



TIBCO Flogo® Connector for SugarCRM Release Notes

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The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

Product-Specific Documentation

The following documentation for this product is available on the [TIBCO Flogo® Connector for SugarCRM](#) Product Documentation page.

- *TIBCO Flogo® Connector for SugarCRM Release Notes*
- *TIBCO Flogo® Connector for SugarCRM Installation*
- *TIBCO Flogo® Connector for SugarCRM User's Guide*

How to Contact TIBCO Support

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- For an overview of TIBCO Support, visit <http://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

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New Features

The following are some of the key features of TIBCO Flogo® Connector for SugarCRM.

SugarCRM Connection

The SugarCRM connection contains all the parameters required to connect to the SugarCRM REST API. The SugarCRM connection is used by all the activities in the SugarCRM category.

Beginning with version 1.3.2, the SugarCRM connector supports the Campaigns module for all activities and triggers.

- **ReceiveSugarCRMMessages Trigger**

The SugarCRM trigger now supports multi-handler mode. A single trigger can execute multiple different flows, and multiple triggers can drive the same flow.

The SugarCRM server provides a facility called Web Logic Hooks with which records that have been created, deleted and changed can be forwarded periodically to other services. The ReceiveSugarCRMMessages trigger is a REST endpoint which accepts posted data from a Web Logic Hook of the SugarCRM server.

- **SugarCRMCreate Activity**

This activity is used to create a record for SugarCRM.

- **SugarCRMQuery Activity**

This activity is used to query SugarCRM for the details of any record in any module. Records can be explicitly selected by their ID field or can be filtered.

- **SugarCRMUpdate Activity**

This activity is used to update a single record in SugarCRM.

- **SugarCRMDelActivity Activity**

This activity is used to delete a specified record from SugarCRM.



The TIBCO Flogo® Connector for SugarCRM now supports SugarCRM version 9.2.

Known Issues

The following issue was identified in this release of TIBCO Flogo® Connector for SugarCRM.

Key	Summary
WISCRM-183	<p>Summary: When importing an older flow, the Connection and Module fields for the ReceiveSugarCRMMessage trigger are not populated by default.</p> <p>Workaround: Re-select the values for the Connection and Module fields from their respective drop-downs.</p>