



TIBCO BusinessConnect™ Services Plug-in

Installation and Configuration

*Software Release 6.3
October 2019*



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Preface



This software may be available on multiple operating systems. However, not all operating system platforms for a specific software version are released at the same time. Please see the readme file for the availability of this software version on a specific operating system platform.

TIBCO BusinessConnect™ Services Plug-in is an easy-to-use data transfer protocol, which provides a secure data exchange over the Internet.

Topics

- [Related Documentation, page vi](#)
- [Typographical Conventions, page viii](#)
- [TIBCO Product Documentation and Support Services, page x](#)

Related Documentation

This section lists documentation resources you may find useful.

TIBCO BusinessConnect™ Services Plug-in Documentation

The following documents form the TIBCO BusinessConnect Services Plug-in documentation set:

- *TIBCO BusinessConnect™ Services Plug-in Installation and Configuration*: Read this guide to install and configure TIBCO BusinessConnect Services Plug-in.
- *TIBCO BusinessConnect™ Services Plug-in User's Guide*: Read this guide to learn how to manage TIBCO BusinessConnect Services Plug-in.
- *TIBCO BusinessConnect™ Services Plug-in Release Notes*: Read the release notes for a list of new and changed features. This document also contains lists of known issues and closed issues for this release.

Other TIBCO Product Documentation

You may find it useful to read the documentation for the following TIBCO products, which may be used or integrated with BusinessConnect:

- **TIBCO Administrator™** software: The software allows you to manage users, machines and applications defined in a TIBCO Administration Domain. The TIBCO Administrator graphical user interface enables users to deploy, monitor, and start and stop TIBCO applications.
- **TIBCO ActiveMatrix BusinessWorks™** software: This software is a scalable, extensible, and easy to use integration platform that allows you to develop integration projects. TIBCO BusinessWorks includes a graphical user interface (GUI) for defining business processes and an engine that executes the process.
- **TIBCO Business Studio™** software: This graphical user interface is used for designing and creating integration project configurations and building an Enterprise Archive (EAR) for the project. The EAR can then be used by TIBCO Enterprise Administrator for deploying and running the application.
- **TIBCO Designer™** software: This graphical user interface is used for designing and creating integration project configurations and building an Enterprise Archive (EAR) for the project. The EAR can then be used by TIBCO Administrator for deploying and running the application.

- TIBCO Enterprise Message Service [™] software: This software provides a message service that enables integration of applications within an enterprise based on the Java Message Service (JMS) specifications.
- TIBCO Hawk [®] software: This software is a tool for monitoring and managing distributed applications and operating systems. The software is designed specifically for monitoring distributed systems, so there is no centralized console or frequent polling across the network.
- TIBCO Runtime Agent [™] software: This software suite is a prerequisite for other TIBCO software products. In addition to TIBCO Runtime Agent components, the software suite includes the third-party libraries used by other TIBCO products such as TIBCO Designer, Java Runtime Environment (JRE), TIBCO Hawk [®], and TIBCO Rendezvous [®].
- TIBCO Rendezvous [®] software: This software enables programs running on many different kinds of computers on a network to communicate seamlessly. It includes two main components: the Rendezvous programming language interface (API) in several languages, and the Rendezvous daemon.




Typographical Conventions

The following typographical conventions are used in this manual.

Table 1 General Typographical Conventions

Convention	Use
<i>ENV_NAME</i> <i>TIBCO_HOME</i> <i>EZCOMM_HOME</i>	<p>TIBCO products are installed into an installation environment. A product installed into an installation environment does not access components in other installation environments. Incompatible products and multiple instances of the same product must be installed into different installation environments.</p> <p>An installation environment consists of the following properties:</p> <ul style="list-style-type: none">• Name Identifies the installation environment. This name is referenced in documentation as <i>ENV_NAME</i>. On Microsoft Windows, the name is appended to the name of Windows services created by the installer and is a component of the path to the product shortcut in the Windows Start > All Programs menu.• Path The folder into which the product is installed. This folder is referenced in documentation as <i>TIBCO_HOME</i>. <p>TIBCO BusinessConnect Services Plug-in installs into a directory within a <i>TIBCO_HOME</i>. This directory is referenced in documentation as <i>EZCOMM_HOME</i>. The default value of <i>EZCOMM_HOME</i> depends on the operating system. For example on Windows systems, the default value is</p> <p>C:\tibco\bc\version\protocols\ezcomm.</p>
code font	<p>Code font identifies commands, code examples, filenames, pathnames, and output displayed in a command window. For example:</p> <p>Use MyCommand to start the foo process.</p>
bold code font	<p>Bold code font is used in the following ways:</p> <ul style="list-style-type: none">• In procedures, to indicate what a user types. For example: Type admin.• In large code samples, to indicate the parts of the sample that are of particular interest.• In command syntax, to indicate the default parameter for a command. For example, if no parameter is specified, MyCommand is enabled: MyCommand [enable disable]

Table 1 General Typographical Conventions (Cont'd)

Convention	Use
<i>italic font</i>	<p>Italic font is used in the following ways:</p> <ul style="list-style-type: none"> • To indicate a document title. For example: See <i>TIBCO ActiveMatrix BusinessWorks Concepts</i>. • To introduce new terms For example: A portal page may contain several portlets. <i>Portlets</i> are mini-applications that run in a portal. • To indicate a variable in a command or code syntax that you must replace. For example: MyCommand <i>PathName</i>
Key combinations	<p>Key name separated by a plus sign indicate keys pressed simultaneously. For example: Ctrl+C.</p> <p>Key names separated by a comma and space indicate keys pressed one after the other. For example: Esc, Ctrl+Q.</p>
	The note icon indicates information that is of special interest or importance, for example, an additional action required only in certain circumstances.
	The tip icon indicates an idea that could be useful, for example, a way to apply the information provided in the current section to achieve a specific result.
	The warning icon indicates the potential for a damaging situation, for example, data loss or corruption if certain steps are taken or not taken.

TIBCO Product Documentation and Support Services

For information about this product, you can read the documentation, contact TIBCO Support, or join TIBCO Community.

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website mainly in the HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

Documentation for TIBCO BusinessConnect Services Plug-in is available on the <https://docs.tibco.com/products/tibco-businessconnect-services-plug-in> Product Documentation page.

How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit <http://www.tibco.com/services/support>
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](#). For a free registration, go to <https://community.tibco.com>.

Chapter 1 **Introduction**

This chapter explains installation modes, requirements, and other options you should be aware of before starting the installation.

Topics

- [Installation Overview, page 2](#)
- [Installation Requirements, page 4](#)

Installation Overview

This section gives an overview of the installer.

Installation Modes

Three installation modes are available: GUI, console, and silent.

GUI Mode

In the GUI mode, the installer presents panels that allow you to make choices about product selection, product location, and so on. To invoke the installer in GUI mode, double-click the executable.

Console Mode

Console mode allows you to run the installer from the command prompt or terminal window. This is useful if your machine does not have a GUI environment.

Silent Mode

Silent mode installs the product using either default or custom settings that are saved in a response file. Silent mode installs the product without prompting you for information.

Installation Profiles

Two installation profiles are available: BusinessConnect Services Plug-in or Customize Installation.

- **BusinessConnect Services Plug-in** The BusinessConnect Services Plug-in installation profile installs all the software for a specific profile.
- **Customize Installation** The Customize Installation profile allows you to select components.

Installation Components

The following installation components are available for the plug-in:

- **EZComm Documentation** Includes the TIBCO BusinessConnect Services Plug-in documentation. The documentation is installed in the *EZCOMM_HOME*\doc directory.
- **EZComm Runtime** Includes the runtime tools for TIBCO BusinessConnect Services Plug-in.

Installer Account

Before you can run the installer on your Windows or Linux system, you must log in as a user with appropriate permissions. The privileges differ for the different platforms.

Microsoft Windows

You must have administrator privileges for the machine on which this product is installed. If you do not have administrator privileges, the installer exits. You must then log out of the system and log in as a user with the required privileges, or request your system administrator to assign the privileges to your account.

If you intend to install the product on a network drive, ensure that the account used for installation has permission to access the network drive.

UNIX

Any user can install this product.

- Regular user (non-root)
- Super-user (root)

While installing this product on UNIX platforms, ensure that the same installer account is used to install all TIBCO products.

A graphic environment such as CDE or X Windows is required to run the installer in the GUI mode.

Installer Log File

The installer log file, `tibco_universal_installer.username_install.log`, is written to the `.TIBCO/install_timestamp` folder of the user's home directory.

To change the location of the installer log file, specify the option `-V logFile="myLogFile"` when you run the installer.

The installer log file captures the following information:

- Installation environment details, such as, user that invoked the installer, host name, Java home in the environment, operating system details, and so on.
- List of assemblies installed.

Information related to the Ant scripts that are executed by the installer.

Installation Requirements

This section describes the disk space requirements, system memory requirements, software requirements, and supported platforms for this product.

Disk Space Requirements

See the readme file for the disk space requirements.

System Memory Requirements

See the readme file for the system memory requirements.

Supported Platforms

See the readme file for the supported platforms and versions and required patches.

Software Requirements

TIBCO Software

Before you install TIBCO BusinessConnect Services Plug-in, you must first install TIBCO BusinessConnect with all other products that are prerequisites for its installation.

See *TIBCO BusinessConnect Installation and Configuration* for details.

Third-party Software

You need a database to run TIBCO BusinessConnect.

For the updated list of supported databases and version numbers, see the `TIB_bcezcomm_version_number_readme.txt` file for the specific release.

Chapter 2 **Installation and Uninstallation**

This chapter explains how to install and uninstall TIBCO BusinessConnect Services Plug-in in different modes.

Topics

- [Installation, page 6](#)
- [Uninstallation, page 9](#)

Installation

The following sections describe the installation process in the available installation modes:

- [GUI Mode, page 6](#)
- [Console Mode, page 7](#)
- [Silent Mode, page 8](#)

GUI Mode

To install this product in the GUI mode:

1. Open the physical media or download the package.
2. Extract the contents of the package to a temporary directory.
3. Navigate to the temporary directory.
4. Run `TIBCOUniversalInstaller`. You can do so in one of the following ways:
 - Double-click the installer icon.
 - On the command prompt, provide the absolute path of the installer file without specifying any options. The installer defaults to the GUI mode.
5. Click **Next** on the Welcome page.
6. Read through the license text when the License Agreement page appears, click **I accept the terms of the license agreement**. Click **Next**.
7. To install TIBCO BusinessConnect Services Plug-in into an existing installation environment where TIBCO Rendezvous and TIBCO Runtime Agent are installed, click **Use an existing TIBCO_HOME**, next select the environment from the drop-down list, and then click **Next** on the TIBCO Installation Home page.

An installation environment isolates product installations. A product installed into an installation environment does not access components in other installation environments.

The following shows the two options displayed on the TIBCO Installation Home page:

- **Create a new TIBCO_HOME** Install the product into a new installation environment.
- **Use an existing TIBCO_HOME** Install the product into an existing installation environment.

8. Select an installation profile from the list on the left to install corresponding components on the right. See [Installation Profiles, page 2](#) and [Installation Components, page 2](#) for details about installation profiles and components.

To customize the profile, select the **Customize Installation** check box and use the feature tree on the right.

Click **Next**.

9. Verify the list of products selected for install in the Pre-Install Summary page, and then click **Install** to start the installation process.
10. Review the information listed in the Post Install Summary page, and then click **Finish** to complete the installation process and exit the universal installer.

Console Mode

To install this product in the console mode:

1. Open the physical media or download the package.
2. Extract the contents of the package to a temporary directory.
3. Using a console window, navigate to the temporary directory.
4. Run `TIBCOUniversalInstaller-platform_acronym -console`.

For example:

— **Windows:**

`TIBCOUniversalInstaller-x86-64.exe -console`

— **AIX:**

`TIBCOUniversalInstaller-aix.bin -console`

— **Linux:**

`TIBCOUniversalInstaller-lnx-x86-64.bin -console`

— **Solaris Sparc:**

`TIBCOUniversalInstaller-sol-sparc.bin -console`

— **Solaris x86 64:**

`TIBCOUniversalInstaller-sol-x86.bin -console`

5. Complete the installation by responding to the console window prompts.

Silent Mode

In the silent mode, the universal installer does not prompt for any inputs during installation. Instead, the inputs are read from a response file that can be provided as a command-line parameter. If no value is specified, the installer uses the default `TIBCOUniversalInstaller-bcezcomm.silent` file.

The `TIBCOUniversalInstaller.silent` file is packaged in the directory that contains the universal installer. Edit the file with information for your environment before launching the silent installation. The file includes comments that describe the installation properties you can set. While you can use the `TIBCOUniversalInstaller-bcezcomm.silent` file, it's good practice to copy the file to a different name and use that file for the silent install.

If errors occur during installation, they will be listed in the installation log file located in the `User_Home/TIBCO` directory.

1. Open the physical media or download the package.
2. Extract the contents of the package to a temporary directory.
3. Using a console window, navigate to the temporary directory.
4. Make a copy of the `TIBCOUniversalInstaller-bcezcomm.silent` file and rename the file.
5. Using a text editor, open the copied file and update the install location `ENV_NAME`, and features to install.
 - Update the install location. TIBCO BusinessConnect Services Plug-in must be installed in the same directory where the TIBCO products are installed. The default location is:


```
<entry key="installationRoot">C:\tibco</entry>
```
 - Update `ENV_NAME`. TIBCO BusinessConnect Services Plug-in must use the same `ENV_NAME` that TIBCO products use.
 - Update features to install. Set the features that you want to install to `true`.
6. Run the following commands:

Windows

```
TIBCOUniversalInstaller.cmd -silent -V responseFile="myfilename.silent"
```

UNIX

```
TIBCOUniversalInstaller_platform_acronym.bin -silent -V responseFile="myfilename.silent"
```

Uninstallation

This section describes how to uninstall this product in the following available modes:

- [GUI Mode, page 9](#)
- [Console Mode, page 10](#)

GUI Mode

To uninstall this plug-in:

1. Shut down all running TIBCO BusinessConnect applications.
2. Navigate to the universal installer using one of the following methods:
 - Go to the *TIBCO_HOME*\tools\universal_installer directory and run TIBCOUniversalInstaller to start the uninstall process.
 - From the Start menu, click **All Programs > TIBCO > Uninstall** to start the uninstall process.
3. On the TIBCOInstallationManager page, perform the following steps:
 - a. Click **Uninstall Products from a TIBCO Home Location**.
 - b. Select the *TIBCO_HOME* location from the **TIBCO HOME Location** list.
 - c. Click **Next**.
4. Click **Next** on the Welcome page.
5. On the Uninstallation Type page, select one of the following uninstallation options:
 - **Custom Uninstall** You can select the products to be removed.
 - **Typical Uninstall** The universal uninstaller removes all the products in the *TIBCO_HOME*.

Click **Next**.
6. If you clicked **Custom Uninstall (select the products to be removed)**, select the check boxes for products to uninstall, and then click **Next**.
7. Review the Pre-Uninstall Summary and click **Uninstall** to start the uninstallation process.
8. Review the Post Uninstall Summary and click **Finish** to exit the uninstall process.

Console Mode

To uninstall this product in the console mode:

1. Using a command window, navigate to the *TIBCO_HOME*\tools\universal_installer directory.
2. Type the following command at the command prompt:
 - **Windows:**
`TIBCOUniversalInstaller-x86-64.exe -is:javaconsole -console`
 - **AIX:**
`TIBCOUniversalInstaller-aix.bin -is:javaconsole -console`
 - **Linux:**
`TIBCOUniversalInstaller-lnx-x86-64.bin -is:javaconsole -console`
 - **Solaris Sparc:**
`TIBCOUniversalInstaller-sol-sparc.bin -is:javaconsole -console`
 - **Solaris x86 64:**
`TIBCOUniversalInstaller-sol-x86.bin -is:javaconsole -console`
3. Complete the uninstallation by responding to the console window prompts.

Chapter 3 **Protocol Activation**

This chapter explains how to activate and deploy TIBCO BusinessConnect Services Plug-in.

Topics

- [Overview, page 12](#)
- [Protocol Activation, page 13](#)

Overview

When installation is complete, TIBCO BusinessConnect Services Plug-in appears in the table that displays when you click **Resource Management > Installed Software** on the left panel of TIBCO Administrator.

This chapter summarizes post-installation activities to activate and deploy TIBCO BusinessConnect Services Plug-in.



Before activating TIBCO BusinessConnect Services Plug-in, you must complete all pre-deployment and deployment tasks described in *TIBCO BusinessConnect Interior Server Administration Guide*, including creating the TIBCO BusinessConnect installation on the Interior Server.



Make sure that the directories for shared and temporary files have been configured using a valid path.

Protocol Activation

After TIBCO BusinessConnect Services Plug-in on the host site is installed, it is activated like all other TIBCO BusinessConnect protocols:

1. Using TIBCO Administrator, select **BusinessConnect** and click **Manage**.
2. Click the **Protocol Plug-In Activation** tab in the Manage Installation window.
3. Select the check box next to the EZComm (BusinessConnect EZComm Protocol) and click **Activate**.

After any other protocol activation, you are automatically logged out of the system.

When you log in again, TIBCO BusinessConnect Services Plug-in has the status *Activated*.

Verify Activated Protocols

To check that the protocol has been activated:

1. Click the **BusinessConnect** link in the left panel.
2. Click **System Settings > Activated Protocol Plug-ins and Properties**.
3. Verify that EZComm is listed in the Plug-in column with the correct version number.

Protocol Deployment

Before TIBCO BusinessConnect Services Plug-in can be used in B2B transactions, it must be deployed.

To deploy TIBCO BusinessConnect Services Plug-in that has just been installed, you must deploy TIBCO BusinessConnect (even it has been previously deployed).

Before deploying TIBCO BusinessConnect, you must first create a deployment configuration. See *TIBCO BusinessConnect Interior Server Administration Guide* for information on how to create a deployment configuration.

If TIBCO BusinessConnect is already deployed, undeploy it and deploy again.

To deploy TIBCO BusinessConnect, do the following:

1. In TIBCO Administrator, click **Application Management > BusinessConnect > Configuration** on the left panel.
2. Click **Deploy** on the right panel.
3. Click **OK**.

Deployability is now *Synchronized* and Deployment Status is *Success*, indicating that the instance is now deployed.

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