

# **TIBCO BusinessWorks™ Container Edition**

**Application Monitoring and Troubleshooting** 

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By default, documentation access from TIBCO Business Studio™ for BusinessWorks™ is online, through the TIBCO Product Documentation website that contains the latest version of the documentation. Check the website frequently for updates. To access the product documentation offline, download the documentation to a local directory or an internal web server and then change the help preferences in TIBCO Business Studio for BusinessWorks.

#### Before you begin

Before changing the help preferences to access documentation locally or from an internal web server, download the documentation.

- 1. Go to https://docs.tibco.com/
- 2. In the **Search** field, enter TIBCO ActiveMatrix BusinessWorks™ and press **Enter**.
- 3. Select the TIBCO ActiveMatrix BusinessWorks<sup>™</sup> product from the list. This opens the product documentation page for the latest version.
- 4. Click Download All.
- 5. A compressed .zip file containing the latest documentation is downloaded to your web browser's default download location.
- 6. Copy the .zip file to a local directory or to an internal web server and unzip the file.

To point to a custom location:

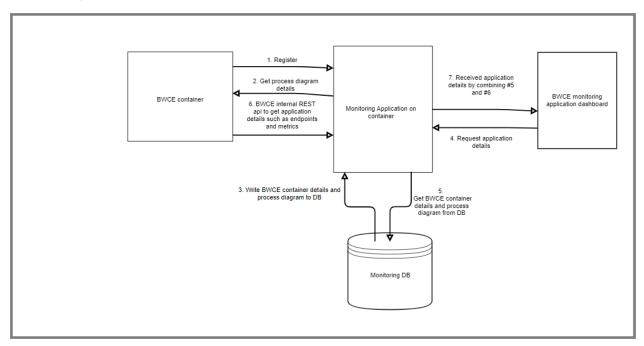
- 1. Perform one of the following steps in TIBCO Business Studio for BusinessWorks based on your operating system:
  - On Windows OS: Click Window > Preferences
  - On macOS: Click TIBCO Business Studio > Preferences.
- 2. In the Preferences dialog, click **BusinessWorks > Help**.
- 3. Click **Custom Location**, and then browse to the html directory in the folder where you extracted the documentation or provide the URL to the html directory on your

internal web server.  4. Click <b>Apply</b> , and then click <b>OK</b> .	

5 | Changing Help Preferences

# **Application Monitoring Overview**

You can run the monitoring component of TIBCO BusinessWorks™ Container Edition on the same container platform where TIBCO BusinessWorks Container Edition applications are running. TIBCO BusinessWorks Container Edition applications can be registered with monitoring application to view application metrics.



When TIBCO BusinessWorks Container Edition application registration fails at container startup because of unhealthy monitoring container, the monitoring register mechanism is implemented. To configure monitoring register mechanism, the following properties are used as environment variable:

- BW\_APP\_MON\_REGISTER\_ATTEMPTS(#) (Default : 5)
- BW\_APP\_MON\_REGISTER\_DELAY(ms) (Default: 5000)

Once the retry count exhausts, the monitoring application does not register and user needs to restart the container.

To change log levels in application monitoring the following log level is used:

Property name: LOG\_LEVEL

For example,

- LOG\_LEVEL="debug"
- LOG\_LEVEL="error"
- LOG\_LEVEL="warning"
- LOG LEVEL="info"

Health check for monitoring application is verified using the following API: http://host:port/api/v1/monitor/health.

If the monitoring container is healthy it returns 200K, else the returned response is 500 Internal Server Error.

When the monitoring services fails to connect to the database at container startup due to database unavailability, the connection retry mechanism is implemented. To configure database retry mechanism, the following properties are used as environment variable:

- DB\_RETRY\_COUNT : default set to 10
- DB\_RETRY\_INTERVAL : default set to 10000 ms.

Once the retry count exhausts, the monitoring application crashes automatically.

When a TIBCO BusinessWorks Container Edition application on Cloud Foundry takes time to generate an accessible routing URL, which causes registration failure at container startup, the retry mechanism is implemented for retrying the routing URL accessibility. To configure this retry mechanism, the following properties are used as environment variable:

- ROUTING\_ACCESSIBILITY\_ATTEMPTS(#)(default : 20)
- ROUTING\_ACCESSIBILITY\_DELAY(ms)(default : 6000)

Once the retry mechanism exhausts, the TIBCO BusinessWorks Container Edition container application does not register with monitoring application and user needs to restart the container with higher values.

The DB\_URL environment variable is used to provide database specific information in order to run the application monitoring containers. The default format of the URL is:

```
docker run -it --rm -p 48080:8080 -e PERSISTENCE_TYPE="postgres" -e DB_
URL="postgres://<username:password>@<machine:port/database>" --name
<containerName><monitoringImageName:tag>
```

The DB URL can also be segregated into the following environment variables:

- DB NAME
- DB USER
- DB PWD
- DB HOST
- DB PORT

To use the above environment variables, refer to the below docker command:

```
docker run -it --rm -p 6151:8080 -e PERSISTENCE_TYPE="<DBTYPE>" -e DB_NAME="<DB_
Name>" -e DB_USER="<Username>" -e DB_PWD="<DB_Password>" -e DB_HOST="<HOST_
Address>" -e DB_PORT="<DB_Port>" --name <containerName><monitoringImageName:tag>
```

To avoid exposure of passwords in the free text form, we can obfuscate the password in the DB\_PWD environment variable using the npm run obfuscate plainpassword on command line.

The VALIDATE DB URL boolean environment variable is added to skip DB URL validation. The default value for the environment variable is True. If you want to use the DB\_URL in any format other than its default format [DBTYPE]://[UserName]:[Password]@ [machineName]: [PORT] / [DBNAME], set the VALIDATE\_DB\_URL environment variable to False. If it is set to False, the DB\_URL validation is skipped entirely.

# **Application Monitoring on Cloud Foundry**

You can simply deploy the BusinessWorks application on cloud foundry and enable the monitoring to monitor the application. The monitoring dashboard displays the running application details and its statistics collection.



**Mote:** To display name from the manifest.yml file instead of application name from EAR file on monitoring dashboard, provide the property DISPLAY\_ALIAS: true in monitoring manifest.yml file.

#### **Procedure**

- 1. Run the monitoring application on Cloud Foundry.
- 2. Enable the monitoring by registering the TIBCO BusinessWorks Container Edition application with the monitoring application by using CUPS or environment variable. For more information, see Enabling Monitoring on Cloud Foundry.

### **Configuring MySQL on Cloud Foundry**

For persistence support with the monitoring application, you need to configure MySQL with either marketplace service or a user-provided service.

### **Creating Service from Marketplace**

1. You can check the services available from the Cloud Foundry Marketplace by running the following command:

```
cf marketplace
```

```
xinpan-MBP15:app xinpan$ cf marketplace
Getting services from marketplace in org pcfdev-org / space pcfdev-space as admin...

OK

service plans description
local-volume free-local-disk Local service docs: https://github.com/cloudfoundry-incubator/local-volume-release/
p-mysql 512mb, 1gb MySQL databases on demand
p-rabbitmq standard RabbitMQ is a robust and scalable high-performance multi-protocol messaging broker.
p-redis shared-vm Redis service to provide a key-value store

TIP: Use 'cf marketplace -s SERVICE' to view descriptions of individual plans of a given service.

xinpan-MBP15:app xinpan$
```

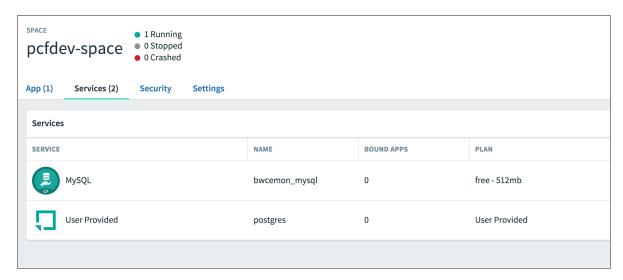
2. Run the following command to create a service.

```
cf create-service <SERVICE NAME><SERVICE PLAN> <SERVICE INSTANCE NAME>
```

**Note:** Define the *<SERVICE\_INSTANCE\_NAME>* as bwcemon\_mysql

```
xinpan-MBP15:bin xinpan$ cf create-service p-mysql 512mb bwcemon_mysql Creating service instance <a href="mailto:bwcemon_mysql">bwcemon_mysql</a> in org <a href="mailto:pcfdev-org">pcfdev-org</a> / space <a href="pcfdev-space">pcfdev-space</a> as <a href="mailto:admin...">admin...</a> OK <a href="mailto:xinpan-MBP15:bin xinpan">xinpan</a>$
```

MySQL is now configured with the marketplace service on the Cloud Foundry environment.



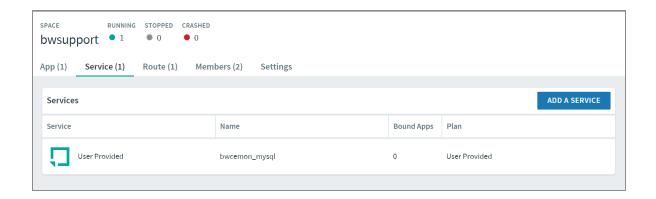
### **Creating User Provided Service for MySQL**

1. To create the User Provided Service (CUPS) for MySQL database, run the following command:

```
cf cups <service_instances_name> -p "host,username,password,database"
```

```
C:\Users\rubirada>cf cups bwcemon_mysql -p "host,username,password,database"
host> 127.0.0.1
username> root
password> t
database> bwadmindb
Creating user provided service bwcemon_mysql in org tibco / space bwsupport as admin...
OK
C:\Users\rubirada>
```

MySQL is now configured with the user provided service on the Cloud Foundry environment.



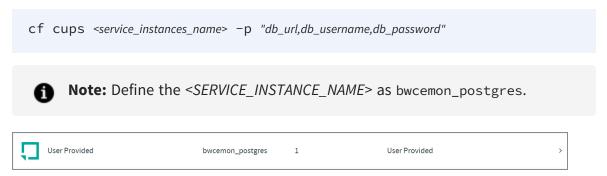
### **Configuring PostgreSQL on Cloud Foundry**

For persistence support with the monitoring application, you can also configure PostgreSQL with user-provided service.

### **Creating User Provided Service for PostgreSQL**

#### **Procedure**

1. Run the following command to create the user provided service.



PostgreSQL is now configured with the user provided service on the Cloud Foundry environment.



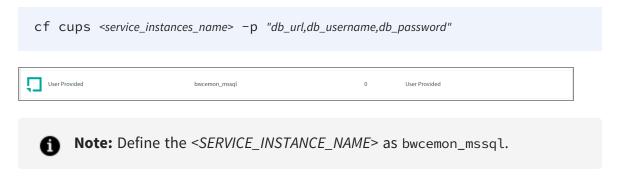
## **Configuring MS SQL Server on Cloud Foundry**

For persistence support with the monitoring application, you can also configure MS SQL Server with user-provided service.

### **Creating User Provided Service for MS SQL Server**

#### **Procedure**

1. Run the following command to create the user provided service.



MS SQL is now configured with the user provided service on the Cloud Foundry environment.

To configure TIBCO BusinessWorks Container Edition Monitoring with Azure Managed MS SQL Server, set the property the DB\_ENCRYPT to true. By default, this property is set to false.

### **Configuring Oracle on Cloud Foundry**

For persistence support with the monitoring application, you need to configure Oracle with either marketplace service or a user-provided service.

### Creating nodeJs buildpack with Oracle client

- 1. Create a folder on the same level as the create-buildpack-nodejs-oracle.sh file with the name the folder instantclient.
- Download Oracle client libraries from https://www.oracle.com/technetwork/topics/linuxx86-64soft-092277.html .
- 3. Add the zip file to instantclient folder. For example, instantclient-basic-linux.x64-12.2.0.1.0.zip.
- 4. Open the create-buildpack-nodejs-oracle.sh file and on line 11, point the CLIENT\_FILENAME to the zip file name that is downloaded.

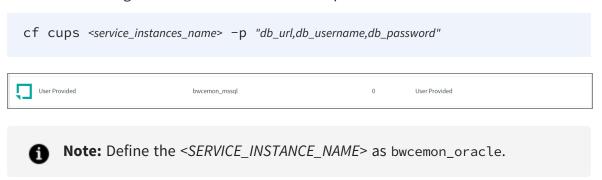
- 5. On line 19, change the libclntsh.so file name according to client download "ln -s \\$build\_dir/oracle/lib/libclntsh.so.12.1 \\$build\_dir/oracle/lib/libclntsh.so". For 18.x and later, delete line 19.
- 6. Run the create-buildpack-nodejs-oracle.sh file.

  This creates the nodejs build pack with oracle clientnodejs-buildpack-master-oracle.zip file.
- 7. Upload the build pack to cloud foundry. For example, nodejs-oracle (cf create-buildpack nodejs-oracle nodejs-buildpack-master-oracle.zip 1)

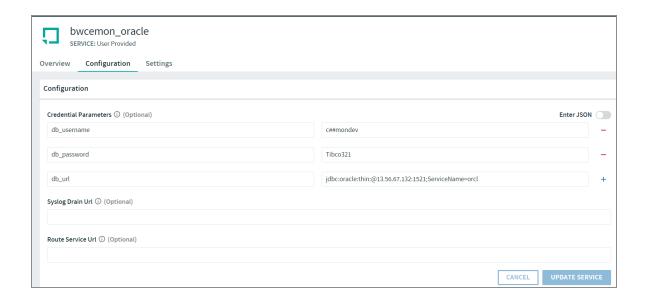
### **Creating User Provided Service for Oracle**

#### **Procedure**

1. Run the following command to create the user provided service.



Oracle is now configured with the user provided service on the Cloud Foundry environment.



### **Configuring Monitoring Application**

#### **Procedure**

1. Open manifest.yml file and change below

2. Push the monitoring application to Cloud Foundry

```
cf push
```

# Setting up TIBCO BusinessWorks Container Edition Application Monitoring on Cloud Foundry

The following steps describe how to set up TIBCO BusinessWorks Container Edition application on the Cloud Foundry.

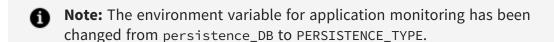
#### Before you begin

- 1. Ensure that Cloud Foundry Command Line Interface (CLI) is successfully installed and TIBCO BusinessWorks Container Edition buildpack is created and pushed to Cloud Foundry environment.
- 2. Download the TIBCO BusinessWorks Container Edition monitoring zip file, bwce\_mon-<version>.zip from http://edelivery.tibco.com.
- 3. Ensure that the MySQL, PostgreSQL, or MS SQL Server service is created on Cloud Foundry.

#### **Procedure**

- 1. Extract the bwce\_mon-<*version*>.zip file.
- 2. Navigate to the **bwce\_mon** directory.
- 3. Bind the service created earlier to the monitoring application. You must configure manifest.yml of monitoring application to persist node registry information. You have to specify a database service and an environment variable for the MySQL database.

```
applications:
- name: com.tibco.bwce.monitoring
  command: node server/node-server.js
  memory: 512M
  buildpack: https://github.com/cloudfoundry/nodejs-buildpack
  services:
    - bwcemon_mysql
  env:
    PERSISTENCE_TYPE: mysql
```



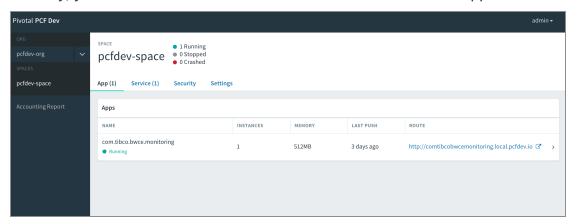
Note: For PostgreSQL or MS SQL or Oracle database, ensure that the PERSISTENCE\_TYPE environment variable value is set to postgres or mssql or oracle.

**Note:** For offline nodejs buildpack uploaded on VMware Tanzu, edit the manifest.yml file with uploaded buildpack name.

Eg: buildpack: nodejs\_buildpack

4. Execute cf push -f manifest.yml to push the BWCE monitoring application on cloud foundry.

After the TIBCO BusinessWorks Container Edition application is running on Cloud Foundry, you can access the URL from a browser and monitor the application.



# Binding BusinessWorks Application to Monitoring Application on Cloud Foundry

TIBCO BusinessWorks Container Edition application can be bound to the monitoring application by using **Create User Provided Service** (CUPS) or **environment variable**.

### **Using CUPS**

You can monitor an application by using Create User Provided Service (CUPS).

### Before you begin

Ensure that you create CUPS for TIBCO BusinessWorks Container Edition monitoring.

#### **Procedure**

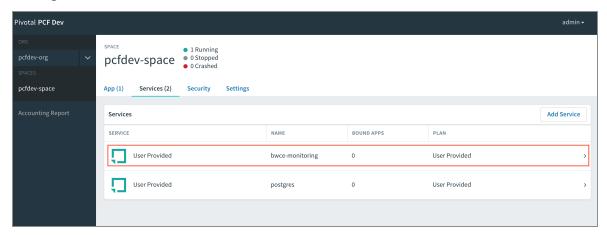
1. In the cloud foundry CLI, execute the command cf cups <monitoring\_app\_name> - p"url".

For example: http://comtibcobwcemonitoring.local.pcfdev.io



**Note:** Ensure the name of CUPS for monitoring application must be bwcemonitoring.

After the command is executed, you can see the service running on VMware Tanzu management web UI.



2. Create the manifest.yml file in the directory where the application EAR file is exported.



**Note:** The application name displayed on the monitoring dashboard is provided by the manifest.yml file.

- 3. Add bwce-monitoring as a service in manifest.yml.
- 4. In the cloud foundry CLI, run the cf push command to deploy the application on Cloud Foundry. After the application is deployed successfully, you can see the service running on VMware Tanzu management web UI.



• Note: After the application is successfully started, the TIBCO BusinessWorks Container Edition application gets registered with the monitoring application.

### **Using an Environment Variable**

You can monitor an application by using an environment variable.

- 1. Create a manifest.yml in the same directory where the application EAR file is exported.
- 2. Set the environment variable to bind monitoring service. Add BW\_APP\_MONITORING\_ CONFIG" <url> as environment variable in manifest.yml file.

```
applications:
- name: RestBookStoreSample.application
        memory: 1024M
  path: tibco.bwce.sample.binding.rest.BookStore.application.ear
               timeout: 60
               buildpack: bw-buildpack
  env:
                               BW_LOGLEVEL: ERROR
                               BW_APP_MONITORING_CONFIG: "
{\"url\":\"http://monitoring.tibcopcf110.com\"}"
```

**Note:** The application name displayed on the monitoring dashboard is provided by the manifest.yml file.

- 3. In cf CLI, run the command cf push to deploy the application on the Cloud Foundry.
- 4. After the application is deployed successfully, you can see the application running on the Cloud Foundry management web UI.



### User Authentication using Cloud Foundry UAA

Cloud Foundry UAA (User Account and Authentication) is an open source identity server, which provides centralized identity management service with a standalone OAuth2 server.

Application monitoring in TIBCO BusinessWorks Container Edition helps you to authenticate your Cloud Foundry credentials to access the monitoring URL, and act as an Single Sign-On(SSO) service by using those credentials. For more information on UAA, see the VMware Tanzu documentation.



**Note:** By default, the value for the AUTHENTICATION\_MODE environment variable is set to none in the manifest file. When set to none, the UAA is disabled for the application monitoring.

```
name: com.tibco.bwce.monitoring.sample
command: node server/node-server.js
memory: 512M
buildpack: https://github.com/cloudfoundry/nodejs-buildpack
services:
- bwcemon_mysql
  PERSISTENCE_TYPE: mysql
 AUTHENTICATION_MODE: none
```

### **Enabling User Account and Authentication for VMware** Tanzu

You can use User Account and Authentication (UAA) to authenticate the user with their Cloud Foundry user credential to access the application monitoring URL.

### Before you begin

Ensure that Cloud Foundry UAA Command Line Client (UAAC) is installed.

#### **Procedure**

1. Set the UAA target URL by running the following command:

```
uaac target <UAA server path>
```

2. To authenticate and obtain an access token for the admin client from the UAA server, run the following command:

```
uaac token owner get
```

Enter the following details in the console:

a. Client ID: Enter the client ID for UAA admin client. By default, the client ID is

opsman.

- b. **Client Secret**: Enter the client secret for UAA. By default, the client secret is nullable.
- c. **Username**: Enter the VMware Tanzu Ops Manager user name.
- d. Password: Enter the VMware Tanzu Ops Manager password.
- 3. Create a client for the monitoring application on the UAA server by running the following command:

```
uaac client add <client_ID> --secret <client_secret> --authorities <authorities> --
scope <allowed_scope_for_client> --autoapprove <auto_approve> --authorized_
grant_types <grant_type_for_authorization_code> --redirect_uri <redirect_URL>
```

- **Note:** Ensure the authorization grant type must be authorization\_code.
- Note: Redirect URL must be in the following format, where <monitoring URL> is the URL for the monitoring application.

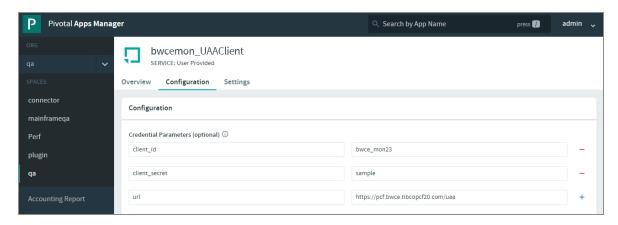
```
<monitoring URL>/\star
```

4. Create an user on UAA server by running the following command:

```
uaac user add <username> -p <user_secret> --emails <emailID>
```

You can use these user credentials to log into the monitoring application.

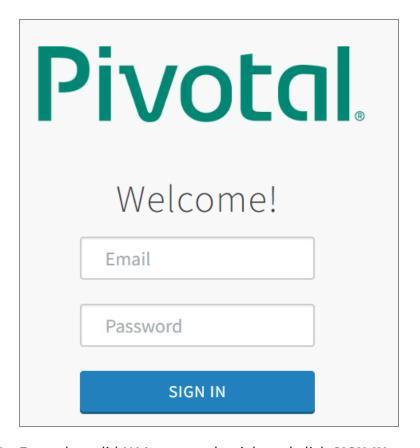
- **Note:** You can also log into monitoring application using VMware Tanzu ops manager credentials.
- 5. Create the VMware Tanzu user provided service (CUPS) by configuring the following **Credential Parameter** in the **Configuration** tab of the user provided service:
  - **Note:** Ensure that the name of the service must be bwcemon\_UAAClient.



- 6. Bind the created user defined service to the monitoring application.
  - Note: Ensure that the bwcemon\_UAAClient service is created and the value for the AUTHENTICATION\_MODE environment variable is set to UAA in the manifest file.

```
applications:
- name: com.tibco.bwce.monitoring.sample
  command: node server/node-server.js
  memory: 512M
  buildpack: https://github.com/cloudfoundry/nodejs-buildpack
  services:
  - bwcemon_mysql
  - bwcemon_UAAClient
  env:
    PERSISTENCE_TYPE: mysql
    AUTHENTICATION_MODE: UAA
```

7. After the monitoring application is deployed on Cloud Foundry, access the monitoring URL.



8. Enter the valid UAA user credentials and click **SIGN IN** to access the monitoring URL. You can log out from the monitoring UI by using the **Log Out** option available at the upper right corner of the monitoring UI.

### **Viewing Running Application**

You can monitor the running application on Cloud Foundry by accessing the routable URL.

### Before you begin

Ensure that the application is deployed on container environment.

- 1. Access the routable URL of monitoring application in browser to view the monitoring dashboard. You can view the following details for the running application:
  - Application name

- Status of the application
- Version of the application
- Application Instances



## **Application Monitoring on Docker**

You can run BusinessWorks application on Docker and enable Application Monitoring to monitor the application. The monitoring dashboard displays the running application details and application statistics.

# Setting Up TIBCO BusinessWorks Container Edition Application Monitoring on Docker

The following steps describe how to set up TIBCO BusinessWorks Container Edition application on Docker.

### Before you begin

Download the bwce\_mon-<version>.zipTIBCO BusinessWorks Container Edition monitoring zip file, from http://edelivery.tibco.com.

- 1. Extract the bwce\_mon-<*version*>.zip file.
- 2. Navigate to the bwce\_mon directory and build the docker image by running the following command.

docker build -t bwce/monitoring:latest .

REPOSITORY	TAG	IMAGE ID	CREATED	SIZE
bwce/monitoring	latest	018a62e2f6bb	55 seconds ago	99.8 MB
tibco/bwce	latest	f73ee3db6e78	2 days ago	352 MB
tibco/bwce	v2.3.0.23	f73ee3db6e78	2 days ago	352 MB

- 3. Ensure that MySQL, PostgreSQL or MS SQL Server is running and the user is created with all the privileges. You can use a standalone Docker to run the monitoring application by passing the two environment variables.
  - a. You must provide the following two environment variables to start the application monitoring successfully.

```
PERSISTENCE_TYPE
DB_URL
```

b. To run the monitoring application on Docker container, run the following command.

#### For MySQL

```
docker run -p 8080:8080 -e PERSISTENCE_TYPE="mysql" -e DB_
URL="mysql://<user name:password>@<machine:port/database>" --name
<containerName><monitoringImageName:tag>
```

#### For PostgreSQL

```
docker run -p 8080:8080 -e PERSISTENCE_TYPE="postgres" -e DB_
URL="postgresql://<user name:password>@<machine:port/database>" --name
<containerName><monitoringImageName:tag>
```

#### For MS SQL Server

```
docker run -p 8080:8080 -e PERSISTENCE_TYPE="mssql" -e DB_
URL="mssql://<user name:password>@<machine:port/database>" --name
<containerName><monitoringImageName:tag>
```

To configure TIBCO BusinessWorks Container Edition Monitoring with Azure Managed MS SQL Server, set the property DB\_ENCRYPT to true. By default, this property is set to false.

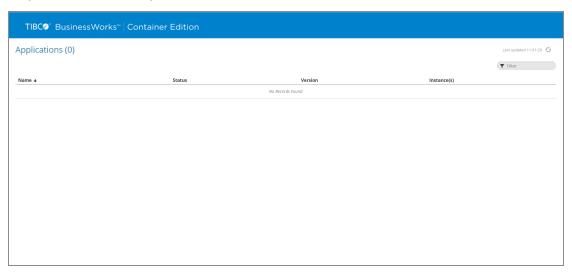
```
C:\svn\bw6mon>docker run -e PERSISTENCE_TYPE="mysql" -e DB_URL="mysql://admin:admin@10.97.98.76:3306/bwcemon" -t monstandalone npm info it worked if it ends with ok npm info using npm@3.10.10 npm info using node@v6.9.5 npm info lifecycle com.tibco.bwce.monitoring@2.3.0~prestart: com.tibco.bwce.monitoring@2.3.0 npm info lifecycle com.tibco.bwce.monitoring@2.3.0~start: com.tibco.bwce.monitoring@2.3.0
> com.tibco.bwce.monitoring@2.3.0 start /usr/src/app
> NODE_ENV=dev PORT=8080 node server/node-server.js
info: Initializing mysql DB....
info: Listening on port 8080
```

4. Run the following command to view the running container.



5. After the monitoring container runs successfully, you can access the monitoring UI by using following URL in the browser:

http://<docker-host-ip>:8080



0

**Note:** The environment variable for application monitoring has been changed to PERSISTENCE\_TYPE.

# Configuring and running monitoring application with Oracle on Docker

- 1. Create a folder on the same level as the root directory and name the folder instantclient.
- 2. Download Oracle client libraries from https://www.oracle.com/technetwork/topics/linuxx86-64soft-092277.html .
- 3. Add the zip file to instantclient folder. For example, instantclient-basiclinux.x64-19.5.0.0.0.zip.
- 4. Rename the Dockerfile\_Oracle to Dockerfile.
- 5. On line 20, change the ENV CLIENT\_FILENAME according to the client download in step 2.
- 6. On line 27, change the libclntsh.so file name according to the client download and for 18.x or 19.x keep the line commented.
- 7. Run the following command for docker build.

```
docker build -t bwcemonoracle .
```

8. Run the following command for docker.

```
docker run -p 18080:8080 -e PERSISTENCE_TYPE="oracle" -e DB_
URL="oracle://user:pass@machine:1521/orclpdb1" bwcemonoracle
```



**Mote:** Use URL encoding for special characters while providing special characters for the database username or password

### **Using Docker Compose for MySQL**

You can use Docker Compose to run monitoring application along with the MySQL database on docker.



**Mote:** Running the monitoring application using Docker Compose is not recommended for Production deployment.

#### **Procedure**

1. Navigate to the bwce\_mon directory.

2. Run the following command to build the application monitoring image.

```
docker-compose build
```

3. Run the following command, which downloads the MySQL image and configures the database with admin user and bwcemon database.

```
docker-compose up mysql_db
```

```
mysql db:
  image: mysql:latest
  container name: mon-mysql
  network mode: bridge
  ports:
    - "3306:3306"
  environment:
    MYSQL DATABASE: bwcemon
    MYSQL ROOT PASSWORD: admin
  volumes:
    mysql data:/var/lib/mysql

    - ./dbscripts/mysql:/docker-entrypoint-initdb.d
```

```
C:\svn\bw6mon>docker-compose up mysq1_db
Pulling mysql_db (mysql:latest)...
latest: Pulling from library/mysql
9f0706ba7422: Already exists
2290e155d2d0: Already exists
547981b8269f: Already exists
2c9d42ed2f48: Already exists
55e3122f1297: Already exists
abc10bd84060: Already exists
aa37081010bb: Pull complete
aadaa7b95bc6: Downloading [===>
                                                                               ] 5.406MB/79.61MB
8781ef2786a7: Download complete
b5c96613e09e: Download complete
3eac97813dda: Download complete
```



Note: Ensure that the volume is removed before setting up MySQL database on docker.

4. Run the following command to start the monitoring server on 8080 port.

```
docker-compose up mon_app
```

```
mon app:
  build: .
  ports:
    - "8080:8080"
  links:
    - mysql db
  environment:
    #DB URL: mongodb://mongodb:27017/bwcemon
    #PERSISTENCE TYPE: mongo
    DB URL: mysql://admin:admin@mon-mysql:3306/bwcemon
    PERSISTENCE TYPE: mysql
  network mode: bridge
```

```
on-mysql is up-to-date
Creating 641bw6mon_mon_app_1 ...
Creating 641bw6mon_mon_app_1 ...
Attaching to 641bw6mon_mon_app_1
on_app_1
on_app_1
           npm info it worked if it ends with ok
            npm info using npm@3.10.10
            npm info using node@v6.9.5
            npm info lifecycle com.tibco.bwce.monitoring@2.3.0~prestart: com.tibco.bwce.monitoring@2.3.0
             npm info lifecycle com.tibco.bwce.monitoring@2.3.0~start: com.tibco.bwce.monitoring@2.3.0
             > com.tibco.bwce.monitoring@2.3.0 start /usr/src/app
             > NODE_ENV=dev PORT=8080 node server/node-server.js
            info: Initializing mysql DB....
             info: Listening on port 8080
            info: table created
```

### Using Docker Compose for PostgreSQL

You can use Docker Compose to run monitoring application along with the PostgreSQL database on docker.

- Navigate to the bwce\_mon directory.
- 2. Run the following command to build the application monitoring image.

```
docker-compose build
```

3. Run the following command, which downloads the PostgreSQL image and configures the database with admin user and bwcemon database.

docker-compose up postgres\_db

```
postgres_db:
    image: postgres:latest
    container_name: mon-postgres
    network_mode: bridge
    ports:
        - "5432:5432"
    environment:
        POSTGRES_DB: bwcemon
        POSTGRES_PASSWORD: admin
    volumes:
        - postgres_data:/var/lib/postgres
        - ./dbscripts/postgres:/docker-entrypoint-initdb.d
```



**Note:** Ensure that the volume is removed before setting up PostgreSQL database on docker.

4. Run the following command to start the monitoring server on 8080 port.

docker-compose up mon\_app

```
mon app:
 build: .
 ports:
    - "8080:8080"
  links:
    #- mysql db
   - postgres db
  environment:
    #DB URL: mongodb://mongodb:27017/bwcemon
    #PERSISTENCE TYPE: mongo
    #DB URL: mysql://admin:admin@mon-mysql:3306/bwcemon
    #PERSISTENCE TYPE: mysql
    DB URL: postgresql://admin:admin@mon-postgres:5432/bwcemon
    PERSISTENCE TYPE: postgres
 network mode: bridge
```

```
\BWCE\2.3.2\V30\bwce-mon>docker-compose up mon_app
Starting mon-postgres ...
Starting mon-postgres ... done
Creating bwcemon_mon_app_1 ...
Creating bwcemon_mon_app_1 ...
Attaching to bwcemon_mon_app_1
              npm info it worked if it ends with ok
              npm info using npm@3.10.10
              npm info using node@v6.9.5
              npm info lifecycle com.tibco.bwce.monitoring@2.3.0~prestart: com.tibco.bwce.monitoring@2.3.0
               npm info lifecycle com.tibco.bwce.monitoring@2.3.0~start: com.tibco.bwce.monitoring@2.3.0
               > com.tibco.bwce.monitoring@2.3.0 start /usr/src/app
               > NODE_ENV=dev PORT=8080 node server/node-server.js
               info: Initializing postgres DB....
               info: Listening on port 8080
                info: noderegistry table created
                info: ProcessInstanceLoggingStats table created
                info: ActivityLoggingStats table created
               info: process table created
```

# **Setting Up TIBCO BusinessWorks Container Edition Application Monitoring for HTTPS Server On Docker**

The following steps describe how to set up TIBCO BusinessWorks Container Edition Monitoring application on HTTPS Server for Docker.

#### Before you begin

Download the bwce mon-<version>.zip TIBCO BusinessWorks Container Edition monitoring zip file, from http://edelivery.tibco.com.

#### Procedure

- 1. Extract the bwce\_mon-<version>.zip file.
- 2. Navigate to the bwce\_mon directory and add the keys and certificates files in the certs folder and update the https\_config.json file. For more information on updating the JSON file see, Updating HTTP Config JSON file.
  - 0

**Note:** In the https\_config.json file, make sure that either the "key" or "pfx" keys are present, if not the HTTPS Server fails to start.

3. Run the following command to build the application monitoring image.

```
docker build -t bwce/monitoring:latest
```

4. To establish a connection between the monitoring application and the databases pass the two environment variables.

```
PERSISTENCE_TYPE DB_URL
```

a. You must also provide the following environment variable to start the application monitoring on the HTTPS Server.

```
HTTPS
```

The value of the environment variable is true.

b. To run the monitoring application on Docker container on HTTPS Server, run the following command.

For MySQL

```
docker run -p 8080:8080 -p 443:443 -e PERSISTENCE_TYPE="mysql" -e DB_URL="mysql://<user name:password>@<machine:port/database>" -e HTTPS=true --name <containerName><monitoringImageName:tag>
```

For PostgreSQL

```
docker run -p 8080:8080 -p 443:443 -e PERSISTENCE_
TYPE="postgres" -e DB_URL="postgresql://<user</pre>
name:password>@<machine:port/database>" -e HTTPS=true --name
<containerName><monitoringImageName:tag>
```

#### For MS SQL Server

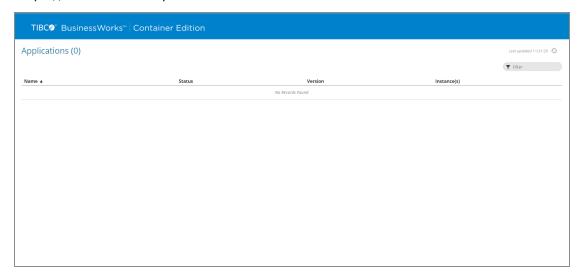
```
docker run -p 8080:8080 -p 443:443 -e PERSISTENCE_TYPE="mssql"
-е DB_URL="mssql://<user name:password>@<machine:port/database>" -е
HTTPS=true --name <containerName><monitoringImageName:tag>
```

- 5. Optional. If the monitoring application is using a self-generated CA certificate, this CA certificate should be added in the <BWCE\_HOME>/docker/resources/addons/certs folder. The format for the certificate should be non encrypted binary.
- 6. Run the following command to view the running container.

```
docker ps -a
```

7. After the monitoring container runs successfully, you can access the monitoring UI by using following URL in the browser:

https://<docker-host-ip>:443



### **Updating the HTTPS Config JSON file**

While updating the https\_config.json file, different keys and values need to be passed in the JSON file. The following are the keys that can be passed in the JSON file:

Keys	Description
key	While using the Base64 ASCII format key, pass the name of the file containing the private key in the https_config.json file in the following format:
	"key": <file_ name&gt;</file_ 
	Default Value is server-key.pem
	Note: Note: If the private key is encoded with a password, pass the "passphrase" key in the JSON file.
cert	While using a separate file for the certificate, pass the name of the file in the https_config.json file in the following format:
	"cert": <file_ name&gt;</file_ 
	Default Value is

Keys	Description
	server-cert.pem
са	This key contains the name of a single file that holds all the ca chain certificates. The format is as follows:
	"ca": <file_ name&gt;</file_ 
pfx	While using an encoded binary format key and certificate, pass the name of the file in the https_config.json file in the following format:  "pfx": <file_name></file_name>
	Note: Note: If the "pfx" key is used then the "passphrase" key is mandatory. The "key" and "cert" keys cannot be used along with the "pfx" key.
passphrase	The "passphrase"

# Binding BusinessWorks Application to Monitoring Application On Docker

TIBCO BusinessWorks Container Edition application can be bound to the monitoring application by using the environment variable BW\_APP\_MONITORING\_CONFIG.

#### Before you begin

Ensure that the monitoring application is running on the Docker container.

#### **Procedure**

1. Create a Dockerfile to deploy TIBCO BusinessWorks Container Edition an application on docker. For more information about creating the Dockerfile, see *Application Development for Docker in the Application Development*.

```
FROM tibco/bwce:latest MAINTAINER Tibco ADD <application name>.ear / EXPOSE 8080
```

- 2. Run the Docker terminal and navigate to the directory where the EAR and Dockerfile are stored.
- 3. Run the following command to build the application image:

```
docker build -t <application name> .
```

4. In the docker run command, set the environment variable BW\_APP\_MONITORING\_ CONFIG to enable monitoring.

- 5. Run the command in the docker terminal using docker machine IP or using link.
  - a. Using the Application Monitoring URL

```
docker run -d -p 18050:8080 -e
BW_APP_MONITORING_CONFIG='{"url":"http://<docker-host-
IP>:<port>"}'<appname>:<tag>
```

#### 0

#### Note:

 For Docker on the Windows platform use the BW\_APP\_ MONITORING\_CONFIG environment variable changes to:

```
'{\"url\":\"http://<docker-host-IP>:8080\"}'
```

• To configure batch size and publish timer, you can pass additional parameters:

```
-Dbw.monitor.batchsize=10
-Dbw.monitor.publishtimer=15000
```

Batch size: This property specifies the batch size for the data. Process Monitoring data is published in batches.

Publish timer: This property specifies the time interval for publishing Process Monitoring data.

• To register with Monitoring UI applications running on the HTTPS Server, run the below command:

```
docker run -d -p 18050:8080 -e
BW_APP_MONITORING_CONFIG='
{"url":"https://<docker-host-IP>:<https_
port>"}'<appname>:<tag>
```

b. Using Link on the Same Docker Host

```
docker run --link=<name or id>:alias -p 18080:8080 -e BW_APP_
MONITORING_CONFIG='{"url":"http://<alias>:8080"}'
<applicationName>
```

**Mote:** Use of links is deprecated by Docker.



**Note:** For Docker on the Windows platform, the BW APP MONITORING\_CONFIG environment variable changes to:

```
'{\"url\":\"http://<alias>:8080\"}'
```

```
xinpan-MBP15:HTTP xinpan$ docker run -P -e MESSAGE='Welcome to BWCE 2.3 !!!!!!!' --link bwce-monitoring:bwcemonitoringservice -e BW_APP_MONITORING_CONFIG='{"url"
 "http://bwcemonitoringservice:8080"}' bwce-http-app
set bw.frwk.event.subscriber.metrics.enabled to true
 RW PROFILE is set to 'default substyar'
 TIBCO BusinessWorks Container Edition version 2.3.0, build V23, 2017-04-18
 23:22:51.965 INFO [main] com.tibco.thor.frwk - bwappnode TIBCO BusinessWorks Container Edition version 2.3.0, build V23, 2017-04-18 initialized using logging con
 ig /tmp/tibco.home/bwce/2.3/config/logback.xml
   Starting AppNode framework
23:23:08.000 INFO [main] com.tibco.bw.frwk.engine.BWEngine - TIBCO-BW-FRWX-300002: BW Engine [Main] started successfully. 23:23:08.947 INFO [main] com.tibco.thor.frwk - AppNode (OSGi Framework) started in 8 seconds
23:23:08.952 INFO [Framework Event Dispatcher: Equinox Container: 00396749-2026-0017-1c5e-932b80584c42] com.tibco.thor.frwk.Deployer - TIBCO-THOR-FRWK-300001: Storted OSGi Framework of AppNode [standalone] in AppSpace [standalone] of Domain [standalone] 23:23:09.202 INFO [Framework Event Dispatcher: Equinox Container: 00396749-2026-0017-1c5e-932b80584c42] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300018:
23:23:09.202 INFO [Framework event Dispatcher: Equinox Container: 00390749-2026-0017-1c5e-932b00584c42] Com. Tibco. Thor. Frwk. Application - IIBCO-THOW-FRWK-3000015: Deploying BW Application [docker. http. application:1.0]. 23:23:09.308 INFO [Framework Event Dispatcher: Equinox Container: 00396749-2026-0017-1c5e-932b80584c42] com. tibco. thor. frwk. Application - Application bundle [docker.http. application_1.0.0.20151215223135 [423]] is resolved, but not started 23:23:09.312 INFO [Thread-21] com. tibco. thor. frwk. Application - TIBCO-THOW-FRWK-300008: Stopped BW Application [docker.http. application:1.0] 23:23:09.318 INFO [Framework Event Dispatcher: Equinox Container: 00396749-2026-0017-1c5e-932b80584c42] com. tibco. thor. frwk. Application - TIBCO-THOW-FRWK-300005:
 Starting BW Application [docker.http.application:1.0]
 23:23:09.329 INFO [Framework Event Dispatcher: Equinox Container: 00396749-2026-0017-1c5e-932b80584c42] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300021: All Application dependencies are resolved for Application [docker.http.application:1.0]
23:23:10.434 INFO [Thread-26] com.tibco.thor.frwk.Application - TIBCO-THOR-FRWK-300006: Started BW Application [docker.http.application:1.0]
```

## **Viewing Running Applications on Docker**

You can monitor the running application on Docker by accessing the Docker URL.

#### Before you begin

Ensure that the application is deployed on the Docker environment.

#### **Procedure**

- 1. Access the url http://<docker-host-ip>:8080 or https://<docker-hostip>:<https\_port> to monitor the application on TIBCO BusinessWorks Container Edition monitoring web UI. You can view the following details for the running application:
  - Application name
  - Status of the application

- Version of the application
- Application Instances



# Monitoring an Application on Kubernetes

You can run BusinessWorks application on Kubernetes and enable Application Monitoring to monitor the application. The monitoring dashboard displays the running application details and application statistics.

# Setting Up BWCE Application Monitoring on Kubernetes

The following steps describe how to set up TIBCO BusinessWorks Container Edition application on Kubernetes.

#### Before you begin

Download the bwce\_mon-<*version*>.zipTIBCO BusinessWorks™ Container Edition monitoring zip file, from http://edelivery.tibco.com.

#### Procedure

- 1. Extract the bwce\_mon-<version>.zip file.
- 2. Navigate to the bwce\_mon directory and build the docker image by running the following command.

```
docker build -t bwce/monitoring:latest.
```

3. Tag the monitoring application image by running the following command:

```
docker tag <monitoring_application_name> your_docker_container_registry/<your_
project_name>/<monitoring_application_name>
```

4. Push your monitoring application image to the Docker Container Registry. For example, to push your monitoring application docker image on Google Cloud Registry, run the following command:

```
gcloud docker -- push gcr.io/<your_project_name>/<monitoring_application_name>
```

- 5. Confirm that the image is present in the Docker Container Registry.
- 6. Create the manifest.yml file and update the monitoring application image name. Ensure that the image name follows the following format:

```
<your_docker_container_registry>/<your_gcloud_project_name>/<monitoring_
application_image_name>
```

- 7. To configure monitoring application with external database, add the following two environment variables to the manifest.yml file.
  - PERSISTENCE TYPE
  - DB URL

The below is of a sample manifest.yml file:

```
apiVersion: v1
kind: Service
metadata:
   name: <monitoring_image>
   labels:
     app: <monitoring_image>
spec:
   type: LoadBalancer
   ports:
   - port: 80
```

8. To create the monitoring service and replication controller, run the following command:

```
kubectl create -f manifest.yml
```

**Note:** Please find the monitoring sample manifest file for configuring the two environment variables.

- PERSISTENCE TYPE
- DB URL
- 9. To verify that the monitoring application has started successfully, run the following command:

```
kubectl logs pod-name
```

10. To get the external IP of running monitoring service, run the following command:

```
kubectl get svc
```

Access the monitoring dashboard in the browser by using the external IP.

# Setting Up BWCE Application Monitoring for HTTPS Server on Kubernetes

The following steps describe how to set up TIBCO BusinessWorks Container Edition Monitoring application on HTTPS for Kubernetes.

#### Before you begin

Download the bwce\_mon-<*version*>.zipTIBCO BusinessWorks<sup>™</sup> Container Edition monitoring zip file, from http://edelivery.tibco.com.

#### **Procedure**

- 1. Extract the bwce\_mon-<*version*>.zip file.
- 2. Navigate to the bwce\_mon directory and add the keys and certificates files in the certs folder and update the https\_config.json file. For more information on updating the https file see, "".
- 3. Tag the monitoring application image by running the following command:

```
docker tag <monitoring_application_name> your_docker_container_registry/<your_
project_name>/<monitoring_application_name>
```

4. Push your monitoring application image to the Docker Container Registry. For example, to push your monitoring application docker image on Google Cloud Registry, run the following command:

```
gcloud docker -- push gcr.io/<your_project_name>/<monitoring_application_name>
```

- 5. Confirm that the image is present in the Docker Container Registry.
- 6. Create the manifest.yml file and update the monitoring application image name. Ensure that the image name follows the following format:

```
<your_docker_container_registry>/<your_gcloud_project_name>/<monitoring_
application_image_name>
```

- 7. To configure monitoring application with external database, add the following two environment variables to the manifest.yml file.
  - PERSISTENCE TYPE
  - DB\_URL

The below is a sample of the manifest.yml file:

```
apiVersion: v1
kind: Service
metadata:
    name: <monitoring_image>
    labels:
        app: <monitoring_image>
spec:
    type: LoadBalancer
ports:
    - port: 80
        name: http
        targetPort: 8080
- port: 443
        name: https
        targetport: 443
```

8. To create the monitoring service and replication controller, run the following command:

```
kubectl create -f manifest.yml
```

**Note:** Please find the monitoring sample manifest file for configuring the environment variables.

- PERSISTENCE TYPE
- DB URL
- HTTPS
- 9. To verify that the monitoring application has started successfully, run the following command:

```
kubectl logs pod-name
```

10. To get the external IP of running monitoring service, run the following command:

```
kubectl get svc
```

Access the monitoring dashboard in the browser by using the external IP.

# Binding BusinessWorks Application to Monitoring Application on Kubernetes

You can bind TIBCO BusinessWorks Container edition application.

#### Before you begin

- Ensure that you have configured the database for application monitoring.
- Ensure that you have created the TIBCO BusinessWorks<sup>™</sup> Container Edition base docker image. For more information about creating base docker image, see Creating TIBCO BusinessWorks Container Edition base docker image in the Application Development guide.
- Ensure that you have created the TIBCO BusinessWorks™ Container Edition application docker image. For more information about building application docker image, see **Building the application docker image** in the *Sample* guide.

#### **Procedure**

1. Tag the application docker image by running the following command:

```
docker tag <application_image_name>your_docker_container_registry/<your_project_
name>/<application_image_name>
```

2. Push your application image to the Docker Container Registry.

For example: To push your application docker image on Google Cloud Registry, run the following command:

```
gcloud docker -- push gcr.io/<your_project_name>/<application_image_name>
```

- 3. Confirm that the image is present in the Docker Container Registry.
- 4. Create the manifest.yml file and update the application image name. Ensure that the image name follows the following format:

```
<your_docker_container_registry>/<your_gcloud_project_name>/<image_name>
```

To configure monitoring application with external database, add the following two environment variables to the manifest file and port 80 with monitoring URL.

- BW APP MONITORING CONFIG
- BW\_JAVA\_OPTS

The below is a sample of the manifest.yml file:

```
apiVersion: v1
kind: Service
metadata:
    name: <BW_APP_IMAGE_NAME>
    labels:
        app: <BW_APP_IMAGE_NAME>
spec:
    type: LoadBalancer
    ports:
        - port: 80
        targetPort: 8080
    selector:
        app: <monitoring_image>
---
```



**Note:** To bind your TIBCO BusinessWorks™ Container Edition application to monitoring running on HTTPS server, add the pertaining URL in the BW\_ APP\_MONITORIN\_CONFIG property

5. To create the monitoring service and replication controller, run the following command:

kubectl create -f manifest.yml

6. To verify that the application has started successfully, run the following command:

kubectl logs pod-name

7. To get the external IP of running monitoring service, run the following command:

kubectl get svc

Access the monitoring dashboard in the browser by using the external IP.

# **Viewing Running Applications on Kubernetes**

You can monitor the running application on Kubernetes by accessing the external IP of running service.

#### Before you begin

Ensure the application is deployed on the Kubernetes environment.

#### **Procedure**

- 1. Access the web UI of the monitoring application by using the external IP of the running service of monitoring application. You can view the following details for the running application:
  - Application name
  - Status of the application
  - Version of the application
  - Application Instances

# **Viewing Application Monitoring Dashboard**

You can view App Instances, Endpoints and Processes for a running application from the application monitoring dashboard.

#### Procedure

- 1. View the application status on the **Application** page. The monitoring dashboard displays the following information as per grouped in Cloud Foundry spaces:
  - Total number of Application Instances, the application instances (container), and running number of instances.
  - Application version
  - REST Doc URL



**Note:** The REST Doc URL is shown, if the application have swagger endpoint. REST Doc URL for docker is an internal endpoint and cannot be access externally. If you are exposing the TIBCO BusinessWorks™ Container Edition application externally, then the REST Doc URL can be accessed at http://<External URL>/swagger.

- Number of created jobs, running jobs, faulted jobs, cancelled jobs and scheduled jobs.
- To upload or download a logback file click the Upload or Download link, from the monitoring dashboard.

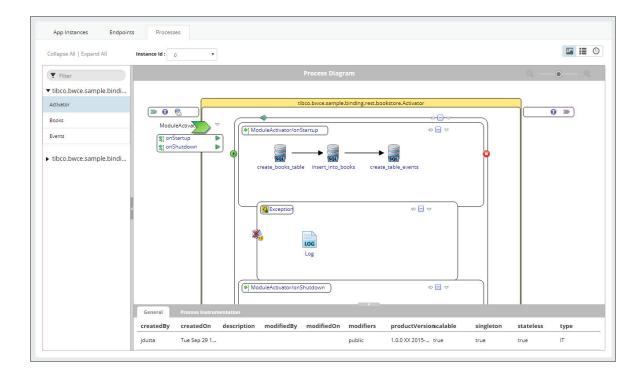


- 2. On the **Applications** page, select the running application you want to view.
- 3. To view app instances of an application, click **App Instances** tab. You can also upload and download the logback file from the **App Instances** tab.

4. Click the **Endpoints** tab to view endpoints exposed by the application. The type of endpoint is displayed at the top of the tab.



- Note: For endpoint URL in Docker based platforms, replace the container ID with the external IP on which TIBCO BusinessWorks Container Edition application is accessible.
- 5. Open the **Processes** tab to view application process diagram.
  - Note: To view the process diagram, ensure that the version of the EAR file is 2.3.1 or later.
  - a. Use the **Instance** drop-drown to select the instances of an application.
  - b. You can enlarge a process diagram by clicking the **Zoom In** and **Zoom Out** button.



# **Application Statistics Collection**

Application statistics collection can be enabled or disabled from the monitoring dashboard by setting the following property:

Property	Description
Process Instrumentation	To enable the monitoring of an application running on multiple app container, click the application name and click <b>ON</b> the Process Instrumentation property. Process Instrumentation statistics is collected for all applications.
	Configure the following BWEngine property in the BW_JAVA_OPTS environment variable to enable or disable collection of statistical data for all processes running at the time of an application startup, set the bw.frwk.event.subscriber.instrumentation.enabled property to TRUE to enable process instrumentation statistics.
	If the property is set to FALSE, the process instrumentation statistics is disabled at the time of an application startup.
	If the property is not set, the previous state of the process

Property	Description	
	instrumentation persists.	
Process Monitor	To enable process monitoring click <b>ON</b> to view the process instances. This enables Process Monitoring for all the App Instances.	

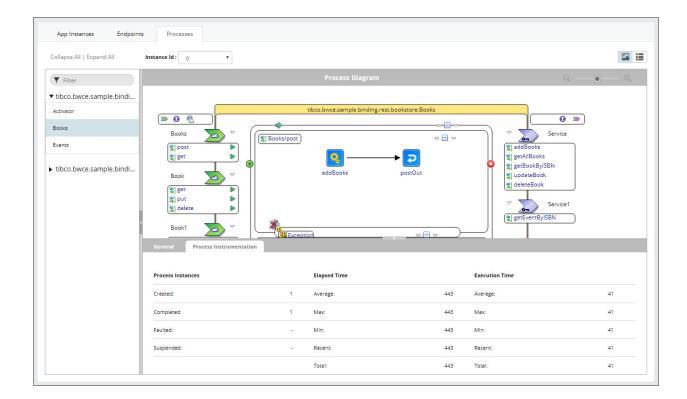


#### **A** Note:

- 1. The App Stats Collection is ON or OFF, only when all the instances of an application are ON or OFF.
- 2. The newly registered instance shows the same statistics status as the App Stats Collection status.
- 3. The change in the **App Stats Collection** status triggers the same changes in all the instances of that application.

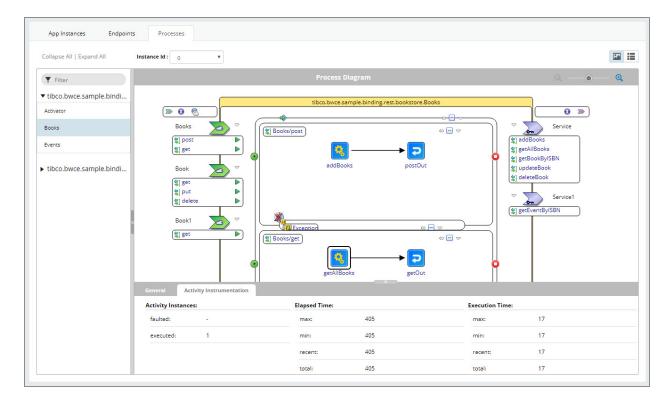
#### **View Process Data**

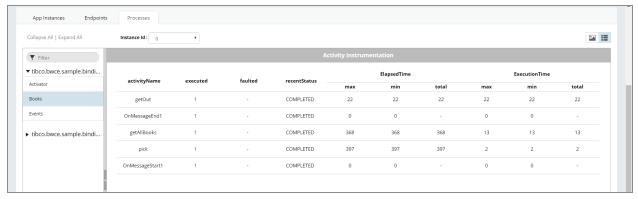
To view process instrumentation data, click an individual process. The process diagram, along with process instrumentation data is displayed.



### **View Activity Data**

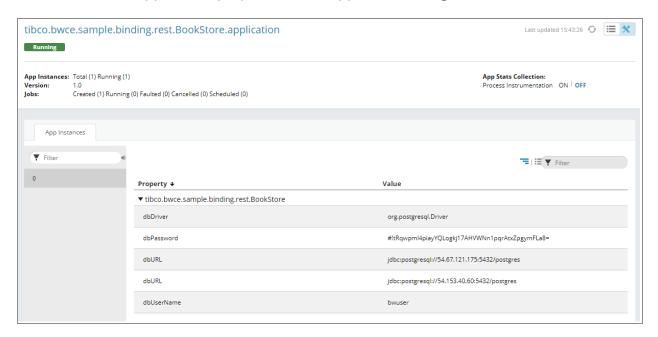
Select the **Processes** tab to view the process diagram. From this point you can view the activity instrumentation data by clicking an activity in the process diagram. You can view the activity instrumentation data for all activity by clicking the icon in the upper right corner of the **Processes** tab.





## **Viewing Application Properties**

You can view the application properties of an application along with its value.



# **Monitoring Processes**

Using the process monitoring feature you can observe and check the status of process instances from the Monitoring UI.

All the process instances in the application are grouped by packages, and you can monitor the status of the process instances and subprocesses that were successfully executed, cancelled or faulted.

Details such as input data, output data, fault data and other configuration details for the activities are also available by viewing the process diagram for the instances.

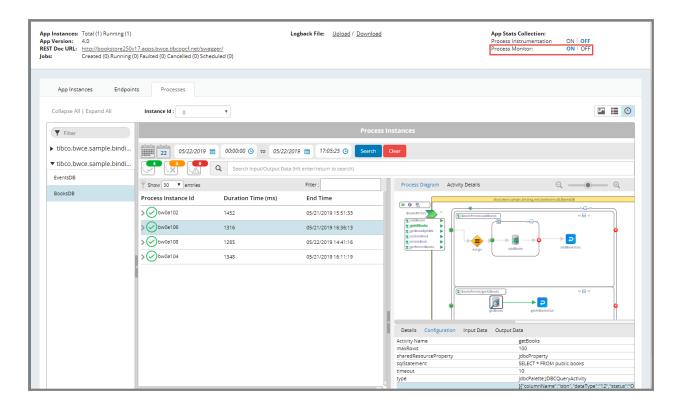
# **Enabling Process Monitoring**

Process Monitoring can be configured by using the environment variable BW\_APP\_ MONITORING\_CONFIG. For more information, see Binding BusinessWorks Application to Monitoring Application on Docker or Binding BusinessWorks Application to Monitoring Application on CF or Binding BusinessWorks Application to Monitoring Application on **Kubernetes** 

To access the process monitoring landing page, go to the **Application Level 2** page, navigate to the **Process** tab, click the **Process Instance** icon

All the instances, processes and subprocesses of the selected application are displayed on the landing page.

You can begin monitoring your process instances once you enable the Process Monitor button after deploying the application.



By default, all the instances in the selected process are displayed.

In the above example, click the process Books. Job data related to the Books process is displayed in a tabular form, and the process diagram of the process is also displayed.

In the Monitoring UI the following details are displayed in the default view.

- Process Instance Id displays all the (instance ids of the) process instances.
- **DurationTime (ms)** displays the total time taken to execute the process instance (in milliseconds)
- **EndTime** time when the process instance ended.

The columns displayed in the default view can also be customized to display additional information about the process instances. Use the **Select Columns** filter to add the columns, **StartTime** and **EvalTime** (ms).

The other filters provided in Monitoring UI are:

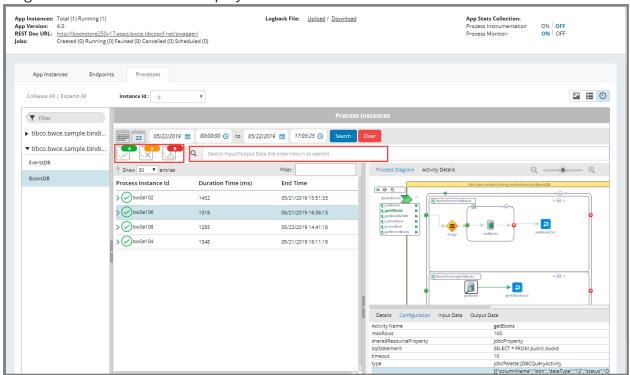
• Job Status filters - Job data can be filtered based on their completion status. Select the icon to filter the jobs that were completed. The icon, displays only the jobs that were canceled and



filters the jobs that faulted.

• Filter - This filter searches through the column for any values provided in this filter text box available on that page.

The process diagram and activity details for each process instance is displayed in the extreme right panel. Click the process instance in the second panel, and the process diagram for that instance is displayed.



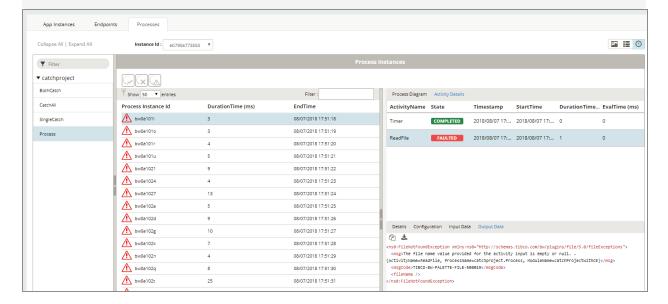
The Activity Details tab contains the ActivityName, State, Timestamp, StartTime, DurationTime (ms) and EvalTime (ms) of the particular activity selected.

The **State** of the selected activity can either be Completed, Faulted or Canceled. If the activity is in a Canceled State, the details of only those activities are displayed before the Canceled state in the **Details** tab.

The **Details** tab, **Configuration**, **Input Data**, and **Output Data** tabs contain the configuration, input and output details of the process instance.

#### Note:

- When a process contains multiple constructors, the activities in the
  constructor are not visible in the Monitoring UI when the constructor is
  minimized while creating the EAR file. Expand the constructors and
  regenerate the EAR file to view the activities inside constructors.
- Fix any ActivityID related warnings displayed in Studio, and then create the EAR file to ensure that the Input and Output data is displayed correctly.



In the image above, the **Output Data** tab displays the error due to which the process faulted.

# **OpenTelemetry**

OpenTelemetry is an open source, vendor neutral standard for distributed systems that can be used to keep track of the current state of the job. OpenTelemetry is a set of APIs, SDKs, tooling, and integrations designed to create and manage telemetry data such as traces and metrics.



**Note:** OpenTelemetry does not support checkpointing.

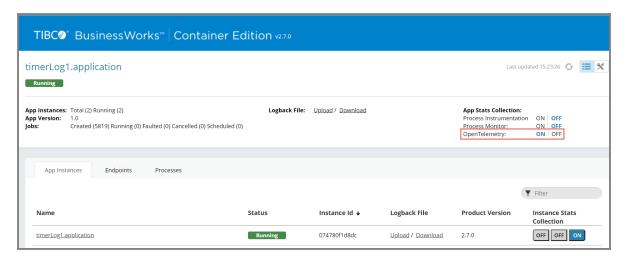
For more information about OpenTelemetry, see OpenTelemetry documentation.

#### **Enabling or Disabling OpenTelemetry**

OpenTelemetry can be enabled or disabled through Monitoring UI and the BW\_JAVA\_OPTS environment variable.

#### **Monitoring UI**

Enable or disable OpenTelemetry.



Configure the following engine property in the BW\_JAVA\_OPTS environment variable while running the application to enable and disable OpenTelemetry:



**Mote:** By default, the property is false.

## OpenTelemetry via OpenTelemetry-Collector

1. Set up the OpenTelemetry-collector service. You can further integrate OpenTelemetry with a tracing service provider that is compliant with OpenTelemetry.



**Mote:** The OpenTelemetry via OpenTelemetry-Collector is the recommended approach.

To configure OpenTelemetry native properties for traces, set the bw.opentelemetry.autoConfigured system property to True. Once if this property is set to true, you can use the environment variables https://opentelemetry.io/docs/specs/otel/configuration/sdk-environment-variables/ listed out here.



**Mote:** For this release only the Span environment variable is supported.

To configure AWS XRAY for OpenTelemetry traces and metrics, set the bw.engine.opentelemetry.enable, bw.opentelemetry.aws.xrayIdGenerator, and bw.engine.opentelemetry.metric.enable system property to True.

## **Traces**

TIBCO BusinessWorks Container Edition supports all OpenTelemetry-compliant telemetry backends to display a span for each activity and process instance during job execution. Span corresponds to a process instance as well as an activity instance that has information such as ActivityName, JobID, process instance ID, etc. For every process instance, a root span is created and all the activity instances are child spans of it.

Traces represent multiple related process instance spans.

• Note: In case of HTTP palette, JMS palette, REST binding, and SOAP binding, client, and server process instances are shown in one trace, whereas for all other palettes, every process instance is a trace.



**Note:** Traces can be enabled by enabling the bw.engine.opentelemetry.enable property. By default, it is false.

You can configure the following properties specific to OpenTelemetry:

Property	Value	Description
bw.engine.opentelemetry.span.proces sor	Possible values are SPAN or BATCH.	Configure Span Processor type.
	The default value is BATCH.	
bw.engine.opentelemetry.span.proces sor.delay	Value in milliseconds	Sets the delay interval between two consecutive exports.
bw.engine.opentelemetry.span.proces sor.timeout	Value in milliseconds	Sets the maximum time an export is allowed to run before being canceled.
bw.engine.opentelemetry.span.proces sor.batch.size	Integer value in kb.	Sets the maximum batch size for every export. This must be smaller or equal to maxQueuedSpans.
bw.engine.opentelemetry.span.proces sor.queue.size	Queue size in kb	Sets the maximum number of Spans that are kept in the queue before start dropping. More memory than this value may be allocated to optimize queue access.
bw.engine.opentelemetry.span.sampl er	ON, OFF, 0.0 to 1.0.	Configure Span Sampler type.

Property	Value	Description
	The default value is ON.	
bw.engine.opentelemetry.span.export er	OTLP-GRPC	This property helps you to set a custom exporter injected as a service. The value of this property should be the component name of the service.
		For the Jaeger exporter, the value for this property should be set to com.tibco.bw.opentelemetry.exp orter.jaeger.
bw.engine.opentelemetry.span.export er.endpoint	http:// <host>:&lt; port&gt;</host>	Sets the OTLP or Jaeger endpoint to connect to.
		<b>Note:</b> In case of TIBCO BusinessWorks Container Edition, it is mandatory to set this property.
bw.engine.opentelemetry.span.export er.timeout	Value in milliseconds	Sets the maximum time to wait for the collector to process an exported batch of spans.

## **Supported tags for querying on OpenTelemetry**

Currently, the following tags are supported for querying on OpenTelemetry:

Tag	Description
SpanInitiator	Name of the process starter activity.
DeploymentUnitName	Name of the application.

Tag	Description
DeploymentUnitVersion	Version of the application.
AppnodeName	Name of an AppNode on which an application is running.
Hostname	Name of the machine on which a TIBCO ActiveMatrix BusinessWorks™ application is running. This tag is applicable for Jaeger exporter UI.
IP	IP address. This tag is applicable for Jaeger exporter UI.
ActivityName	Name of an activity in a process.
ActivityID	Id of an activity.
ProcessInstanceId	Process instance ID.
Jobid	Job ID of the process.
ProcessName	Name of the process displayed for starter activities.

### OpenTelemetry via Jaeger Span Exporter

- 1. Set up a Jaeger service.
- 2. To configure OpenTelemetry with Jaeger span exporter by using the following properties:

```
bw.engine.opentelemetry.enable=true

bw.engine.opentelemetry.span.exporter=com.tibco.bw.opentelemetry.ex
porter.jaeger

bw.engine.opentelemetry.span.exporter.endpoint=http://localhost:142
50
```

▲ Caution: With OpenTelemetry Span Exporter, the tags under process detail such as hostname, IP, Jaeger version are not displayed on the Jaeger UI. If you use the Jaeger exporter service instead of the default OpenTelemetry exporter service, the tags are visible on the Jaeger UI.

By default, the OpenTelemetry traces by using Jaeger Span Exporter and OpenTelemetry Collector are available on Jaeger UI at http://localhost:16686/.

# **OpenTelemetry Tags From Palettes**

To get more information about the current job in execution, activity level tags are also supported. These tags are pre-defined tags.

The following sections show list of pre-defined tags supported by each activity:

#### **Basic Activities Palette**

Activity name	Supported Tags
Invoke	Service name
	Operation Name

#### **General Palette**

Activity Name	Supported Tags
Confirm	Confirm Event
Call Process	<ul><li>Spawned</li><li>Called Process Name</li></ul>
External Command	<ul><li>Command</li><li>Environment</li></ul>

Activity Name	Supported Tags
Log	Log Level
Sleep	Interval In MilliSec

## File Palette

Supported Tags
From File
To File
File Name
• File Name
<ul> <li>Polling Interval(sec)</li> </ul>
File Name Pattern
Number Of Files
• Mode
• File Name
Content Style
File Name
From File
• To File
• File Name
Write As
• File Name
Polling Interval(sec)

## **FTP Palette**

Activity Name	Supported Tags
FTP Change Default Directory	• peer.hostname
	• peer.port
FTP Delete File	• peer.hostname
	• peer.port
FTP Dir	• peer.hostname
	• peer.port
FTP Get	• peer.hostname
	• peer.port
FTP Get Default Directory	• peer.hostname
	• peer.port
FTP Make Remote Directory	• peer.hostnam
	peer.port
FTP Put	• peer.hostname
	peer.port
FTP Quote	<ul> <li>peer.hostname</li> </ul>
	peer.port
FTP Remove Remote Directory	• peer.hostname
	peer.port
FTP Rename File	• peer.hostname
	peer.port

Activity Name	Supported Tags
FTP SYS Type	• peer.hostname
	• peer.port

## **HTTP Palette**

Activity Name	Supported Tags
HTTP Receiver	peer.hostname
	• peer.port
	• http.url
	• span.kind
	• error
	ErrorMessage
Send HTTP Request	• span.kind
	• http.url
	<ul> <li>HTTPRequestQuery</li> </ul>
	<ul> <li>HTTPPostDataType</li> </ul>
	<ul> <li>HTTPCookiePolicy</li> </ul>
	<ul> <li>http.method</li> </ul>
	• IsSecureHTTP
	• error
	• ErrorMessage
	• ErrorCode
	• ErrorStatus
Send HTTP Response	• span.kind
	• http.status_code

Activity Name	Supported Tags
	• peer.hostname
	• peer.port
	<ul> <li>http.method</li> </ul>
	• peer.ipv4
	<ul> <li>HttpServerProtocol</li> </ul>
	<ul> <li>ContentType</li> </ul>
	• IsSecureHTTP
	• error
	<ul> <li>HTTPServerErrorMessage</li> </ul>
	HTTPServerErrorCode
	• ErrorCode
	• ErrorMessage
Wait For HTTP Request	peer.hostname
	• peer.port
	• http.url
	• span.kind
	• error
	• ErrorMessage

## Java Palette

Activity Name	Supported Tags	
Java Invoke	Class Name	
	<ul> <li>Method Name</li> </ul>	
	CleanUp method	

Activity Name	Supported Tags	
	Global Instance	
	Method Return	
	<ul> <li>IsMultipleOutput</li> </ul>	
	Construct Declared	
	Cache Declared	
Java To XML	Class Name	
	<ul> <li>Constructor Declared</li> </ul>	
	Cache Declared	
XML To Java	Class Name	

## JDBC Palette

Activity Name	Supported Tags
JDBC Call Procedure	<ul> <li>ActivitySharedResourceURL</li> </ul>
	<ul> <li>ActivityIsOverrideSharedResource</li> </ul>
	<ul> <li>ActivityOverrideSharedResourceUR</li> </ul>
	<ul> <li>ActivityInTransaction</li> </ul>
	<ul> <li>ActivityExecutionStatus</li> </ul>
JDBC Query	<ul> <li>ActivitySharedResourceURL</li> </ul>
	<ul> <li>ActivityIsOverrideSharedResource</li> </ul>
	<ul> <li>ActivityOverrideSharedResourceUR</li> </ul>
	<ul> <li>ActivityInTransaction</li> </ul>
	ActivityExecutionStatus

Activity Name	Supported Tags
JDBC Update	<ul> <li>ActivitySharedResourceURL</li> </ul>
	<ul> <li>ActivityIsOverrideSharedResource</li> </ul>
	<ul> <li>ActivityOverrideSharedResourceURL</li> </ul>
	<ul> <li>ActivityInTransaction</li> </ul>
	ActivityExecutionStatus
SQL Direct	<ul> <li>ActivitySharedResourceURL</li> </ul>
	<ul> <li>ActivityIsOverrideSharedResource</li> </ul>
	<ul> <li>ActivityOverrideSharedResourceURL</li> </ul>
	<ul> <li>ActivityInTransaction</li> </ul>
	ActivityExecutionStatus

#### **JMS Palette**

Activity Name	Supported Tags
Get JMS Queue Message	<ul> <li>messaging.destination</li> </ul>
	<ul> <li>MessagingStyle</li> </ul>
	<ul> <li>MessageType</li> </ul>
	<ul> <li>AcknowledgementMode</li> </ul>
JMS Receive Message	messaging.destination
	<ul> <li>MessagingStyle</li> </ul>
	<ul> <li>MessageType</li> </ul>
	• span.kind
JMS Request Reply	messaging.destination
	<ul> <li>MessagingStyle</li> </ul>
	<ul> <li>MessageType</li> </ul>

Activity Name	Supported Tags
	• span.kind
JMS Send Message	<ul><li>messaging.destination</li><li>MessagingStyle</li><li>MessageType</li><li>span.kind</li></ul>
Reply to JMS Message	<ul><li>MessagingStyle</li><li>MessageType</li><li>span.kind</li><li>ReplyQueue</li></ul>
Wait for JMS Request	<ul><li>messaging.destination</li><li>MessagingStyle</li><li>MessageType</li></ul>

#### **Mail Palette**

Activity Name	Supported Tags	
Receive mail	• peer.hostname	
	• peer.port	
	• From Address	
	Reply To Address	
	• To Address	
Send Mail	• peer.hostname	
	<ul> <li>peer.port</li> </ul>	
	<ul> <li>From Address</li> </ul>	
	Reply To Address	

Activity Name	Supported Tags
	• To Address
	CC Address
	BCC Address
	• Sent Date

#### **Parse Palette**

Activity Name	Supported Tags
Mime Parser	<ul> <li>InputStyle</li> </ul>
	<ul> <li>OutputStyle</li> </ul>
Parse Data	<ul> <li>FormatType</li> </ul>
	• Encoding
	• LineLength
	<ul> <li>SkipBlankLines</li> </ul>
	<ul> <li>ColumnSeperator</li> </ul>
	<ul> <li>StringValue or FileName - Depending upon input type</li> </ul>
	<ul> <li>NumberOfRecord</li> </ul>
Render Data	<ul> <li>FormatType</li> </ul>
	<ul><li>LineLength</li></ul>
	<ul> <li>ColumnSeperator</li> </ul>
	• FillCharacter

#### **REST and JSON Palette**

Activity Name	Supported Tags
Invoke REST API	• http.status_code
	• http.url
	• net.peer.name
	<ul><li>net.peer.port</li></ul>
	<ul> <li>http.method</li> </ul>
	• error
	• ErrorType
	• ErrorMessage
Parse JSON	• SchemaType
	<ul> <li>OutputRootElementName</li> </ul>
	<ul> <li>IsBadgerfishEnabled</li> </ul>
	• error
	• ErrorType
	• ErrorMessage
Render JSON	<ul> <li>IsJsonRenderException - This tag is populated only when some exception occurs.</li> </ul>
	<ul> <li>SchemaType</li> </ul>
	<ul> <li>RemoveRoot</li> </ul>
	<ul> <li>IsBadgerfishEnabled</li> </ul>
	• error
	• ErrorType
	• ErrorMessage
Transform JSON	• error

Activity Name	Supported Tags	
	• ErrorType	
	<ul> <li>ErrorMessage</li> </ul>	

#### **TCP Palette**

Activity Name	Supported Tags
Read TCP Data	<ul><li>Data Type</li><li>Timeout</li><li>net.peer.name</li><li>net.peer.port</li></ul>
TCP Open Connection	<ul><li>net.peer.name</li><li>net.peer.port</li></ul>
Wait For TCP Request	<ul><li>net.peer.name</li><li>net.peer.port</li></ul>
Write TCP Data	<ul><li>Data Type</li><li>net.peer.name</li><li>net.peer.port</li></ul>

#### **XML Palette**

Activity Name	Supported Tags
Parse XML	<ul><li>IsOutputValidationEnabled</li><li>Input Style</li></ul>
	<ul><li>error</li><li>ErrorType</li></ul>

Activity Name	Supported Tags
	• ErrorMessage
Render XML	<ul> <li>IsInputValidationEnabled</li> </ul>
	• Encoding
	<ul> <li>OutputStyle</li> </ul>
	<ul> <li>DefaultNamespaceFormat</li> </ul>
	• error
	• ErrorType
	• ErrorMessage
Transform XML	<ul> <li>InputOutputStyle</li> </ul>
	<ul> <li>StyleSheet</li> </ul>
	• error
	• ErrorType
	• ErrorMessage

## **OpenTelemetry Tags From SOAP Bindings**

The following tags are supported for SOAP service and reference binding. Here, **Invoke** activity represents client side tags and **Receive** activity represents server side tags.

#### SOAP with HTTP

Side	Supported Tags
Service	RequestURI
	<ul> <li>TransportType</li> </ul>
	<ul> <li>http.method</li> </ul>
	• peer.hostname
	• peer.port

Side	Supported Tags
Client	<ul> <li>TransportType</li> </ul>
	<ul> <li>LocationURI</li> </ul>
	<ul> <li>AttachementStyle</li> </ul>
	• WSDLPort
	ServiceName
	OperationName

#### SOAP with JMS

Side	Supported Tags
Service	• ReplyTo
	• span.kind
	<ul> <li>messaging.destination</li> </ul>
	<ul> <li>MessagingStyle</li> </ul>
	<ul> <li>MessageType</li> </ul>
	Operation
Client	• TransportType
	EndpointReference
	• ReplyTo
	<ul> <li>MessagingStyle</li> </ul>
	Service Name
	Operation Name
	<ul> <li>messaging.destination</li> </ul>
	• span.kind
	MessageType

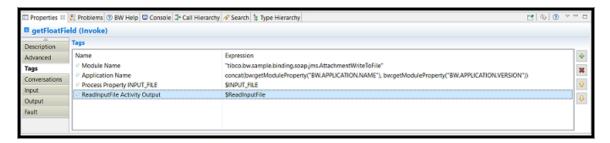
### **OpenTelemetry Tags From REST Binding**

The following tags are supported for REST service and reference binding. Here, **Invoke** activity represents client side tags and **Receive** activity represents server side tags.

Side	Supported tags
Service	• http.url
	• isUsingSSL
	• error
	• errorMessage
	• errorStatus
	• net.peer.port
	• span.kind
	• net.peer.name
	<ul> <li>clientResponseFormat</li> </ul>
	http.method
Client	• http.url
	• isUsingSSL
	• error
	• errorMessage
	• errorStatus
	<ul><li>net.peer.port</li></ul>
	http.status_code
	• span.kind
	• net.peer.name
	• isRequestBuffered
	<ul><li>contentType</li></ul>
	http.method

# **Custom Tags For OpenTelemetry**

For OpenTelemetry, you can add custom tags. To add custom tags, use the **Tags** tab added in each activity in TIBCO Business Studio for BusinessWorks.



You can add **Expression** such as hardcoded values, XPath expressions for custom tags.

At run time, asterick (\*) prefix is added for names of the custom tags. It avoids overriding of pre-defined engine tags.

## **Metrics**

TIBCO BusinessWorks Container Edition can export metrics data to OpenTelemetry that can be leveraged by the OpenTelemetry backend-supported client.

The following data are sent to OpenTelemetry:

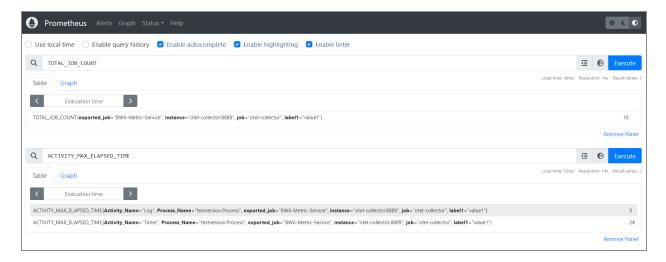
- App data (TOTAL\_JOB\_COUNT, etc.)
- System data (ACTIVE\_THREAD\_COUNT, etc.)
- Process and Activity data (ACTIVITY\_MAX\_ELAPSED\_TIME, etc.)

The following properties must be enabled for exporting the metrics data to OpenTelemetry:

- bw.engine.opentelemetry.enable=true
- bw.engine.opentelemetry.metric.enable=true

#### Note:

- Metrics (fields and their values) are displayed only if the relevant data is available.
- To enable the process and activity data in opentelemetry metric, first enable the Process Instrumentation data property.



The property bw.engine.opentelemetry.metric.exporter.endpoint is used to set up the OpenTelemetry for metrics with remote machines or custom endpoints. When the OpenTelemetry Collector and the BW application is running on two different machines, this property is added to get the metrics exported to the OpenTelemetry Collector at a specified IP/Host and Port.

If this property is not provided, the OpenTelemetry Collector picks localhost:4317 as a default endpoint.

For example, bw.engine.opentelemetry.metric.exporter.endpoint=http://<hostip>:<port>.

# Binding BusinessWorks Application to OpenTelemetry on Cloud Foundry

You can enable open tracing on cloud foundry using environment variable.

#### Before you begin

Ensure the OpenTelemetry agent is running.

#### Procedure

- 1. Create a manifest.yml in the same directory where the application EAR file is exported.
- 2. Add environment variables for BW\_JAVA\_OPTS in manifest.yml file. The following is a sample of the manifest file:

```
applications:
-name: Httpapp
memory: 1024M
path: httpgreetings.application.ear
timeout: 60
buildpack: opentelemetry
env:
BW_LOGLEVEL: ERROR
BW_PROFILE: default
BW_JAVA_OPTS: "-Dbw.engine.opentelemetry.enable=true -
Dbw.engine.opentelemetry.span.exporter.endpoint=http://192.168.225.
224:4317"
```

- 3. In cf CLI, execute the command cf push to deploy the application on the Cloud Foundry.
- 4. After the application is deployed successfully, it is registered under <services> in JAEGER UI.

# Binding BusinessWorks Application to OpenTelemetry on Docker

You can enable open tracing on docker using environment variable.

#### Before you begin

Ensure the OpenTelemetry agent is running.

#### Procedure

1. Create a Dockerfile to deploy TIBCO BusinessWorks Container Edition application on docker. For more information about creating Dockerfile, see Application Development for Docker in the Application Development guide.

```
FROM tibco/bwce:latest
MAINTAINER Tibco
ADD <application name>.ear/
EXPOSE 8080
```

- 2. Run the Docker terminal and navigate to the directory where the EAR and Docker file are stored.
- 3. Run the following command to build the application image:

```
docker build -t <application name>
```

- 4. In docker run command, set the environment variables for BW\_JAVA\_OPTS to enable open tracing.
- 5. Run the command in the docker terminal using docker machine IP or using link.
  - a.

```
docker run -d -p 18050:8080
-e BW_JAVA_OPTS= "-Dbw.engine.opentelemetry.enable=true -
Dbw.engine.opentelemetry.span.exporter.endpoint=http://localho
st:4317" <application name>
```

# **Smart Engine**

TIBCO BusinessWorks Container Edition collects engine data on container. Based on the engine data collected, it generates HTML reports and provides analysis and recommendations for improving your application performance.

# **Generating Reports for Engine Data**

You can generate various reports under some conditions such as increased memory usage, high CPU usage, more live threads for certain time.

By default, TIBCO BusinessWorks Container Edition generates reports at {BWCE\_ HOME}\\reports. You can change the report location by setting the bw.smartengine.report.path={path\_to\_report\_folder} property in the BW\_JAVA\_OPTS environment variable while running the application. You can also maintain a history or reports.

#### Before you begin

• Configure the following Engine property in the BW\_JAVA\_OPTS environment variable while running the application to enable and disable the smart engine.

```
bw.smartengine.enabled=true
```

You can also enable the smart engine feature dynamically by using the following REST API:

http://<host>:<port>/monitor/systemproperties/enableSmartEngine

#### **Procedure**

1. To get the application statistics in reports, set the BW\_JAVA\_OPTS environment

http://<host>:<port>/monitor/systemproperties/enableSmartEngine?bw. smartengine.appStatistics.enabled=true



Warning: You may observe performance degradation after setting the property.

2. Optional. To get memory-related details of process instances and activity output payload in reports, Use the BW\_ANALYZER\_CONFIG environment variable along with bw.smartengine.enabled and bw.smartengine.appStatistics.enabled variables while running the application on container platforms.



**Warning:** You may observe performance degradation after setting the property.

- 3. Based on your requirements to get data in the report, several triggers are available. For more information, see the list of available Triggers.
- 4. To keep a specific number of reports for each type of performance use case at {BWCE\_HOME}\\reports location, set the below BW\_JAVA\_OPTS environment variables while running the application:

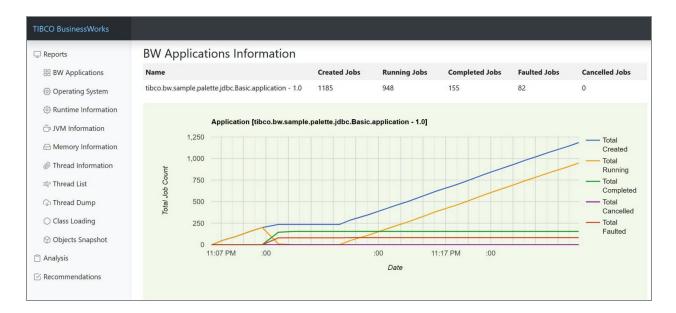
bw.smartengine.keepRecentReports.enabled=true

bw.smartengine.keepRecentReports.size=5

By default, smart engine stores the previous five reports for each performance use case.

#### Result

The report is stored at your specified location in the .zip format. The .zip file contains a report in an HTML format. The report has the following layout:



The HTML report has the following sections:

Section	Description
BW Applications	This section shows the TIBCO BusinessWorks Container Edition applications in a table. Each row shows the number of jobs for the TIBCO BusinessWorks Container Edition processes in an application, such as Created Jobs, Running Jobs, Completed Jobs, Faulted Jobs and Canceled Jobs.
	After the TIBCO BusinessWorks Container Edition applications table, line charts are shown for each application, such as Total Job Count chart and New Job Count chart. When an application has incoming HTTP requests, Total HTTP Connector Calls chart, and New Http Connector Calls chart are shown.
	For each TIBCO BusinessWorks Container Edition application, the TIBCO BusinessWorks Container Edition processes in the TIBCO BusinessWorks Container Edition application are shown in a table. Each rows shows the number of jobs for a TIBCO BusinessWorks Container Edition process, such as Created, Completed, Faulted and Suspended.
	After the TIBCO BusinessWorks Container Edition processes table, line charts are shown for each TIBCO BusinessWorks Container Edition process, such as Total Job Count chart and New Job Count chart. For

Section	Description
	each TIBCO BusinessWorks Container Edition process, the TIBCO BusinessWorks Container Edition activities in the TIBCO BusinessWorks Container Edition process are shown in a table.
	Each row shows the runtime information of an activity such as Recent Status, Executed, Faulted, Recent Elapsed Time (ms), Min Elapsed Time (ms), Max Elapsed Time (ms), Total Elapsed Time, Recent Activity Output Memory (bytes), Min Activity Output Memory (bytes), and Max Activity Output Memory (bytes).
	The processes and activities statistics data is available when the application statistics feature is enabled. For example, bw.smartengine.appStatistics.enabled=true.
	The activity output for memory data is available when the engine analyzer feature is enabled. For example, bw.engine.analyzer.subscriber.enabled=true.
Operating System	This section shows the operating system information in a table, such as OS Name, OS Version, OS Architecture, Available Processors, Committed Virtual Memory, Free Physical Memory, Total Physical Memory, Free Swap Space, Total Swap Space, JVM Process CPU Time, JVM CPU Load, System CPU Load, and System Load Average.
	After this table, line charts are shown, such as Free Physical Memory and Free Swap Space chart, JVM CPU Load and System CPU Load chart, and System Load Average chart.
Runtime Information	This section shows the runtime JVM information in a table, such as Process Name, Spec Name, Spec Vender, Spec Version, VM Name, VM Version, VM Vender, Management Spec Version, Start Time, Up Time, Class Path, Library Path, Input Arguments, and System Properties.
JVM Information	This section shows the overall JVM information in a table such as PID, Java Vender, Java Name, Java Version, OS User, CPU Load, Up Time, GC Time, GC Count, GC Load, Max Heap, Used Heap, Used Non-Heap, Total Loaded Class Count, Thread Count, Peak Thread Count, and Total Started Thread Count.

Section	Description
	After this table, Top Threads information is shown in a table. Each row shows the data of a thread, such as TID, Name, State, Thread CPU Usage(%), Thread Total CPU Usage(%) and Blocked Thread. After that, Top Methods information is shown in a table. Each row shows the data of a method, such as Class Name, Method Name, and Total CPU Time(ms).
Memory Information	This section shows the JVM memory information in a table, such as Max Heap Size, Committed Heap Size, Init Heap Size, Used Heap Size, Max Non-Heap Size, Committed Non-Heap Size, Init Non-Heap Size, and Used Non-Heap Size.  After the table, line charts are shown, such as Heap Memory Usage
	chart and Non-Heap Memory Usage chart.
Thread Information	This section shows the overall JVM threads information in a table, such as Thread Count, Daemon Thread Count, Peak Thread Count, Total Started Thread Count, Current Thread CPU Time, and Current Thread User Time.
	After this table, a Thread State Count table is shown. Each row shows the number of threads in a thread state, such New, Runnable, Blocked, Waiting, and Timed Waiting.
	After that, line charts are shown, such as JVM Thread Count chart and JVM Thread State Count chart.
Thread List	This section shows the JVM threads in a table. Each row shows the data of a thread, such as TID, Name, State, CPU Time(ms), and Allocated Heap Size.
Thread Dump	This section shows the JVM threads dump in a table. Each row shows the thread dump of a thread, such as TID, Thread Name, Thread State, Thread Allocated Heap, and Stack Trace.
Class Loading	This section shows the JVM class loading information in a table, such as Loaded Class Count, Total Loaded Class Count, and Unloaded Class Count.

Section	Description
	After the table, a line chart of Classes Count is shown.
Objects Snapshot	This section shows the JVM objects in a table. Each row shows the data of an object, such as number of Instances, Allocated Heap Size, and Class name.
Analysis	This section shows the analysis of various performance use cases. When the triggers are evaluated, if a trigger condition is met for a performance use case, a corresponding analysis is provided and shown in the report.
Recommendations	This section shows the recommendations for various performance use cases. When the triggers are evaluated, if a trigger condition is met for a performance use case, related recommendations is provided by corresponding recommendation providers and shown in the report.

# **Triggers**

You can populate the data in a report based on certain conditions. When those conditions are met, the trigger is executed. Based on your requirements, you can modify threshold values by using REST APIs.



**Note:** Use http://<host>:<port>/monitor as a base URL for all the REST APIs provided.

The following triggers are available:

#### **High CPU Trigger**

ID	bw.montr.trigger.HighCPUTrigger
Threshold	highCpuThresholdPercent: 80
	highCpuDurationMins: 5

Description	The trigger measures high CPU usage situation. The trigger conditions are met when CPU usage is equal to or greater than 80% and the situation has
	lasted for more than (including) 5 minutes.

## **High Memory Trigger**

ID	bw.montr.trigger.HighMemoryTrigger
Threshold	highMemoryThresholdPercent: 80 highMemoryDurationMins: 5
Description	The trigger measures high memory usage situation. The trigger conditions are met when memory usage is equal to or greater than 80% and the situation has lasted for more than (including) 5 minutes.

## **Out of Memory Trigger**

ID	bw.montr.trigger.OutOfMemoryTrigger
Threshold	outOfMemoryThresholdPercent: 95
Description	The trigger measures very high memory usage situation (very close to out of memory). The trigger condition is met when memory usage is equal to or greater than 95%.

## **High Live Threads Trigger**

ID	bw.montr.trigger.HighLiveThreadsTrigger
Threshold	highLiveThreadsThreshold: 500 highLiveThreadsDurationMins: 5
Description	The trigger measures high number of live threads situation. The trigger

conditions are met when the number of live threads (including both daemon and non-daemon threads) is equal to or greater than 500 and the situation has lasted for more than (including) 5 minutes.

### **High JMS Queue Pending Messages Trending Trigger**

ID	bw. shared resource. trigger. High Queue Pending Messages Trending Trigger Action
Threshold	queuePendingMessagesCountMinValueThreshold: 1000 queuePendingMessagesTrendingPercentThreshold: 300 queuePendingMessagesDurationMinutesThreshold: 5
Description	The trigger measures the delay of processing JMS messages situation by checking the trending of pending messages in JMS queues that are accessed by activities in each TIBCO BusinessWorks Container Edition application. The trigger conditions are met when the pending messages in a JMS queue has increased by more than (including) 300 percent in recent 5 minutes with minimum pending messages of 1000.

### **High JMS Queue Pending Messages Count Trigger**

ID	bw.sharedresource.trigger.HighQueuePendingMessagesCountTriggerAction
Threshold	queuePendingMessagesCountThreshold: 10000 queuePendingMessagesDurationMinutesThreshold: 5
Description	The trigger measures the delay of processing JMS messages situation by checking the number of pending messages in JMS queues that are accessed by activities in each TIBCO BusinessWorks Container Edition application. The trigger conditions are met when the number of pending messages in a JMS queue is equal to or greater than 10000 and the situation has lasted for more than (including) 5 minutes.

### **High JMS Queue Pending Messages Count Trigger**

ID	bw.sharedresource.trigger.HttpConnectorAcceptorThreadCountThresholdTriggerAction
Threshold	-
Description	The default value of the HTTP Acceptor Thread Count Configuration on HTTP Connector Shared Resource is 1. Jetty provides a formula for the maximum number of acceptor threads that can be allocated based on the available machine processors.  The trigger checks the under-utilized acceptor threads i.e. the trigger condition is met when the configured value is less than MAX. allowed acceptor thread count value.

### **HTTP Connector Acceptor Thread Count Threshold Trigger**

ID	bw. shared resource. trigger. Http Connector Acceptor Thread Count Threshold Trigger. Action
Threshold	-
Description	The default value of the HTTP Acceptor Thread Count Configuration on HTTP Connector Shared Resource is 1. Jetty provides a formula for the maximum number of acceptor threads that can be allocated based on the available machine processors.  The trigger checks the under-utilized acceptor threads i.e. the trigger condition is met when the configured value is less than MAX. allowed acceptor thread count value.

### **HTTP Connector Executor Threadpool Utilization Threshold Trigger**

ID	bw. shared resource. trigger. Http Connector Executor Thread pool Utilization Threshold Trigger Action
Threshold	executorThreadpoolUtilizationThreshold: 85.0

	highThreadpoolUtilizationDurationMinutesThreshold: 5.0
Description	The trigger measures the threadpool utilization while processing the incoming HTTP requests. The trigger conditions are met when the threadpool utilization is more than (including) 85% over the span of 5 minutes by default.

## **HTTP Connector Queue Utilization Threshold Trigger**

ID	bw.sharedresource.trigger.HttpConnectorQueueUtilizationThresholdTriggerAction
Threshold	connectorThreadpoolQueueUtilizationThreshold: 85.0
Description	The Blocking Queue size for the Jetty server in TIBCO BusinessWorks Container Edition 2.x can be set using the System property, bw.engine.http.jetty.blockingQueueSize= <integer value="">. The trigger measures this Jetty Blocking queue utilization percentage. The trigger conditions are met when the blocking queue size is more than (including) 85% full by default.</integer>

# **Triggers REST API**

This section has the following Triggers REST APIs:

- /triggers
- /triggers/{triggerId}/properties

### /triggers

Method	GET
Description	Get a list of triggers of the smart engine.
Path Parameters	None

Query Parameters	None
Header Parameters	None
Output	• Code = 200
	Message = "Returns a list of triggers."
	• Code = 503
	Message = "Internal Server Error".

# /triggers/{triggerId}/properties

Method	PUT
Description	Update the properties of a trigger.
Path Parameters	<ul><li>Parameter: triggerId</li><li>Type: String(required)</li><li>Description: The id of a trigger</li></ul>
Query Parameters	None
Header Parameters	None
Body Parameters	{ "{propertyName1}": {propertyValue1}, "{propertyName2}": {propertyValue2}, "{propertyNameN}": {propertyValueN} }
Output	<ul> <li>Code = 200</li> <li>Message = "Trigger's properties are updated."</li> </ul>

```
    Code = 503
        Message = "Internal Server Error".

    Sample { "highIdleTimeoutPerMinuteThreshold": 60,
        Output "highIdleTimeoutDurationMinutesThreshold": 5 }

    { "code": "200", "message": "Trigger's properties are updated.", "status": "success" }
```

## **Reports REST API**

This section has the following Reports REST APIs:

- /reports
- /reports/generate
- /reports/{reportId}/download
- /reports/{reportId}/delete
- /reports/deleteall

#### /reports

Method	GET
Description	Get a list of reports
Path Parameters	None
Query Parameters	None
Header Parameters	None
Output	• Code = 200

```
Message = "Returns a list of reports."

• Code = 503

Message = "Internal Server Error".

Sample Output

[
{ "id": "Report-2021-08-26T12-56-50-0700", "date": "2021-08-26 12:56:50"},

{ "id": "Report-2021-08-26T16-42-14-0700", "date": "2021-08-26 16:42:14"}

]
```

## /reports/generate

Method	GET
Description	Generate a report manually
Path Parameters	None
Query Parameters	<ul> <li>Parameter: engineData</li> <li>Type: Boolean(Optional)</li> <li>Description: Whether to generate a APPNODE_DATA file in the report zip file. By default, the value is false.</li> </ul>
Header Parameters	None
Output	Code = 200  Message = "Reports are generated."

```
    Code = 503
        Message = "Internal Server Error".

    Sample {
        Output
            "code": "200",
            "message": "Reports are generated.",
            "status": "success"
            ""."
```

## /reports/{reportId}/download

Method	GET
Description	Download a report zip file.
Path Parameters	Parameter: reportId
	• Type: String (required)
	Description: The id of a report
Query Parameters	None
Header Parameters	None
Output	• Code = 200
	Message = "Download a report zip file."
	• Code = 503
	Message = "Internal Server Error".
Sample Output	{
	"code": "200",

```
"message": "Reports are generated.",
"status": "success"
}
```

## /reports/{reportId}/delete

Method	GET
Description	Delete a report.
Path Parameters	<ul><li>Parameter: reportId</li><li>Type: String (required)</li><li>Description: The id of a report</li></ul>
Query Parameters	None
Header Parameters	None
Output	<ul> <li>Code = 200  Message = "Delete a report."</li> <li>Code = 503  Message = "Internal Server Error".</li> </ul>
Sample Output	<pre>{ "code": "200", "message": "Report is deleted.", "status": "success" }</pre>

## /reports/deleteall

Method	GET
Description	Delete all reports.
Path Parameters	None
Query Parameters	None
Header Parameters	None
Output	<ul> <li>Code = 200 Message = "Reports are deleted."</li> <li>Code = 503 Message = "Internal Server Error".</li> </ul>
Sample Output	<pre>{ "code": "200", "message": "Reports are deleted.", "status": "success" }</pre>

# **Properties REST API**

This section has the following Properties REST APIs:

- /systemproperties/enableSmartEngine?bw.smartengine.appStatistics.enabled=true
- /systemproperties/disableSmartEngine

## /systemproperties/enableSmartEngine?bw.smartengine.appStatistics.ena bled=true

Method	GET
Description	Enable smart engine
Path Parameters	None
Query Parameters	<ul> <li>Parameter: bw.smartengine.appStatistics.enabled</li> <li>Type: Boolean (Optional)</li> <li>Description: Whether to enable application statistics. Default value is false.</li> </ul>
Header Parameters	None
Output	<ul> <li>Code = 200         Message = "System property is set with old value and new value."     </li> <li>Code = 503         Message = "Internal Server Error".     </li> </ul>
Sample Output	<pre>{ "code": "200", "message": "Smart engine is enabled.", "status": "success" } { "code": "200", "message": "Smart engine (with application statistics) is enabled.", "status": "success" }</pre>

# /systemproperties/disableSmartEngine

Method	GET
Description	Disable smart engine
Path Parameters	None
Query Parameters	None
Header Parameters	None
Output	• Code = 200
	Message = "System property is set with old value and new value."
	• Code = 503
	Message = "Internal Server Error".
Sample Output	{
	"code": "200",
	"message": "Smart engine is disabled.",
	"status": "success"
	}

# **Running OSGi Commands**

You can run commands to gather data about running AppNodes and applications.

## **OSGi Commands**

You can run commands to gather data about running AppNodes and applications. For more information, see Using HTTP Client to Connect to the Runtime.

#### **Command Reference**

• To view all commands, use

```
curl -v http://localhost:8090/bw/framework.json/osgi?command=help
```

• To view command syntax, use

```
curl -v
http://localhost:8090/bw/framework.json/osgi?command=help%20<comman</pre>
d_name>
```

For example,

```
curl -v
http://localhost:8090/bw/framework.json/osgi?command=help%20pauseap
```

The following table lists some of the commands.

#### OSGi Commands

Command	Description
bw:dsr	Diagnoses shared

Command	Description
	resource issues.
bw:geticon	Tests for availability of TIBCO BusinessWorks™ Container Edition activity icons with a given ID and type.
bw:lais	Retrieves statistics for activities that have been executed in one of the processes for the application.
bw:lapi	Retrieves information about all process instances for the application based on the applied filters.
	Note: You can see the output of lapi command on the console. The output can be exported in the CSV format.
bw:las	Lists all instantiated activities.

Command	Description
bw:lat	Lists all registered activity types.
bw:lbwes	Lists all subscribers that are currently listening to TIBCO BusinessWorks Container Edition statistics events.
bw:le	Prints information about TIBCO BusinessWorks Container Edition engines.
bw:lec	Prints information about TIBCO BusinessWorks Container Edition engine configurations.
bw:lendpoints	Lists endpoints exposed by the TIBCO BusinessWorks Container Edition engine.
bw:les	Lists all instantiated EventSources.
bw:lmetrics	Prints job metrics for application(s) running on the

Command	Description
	AppNode.
bw:lpis	Prints statistics of one of the processes that have been executed for the application.
bw:lr	Lists all resource details.
bw:lrhandlers	Lists all resource handlers.
bw:lrproxies	Lists all resource proxies.
bw:startesc	Starts collection of execution statistics for a given entity (activity/process) for application(s).
bw:stopesc	Stops execution statistics collection of given entity (process/activity) for application(s).
bw:startpsc	Starts collection of process statistics for application(s).
bw:stoppsc	Stops collection of process statistics for application(s).

Command	Description
	Container Edition processes.
frwk:ll	Print information about all libraries.
frwk:lloggers	Print all loggers currently configured on the AppNode.
frwk:lp	Print information about all known TIBCO BusinessWorks Container Edition processes.
frwk:pauseapp	Stop the process starters and their bindings and pause all jobs of an TIBCO BusinessWorks Container Edition application.
frwk:resumeapp	Start the process starters and their bindings and resume all jobs of an TIBCO BusinessWorks Container Edition application.
frwk:setloglevel	Sets the log level for a given logger.

Command	Description
frwk:startcomps	Start all process starters and their bindings of an TIBCO BusinessWorks Container Edition application.
frwk:startps	Start the process starters of an TIBCO BusinessWorks Container Edition application.
frwk:stopps	Stop the process starters of an TIBCO BusinessWorks Container Edition application.
frwk:startapp	Start an TIBCO BusinessWorks Container Edition application gracefully.
frwk:stopapp	Stop an TIBCO BusinessWorks Container Edition application gracefully.
frwk:td	Print a full thread dump.



• Note: To run some of the statistics retrieval commands such as lapi, you must first run the startpsc statistics activation command.

# **Disabling OSGi Commands**

To disable OSGi commands, use the bw.osgi.disable property as an environment variable.

When the property bw.osgi.disable=true, it disables the OSGi commands on the port and you can still start the AppNode, but it does not accept any OSGi requests.

# Connecting to the Runtime using HTTP Client

You can connect to the TIBCO BusinessWorks™ Container Edition runtime environment by using HTTP Client. Preferred way of using is Curl.

### **Procedure**

1. Open a terminal window to start an interactive session with the application container.

Run the following commands for applications deployed in VMware Tanzu

```
cf ssh <application_name>
```

Run the following commands for applications deployed in Docker

```
docker exec -it <container_id> bash
```

2. Execute the following OSGi command in the container terminal window in the following format:

```
curl -v localhost:8090/bw/framework.json/osgi?command=<osgi_</pre>
command>
```

### For Example:

• To print information about BWEngines:

curl -v http://localhost:8090/bw/framework.json/osgi?command=le

```
rubirada@rubirada-ThinkPad-T460:-$ curl -v 10.97.247.70:8090/bw/framework.json/osgl?command=le

* Trying 10.97.247.70:...

* TCP.NODELAY set

* Connected to 10.97.247.70: (10.97.247.70) port 8090 (#0)

* GET /bw/framework.json/osgl?command=le HTTP/1.1

* Host: 10.97.247.70:807.247.70: 80.97.247.70: 80.90

* User-Agent: curl/7.58.0

* Accept: */*

* HTTP/1.1 200 OK

* Date: Mon, 04 Feb 2019 05:36:30 GMT

* Content-Ippe: application/json

* Server: Jetty(9.4.8.v20171121)

* Server: Jetty(9.4.8.v20171121)

* Okappage port : none

* registration : (con.tibco.bw.core.runtime.api.8MEngine)=[bw.engine.name=Main, bw.domain=standalone, name=Main, bw.engine.threadCount=8, bw.engine.step

* Count=-1.jbw.appspace=standalone, bw.engine.persistenceMode=memory, bw.appnode=standalone, service.id=284, service.bundleid=121, service.scope=singleton)

* persistence mode: memory

* engine : BMEngine[BM=6.3.1000.003, BX=2.2.100.003, PVM=4.2.100.001, Alias=standalone_standalone_standalone]

* bx modules :

* BMBMduleHandle[ModuleName=testHttp, ModuleVersion=1.0.0.20180827123314]

* * Connection #0 to host 10.97.247.70 left intact
```



**Note:** For applications deployed in Cloud Foundry, if the applications are not using HTTP connection resource or FTL connection resource or TCP connection resource then port 8080 is used for connecting to OSGI.

• To pause all jobs of TIBCO BusinessWorks Container Edition applications:

```
curl -v
http://localhost:8090/bw/framework.json/osgi?command=pauseapp%2
0-v
%201.0%20tibco.bw.sample.binding.rest.BookStore.application
```

The collection of data require multiple engine API (OSGi commands). These APIs are invoked internally and output is exported in file format at a specified location.

A REST API is provided to collect engine data. Invoke the REST API as POST:

http://<host>:<port>/bw/framework.json/collect/.

You can run the REST API commands similar to the OSGi commands. For more information, see Using HTTP Client to Connect to the Runtime.

In TIBCO BusinessWorks Container Edition, the default path is: user.dir\..\debug\APPNODE\_DATA\_<TIME\_STAMP>.zip

### **REST API**

API context	http:// <host>:<port>/bw/framework.json/collect/{operation}</port></host>	
Method	POST	
Authorization required	YES	
Header-parameter	login	
Operations	<ul> <li>ALL</li> <li>INCLUDE</li> <li>EXCLUDE</li> <li>DOWNLOAD</li> <li>LIST</li> <li>DELETE</li> <li>For example:</li> <li>http://<host>:<port>/bw/framework.json/collect/ALL</port></host></li> </ul>	

The operation details are as follows:

Operation	Description	
ALL	This API is used for running the default set of operations.	
	The default set of operations is as follows:  ["THREAD_DUMP", "HEAP_DUMP", "VM_ARGUMENTS", "ENVIRONMENT_ VARIABLES", "SYSTEM_PROPERTIES", "THREAD_SNAPSHOT", "MEMORY_ SNAPSHOT", "SYSTEM_PROCESS_INFORMATION", "CPU_ INFORMATION", "LMETRICS", "LCFG", "LP", "LA", "LENDPOINTS", "LAPI *"]	
INCLUDE	This API accepts a list of commands or operations as an input in the form of a JSON list.	
	Only the listed operations run.	
EXCLUDE	This API accepts a list of commands or operations as an input in the form of a JSON list. All default set operations excluding the set of operation given as input runs.	
DOWNLOAD	This API is available to download all collected data as a stream APPLICATION_OCTET_STREAM	
LIST	This API is available to list the files present.	
DELETE	This API is available to delete data files created.	
Header Paran	neter Description	
PATH	An optional parameter to provide a directory path where the data is collected or is downloaded.	
OVERRIDE	An option for collect data operation [ALL, INCLUDE, EXCLUDE], where the data collected previously is overwritten by the new data.  The default value is TRUE.	
ALL	An option for operation DOWNLOAD, where all files present are compressed at one file with the name APPNODE_DATA.zip and downloaded at once. The default value is FALSE.	

Header Parameter	Description
DOWNLOADANDDELETE	An option for operation DOWNLOAD, where the file is deleted after the download operation.
	The default value is FALSE.
LOGIN	This option is required for authorization of the user. This option is mandatory.
	For TIBCO BusinessWorks Container Edition use login = admin.

API consumes entity: INPUT

Required Header parameter: Content-Type=application/json

JSON list of commands: Sample input: ["command1", "command2"].

Applicable for INCLUDE and EXCLUDE operations.

To use the REST API on Docker or Kubernetes with default settings, applications must be deployed with root users. Non-root users can use the PATH header parameter to collect data at the given path.

On Cloud Foundry, the REST API supports route URL with HTTP Protocol only.

The options to copy data from container to host machine in TIBCO BusinessWorks Container Edition are as follows:

#### • Mount Volume to the container:

Docker command: docker run -v <host\_dir>:<container\_dir> <image\_name>

### Copy command to copy a file:

Docker command: docker cp <containerID>:<file\_path> <host\_destination>

### Using the REST API:

Docker command: REST API context path:
http://<host>:<port>/bw/framework.json/collect/download

# **Updating Flow Limit Dynamically**

You can update the flow limit value dynamically without restarting an application. Additionally, you can use the following REST API:

Base path for all REST APIs exposed is http://<host or IP address>:<port>/ where port is of running AppNode.

### bw/app.json/updateflowlimit/

Method	POST
Description	Update the flow limit without restarting an application.
Path Parameters	None
Query Parameters	<ul> <li>parameter: flowLimit</li> <li>Type: Integer (Mandatory)</li> <li>Description: The new value of flow limit.</li> <li>parameter: name</li> <li>Type: String</li> <li>Description: Application name. This property is mandatory for BW 6.x applications but it is optional when using for BWCE or TCI applications.</li> <li>parameter: version</li> <li>Type: Integer</li> <li>Description: Application version. This property is mandatory for BW 6.x applications but it is optional when using for BWCE or TCI applications.</li> <li>parameter: component</li> <li>Type: String (Optional)</li> <li>Description: Component name of an application.</li> </ul>

For example	http:// <host ip<="" or="" th=""></host>
	address>: <nort>/b</nort>

address>:<port>/bw/app.json/updateflowlimit?flowLimit=<new\_flow\_limit>&name=<app\_name>.application&version=<app\_

version>&component=<component\_name>

### bw/app.json/flowlimit/

Method	GET
Description	Get the latest flow limit applied to the application or the component without restarting an application.
Path Parameters	None
Query Parameters	<ul> <li>parameter: name</li> <li>Type: String</li> <li>Description: Application name. This property is mandatory for BW 6.x applications but it is optional when using for BWCE or TCI applications.</li> <li>parameter: version</li> <li>Type: Integer</li> <li>Description: Application version. This property is mandatory for BW 6.x applications but it is optional when using for BWCE or TCI applications.</li> <li>parameter: component</li> <li>Type: String (Optional)</li> <li>Description: Component name of an application.</li> </ul>
For example	http:// <host address="" ip="" or="">:<port>/bw/app.json/flowlimit?name=<app_< td=""></app_<></port></host>

name>.application&version=<app\_version>&component=<component\_name>

# **TIBCO Documentation and Support Services**

For information about this product, you can read the documentation, contact TIBCO Support, and join TIBCO Community.

### **How to Access TIBCO Documentation**

Documentation for TIBCO products is available on the Product Documentation website, mainly in HTML and PDF formats.

The Product Documentation website is updated frequently and is more current than any other documentation included with the product.

# **Product-Specific Documentation**

The following documentation for this product is available on the TIBCO BusinessWorks™ Container Edition page:

- TIBCO BusinessWorks™ Container Edition Release Notes
- TIBCO BusinessWorks™ Container Edition Installation
- TIBCO BusinessWorks™ Container Edition Application Development
- TIBCO BusinessWorks™ Container Edition Application Monitoring and Troubleshooting
- TIBCO BusinessWorks™ Container Edition Bindings and Palettes Reference
- TIBCO BusinessWorks™ Container Edition Concepts
- TIBCO BusinessWorks<sup>™</sup> Container Edition Error Codes
- TIBCO BusinessWorks™ Container Edition Getting Started
- TIBCO BusinessWorks™ Container Edition Migration
- TIBCO BusinessWorks™ Container Edition Performance Benchmarking and Tuning
- TIBCO BusinessWorks<sup>™</sup> Container Edition REST Implementation
- TIBCO BusinessWorks™ Container Edition Refactoring Best Practices
- TIBCO BusinessWorks™ Container Edition Samples

# **How to Contact Support for TIBCO Products**

You can contact the Support team in the following ways:

- To access the Support Knowledge Base and getting personalized content about products you are interested in, visit our product Support website.
- To create a Support case, you must have a valid maintenance or support contract with a Cloud Software Group entity. You also need a username and password to log in to the our product Support website. If you do not have a username, you can request one by clicking **Register** on the website.

## **How to Join TIBCO Community**

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