

ibi

Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: ibi™ FOCUS® 9.3.5

Date: 2025-07-31

Product Description:

FOCUS Studio Interface and FOCUS Accessible Report Formats including the following:

- In-Document Analytics (Active Technologies) – AHTML
- Excel – XLSX
- PDF
- PowerPoint – PPTX
- HTML
- Select types of charts – JSCHART
 - o Bar
 - o Line
 - o Area
 - o Pie

Contact Information:

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Evaluation Methods Used:

Testing was conducted using a variety of FOCUS/FOCUS Studio on MVS, browsers, automated testing tools, and screen readers. These included the following:

- Microsoft Windows 10 laptop/Chrome, or Edge browser/NVDA screen reader

| Standard/Guideline | Included In Report |
|-----------------------------------------------------------------|-------------------------------------|
| <u>Web Content Accessibility Guidelines 2.0</u> | Level A (Yes) Level AA (Yes) |

| Standard/Guideline | Included In Report |
|----------------------------------------------------------|---------------------------------------------|
| Web Content Accessibility Guidelines 2.1 | <p>Level A (Yes)</p> <p>Level AA (Yes)</p> |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.1.1 Non-text Content (Level A) | Supports | FOCUS provides a way for content authors to include text alternatives and that content will be read by a screen reader; however, it is up to content authors to provide descriptive alternative text. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | No audio-only or video-only content included. |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | No media requiring captions included |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | No media requiring audio descriptions included. |
| 1.3.1 Info and Relationships (Level A) | Supports | Different areas of FOCUS Studio and applicable FOCUS content items are determined programmatically, with descriptive labels for each option and for larger areas as applicable and needed. |
| 1.3.2 Meaningful Sequence (Level A) | Supports | FOCUS Studio follows a logical order from high level navigation to specific content interaction. FOCUS charts and reports provide navigation through elements representing different data points. Both of these interfaces reflect visual structure. |
| 1.3.3 Sensory Characteristics (Level A) | Supports | All buttons are labeled with descriptive names. |

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| <u>1.4.1 Use of Color</u> (Level A) | Supports | Icons and text descriptions are the primary means of identifying different elements on FOCUS Studio Home Page. |
| <u>1.4.2 Audio Control</u> (Level A) | Not Applicable | No audio media requiring embedded audio control. |
| <u>2.1.1 Keyboard</u> (Level A) | Supports | Keyboard navigation through tabbing is supported in FOCUS Studio and FOCUS accessible charts and reports. |
| <u>2.1.2 No Keyboard Trap</u> (Level A) | Partially Supports | Users are able to use the keyboard to navigate to and from any element on the page. |
| <u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) | Supports | Single key shortcuts use non-character keys, such as the Tab key, Enter key, or arrow keys, unless focus is specifically placed on certain interactive elements. |
| <u>2.2.1 Timing Adjustable</u> (Level A) | Supports | Session timeouts and refresh timers can be set by administrators and content creators, but are adjustable. Automatic sign-out can be disabled by an administrator. |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A) | Not Applicable | No media included requiring pause/stop/play controls. |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A) | Not Applicable | No animated content included. |
| <u>2.4.1 Bypass Blocks</u> (Level A) | Supports | FOCUS/FOCUS Studio allows the access to different areas through links on the FOCUS Studio Home Page. |
| <u>2.4.2 Page Titled</u> (Level A) | Supports | FOCUS/FOCUS Studio allows for content authors to add descriptive headers to their pages, charts, and reports. |
| <u>2.4.3 Focus Order</u> (Level A) | Supports | FOCUS Studio follows a logical order from high level navigation to specific content interaction. FOCUS charts and reports provide navigation through elements representing different data points. Both of these interfaces reflect visual structure. |
| <u>2.4.4 Link Purpose (In Context)</u> (Level A) | Supports | Each button in FOCUS Studio has a descriptive name that indicates its purpose. |
| <u>2.5.1 Pointer Gestures</u> (Level A 2.1 only) | Not Applicable | Pointer gestures beyond those native to mobile devices are not required |
| <u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only) | Not Applicable | Non-native pointer gestures are not required. Therefore, pointer cancellation is not required. |
| <u>2.5.3 Label in Name</u> (Level A 2.1 only) | Supports | Buttons have hover over text that matches their accessible names, and indicate their functionalities. |
| <u>2.5.4 Motion Actuation</u> (Level A 2.1 only) | Not Applicable | FOCUS/FOCUS Studio 9.3.0 does not require motion actuation such as shaking or tilting |
| <u>3.1.1 Language of Page</u> (Level A) | Supports | The FOCUS Studio interface is localized for English, French, French (Canada), German, Japanese, Spanish, and Spanish (Mexico). The language of charts and reports themselves depend on the data used by the content author. |
| <u>3.2.1 On Focus</u> (Level A) | Supports | Changes in context are not applied unless triggered by the user, and most can be undone easily and without many keystrokes. |
| <u>3.2.2 On Input</u> | Supports | Changes are not submitted until the user activates a submit button or closes out of the menu from which their changes were registered. |
| <u>3.3.1 Error Identification</u> (Level A) | Supports | Error and alert messages are identified as such based on the severity of the incident, provide an informative description, and, if possible, provide the option to either proceed or return to the prior state. |

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| 3.3.2 Labels or Instructions (Level A) | Supports | Buttons and controls include informative names and many include descriptive text to guide user interaction. Related options are grouped together under a single element that can be navigated using arrow keys. |
| 4.1.1 Parsing (Level A) | Supports | FOCUS content and FOCUS Studio interfaces have complete start and end tags, nested appropriately, and use unique IDs. |
| 4.1.2 Name, Role, Value (Level A) | Supports | Interface elements have relevant names and include labels describing their interaction type and whether they contain submenus. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|------------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | No media included. Therefore, captions are not applicable. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | No media included. Therefore, audio descriptions are not applicable. |
| 1.3.4 Orientation (Level AA 2.1 only) | Partially Supports | FOCUS Studio uses responsive design where possible and adapts to display on mobile devices. FOCUS content is also responsive and can be resized to fit any standard screen size or orientation. Some components such as TOE are expected to be accessed from desktop browsers and are not meant to be resized. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | Supports | Default controls have descriptive names and are identified based on the type of control to indicate how selection should be performed. Content authors can apply descriptive labels to controls in their content to guide user interaction. |
| 1.4.3 Contrast (Minimum) (Level AA) | Supports | Overall styling takes color contrast into account. Elements that do not meet minimum contrast are intentionally styled that way to indicate hidden or non-enabled status, in which case higher contrast from background would make them difficult to distinguish from displayed and enabled elements. |
| 1.4.4 Resize text (Level AA) | Supports | Users of FOCUS/FOCUS Studio can zoom in using their browser to see text more clearly. Content authors can control the text size used in their charts and reports. |
| 1.4.5 Images of Text (Level AA) | Supports | Most text on the page is presented as such. Text within images is limited to logos and similar items that serve a purely decorative purpose. When text is within a button, tooltips and alt text ensure that screen readers can read it correctly. |
| 1.4.10 Reflow (Level AA 2.1 only) | Partially Supports | Responsive and mobile-friendly layouts for FOCUS Studio allows navigation on smaller screens. Most FOCUS content in a browser resizes by default for easy interaction. Some components such as TOE are expected to be accessed through a desktop browser. |

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| <u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only) | Supports | Overall styling takes color contrast into account. Elements that do not meet minimum contrast are intentionally styled that way to indicate hidden or non-enabled status, in which case higher contrast from their background would make them difficult to distinguish from displayed and enabled elements. |
| <u>1.4.12 Text Spacing</u> (Level AA 2.1 only) | Supports | Content authors have the ability to provide ample spacing between text cells in reports. |
| <u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only) | Supports | Any interaction that is evoked on-hover, such as chart tooltips, can also be invoked using keyboard navigation, in which case they are dismissible, hoverable, and persistent. |
| <u>2.4.5 Multiple Ways</u> (Level AA) | Not Applicable | FOCUS Studio is an application; the requirement for multiple ways is not applicable. |
| <u>2.4.6 Headings and Labels</u> (Level AA) | Supports | FOCUS Studio has descriptive headings, and labels for each interface element. FOCUS Content authors can provide headings for their content, and labels are provided in charts and reports automatically based on data values. |
| <u>2.4.7 Focus Visible</u> (Level AA) | Supports | Focus indicators are visible when using keyboard navigation in the FOCUS Studio and in user created accessible charts. |
| <u>3.1.2 Language of Parts</u> (Level AA) | Not Applicable | Language is applied to the document at the meta level. |
| <u>3.2.3 Consistent Navigation</u> (Level AA) | Supports | FOCUS/FOCUS Studio provides consistent navigation techniques. Some items may have sub-menus whose existence is indicated upon navigating to them. |
| <u>3.2.4 Consistent Identification</u> (Level AA) | Supports | Interactive items have consistent, standardized labels that indicate their purpose and behavior. |
| <u>3.3.3 Error Suggestion</u> (Level AA) | Supports | Error and alert messages include text that describes the nature of the error or alert, and suggest possible remedies. |
| <u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) | Not Applicable | No processing of legal or financial transactions from FOCUS/FOCUS Studio 9.3.0 to external systems that would require special error handling. |
| <u>4.1.3 Status Messages</u> (Level AA 2.1 only) | Supports | Messages indicate when loading is complete for FOCUS/FOCUS Studio and content run in the browser. |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) | Not Applicable | Not applicable. FOCUS does not include pre-recorded audio. |
| <u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) | Not Evaluated | |
| <u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) | Not Evaluated | Icons and text descriptions are the primary means of identifying different elements on the FOCUS Studio. FOCUS/FOCUS Studio reports are also a text-based format in which color can be used as a secondary signifier or indicator of certain information. Accessible FOCUS charts include informational tooltips. |
| <u>1.2.9 Audio-only (Live)</u> (Level AAA) | Not Evaluated | |

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| <u>1.3.6 Identify Purpose</u> (Level AAA 2.1 only) | Not Evaluated | Default controls have descriptive names and are identified based on the type of control to indicate how selection should be performed. Content authors can apply descriptive labels to controls in their content to guide user interaction. |
| <u>1.4.6 Contrast (Enhanced)</u> (Level AAA) | Not Evaluated | Overall styling takes color contrast into account. Elements that do not meet minimum contrast are intentionally styled that way to indicate hidden or non-enabled status, in which case higher contrast from background would make them difficult to distinguish from displayed and enabled elements. |
| <u>1.4.7 Low or No Background Audio</u> (Level AAA) | Not Applicable | Not applicable. FOCUS does not include pre-recorded audio. |
| <u>1.4.8 Visual Presentation</u> (Level AAA) | Not Evaluated | FOCUS/FOCUS Studio follows a logical order from high level navigation to specific content interaction. FOCUS charts and reports provide navigation through elements representing different data points. Both of these interfaces reflect visual structure. |
| <u>1.4.9 Images of Text (No Exception)</u> (Level AAA) | Not Evaluated | FOCUS Studio has a top-level page title, and content authors can add descriptive headers to their pages, charts, and reports. |
| <u>2.1.3 Keyboard (No Exception)</u> (Level AAA) | Not Evaluated | Keyboard navigation through tabbing is supported. In the FOCUS Studio and in FOCUS Designer, an additional navigation menu can be accessed using the key combination Ctrl + Shift + F10 that allows users to jump to different areas of the interface without having to tab all the way through. |
| <u>2.2.3 No Timing</u> (Level AAA) | Not Evaluated | |
| <u>2.2.4 Interruptions</u> (Level AAA) | Not Evaluated | |
| <u>2.2.5 Re-authenticating</u> (Level AAA) | Not Evaluated | |
| <u>2.2.6 Timeouts</u> (Level AAA 2.1 only) | Not Evaluated | |
| <u>2.3.2 Three Flashes</u> (Level AAA) | Not Evaluated | |
| <u>2.3.3 Animation from Interactions</u> (Level AAA 2.1 only) | Not Evaluated | |
| <u>2.4.8 Location</u> (Level AAA) | Not Evaluated | Information about the user's location within a set of Web pages is available. |
| <u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) | Not Evaluated | Each button in the FOCUS Studio and Designer interfaces has a descriptive name that indicates its purpose. Content authors can add descriptive titles to drill-down hyperlinks that they add to their charts and reports. |
| <u>2.4.10 Section Headings</u> (Level AAA) | Not Evaluated | The FOCUS Studio has descriptive headings, and labels for each interface element. Content authors can provide headings for their content, and labels are provided in charts and reports automatically based on data values. |
| <u>2.5.5 Target Size</u> (Level AAA 2.1 only) | Not Evaluated | |
| <u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA 2.1 only) | Not Evaluated | |
| <u>3.1.3 Unusual Words</u> (Level AAA) | Not Evaluated | |
| <u>3.1.4 Abbreviations</u> (Level AAA) | Not Evaluated | A mechanism for identifying the expanded form or meaning of abbreviations is available. |
| <u>3.1.5 Reading Level</u> (Level AAA) | Not Evaluated | |
| <u>3.1.6 Pronunciation</u> (Level AAA) | Not Evaluated | |
| <u>3.2.5 Change on Request</u> (Level AAA) | Not Evaluated | |
| <u>3.3.5 Help</u> (Level AAA) | Not Evaluated | |

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| 3.3.6 Error Prevention (All) (Level AAA) | Not Evaluated | No processing of legal or financial transactions from FOCUS Studio to external systems that would require special error handling. |
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Rest assured the organization is working on improving accessibility of applications by performing regular audits being carried out and including accessibility as core practice in our development processes.

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