

# **TIBCO® Fulfillment Catalog Release Notes**

*Software Release 4.0.0  
July 2017*

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# TIBCO Documentation and Support Services

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Documentation for this and other TIBCO products is available on the TIBCO Documentation site. This site is updated more frequently than any documentation that might be included with the product. To ensure that you are accessing the latest available help topics, visit:

<https://docs.tibco.com>

## Product-Specific Documentation

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO Fulfillment Catalog Installation Guide*
- *TIBCO Fulfillment Catalog Product Catalog Guide*
- *TIBCO Fulfillment Catalog User's Guide*
- *TIBCO Fulfillment Catalog Web Services Guide*
- *TIBCO Fulfillment Catalog Offer and Price Designer User's Guide*
- *TIBCO Fulfillment Catalog Release Notes*

## How to Contact TIBCO Support

For comments or problems with this manual or the software it addresses, contact TIBCO Support:

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit this site:

<http://www.tibco.com/services/support>

- If you already have a valid maintenance or support contract, visit this site:

<https://support.tibco.com>

Entry to this site requires a user name and password. If you do not have a user name, you can request one.

## How to Join TIBCO Community

TIBCO Community is an online destination for TIBCO customers, partners, and resident experts. It is a place to share and access the collective experience of the TIBCO community. TIBCO Community offers forums, blogs, and access to a variety of resources. To register, go to the following web address:

<https://community.tibco.com>

## New Features

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There are no new features added in the 4.0.0 release of Fulfillment Catalog.

# Changes in Functionality

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The following are changes in functionality in version 4.0.0 of TIBCO Fulfillment Catalog.

## Change in Export Data Request



This is not a change in functionality. This is just a change in the Export Data Request of the Export Web Service.

There is a change in the Export Data Request of the Export Web Service. Three new elements have been introduced to simplify the selection of type of export. Each element introduced represents a type of export:

- FullExport - Specifies that the type of export to be triggered is Full Export.
- PartialExport - Specifies that the type of export to be triggered is Partial Export.
- DeltaExport - Specifies that the type of export to be triggered is Delta Export.

## Backward Compatible CSV Flag

A new parameter, named BackwardCompatibleCsv, has been introduced in the export workflow `wfin26enterprisedataexportv1.xml`. By default the BackwardCompatibleCsv parameter is set to the value of FALSE for good performance. The BackwardCompatibleCsv parameter should be set to TRUE if backward compatible CSV files are to be generated. When BackwardCompatibleCsv is set to FALSE during export, there will not be any double quotation under relationship attribute CSVs. Additionally, reverse relationships will not be exported. When the BackwardCompatibleCsv parameter is set to TRUE, during the export, there will be double quotation under relationship attribute CSVs and reverse relationships will also be exported.

## Deprecated and Removed Features

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There are no deprecated or removed features in the 4.0.0 release of Fulfillment Catalog.

## Migration and Compatibility

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The following are instructions on how to upgrade from a previous release to version 4.0.0 of TIBCO Fulfillment Catalog.

Ensure that the following prerequisites are performed:

1. The `$AC_HOME` is pointing to the 4.0 directory, which is present at the `$MQ_HOME/plugins/ac` location.
2. The Fulfillment Catalog installation should be successfully completed.
3. The application server should be up.

To upgrade from Fulfillment Catalog 3.1.0 enterprise to Fulfillment Catalog 4.0.0 enterprise, you only need to import the `FulfilmentCatalog_Metadata.zip` file that is present within the `$AC_HOME/samples/` location.

Since `FulfilmentCatalog_Metadata.zip` is out-of-box metadata, you have to redo the customization, in the existing metadata artifacts from the previous version of Fulfillment Catalog (3.1.0), after the upgrade of the Fulfillment Catalog enterprise to 4.0.0.



## Closed Issues

The table lists closed issues in the version 4.0.0 of TIBCO Fulfillment Catalog.

Issue ID	Summary
AC-2388	On performing Partial Import the following error message was displayed: "Failed to upload PRODUCT_DATA_DS". This was happening because the CONTAINS attribute, in the CSV file, accepted 4000 characters but the PRODUCT_DATA_DS, which it populates in the database, accepts only 256 characters. The issue has been fixed by increasing the size of the PRODUCT_DATA_DS data source from 256 to 4000 characters.
AC-2387	The value of the CONTAINS attribute used to be "" in the 3.0.1 version of Fulfillment Catalog, but it was empty from 3.0.2 version onwards. The issue has been fixed and now when you perform export the CONTAINS attribute, in the CSV file, has the value "".
AC-2386	If a ZIP file, containing CSV files, was imported, and if the CSV files did not specify a value for the RecordStatus attribute, the records were imported successfully, but their record status was blank or null. This did not happen in the 3.0.1 version of Fulfillment Catalog, where the record status was automatically converted to ACTIVE.
AC-2364	Offer Status was getting displayed as <b>Draft</b> instead of <b>PendingApproval</b> after submitting the offer.
AC-2283	When you accessed Offer and Price Designer using the Edge browser, new offers could not be created.
AC-2271	The search page was not removing the search record list when you typed the recordID in the search option.
AC-2216	The plus (+) and minus (-) buttons were not working properly in the Multi-value Attribute Details window.
AC-2206	Relationship arrows were getting scattered while editing the hierarchy view.
AC-1726	When modifying Parent record, Record Status of the child record was remaining in the ACTIVE status.

## Known Issues

The table lists known issues in the version 4.0.0 of TIBCO Fulfillment Catalog.

Issue ID	Summary
AC-2354	<p><b>Summary:</b> A "Cannot specify unrelated records in the same request." error is seen when validating on the HM screen.</p> <p><b>Workaround:</b> None.</p>
AC-2335	<p><b>Summary:</b> In order to create a TIBCO Fulfillment Catalog enterprise using Configurator, it requires to populate values of the TIBCO MDM host and port details. If the server is configured to SSL only, then there is no option for the user to select a protocol to https.</p> <p><b>Workaround:</b> Create an enterprise using a native UI and manually import the metadata.</p>
AC-2318	<p><b>Summary:</b> If accessing Offer and Price Designer using the Chrome browser, the current date does not get displayed when using the UI element date picker.</p> <p><b>Workaround:</b> Use other supported browsers.</p>
AC-2211	<p><b>Summary:</b> When you search for products, the autocomplete mechanism only displays up to 20 entries, even if more products match the query.</p> <p><b>Workaround:</b> None.</p>
AC-2042	<p><b>Summary:</b> The dropdown box for the field Catalog Use does not work on the Internet Explorer browser.</p> <p><b>Workaround:</b> Use other supported browsers.</p>
AC-2027	<p><b>Summary:</b> Event log pagination does not work in Postgres.</p> <p><b>Workaround:</b> None.</p>
AC-1874	<p><b>Summary:</b> Browsers will not display the Template Instance appropriately.</p> <p><b>Workaround:</b> Increase the screen resolution, or reduce the tree width on the left, until the action menu appears in single line.</p>
AC-1857	<p><b>Summary:</b> If you are accessing the Fulfillment Catalog GUI using any browser, except FireFox, to modify the record attributes on Hierarchy Management screen, you can open multiple pop up windows during the modification.</p> <p><b>Workaround:</b> Use other supported browsers.</p>
AC-1832	<p><b>Summary:</b> An exception is seen if you add a milestone to a plan fragment using the Hierarchy Management canvas. The exception is specific to PostgreSQL.</p> <p><b>Workaround:</b> None.</p>
AC-1820	<p><b>Summary:</b> For PostgreSQL, the Partial Import will not remove the deleted relationship in the target instance.</p> <p><b>Workaround:</b> None.</p>

Issue ID	Summary
AC-1815	<p><b>Summary:</b> For PostgreSQL, Fulfillment Catalog installation changes file permissions on PostgreSQL data directory resulting in failure when starting the server.</p> <p><b>Workaround:</b> Change the file permission manually before starting up the server.</p>
AC-1811	<p><b>Summary:</b> Delta Export will not fetch any data if the Characteristic relationship is added.</p> <p><b>Workaround:</b> Add the relation in forward way instead of reverse way.</p>
AC-1780	<p><b>Summary:</b> Plan Fragment record cannot be added to the Product repository using the ProductHasCustomPlanFragment relationship if you have not created the action records in the ACTION repository and if you have not provided a value for the ACTIONID field.</p> <p><b>Workaround:</b> Provide a valid and existing value for the relationship attribute ACTIONID.</p>
AC-1737	<p><b>Summary:</b> Fulfillment Catalog allowed the display name of an enterprise to contain multi-byte characters. This will cause an issue because Fulfillment Catalog uses the same for Enterprise Internal Name as well, which will not be supported by MDM as MDM only supports ASCII.</p> <p><b>Workaround:</b> Do not use multi-byte characters for the display name of the enterprise.</p>
AC-1684	<p><b>Summary:</b> Removing milestones and adding SLA to plan fragment from Hierarchy Management gives pf_relationship.</p> <p><b>Workaround:</b> Delete the PLANFRAGMENT record and re-create with SLA data only.</p>
AC-1647	<p><b>Summary:</b> Uploading image is not working on both Hierarchy Management and MDM screen.</p> <p><b>Workaround:</b> Save and Process the record. Once the record is processed then the image/document link starts working. The image/document link still works even if the same has been changed.</p>
AC-1221	<p><b>Summary:</b> Applying invalid project tag name in a relationship throws an error upon validation for its reverse relationship.</p> <p><b>Workaround:</b> None.</p>
AC-369	<p><b>Summary:</b> Graphical Edit screen allows to modify the record though &lt;access mode="view_record"&gt;.</p> <p><b>Workaround:</b> None.</p>