



# **TIBCO Flogo<sup>®</sup> Connector for Data Conversion**

## **Installation**

*Software Release 1.0  
August 2020*

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# TIBCO Documentation and Support Services

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## How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website, mainly in HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

## Product-Specific Documentation

The following documentation for this product is available on the [TIBCO Flogo® Connector for Data Conversion](#) Product Documentation page.

- *TIBCO Flogo® Connector for Data Conversion Release Notes*
- *TIBCO Flogo® Connector for Data Conversion Installation*
- *TIBCO Flogo® Connector for Data Conversion User's Guide*

## How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit <http://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

## How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](#). For a free registration, go to <https://community.tibco.com>.

# Installing the Connector

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Install TIBCO Flogo® Connector for Data Conversion by using the `installmgr` scripts that are bundled with TIBCO Flogo® Enterprise.

## Prerequisites

- Before you install the connector, you must have a supported version of Flogo® Enterprise installed and running on your computer. For supported versions of Flogo Enterprise, see the Readme for the connector.
- Familiarize yourself with Data Conversion before you install this connector. For more information, see Data Conversion documentation.
- From [TIBCO eDelivery](#), download the TIBCO Flogo® Connector for Data Conversion installation file. The naming convention for this file is `TIB_flogo-<product>_<version>_<platform>.zip`.

## Procedure

1. Stop the Flogo Enterprise Studio if it is running.
2. Place the downloaded `TIB_flogo-<product>_<version>_<platform>.zip` file in `<FLOGO_HOME>/tools` directory.
3. Open a command prompt or terminal window.
4. Navigate to the `<FLOGO_HOME>/tools` directory.
5. Depending on your platform, run one of the following commands:
  - **On Windows:** `installmgr.bat install connector TIB_flogo-<product>_<version>_<platform>.zip`
  - **On Linux and macOS:** `./installmgr.sh install connector TIB_flogo-<product>_<version>_<platform>.zip`
6. Enter Y when prompted with **Do you accept above EULA(Y/N)?**  
A message about successful installation is displayed and the connector is installed in the `<FLOGO_HOME>` directory.
7. Restart the Flogo Enterprise Studio.

## What to do next

To troubleshoot the installation, see `builder.log` and `studio.log` at `<FLOGO_HOME>/<Version>/logs`.

# Uninstalling the Connector

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Use the `installmgr` script to uninstall the connector.

## Procedure

1. Stop the Flogo Enterprise Studio if it is running.
2. Open a command prompt or terminal window.
3. Navigate to the `<FLOGO_HOME>/tools` directory.
4. Depending on your platform, run one of the following commands:



DataConversion is the `<CATEGORY>` for the following commands.

- **On Windows:** `installmgr.bat uninstall connector <CATEGORY>`  
For example, `installmgr.bat uninstall connector DataConversion`.
- **On Linux and macOS:** `./installmgr.sh uninstall connector <CATEGORY>`