script	Description	Script Location
	<p>Store.</p> <p>These data store clean is not reversible. Make sure you back up your data stores before running this command. Use this option with utmost care, otherwise you risk losing all your configurations.</p> <p>-forceClean - Same as -clean, except it avoids prompting you to confirm with clean.</p> <p>-force - Same as -forceClean</p> <p><mode> - [-sapp -mapp]</p> <p>-sapp - Single Application per AppSpace deployment mode. Each AppSpace supports only one application deployment.</p> <p>-mapp - Multiple Applications per AppSpace deployment mode. Each AppSpace supports one or more application deployments.</p> <p>Note: ActiveMatrix BusinessWorks™ supports both -sapp and -mapp modes. The default is -mapp mode.</p> <p>Generates the bwagent.ini file for either Database/EMS™, or Database/FTL® technology type.</p>	
runBookStore.sh	<p>Creates BookStore-Domain and deploys all EAR files found under \${BW_HOME}/samples/core/admin/ears/bookstore</p> <p>-h or -help - Displays this usage message.</p>	\${BW_HOME}/samples/core/admin

Script	Description	Script Location
	<p><mode> - [-sapp -mapp]</p> <p>-sapp - Single Application per AppSpace deployment mode. Each AppSpace supports only one application deployment.</p> <p>-mapp - Multiple Application per AppSpace deployment mode. Each AppSpace supports one or more application deployments.</p> <p>Note: ActiveMatrix BusinessWorks™ supports both -sapp and -mapp modes. The default is -mapp mode.</p> <p>This script dynamically creates a bwadmin cmd file in cmd/Samples-Domain-<mode>.cmd and executes it.</p>	
runSamples.sh	<p>Creates Samples-Domain and deploys all EAR files found under \${BW_HOME}/samples/core/admin/ears/samples</p> <p>-h or -help - Displays this usage message.</p> <p><mode> : [-sapp] or [-mapp]</p> <p>-sapp : Single Application per AppSpace deployment mode. Each AppSpace supports only one application deployment.</p> <p>-mapp : Multiple Application per AppSpace deployment mode. Each AppSpace supports one or more application deployments.</p>	<p>\$BW_HOME /samples/core/admin</p>

Script	Description	Script Location
<p>Note: ActiveMatrix BusinessWorks™ supports both -sapp and -mapp modes. The default is -mapp mode. This script dynamically creates a bwadmin command file in cmd/Samples-Domain-<mode>.cmd and executes it.</p>		
showprocs.sh	<p>Shows process ID and complete binary path of all processes required in ActiveMatrix BusinessWorks™:</p> <ul style="list-style-type: none"> • tibemsd • tea • bwagent • bwappnode • bwadmin 	$\$BW_HOME$ $/scripts/admin$
tea.sh	<p>This script starts TIBCO Enterprise Administrator in the background and waits until it is completely initialized, or the maxWait time (<n> * 2 sec) expires.</p> <p>-h or -help - Prints this usage message.</p> <p>[-maxWait <n>] - Max number of wait time (2 sec increment) for TIBCO Enterprise Administrator Server startup success.</p> <p>The default value for <n> is 30, which means $30 * 2 \text{ sec} = 60 \text{ seconds}$.</p>	$\$BW_HOME$ $/scripts/admin$
teaclean.sh	<p>This utility script cleans TIBCO Enterprise Administrator Server's configuration data store.</p> <p>The end effect of this clean up is similar to a fresh installation of TIBCO Enterprise</p>	$\$BW_HOME$ $/scripts/admin$

Script	Description	Script Location
	<p>Administrator.</p> <p>-h or -help - Prints this usage message</p> <p>-force or -forceClean - Proceeds with wiping ActiveMatrix BusinessWorks™ Domain Data and internal data store without prompting user reconfirmation.</p> <p>By default, the script prompts user confirmation.</p>	
tibemsd64.sh	<p>This script starts tibemsd64 in the background and waits until it is completely initialized, or the maxWait time (<n> * 2 sec) expires.</p> <p>-h or -help - Prints this usage message</p> <p>[–maxWait <n>] - Max number of wait time (2 seconds increment) for tibemsd64 start up success.</p> <p>The default value for <n> is 30, which means 30 * 2 sec = 60 seconds.</p> <p>This script is only supported on UNIX based systems.</p> <p>For Windows, use Windows Systems Services to start or stop tibemsd64.</p>	$\begin{aligned} & \$BW_ \\ & HOME \\ & /scripts/admin \end{aligned}$



Note: Each runAcme.sh, runBookStore.sh, runSamples.sh, deploy.sh, and AppManage.sh generates bwadmin commands before execution.

The generated bwadmin command files are found under cmd subdirectory.

TIBCO Documentation and Support Services

For information about this product, you can read the documentation, contact TIBCO Support, and join TIBCO Community.

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the [TIBCO Product Documentation](#) website, mainly in HTML and PDF formats.

The [TIBCO Product Documentation](#) website is updated frequently and is more current than any other documentation included with the product.

Product-Specific Documentation

The following documentation for this product is available on the [TIBCO ActiveMatrix BusinessWorks™](#) page:

- *TIBCO ActiveMatrix BusinessWorks™ Release Notes*
- *TIBCO ActiveMatrix BusinessWorks™ Installation*
- *TIBCO ActiveMatrix BusinessWorks™ Application Development*
- *TIBCO ActiveMatrix BusinessWorks™ Bindings and Palettes Reference*
- *TIBCO ActiveMatrix BusinessWorks™ Concepts*
- *TIBCO ActiveMatrix BusinessWorks™ Error Codes*
- *TIBCO ActiveMatrix BusinessWorks™ Getting Started*
- *TIBCO ActiveMatrix BusinessWorks™ Migration*
- *TIBCO ActiveMatrix BusinessWorks™ Performance Benchmarking and Tuning*
- *TIBCO ActiveMatrix BusinessWorks™ REST Implementation*
- *TIBCO ActiveMatrix BusinessWorks™ Refactoring Best Practices*
- *TIBCO ActiveMatrix BusinessWorks™ Samples*

How to Contact TIBCO Support

Get an overview of [TIBCO Support](#). You can contact TIBCO Support in the following ways:

- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the [TIBCO Support](#) website.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to [TIBCO Support](#) website. If you do not have a user name, you can request one by clicking **Register** on the website.

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