

TIBCO ActiveMatrix BusinessWorks™ Plug-in for Marketo Release Notes

*Software Release 7.2.1
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Contents

- [TIBCO Documentation and Support Services5](#)
- [New Features 6](#)
- [Changes in Platform Support 7](#)
- [Changes in Functionality 8](#)
- [Deprecated and Removed Features9](#)
- [Migration and Compatibility10](#)
- [Closed Issues11](#)
- [Known Issues12](#)

TIBCO Documentation and Support Services

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website, mainly in HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

Product-Specific Documentation

Documentation for TIBCO products is not bundled with the software. Instead, it is available on the TIBCO Documentation site at <https://docs.tibco.com/products/tibco-activematrix-businessworks-plugin-for-marketo>. To directly access documentation for this product from the file system, double-click the following file:

`TIBCO_HOME/release_notes/TIB_bwpluginmarketo_version_docinfo.html`

where `TIBCO_HOME` is the top-level directory in which TIBCO products are installed. On Windows, the default `TIBCO_HOME` is `C:\Program Files\tibco\bw6`. On UNIX systems, the default `TIBCO_HOME` is `/opt/tibco/bw6`.

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo Installation*
- *TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo User's Guide*
- *TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo Release Notes*

The following documents provide additional information and can be found on the TIBCO Documentation site:

- TIBCO ActiveMatrix BusinessWorks documentation
- *TIBCO Enterprise Administrator User's Guide*

How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit <http://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](https://community.tibco.com). For a free registration, go to <https://community.tibco.com>.

New Features

There are no new features in version 7.2.1 of TIBCO ActiveMatrix BusinessWorks™ Plug-in for Marketo.

Changes in Platform Support

The following table lists the changes in the platform support in version 7.2.1 of TIBCO Activematrix BusinessWorks Plug-in for Marketo. For a complete list of all the currently supported platforms, refer to the Readme file.

Platform	Status	As of Release	Notes
BWCE 2.2.1 to 2.3.x	Added	7.2.1	Design and runtime support

Changes in Functionality

There are no changes in functionality in version 7.2.1 of TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo.

Deprecated and Removed Features

There are no features that are deprecated or removed in version 7.2.1 of TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo.

Migration and Compatibility

There are no migration procedures or compatibility issues in version 7.2.1 of TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo.

Closed Issues

There are no closed issues to report in version 7.2.1 of TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo.

Known Issues

The following table lists the known issues in version 7.2.1 of TIBCO ActiveMatrix BusinessWorks Plug-in for Marketo.

Key	Summary
MKBW-497	<p>Summary: When using the Retrieve activity, if you select the Lead Changes endpoint of the Leads resource in the General tab, and then select some fields in the Field Selector tab, the fields corresponding to your selection are unnecessarily displayed in the Output tab, and these fields have no values in the response.</p> <p>Workaround: Ignore the fields corresponding to your selection in the Output tab.</p>
MKBW-496	<p>Summary: An error occurs when you use the following formats for SinceDatetime: 2014-10-06T13:22-07:00 and 2014-10-06.</p> <p>Workaround: Use this format for SinceDatetime: 2014-10-06T00:00:00-00:00.</p>
MKBW-491	<p>Summary: If Marketo Connection is not specified, the Starting process cannot be completed for all activities.</p> <p>Workaround: Specify Marketo Connection in the activity General tab.</p>
MKBW-473	<p>Summary: If you create a Marketo connection shared resource in version 6.2.0 of TIBCO ActiveMatrix BusinessWorks, and then configure the Marketo connection shared resource with the correct module properties, when clicking Refresh/Apply, the message Invalid thread access is displayed.</p> <p>Workaround: Click Refresh/Apply again, and the following message is displayed:</p> <p>Resource has been refreshed successfully!</p>