



**TIBCO PartnerExpress™**

## Installation and Configuration

*Software Release 6.2  
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# Preface



**This software may be available on multiple operating systems. However, not all operating system platforms for a specific software version are released at the same time. See the readme file for the availability of this software version on a specific operating system platform.**

TIBCO PartnerExpress<sup>™</sup> provides a secure web-based access for trading partners, so that the external users associated with these trading partners can log on and perform simple file uploads and downloads.

## Topics

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- [Related Documentation, page vi](#)
- [Typographical Conventions, page viii](#)
- [TIBCO Product Documentation and Support Services, page xi](#)

## Related Documentation

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This section lists documentation resources you may find useful.

### TIBCO PartnerExpress Documentation

The following documents form the TIBCO PartnerExpress documentation set:

- *TIBCO PartnerExpress Installation and Configuration* Read this manual for instructions on site preparation and installation.
- *TIBCO PartnerExpress User's Guide* Read this manual for instructions on how to use TIBCO PartnerExpress to upload and download transaction files.
- *TIBCO PartnerExpress Release Notes* Read the release notes for a list of new and changed features. This document also contains lists of known issues and closed issues for this release.

### Other TIBCO Product Documentation

You may find it useful to read the documentation for the following TIBCO products:

- TIBCO BusinessConnect™: this product is a B2B (business-to-business) gateway that allows your company to engage in electronic commerce with your business partners.
- TIBCO Administrator™: this product provides capabilities to manage users, machines and applications defined in a TIBCO Administration domain. You can deploy, monitor, start, and stop TIBCO applications in the TIBCO Administrator graphical user interface.
- TIBCO ActiveMatrix BusinessWorks™: this product is a scalable, extensible, and easy-to-use integration platform by using which you can develop integration projects. TIBCO BusinessWorks includes a graphical user interface (GUI) for defining business processes and an engine that executes these processes.
- TIBCO Designer™: this graphical user interface is used for designing and creating integration project configurations and building an Enterprise Archive (EAR) for the project. The EAR can then be used by TIBCO Administrator for deploying and running the application.
- TIBCO Runtime Agent™: this product suite is a prerequisite for other TIBCO software products. In addition to TIBCO Runtime Agent components, the software suite includes the third-party libraries used by other TIBCO

products, such as TIBCO Designer, Java Runtime Environment (JRE), TIBCO Hawk<sup>®</sup>, and TIBCO Rendezvous<sup>®</sup>.

- TIBCO Rendezvous: this product contains two main components, including the Rendezvous programming language interface (API) in several languages, and the Rendezvous daemon. Programs running on many different kinds of computers on a network can communicate seamlessly by using this product.
- TIBCO Enterprise Message Service<sup>™</sup>: this product provides a message service that enables integration of applications within an enterprise based on the Java Message Service (JMS) specifications.
- TIBCO BusinessConnect<sup>™</sup> Palette: this product is integrated with TIBCO ActiveMatrix BusinessWorks to make a good communication with TIBCO BusinessConnect server.

# Typographical Conventions

The following typographical conventions are used in this manual.

Table 1 General Typographical Conventions

Convention	Use
<i>ENV_NAME</i> <i>TIBCO_HOME</i>	<p>TIBCO products are installed into an installation environment. A product installed into an installation environment does not access components in other installation environments. Incompatible products and multiple instances of the same product must be installed into different installation environments.</p> <p>An installation environment consists of the following properties:</p> <ul style="list-style-type: none"><li>• <b>Name</b> Identifies the installation environment. This name is referenced in documentation as <i>ENV_NAME</i>. On Microsoft Windows, the name is appended to the name of Windows services created by the installer and is a component of the path to the product shortcut in the Windows Start &gt; All Programs menu.</li><li>• <b>Path</b> The folder into which the product is installed. This folder is referenced in documentation as <i>TIBCO_HOME</i>.</li></ul>
<i>px_HOME</i>	<p>TIBCO PartnerExpress installs into a directory within a <i>TIBCO_HOME</i>. This directory is referenced in documentation as <i>px_HOME</i>. The default value of <i>px_HOME</i> depends on the operating system. For example on Windows systems, the default value is</p> <p>C:\tibco\bc\version_number\protocols\px.</p>
code font	<p>Code font identifies commands, code examples, filenames, pathnames, and output displayed in a command window. For example:</p> <p>Use MyCommand to start the foo process.</p>
<b>bold code font</b>	<p>Bold code font is used in the following ways:</p> <ul style="list-style-type: none"><li>• In procedures, to indicate what a user types. For example: Type <b>admin</b>.</li><li>• In large code samples, to indicate the parts of the sample that are of particular interest.</li><li>• In command syntax, to indicate the default parameter for a command. For example, if no parameter is specified, MyCommand is enabled: MyCommand [<b>enable</b>   disable]</li></ul>



Table 1 General Typographical Conventions (Cont'd)




Convention	Use
<i>italic font</i>	<p>Italic font is used in the following ways:</p> <ul style="list-style-type: none"> <li>To indicate a document title. For example: See <i>TIBCO ActiveMatrix BusinessWorks Concepts</i>.</li> <li>To introduce new terms. For example: A portal page may contain several portlets. <i>Portlets</i> are mini-applications that run in a portal.</li> <li>To indicate a variable in a command or code syntax that you must replace. For example: <code>MyCommand PathName</code></li> </ul>
Key combinations	<p>Key name separated by a plus sign indicate keys pressed simultaneously. For example: <code>Ctrl+C</code>.</p> <p>Key names separated by a comma and space indicate keys pressed one after the other. For example: <code>Esc, Ctrl+Q</code>.</p>
	The note icon indicates information that is of special interest or importance, for example, an additional action required only in certain circumstances.
	The tip icon indicates an idea that could be useful, for example, a way to apply the information provided in the current section to achieve a specific result.
	The warning icon indicates the potential for a damaging situation, for example, data loss or corruption if certain steps are taken or not taken.

Table 2 Syntax Typographical Conventions

Convention	Use
[ ]	<p>An optional item in a command or code syntax.</p> <p>For example:</p> <pre>MyCommand [optional_parameter] required_parameter</pre>
	<p>A logical OR that separates multiple items of which only one may be chosen.</p> <p>For example, you can select only one of the following parameters:</p> <pre>MyCommand para1   param2   param3</pre>

Table 2 Syntax Typographical Conventions (Cont'd)

Convention	Use
{ }	<p>A logical group of items in a command. Other syntax notations may appear within each logical group.</p> <p>For example, the following command requires two parameters, which can be either the pair param1 and param2, or the pair param3 and param4.</p> <pre>MyCommand {param1 param2}   {param3 param4}</pre> <p>In the next example, the command requires two parameters. The first parameter can be either param1 or param2 and the second can be either param3 or param4:</p> <pre>MyCommand {param1   param2} {param3   param4}</pre> <p>In the next example, the command can accept either two or three parameters. The first parameter must be param1. You can optionally include param2 as the second parameter. And the last parameter is either param3 or param4.</p> <pre>MyCommand param1 [param2] {param3   param4}</pre>

# TIBCO Product Documentation and Support Services

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For information about this product, you can read the documentation, contact TIBCO Support, and join TIBCO Community.

## How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website mainly in the HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

Documentation for TIBCO PartnerExpress is available on the [TIBCO PartnerExpress](#) Product Documentation page.

## How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit <https://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base, viewing the latest product updates that were not available at the time of the release, and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking **Register** on the website.

## How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](#). For a free registration, go to <https://community.tibco.com>.



## Chapter 1      **Installation Introduction**

This chapter explains installation modes, components, and requirements.

### Topics

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- [Installation Overview, page 2](#)
- [Installation Requirements, page 5](#)

## Installation Overview

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The TIBCO Universal Installer is used to install and uninstall TIBCO PartnerExpress.

### Installation Modes

You can run TIBCO Universal Installer in GUI, console, or silent mode. Each mode is supported on all platforms.

#### GUI Mode

In GUI mode, you can use the installation wizard to select a product, product location, and so on.

#### Console Mode

In console mode, you can run the installer on a command line. This is useful if your machine does not have a GUI environment.

#### Silent Mode

In silent mode, the installer installs the product without prompting you for information. The installer uses either default or custom settings that are saved in a response file.

### Installation Environment

An installation environment isolates product installations. A product installed into an installation environment does not access components in other installation environments.

An installation environment is the top-level installation directory for TIBCO products. An installation environment consists of the following properties:

- **Directory:** identifies the name of the directory where the product is installed. The directory is referred to as *TIBCO\_HOME*.
- **Name:** identifies the installation environment. On Microsoft Windows, the name is a component of the path to the product shortcut in the Windows **Start > All Programs** menu.

You must install TIBCO PartnerExpress into an existing *TIBCO\_HOME* where TIBCO BusinessConnect is already installed. On Microsoft Windows, the default value of *TIBCO\_HOME* is C:\tibco.

## Installation Components

Different installation components are associated with different functions. You can use the installer to select the components to be installed during the installation.

The following installation profiles are available for this product:

- **PartnerExpress Plug-In**

If you select this installation profile, all the components are installed for TIBCO PartnerExpress, including:

- PartnerExpress Runtime: Gateway
- PartnerExpress Runtime: Interior Server
- PartnerExpress Documentation

- **PartnerExpress Plug-in - Gateway**

If you select this installation profile, only the Gateway components are installed for TIBCO PartnerExpress, including:

- PartnerExpress: Gateway
- PartnerExpress Documentation

- **PartnerExpress Plug-in - Interior Server**

If you select this installation profile, only the Interior Server components are installed for TIBCO PartnerExpress, including:

- PartnerExpress: Interior Server
- PartnerExpress Documentation



To customize the installation profile components, select the **Customize Installation** check box, and then select the components in the right panel.

## Installation Log File

An installer log file is created during the installation that captures installation environment details, such as the user that invoked the installer, host name, operating system details, list of assemblies installed, and so on.

The location of the log file depends on the platform, as follows:

## Microsoft Windows

*User\_Home\.TIBCO\install\_identifier*

where *identifier* is the date and time the product was installed, and a unique number used to identify this particular installation.

## UNIX

*\$Home/.TIBCO/install\_identifier*

where *identifier* is the date and time the product was installed, and a unique number used to identify this particular installation.



## Installation Requirements

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Before you run the installer, ensure that you meet all the hardware and software requirements and you have appropriate privileges to run the installer.

### Installer Account

Ensure that you have the appropriate privileges, depending on the platform on which you are installing.

*Table 3 Installer Account Privilege*

Platform	Account Privileges
Microsoft Windows	<p>You must have administrator privileges for the machine on which this product is installed. If you do not have administrator privileges, the installer exits. You must then log off from the system and log on as a user with the required privileges, or request that your system administrator assign the privileges to your account.</p> <p>To install the product on a network drive, ensure that the account used for installation has permission to access the network drive.</p>
UNIX	<p>Any type of user, regular (non-root) user and super-user (root), can perform the installation. When installing this product on UNIX platforms, ensure that the same installer account is used to install all TIBCO BusinessConnect products.</p> <p>A graphic environment such as CDE or X Windows is required to run the installer in GUI mode.</p>

### Hardware and Software Requirements

For information about the hardware and software requirements, as well as supported platforms, see the product readme file.

The readme can be obtained either on the TIBCO doc site (<https://docs.tibco.com>) or from the TIBCO eDelivery site (<https://edelivery.tibco.com>) with the product software.

To access the TIBCO eDelivery site, you will need a user name and password. If you did not receive a user name and password, contact TIBCO Technical Support.



## Chapter 2      **Installation**

This chapter explains how to install TIBCO PartnerExpress.

### Topics

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- [Installing in GUI Mode, page 8](#)
- [Installing in Console Mode, page 10](#)
- [Installing in Silent Mode, page 11](#)

## Installing in GUI Mode

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When you run the installer in GUI mode, it prompts you for information about the installation environment, and allows other customization.

To install this product in GUI mode:

1. Open the physical media or download the installation package from the TIBCO eDelivery site (<https://edelivery.tibco.com>).

To access the TIBCO eDelivery site, you will need a user name and password. If you do not have a user name or password, contact TIBCO Technical Support.

2. Extract the contents of the package to a temporary directory.
3. Start the TIBCO Universal Installer:
  - On Microsoft Windows X86: double-click **TIBCOUniversalInstaller.exe**.
  - On Microsoft Windows X86 64: double-click **TIBCOUniversalInstaller-x86-64.exe**.
  - On AIX: run **TIBCOUniversalInstaller-aix.bin**.
  - On HP UX: run **TIBCOUniversalInstaller-hpux-ia64.bin**.
  - On Linux: run **TIBCOUniversalInstaller-lnx-x86-64.bin**.
  - On Solaris Sparc: run **TIBCOUniversalInstaller-sol-sparc.bin**.
  - On Solaris X86 64: run **TIBCOUniversalInstaller-sol-x86.bin**.
4. In the **Welcome** dialog, click **Next**.
5. Read through the license text, click **I accept the terms of the license agreement**, and then click **Next**.

Or if you do not agree to the terms of the license agreement, click **Cancel** to exit the installation process.

6. In the **TIBCO Installation Home** dialog, click **Use an existing TIBCO\_HOME**, and then select the appropriate *TIBCO\_HOME* from the list. Click **Next**.

For more information, see [Installation Environment](#).

7. In the **Installation Profile Selection** dialog, select **PartnerExpress Plug-In** to install all components, or select the **Customize Installation** check box to explicitly select the installation components. Click **Next**.

For more information, see [Installation Components](#).

8. Review the information in the **Pre-Install Summary** dialog, and then click **Install** to start the installation process.
9. When the installation is completed, review the information in the **Post Install Summary** dialog, and then click **Finish** to complete the installation process and exit the installer.

## Installing in Console Mode

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In console mode, the TIBCO Universal Installer is run from the command line.

To install this product in console mode:

1. Open the physical media or download the installation package from the TIBCO eDelivery site (<https://edelivery.tibco.com>).

To access the TIBCO eDelivery site, you will need a user name and password. If you do not receive a user name or password, contact TIBCO Technical Support.

2. Extract the contents of the package to a temporary directory.
3. On a command line, navigate to the temporary directory to which you extract the installation package.
4. Enter the appropriate command to start the installation. For example:
  - On Microsoft Windows X86: **TIBCOUniversalInstaller.exe -console**
  - On Microsoft Windows X86 64: **TIBCOUniversalInstaller-x86-64.exe -console**
  - On AIX: **TIBCOUniversalInstaller-aix.bin -console**
  - On HP UX: **TIBCOUniversalInstaller-hpux-ia64.bin -console**
  - On Linux: **TIBCOUniversalInstaller-lnx-x86-64.bin -console**
  - On Solaris Sparc: **TIBCOUniversalInstaller-sol-sparc.bin -console**
  - On Solaris X86 64: **TIBCOUniversalInstaller-sol-x86.bin -console**
5. Respond to the messages on the command line.

For more information about the messages, see [Installing in GUI Mode](#).
6. When the installation is completed, press Enter to exit the installer.

## Installing in Silent Mode

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In silent mode, you can run the installer without user input by pointing the installer to an existing response file, which contains installation parameters.

A default response file is included with the product. You can edit the response file with information about your environment before launching the silent installation. The name of the default response file is:

`TIBCOUniversalInstaller-bcp.x.silent`

The best practice is to make a copy of the default response file, and then edit that file and use it for the installation.

If you invoke the TIBCO Universal Installer with only the **-silent** argument, the installer reads the input from the default response file.

If you make a copy of the default response file and rename it, you must provide the name of the response file when invoking the installer. This is done by passing the following arguments on the command line:

`-silent -V responseFile="filename.silent"`

where *filename* is the name you gave to the response file.

To install this product in silent mode:

1. Open the physical media or download the installation package from the TIBCO eDelivery site (<https://edelivery.tibco.com>).  
To access the TIBCO eDelivery site, you will need a user name and password. If you do not have a user name or password, contact TIBCO Technical Support.
2. Extract the contents of the package to a temporary directory.
3. Navigate to the temporary directory to which you extract the installation package.
4. Make a copy of the default response file, open the copy with a text editor, and then update the parameters as needed.

The response file contains comments that describe each of the parameters. You can save the file using any name.

5. Enter the following command to start the installation. For example, if you have copied the response file and saved it as `MyResponseFile.silent`:
  - On Microsoft Windows: `TIBCOUniversalInstaller.cmd -silent [-V responseFile="myfilename.silent"]`
  - On AIX: `TIBCOUniversalInstaller-aix.bin -silent [-V responseFile="myfilename.silent"]`
  - On HP UX: `TIBCOUniversalInstaller-hpux-ia64.bin -silent [-V responseFile="myfilename.silent"]`
  - On Linux: `TIBCOUniversalInstaller-lnx-x86-64.bin -silent [-V responseFile="myfilename.silent"]`
  - On Solaris Sparc: `TIBCOUniversalInstaller-sol-sparc.bin -silent [-V responseFile="myfilename.silent"]`
  - On Solaris X86 64: `TIBCOUniversalInstaller-sol-x86.bin -silent [-V responseFile="myfilename.silent"]`



If you copy the response file to a directory other than the temporary directory containing the installer, you have to provide the absolute path of the response file.



## Chapter 3 **Postinstallation**

This section explains the tasks you must complete following the TIBCO PartnerExpress installation.

### Topics

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- [Activating the BusinessConnect Plug-in for PartnerExpress, page 14](#)
- [Deploying TIBCO BusinessConnect, page 15](#)

## Activating the BusinessConnect Plug-in for PartnerExpress

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After TIBCO PartnerExpress is installed on the host site, you can activate it like all the other TIBCO BusinessConnect protocols.

To activate the BusinessConnect Plug-in for PartnerExpress:

1. Log on to TIBCO Administrator, click **BusinessConnect** in the left panel, and then click **Manage** in the right panel.
2. In the Manage Installation panel, click the **Protocol Plug-In Activation** tab.
3. Select the check box next to the **GS-PX** protocol plug-in, and then click **Activate**. You log off automatically.
4. Verify that the protocol plug-in is activated successfully by completing the following steps:
  - a. Log on to TIBCO Administrator again, and then click **BusinessConnect** in the left panel.
  - b. In the right panel, click **System Settings**, and then click **Activated Protocol Plug-ins and Properties**.
  - c. Check that **GS-PX** is listed in the Plug-in column and its version number is correct.

## Deploying TIBCO BusinessConnect

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You must deploy TIBCO PartnerExpress before using it in B2B transactions.

To deploy the TIBCO PartnerExpress that is installed, you must deploy TIBCO BusinessConnect (even it has been deployed previously).

Before deploying TIBCO BusinessConnect, you must first create a deployment configuration. For information on how to create a deployment configuration, see *TIBCO BusinessConnect Interior Server Administration Guide*.

If TIBCO BusinessConnect is already deployed, undeploy it and deploy again. Deployability is Synchronized and Deployment Status is Success, indicating that the instance is now deployed.

To deploy TIBCO BusinessConnect:

1. Log on to TIBCO Administrator, and then select **Application Management > BusinessConnect > Configuration** in the left panel.
2. Click **Deploy** in the right panel. Click **OK**.



## Chapter 4      **Uninstallation**

This chapter explains how to uninstall TIBCO PartnerExpress. Before uninstalling this product, stop all the TIBCO BusinessConnect applications that are running.

### Topics

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- [Uninstalling in GUI Mode, page 18](#)
- [Uninstalling in Console Mode, page 20](#)

## Uninstalling in GUI Mode

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Using the TIBCO Universal Installer, you can uninstall all products in a particular *TIBCO\_HOME*, or you can uninstall specific products that have been installed in a *TIBCO\_HOME*.

To uninstall this product in GUI mode:

1. Navigate to the universal installer by using one of the following methods:
  - Go to the *TIBCO\_HOME\tools\universal\_installer* directory and run `TIBCOUniversalInstaller` to start the uninstallation.
  - From the **Start** menu, click **All Programs > TIBCO > Uninstall** to start the uninstallation, and then skip to [step 3](#).
2. Start the TIBCO Universal Installer:
  - On Microsoft Windows X86: double-click `TIBCOUniversalInstaller.exe`.
  - On Microsoft Windows X86 64: double-click `TIBCOUniversalInstaller-x86-64.exe`.
  - On AIX: run `TIBCOUniversalInstaller-aix.bin`.
  - On HP UX: run `TIBCOUniversalInstaller-hpux-ia64.bin`.
  - On Linux: run `TIBCOUniversalInstaller-lnx-x86-64.bin`.
  - On Solaris Sparc: run `TIBCOUniversalInstaller-sol-sparc.bin`.
  - On Solaris X86 64: run `TIBCOUniversalInstaller-sol-x86.bin`.
3. Select **Uninstall Products from a TIBCO Home Location**.
4. In the **TIBCO Home Location** field, select the *TIBCO\_HOME* in which the product is installed, and then click **Next**.
5. In the **Welcome** dialog, click **Next**.
6. In the **Uninstallation Type** dialog, select one of the following options, and then click **Next**.
  - **Custom Uninstall** Removes the products that you select in [step 7](#).
  - **Typical Uninstall** Removes all the products in the *TIBCO\_HOME* you select. If you select this option, proceed to [step 8](#).
7. Select the products to be uninstalled, and then click **Next**.
8. Review the products to be uninstalled, and then click **Uninstall**.

9. In the **Post-Uninstall Summary** dialog, click **Finish** to exit the uninstall wizard.
10. If you have uninstalled all the software in *TIBCO\_HOME*, delete the folders in the installation environment and user home.

## Uninstalling in Console Mode

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In console mode, you can uninstall the product from the command line.

To uninstall this product in console mode:

1. Open a command line and navigate to the `TIBCO_HOME/tools/universal_installer` directory.
2. Enter the appropriate command to start the uninstallation. For example:
  - On Microsoft Windows X86: `TIBCOUniversalInstaller.exe -is:javaconsole -console`
  - On Microsoft Windows X86 64: `TIBCOUniversalInstaller-x86-64.exe -is:javaconsole -console`
  - On AIX: `./TIBCOUniversalInstaller-aix.bin -is:javaconsole -console`
  - On HP UX: `TIBCOUniversalInstaller-hpux-ia64.bin -is:javaconsole -console`
  - On Linux: `TIBCOUniversalInstaller-lnx-x86-64.bin -is:javaconsole -console`
  - On Solaris Sparc: `TIBCOUniversalInstaller-sol-sparc.bin -is:javaconsole -console`
  - On Solaris X86 64: `TIBCOUniversalInstaller-sol-x86.bin -is:javaconsole -console`
3. Respond to the messages on the command line.

For more information about the messages, see [Uninstalling in GUI Mode](#).
4. When the uninstallation is completed, press Enter to exit the installer.



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