

TIBCO Flogo® Connector for SAP Cloud for Customer Installation

*Software Release 1.0.0
November 2018*

Important Information

SOME TIBCO SOFTWARE EMBEDS OR BUNDLES OTHER TIBCO SOFTWARE. USE OF SUCH EMBEDDED OR BUNDLED TIBCO SOFTWARE IS SOLELY TO ENABLE THE FUNCTIONALITY (OR PROVIDE LIMITED ADD-ON FUNCTIONALITY) OF THE LICENSED TIBCO SOFTWARE. THE EMBEDDED OR BUNDLED SOFTWARE IS NOT LICENSED TO BE USED OR ACCESSED BY ANY OTHER TIBCO SOFTWARE OR FOR ANY OTHER PURPOSE.

USE OF TIBCO SOFTWARE AND THIS DOCUMENT IS SUBJECT TO THE TERMS AND CONDITIONS OF A LICENSE AGREEMENT FOUND IN EITHER A SEPARATELY EXECUTED SOFTWARE LICENSE AGREEMENT, OR, IF THERE IS NO SUCH SEPARATE AGREEMENT, THE CLICKWRAP END USER LICENSE AGREEMENT WHICH IS DISPLAYED DURING DOWNLOAD OR INSTALLATION OF THE SOFTWARE (AND WHICH IS DUPLICATED IN THE LICENSE FILE) OR IF THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR CLICKWRAP END USER LICENSE AGREEMENT, THE LICENSE(S) LOCATED IN THE "LICENSE" FILE(S) OF THE SOFTWARE. USE OF THIS DOCUMENT IS SUBJECT TO THOSE TERMS AND CONDITIONS, AND YOUR USE HEREOF SHALL CONSTITUTE ACCEPTANCE OF AND AN AGREEMENT TO BE BOUND BY THE SAME.

ANY SOFTWARE ITEM IDENTIFIED AS THIRD PARTY LIBRARY IS AVAILABLE UNDER SEPARATE SOFTWARE LICENSE TERMS AND IS NOT PART OF A TIBCO PRODUCT. AS SUCH, THESE SOFTWARE ITEMS ARE NOT COVERED BY THE TERMS OF YOUR AGREEMENT WITH TIBCO, INCLUDING ANY TERMS CONCERNING SUPPORT, MAINTENANCE, WARRANTIES, AND INDEMNITIES. DOWNLOAD AND USE OF THESE ITEMS IS SOLELY AT YOUR OWN DISCRETION AND SUBJECT TO THE LICENSE TERMS APPLICABLE TO THEM. BY PROCEEDING TO DOWNLOAD, INSTALL OR USE ANY OF THESE ITEMS, YOU ACKNOWLEDGE THE FOREGOING DISTINCTIONS BETWEEN THESE ITEMS AND TIBCO PRODUCTS.

This document contains confidential information that is subject to U.S. and international copyright laws and treaties. No part of this document may be reproduced in any form without the written authorization of TIBCO Software Inc.

TIBCO, the TIBCO logo, Two-Second Advantage, TIBCO Cloud Integration, TIBCO Flogo Enterprise, TIBCO Flogo, and TIBCO Flogo® Connector for SAP Cloud for Customer are either registered trademarks or trademarks of TIBCO Software Inc. in the United States and/or other countries.

Enterprise Java Beans (EJB), Java Platform Enterprise Edition (Java EE), Java 2 Platform Enterprise Edition (J2EE), and all Java-based trademarks and logos are trademarks or registered trademarks of Oracle Corporation in the U.S. and other countries.

All other product and company names and marks mentioned in this document are the property of their respective owners and are mentioned for identification purposes only.

THIS SOFTWARE MAY BE AVAILABLE ON MULTIPLE OPERATING SYSTEMS. HOWEVER, NOT ALL OPERATING SYSTEM PLATFORMS FOR A SPECIFIC SOFTWARE VERSION ARE RELEASED AT THE SAME TIME. SEE THE README FILE FOR THE AVAILABILITY OF THIS SOFTWARE VERSION ON A SPECIFIC OPERATING SYSTEM PLATFORM.

THIS DOCUMENT IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

THIS DOCUMENT COULD INCLUDE TECHNICAL INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN; THESE CHANGES WILL BE INCORPORATED IN NEW EDITIONS OF THIS DOCUMENT. TIBCO SOFTWARE INC. MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE PRODUCT(S) AND/OR THE PROGRAM(S) DESCRIBED IN THIS DOCUMENT AT ANY TIME.

THE CONTENTS OF THIS DOCUMENT MAY BE MODIFIED AND/OR QUALIFIED, DIRECTLY OR INDIRECTLY, BY OTHER DOCUMENTATION WHICH ACCOMPANIES THIS SOFTWARE, INCLUDING BUT NOT LIMITED TO ANY RELEASE NOTES AND "READ ME" FILES.

Copyright © 2018 TIBCO Software Inc. All rights reserved.

TIBCO Software Inc. Confidential Information

Contents

TIBCO Documentation and Support Services	5
Installing TIBCO Flogo® Connector for SAP Cloud for Customer	6
Uninstalling the Connector	7

TIBCO Documentation and Support Services

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website, mainly in HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

Documentation for TIBCO Flogo® Connector for SAP Cloud for Customer is available on the TIBCO Flogo® Connector for SAP Cloud for Customer Product Documentation page.

Product-Specific Documentation

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO Flogo® Connector for SAP Cloud for Customer Installation*
- *TIBCO Flogo® Connector for SAP Cloud for Customer User's Guide*
- *TIBCO Flogo® Connector for SAP Cloud for Customer Release Notes*

How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit <http://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](#). For a free registration, go to <https://community.tibco.com>.

Installing TIBCO Flogo® Connector for SAP Cloud for Customer

Install the TIBCO Flogo® Connector for SAP Cloud for Customer connector using the `installmgr` scripts that are bundled with TIBCO Flogo® Enterprise.

Prerequisites

- Before you install the connector, you must have TIBCO Flogo® Enterprise 2.2.0 or later installed and running on your computer.
- Familiarize yourself with SAP Cloud for Customer before you install this connector. For more information, see the SAP Cloud for Customer product documentation.

Procedure

1. Download the TIBCO Flogo® Connector for SAP Cloud for Customer installation file for your platform, `TIB_flogo-<product>_<version>_<platform>.zip`, from the TIBCO™ eDelivery site.
2. Place the downloaded `TIB_flogo-<product>_<version>_<platform>.zip` file in `<FLOGO_HOME>/tools` directory.
3. Open a command prompt or terminal window.
4. Navigate to the `<FLOGO_HOME>/tools` directory.
5. Run the following command for your platform:
 - **On Windows:**
`installmgr.bat install connector TIB_flogo-<product>_<version>_<platform>.zip`
 - **On Linux and Macintosh:**
`./installmgr.sh install connector TIB_flogo-<product>_<version>_<platform>.zip`
6. Enter Y when prompted with **Do you accept above EULA(Y/N)?**
 The connector is installed in the `<FLOGO_HOME>` directory. You should see a message saying `Connector successfully installed.`

Uninstalling the Connector

Use the `installmgr` script to uninstall the connector.

To uninstall the connector, follow these steps:

Procedure

1. Open a command prompt or terminal window.
2. Navigate to the `<FLOGO_HOME>/tools` directory.
3. Run the following command:

- **On Windows:** `installmgr.bat uninstall connector <CATEGORY>`

For example, `installmgr.bat uninstall connector SAP Connector` where SAP Connector is the `<CATEGORY>`.

- **On Linux and Macintosh:** `./installmgr.sh uninstall connector <CATEGORY>`