

# TIBCO iProcess<sup>®</sup> Objects Director

## Administrator's Guide

*Software Release 11.4.1  
April 2014*

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# Preface

This guide provides an overview of TIBCO iProcess Objects Director, as well as information about configuring a TIBCO iProcess Objects Director using process attributes.

## Topics

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- [Related Documentation](#), page vi
- [Typographical Conventions](#), page viii
- [Connecting with TIBCO Resources](#), page xi

## Related Documentation

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This section lists documentation resources you may find useful.

### TIBCO iProcess Engine Documentation

The following documents form the TIBCO iProcess<sup>®</sup> Engine documentation set:

- *TIBCO iProcess Engine Installation* Read this manual for instructions on site preparation and installation.
- *TIBCO iProcess Engine Release Notes* Read the release notes for a list of new and changed features. This document also contains lists of known issues and closed issues for this release.
- TIBCO iProcess Suite Documentation This documentation set contains all the manuals for TIBCO iProcess Engine and other TIBCO products in TIBCO iProcess<sup>®</sup> Suite. The manuals for TIBCO iProcess Engine are as follows:
  - *TIBCO iProcess Engine Architecture Guide*
  - TIBCO iProcess Engine Administrator's Guides:
    - TIBCO iProcess Engine Administrator's Guide*
    - TIBCO iProcess Objects Director Administrator's Guide*
    - TIBCO iProcess Objects Server Administrator's Guide*
  - TIBCO iProcess Engine Database Administrator's Guides:
    - TIBCO iProcess Engine (DB2) Administrator's Guide*
    - TIBCO iProcess Engine (Oracle) Administrator's Guide*
    - TIBCO iProcess Engine (SQL) Administrator's Guide*
  - *TIBCO iProcess swutil and swbatch Reference Guide*
  - *TIBCO iProcess Engine System Messages Guide*
  - *TIBCO iProcess User Validation API User's Guide*

### Other TIBCO Product Documentation

You may find it useful to read the documentation for the following TIBCO products:

- TIBCO ActiveMatrix BusinessWorks<sup>™</sup>
- TIBCO Business Studio<sup>™</sup>

- TIBCO Enterprise Message Service™
- TIBCO Hawk®
- TIBCO Rendezvous®

## Typographical Conventions

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The following typographical conventions are used in this manual..

Table 1 General Typographical Conventions

Convention	Use
<i>SWDIR</i>	<p>TIBCO iProcess Engine installs into a directory. This directory is referenced in documentation as <i>SWDIR</i>. The value of <i>SWDIR</i> depends on the operating system. For example,</p> <ul style="list-style-type: none"> <li>on a Windows server (on the C: drive)           <p>if <i>SWDIR</i> is set to the C:\swserver\staffw_nod1 directory, then the full path to the <code>swutil</code> command is in the C:\swserver\staffw_nod1\bin\swutil directory.</p> </li> <li>on a UNIX or Linux server           <p>if <i>SWDIR</i> is set to the /swserver/staffw_nod1 directory, then the full path to the <code>swutil</code> command is in the /swserver/staffw_nod1/bin/swutil directory or the <code>\$SWDIR/bin/swutil</code> directory.</p> <p><b>Note:</b> On a UNIX or Linux system, the environment variable <code>\$SWDIR</code> should be set to point to the iProcess system directory for the <i>root</i> and <i>swadmin</i> users.</p> </li> </ul>
code font	<p>Code font identifies commands, code examples, filenames, pathnames, and output displayed in a command window. For example:</p> <p>Use <code>MyCommand</code> to start the foo process.</p>
<b>bold code font</b>	<p>Bold code font is used in the following ways:</p> <ul style="list-style-type: none"> <li>In procedures, to indicate what a user types. For example: Type <b>admin</b>.</li> <li>In large code samples, to indicate the parts of the sample that are of particular interest.</li> <li>In command syntax, to indicate the default parameter for a command. For example, if no parameter is specified, <code>MyCommand</code> is enabled:           <pre>MyCommand [<b>enable</b>   disable]</pre> </li> </ul>

Table 1 General Typographical Conventions (Cont'd)

Convention	Use
<i>italic font</i>	<p>Italic font is used in the following ways:</p> <ul style="list-style-type: none"> <li>To indicate a document title. For example: See <i>TIBCO ActiveMatrix BusinessWorks Concepts</i>.</li> <li>To introduce new terms. For example: A portal page may contain several portlets. <i>Portlets</i> are mini-applications that run in a portal.</li> <li>To indicate a variable in a command or code syntax that you must replace. For example: <code>MyCommand <i>PathName</i></code></li> </ul>
Key combinations	<p>Key name separated by a plus sign indicate keys pressed simultaneously. For example: <code>Ctrl+C</code>.</p> <p>Key names separated by a comma and space indicate keys pressed one after the other. For example: <code>Esc, Ctrl+Q</code>.</p>
	The note icon indicates information that is of special interest or importance, for example, an additional action required only in certain circumstances.
	The tip icon indicates an idea that could be useful, for example, a way to apply the information provided in the current section to achieve a specific result.
	The warning icon indicates the potential for a damaging situation, for example, data loss or corruption if certain steps are taken or not taken.

Table 2 Syntax Typographical Conventions

Convention	Use
[ ]	<p>An optional item in a command or code syntax.</p> <p>For example:</p> <pre>MyCommand [optional_parameter] required_parameter</pre>
	<p>A logical OR that separates multiple items of which only one may be chosen.</p> <p>For example, you can select only one of the following parameters:</p> <pre>MyCommand param1   param2   param3</pre>

Table 2 *Syntax Typographical Conventions (Cont'd)*

Convention	Use
{ }	<p>A logical group of items in a command. Other syntax notations may appear within each logical group.</p> <p>For example, the following command requires two parameters, which can be either the pair <code>param1</code> and <code>param2</code>, or the pair <code>param3</code> and <code>param4</code>.</p> <pre>MyCommand {param1 param2}   {param3 param4}</pre> <p>In the next example, the command requires two parameters. The first parameter can be either <code>param1</code> or <code>param2</code> and the second can be either <code>param3</code> or <code>param4</code>:</p> <pre>MyCommand {param1   param2} {param3   param4}</pre> <p>In the next example, the command can accept either two or three parameters. The first parameter must be <code>param1</code>. You can optionally include <code>param2</code> as the second parameter. And the last parameter is either <code>param3</code> or <code>param4</code>.</p> <pre>MyCommand param1 [param2] {param3   param4}</pre>

## Connecting with TIBCO Resources

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### How to Join TIBCOmmunity

TIBCOmmunity is an online destination for TIBCO customers, partners, and resident experts. It is a place to share and access the collective experience of the TIBCO community. TIBCOmmunity offers forums, blogs, and access to a variety of resources. To register, go to <http://www.tibcommunity.com>.

### How to Access TIBCO Documentation

You can access TIBCO documentation here:

<http://docs.tibco.com>

### How to Contact TIBCO Support

For comments or problems with this manual or the software it addresses, contact TIBCO Support as follows:

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit this site:

<http://www.tibco.com/services/support>

- If you already have a valid maintenance or support contract, visit this site:

<https://support.tibco.com>

Entry to this site requires a user name and password. If you do not have a user name, you can request one.



# Chapter 1 **Using the TIBCO iProcess Objects Director**

This chapter provides information about using TIBCO iProcess Objects Director.

## Topics

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- [Overview, page 2](#)
- [Configuring the TIBCO iProcess Objects Director, page 6](#)

## Overview

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The TIBCO iProcess Objects Director is a standalone program that maintains a list of TIBCO iProcess Objects Servers that are configured in a node cluster. When a client needs access to a TIBCO iProcess Objects Server, it first establishes a connection to TIBCO iProcess Objects Director. The TIBCO iProcess Objects Director then decides, based on a “pick method,” which TIBCO iProcess Objects Server the client should connect to.

The list of known TIBCO iProcess Objects Servers is updated dynamically as TIBCO iProcess Objects Server instances are started and stopped. The TIBCO iProcess Objects Director maintains this list by checking the `process_config` table of iProcess Engine to which it is associated.



For efficiency reasons, after having TIBCO iProcess Objects Director choose a TIBCO iProcess Objects Server for you, you should login directly to that same TIBCO iProcess Objects Server for all subsequent logins. This is because a SAL session is started for a user the first time they login; subsequent logins can use that same SAL session, resulting in a much more efficient and faster login.

The TIBCO iProcess Objects Director can be installed on any machine in a node cluster, independent of TIBCO iProcess Objects Server and client installations. However, you must be using a TIBCO iProcess Engine to use TIBCO iProcess Objects Director. You must also be using a TIBCO iProcess Objects Server that includes CR 10676, and either TIBCO iProcess Objects or TIBCO iProcess Server Objects that includes CR 16970.

## Multiple Instances of the TIBCO iProcess Objects Director

Multiple instances of TIBCO iProcess Objects Director can be run in a node cluster. You may want to run multiple instances of TIBCO iProcess Objects Director on a single machine, each using a different pick method. Or, you may want to run multiple instances on multiple machines for redundancy purposes. Each instance of the Director runs independently from other instances.

Theoretically, you can run up to 99 instances of the Director (the same as for TIBCO iProcess Objects Server), although in reality, it does not seem reasonable nor practical to run that many instances.

## Adding and Deleting Instances of the TIBCO iProcess Objects Director

When TIBCO iProcess Objects Director is initially installed on a machine, it becomes instance 1 by default. A new installation of a TIBCO iProcess Objects Director on a machine will cause an entry to be automatically added to the `process_config` table, as follows:

Machine ID	Process Name	Process Instance
1	DIRECTOR	1

Once the initial installation is completed, additional instances of TIBCO iProcess Objects Director can be added to or deleted from the `process_config` table using the following `swadm` commands:

```
SWDIR\util\swadm add_process MachineID DIRECTOR Y
```

```
SWDIR\util\swadm delete_process MachineID DIRECTOR ProcessInst
```

For example, after adding a second instance to machine 1, the `process_config` table appears as follows:

Machine ID	Process Name	Process Instance
1	DIRECTOR	1
1	DIRECTOR	2

For information about using the `swadm` utility, see *TIBCO iProcess Engine Administrator's Guide*.

Process attributes are used to configure a TIBCO iProcess Objects Director. Each of the process attributes can be configured differently for each instance of TIBCO iProcess Objects Director when you are running multiple instances of the Director. For instance, each instance might use a different “pick method” to choose a TIBCO iProcess Objects Server. For information about these process attributes, see [Configuring the TIBCO iProcess Objects Director on page 6](#).

## Starting and Stopping the TIBCO iProcess Objects Director

Starting and stopping TIBCO iProcess Objects Director is handled by the Process Manager. Once installed on a node, the TIBCO iProcess Objects Director process will be listed in the process configuration table with the process name `DIRECTOR`. The `DIRECTOR` process can be started and stopped with all the other SPS processes by using the following commands:

```
SWDIR\bin\swstart
```

```
SWDIR\bin\swstop
```

Or, you can start or stop individual TIBCO iProcess Objects Director instances using the following commands:

```
SWDIR\util\swsvrmgr START MachineID DIRECTOR ProcessInst
```

```
SWDIR\util\swsvrmgr SHUTDOWN MachineID DIRECTOR ProcessInst
```

For information about using the `swsvrmgr` utility, see *TIBCO iProcess Engine Administrator's Guide*.

## TIBCO iProcess Objects Director Version

You can determine the version of TIBCO iProcess Objects Director by executing the following from the command line:

- `SWDIR\bin\spodirector -v` (Windows) or `$SWDIR/bin/spodirector -v` (UNIX)
- `what $SWDIR/bin/spodirector` (UNIX only)

## TIBCO iProcess Objects Server TCP Port Configuration

All TIBCO iProcess Objects Servers that want to make use of TIBCO iProcess Objects Director must be configured to use static TCP ports. This allows TIBCO iProcess Objects Director to be configured with those port numbers so it knows the TCP port number to use when establishing a connection between a client and a TIBCO iProcess Objects Server. For information about configuring TCP ports on TIBCO iProcess Objects Servers, see *TIBCO iProcess Objects Server Administrator's Guide*.

The TIBCO iProcess Objects Director determines which TCP port to use by using the `BASE_TCP_SERVICE_NAME` process attribute (see [BASE\\_TCP\\_SERVICE\\_NAME on page 16](#)) and the server's instance number.

The TIBCO iProcess Objects Director assumes the first instance of each TIBCO iProcess Objects Server will use the TCP port established by `BASE_TCP_SERVICE_NAME` (which defaults to 28021), the second instance uses the *base* port plus 1, the third instance uses the base port plus 2, and so forth.

For example, if `BASE_TCP_SERVICE_NAME = "DEFAULT"` (port 28021) and there are five TIBCO iProcess Objects Server instances on two nodes (two on Node 1 and three on Node 2), the five instances of TIBCO iProcess Objects Server must be configured with the following TCP ports:

Node	Server Instance	TCP Port
1	1	28021
1	2	28022
2	1	28021
2	2	28022
2	3	28023

## Configuring the TIBCO iProcess Objects Director

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The TIBCO iProcess Objects Director is configured with the use of process attributes in the Process Manager, using the following command line:

```
SWDIR\util\swadm set_attribute MachID DIRECTOR ProcInst AttrName AttrValue
```

where:

- *MachID* = Machine ID. If 0 (zero) is specified, the attribute is set on all machines in the cluster.
- *ProcInst* = Instance of the TIBCO iProcess Objects Director process. If 0 (zero) is specified, the attribute is set on all instances of TIBCO iProcess Objects Director on the machine specified by *MachID*. (Note - Using 0 (zero) for *ProcInst* for the TCP\_SERVICE\_NAME or UDP\_SERVICE\_NAME process attributes causes a “base” TCP or UDP port to be established. This is used to determine the TCP or UDP port for each instance of TIBCO iProcess Objects Director when using multiple instances of TIBCO iProcess Objects Director. For more information, see [TCP and UDP Ports When Running Multiple Instances of the Director on page 21](#).)
- *AttrName* = Name of the process attribute.
- *AttrValue* = Value to assign to the process attribute.



If an invalid value is specified for a TIBCO iProcess Objects Director process attribute, the attribute is set to its default value, plus an entry is written to the Windows Event Log (Windows systems) or the \$SWDIR/logs/dir\_error file (UNIX systems).

Also, if you delete an instance-specific TIBCO iProcess Objects Director process attribute (with delete\_attribute), the process attribute value will revert to the default value for that attribute (see the table on the following pages for the default values for each attribute). Note that this only applies to the process attributes that can be changed while TIBCO iProcess Objects Director is running.

## TIBCO iProcess Objects Director Process Attributes

The following table lists the process attributes that are used to control TIBCO iProcess Objects Director.

Process Attribute	Description
PICK_METHOD Type : Integer Range : 1 to 7 Default : 1	<p>This is the method TIBCO iProcess Objects Director uses when selecting a TIBCO iProcess Objects Server to connect the client to. They are:</p> <p><b>1 - Random</b></p> <p>The TIBCO iProcess Objects Director randomly selects one of TIBCO iProcess Objects Servers.</p> <p><b>2 - Round-Robin</b></p> <p>The TIBCO iProcess Objects Director selects TIBCO iProcess Objects Servers in the order in which they appear in TIBCO iProcess Objects Director's list of known Servers.</p> <p><b>3 - Loaded Random</b></p> <p>Each TIBCO iProcess Objects Server is given a certain percentage of the connections, based on a random number between 1 and 10 and the load factor that you've specified using the <code>LOAD_BALANCE</code> process attribute.</p> <p>For example, assume there are two TIBCO iProcess Objects Servers with specified load balances of 30% and 70%. If the random number falls between 1 and 3, the first TIBCO iProcess Objects Server (the one with a load balance of 30%) is given the connection; if the random number falls between 4 and 10, the second TIBCO iProcess Objects Server is given the connection.</p> <p>The <code>LOAD_BALANCE</code> attribute must be specified if using this pick method.</p>

Process Attribute	Description
PICK_METHOD (Cont.)	<p data-bbox="431 194 1225 229"><b>4 - Connection Count Over a Period</b></p> <p data-bbox="431 246 1225 309">Each TIBCO iProcess Objects Server is given connections, based on the following factors:</p> <ul data-bbox="431 326 1225 534" style="list-style-type: none"><li data-bbox="431 326 1225 388">• the load factor that you've specified using the <code>LOAD_BALANCE</code> process attribute, and</li><li data-bbox="431 406 1225 534">• the number of connections each TIBCO iProcess Objects Server has received during the period of time specified by the <code>DELTA_LENGTH</code> process attribute (which defaults to the previous 600 seconds).</li></ul> <p data-bbox="431 552 1225 871">The TIBCO iProcess Objects Director determines the number of connections each TIBCO iProcess Objects Server has received during the delta period. It converts that number of connections to a percentage of the total number of connections for all TIBCO iProcess Objects Servers during the delta period. It then attempts to match that percentage with the percentage specified in the <code>LOAD_BALANCE</code> attribute, giving connections to the TIBCO iProcess Objects Server that is furthest away from the percentage you've specified for that TIBCO iProcess Objects Server in the <code>LOAD_BALANCE</code> attribute.</p> <p data-bbox="431 888 1225 1045">The connection statistics are updated periodically in the number of seconds specified in the <code>SERVER_CHECK_PERIOD</code> process attribute. The variance from the percentage specified by <code>LOAD_BALANCE</code> will depend on how often the statistical information is checked.</p> <p data-bbox="431 1062 1225 1140">The <code>LOAD_BALANCE</code> attribute must be specified if using this pick method.</p>

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Process Attribute	Description
PICK_METHOD (Cont.)	<p data-bbox="474 194 821 227"><b>5 - Total Connection Count</b></p> <p data-bbox="474 244 1266 309">Each TIBCO iProcess Objects Server is given connections, based on the following factors:</p> <ul data-bbox="474 326 1266 470" style="list-style-type: none"><li data-bbox="474 326 1266 390">• the load factor that you've specified using the <code>LOAD_BALANCE</code> process attribute, and</li><li data-bbox="474 407 1266 470">• the total number of connections each TIBCO iProcess Objects Server has received since the server was started.</li></ul> <p data-bbox="474 487 1266 644">The TIBCO iProcess Objects Director determines the total number of connections each TIBCO iProcess Objects Server has received since it was started. It converts that number of connections to a percentage of the total number of connections for all TIBCO iProcess Objects Servers.</p> <p data-bbox="474 661 1266 817">It then attempts to match that percentage with the percentage specified in the <code>LOAD_BALANCE</code> attribute, giving connections to the TIBCO iProcess Objects Server that is furthest away from the percentage you've specified for that TIBCO iProcess Objects Server in the <code>LOAD_BALANCE</code> attribute.</p> <p data-bbox="474 835 1266 991">The connection statistics are updated periodically in the number of seconds specified in the <code>SERVER_CHECK_PERIOD</code> process attribute. The variance from the percentage specified by <code>LOAD_BALANCE</code> will depend on how often the statistical information is checked.</p> <p data-bbox="474 1008 1266 1085">The <code>LOAD_BALANCE</code> attribute must be specified if using this pick method.</p>

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Process Attribute	Description
PICK_METHOD (Cont.)	<p data-bbox="432 196 886 227"><b>6 - Transaction Count Over a Period</b></p> <p data-bbox="432 248 1208 309">Each TIBCO iProcess Objects Server is given connections, based on the following factors:</p> <ul data-bbox="432 328 1208 534" style="list-style-type: none"> <li data-bbox="432 328 1011 388">• the load factor that you've specified using the <code>LOAD_BALANCE</code> process attribute, and</li> <li data-bbox="432 407 1208 534">• the number of transactions each TIBCO iProcess Objects Server has processed during the period of time specified by the <code>DELTA_LENGTH</code> process attribute (which defaults to the previous 600 seconds).</li> </ul> <p data-bbox="432 553 1208 869">The TIBCO iProcess Objects Director determines the number of transactions each TIBCO iProcess Objects Server has processed during the delta period. It converts that number of transactions to a percentage of the total number of transactions for all TIBCO iProcess Objects Servers during the delta period. It then attempts to match that percentage with the percentage specified in the <code>LOAD_BALANCE</code> attribute, giving connections to the TIBCO iProcess Objects Server that is furthest away from the percentage you've specified for that TIBCO iProcess Objects Server in the <code>LOAD_BALANCE</code> attribute.</p> <p data-bbox="432 888 1208 1046">The transaction statistics are updated periodically in the number of seconds specified in the <code>SERVER_CHECK_PERIOD</code> process attribute. The variance from the percentage specified by <code>LOAD_BALANCE</code> will depend on how often the statistical information is checked.</p> <p data-bbox="432 1065 1208 1286"><b>Note:</b> A transaction consists of a request from the client to the TIBCO iProcess Objects Server, and the response from the TIBCO iProcess Objects Server back to the client. It is synonymous with "message" request/response (it has nothing to do with database transactions). This pick method allows you to balance load based on network traffic (for example, messages) rather than connections.</p> <p data-bbox="432 1305 1208 1366">The <code>LOAD_BALANCE</code> attribute must be specified if using this pick method.</p>

Process Attribute	Description
PICK_METHOD (Cont.)	<p data-bbox="478 197 825 227"><b>7 - Total Transaction Count</b></p> <p data-bbox="478 248 1253 309">Each TIBCO iProcess Objects Server is given connections, based on the following factors:</p> <ul data-bbox="478 328 1239 470" style="list-style-type: none"> <li data-bbox="478 328 1058 388">• the load factor that you've specified using the <code>LOAD_BALANCE</code> process attribute, and</li> <li data-bbox="478 407 1239 470">• the total number of transactions each TIBCO iProcess Objects Server has processed since the server was started.</li> </ul> <p data-bbox="478 489 1253 774">The TIBCO iProcess Objects Director determines the total number of transactions each TIBCO iProcess Objects Server has processed since the server was started. It converts that number of transactions to a percentage of the total number of transactions for all TIBCO iProcess Objects Servers. It then attempts to match that percentage with the percentage specified in the <code>LOAD_BALANCE</code> attribute, giving connections to TIBCO iProcess Objects Server that is furthest away from the percentage you've specified for that TIBCO iProcess Objects Server in the <code>LOAD_BALANCE</code> attribute.</p> <p data-bbox="478 793 1253 953">The transaction statistics are updated periodically in the number of seconds specified in the <code>SERVER_CHECK_PERIOD</code> process attribute. The variance from the percentage specified by <code>LOAD_BALANCE</code> will depend on how often the statistical information is checked.</p> <p data-bbox="478 972 1253 1289"><b>Note:</b> A transaction consists of a request from the client to the TIBCO iProcess Objects Server, and the response from the TIBCO iProcess Objects Server back to the client. It is synonymous with "message" request/response (it has nothing to do with database transactions). This pick method allows you to balance load based on network traffic (i.e., messages) rather than connections. The total transaction count for a TIBCO iProcess Objects Server can be determined using the <code>TotTransCnt</code> property on the <code>SWNodeInfoEx</code> object (TIBCO iProcess Objects), or the <code>getTotalTransCnt</code> method on the <code>vANode</code> object (TIBCO iProcess Server Objects).</p> <p data-bbox="478 1308 1215 1369">The <code>LOAD_BALANCE</code> attribute must be specified if using this pick method.</p> <p data-bbox="478 1388 1179 1447">This process attribute can be changed while TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
LOAD_BALANCE Type : String Range : N/A Default : Undefined	<p>This attribute allocates a load to each of the TIBCO iProcess Objects Servers in the cluster. It calculates a percentage for each instance based on the total you've specified.</p> <p>Format : <i>MachineID   InstanceNum=Load</i></p> <p>For example:            1   1=40 , 1   2=40 , 2   1=120            allocates the load as follows:</p> <ul style="list-style-type: none"> <li>• Node 1, TIBCO iProcess Objects Server Instance 1 = 20% of load</li> <li>• Node 1, TIBCO iProcess Objects Server Instance 2 = 20% of load</li> <li>• Node 2, TIBCO iProcess Objects Server Instance 1 = 60% of load</li> </ul> <p>The TIBCO iProcess Objects Director recalculates the load percentages if a TIBCO iProcess Objects Server becomes unavailable. So, if in our example, server Instance 1 on Node 2 became unavailable, the percentages would be recalculated as follows:</p> <ul style="list-style-type: none"> <li>• Node 1, TIBCO iProcess Objects Server Instance 1 = 50% of load</li> <li>• Node 1, TIBCO iProcess Objects Server Instance 2 = 50% of load</li> <li>• Node 2, TIBCO iProcess Objects Server Instance 1 = 0% of load</li> </ul> <p>If a load balance is not specified for a known TIBCO iProcess Objects Server, it defaults to 0 (zero); it will not be given connections.</p> <p>This process attribute must be specified when using pick methods 3-7.</p> <p>This process attribute can be changed while TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
<p>LOG_LEVEL</p> <p>Type : Integer</p> <p>Range : 1 to 4</p> <p>Default : 2</p>	<p>Level of information written to the TIBCO iProcess Objects Director log file. The possible values are:</p> <ul style="list-style-type: none"> <li>• 1 - Errors</li> <li>• 2 - Errors and Warnings</li> <li>• 3 - Errors, Warnings and Information</li> <li>• 4 - Errors, Warnings, Information and Debug</li> </ul> <p>Note that if this attribute is set to level 4 (Debug), request/response messages are automatically written to the log, regardless of the setting of the TRACE_MSG attribute.</p> <p>This process attribute can be changed while the TIBCO iProcess Objects Director is running.</p>
<p>LOG_FILE_MAX_SIZE</p> <p>Type : Integer</p> <p>Range : 1 to 9999 MB</p> <p>Default : 15</p>	<p>Maximum size in MB of the TIBCO iProcess Objects Director log file before it is rolled over.</p> <p>This process attribute can be changed while TIBCO iProcess Objects Director is running.</p>
<p>LOG_FILE_MAX_ARCHIVES</p> <p>Type : Integer</p> <p>Range : 0 to 99999</p> <p>Default : 0</p>	<p>Maximum number of archived log files created if the log rolls over. A value of 0 means do not archive logs.</p> <p>This process attribute can be changed while TIBCO iProcess Objects Director is running.</p>
<p>TRACE_MSG</p> <p>Type : Integer</p> <p>Range : 0 (no) or 1 (yes)</p> <p>Default : 0</p>	<p>Flag specifying if client request and response messages should be written to the log file. Note that request/response messages are written to the log if the LOG_LEVEL attribute is set to 4 (Debug), regardless of the setting of this attribute.</p> <p>This process attribute can be changed while TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
LOG_CATEGORIES	A set of bit flags to indicate which logging areas should be switched on. An individual category may be specified, or you can combine the category values, then set this attribute to the calculated value.
Type : String	
Range : N/A	
Default : 0xFFFFFFFF	
	LOGCAT_ALL 0xFFFFFFFF
	LOGCAT_MAIN_THREAD 0x00000001
	LOGCAT_STATUS_UPDATE_THREAD 0x00000002
	LOGCAT_PERIODIC_STATS_THREAD 0x00000004
	LOGCAT_STATS_SEND_THREAD 0x00000008
	LOGCAT_STATS_RECV_THREAD 0x00000010
	LOGCAT_RECV_UDP_THREAD 0x00000020
	LOGCAT_MESSAGE_SEND_THREAD 0x00000040
	LOGCAT_MESSAGE_RECV_THREAD 0x00000080
	LOGCAT_GET_ONE_NODE 0x00000100
	LOGCAT_GET_ALL_NODES 0x00000200
	LOGCAT_LOAD_BALANCE_THREAD 0x00000400
	LOGCAT_LOG 0x01000000
	LOGCAT_SAL_TIMING 0x02000000
	This process attribute can be changed while the TIBCO iProcess Objects Director is running.
NUM_THREADS	The number of threads the TIBCO iProcess Objects Director has for processing client requests.
Type : Integer	
Range : 1 to 512	This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.
Default : 5	
MESSAGE_TIMEOUT	The time in seconds the TIBCO iProcess Objects Director will wait for a socket response from one of the TIBCO iProcess Objects Servers after requesting a statistics update. If a response is not received, the request is resent up to a maximum number of times indicated by MAX_SOCKET_ATTEMPTS (see below).
Type : Integer	
Range : 1 to 300 secs.	
Default : 15	
	This process attribute can be changed while the TIBCO iProcess Objects Director is running.

Process Attribute	Description
<p>TCP_MAX_CLIENTS</p> <p>Type : Integer</p> <p>Range : 0 to 999999</p> <p>Default : 1024</p>	<p>Used only on UNIX systems. This is used to allocate the proper amount of memory. Do not change the value of this attribute unless instructed by TIBCO Technical Support.</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>
<p>MAX_SOCKET_ATTEMPTS</p> <p>Type : Integer</p> <p>Range : 1 to 50</p> <p>Default : 3</p>	<p>Maximum number of attempts to send a statistics message to a TIBCO iProcess Objects Server. Also, the maximum number of attempts to receive a response from a successfully sent statistics message.</p> <p>This is also the number of times the TIBCO iProcess Objects Director will attempt to connect to an iProcess Objects Server. It will try this number of times, wait the period of time specified by the SERVER_CHECK_PERIOD attribute, then try this number of times again, indefinitely (or until the Process Manager notifies the TIBCO iProcess Objects Director that the iProcess Objects Server is no longer running).</p> <p>This process attribute can be changed while the TIBCO iProcess Objects Director is running.</p>
<p>STICKY_SAL</p> <p>Type : Integer</p> <p>Range : 0 (no) or 1 (yes)</p> <p>Default : 1</p>	<p>This flag specifies if TIBCO iProcess Objects Director should allocate the user to the TIBCO iProcess Objects Server instance that has already opened a SAL session for this user.</p> <p>If the value of this parameter is set to 0, TIBCO iProcess Objects Director chooses a new TIBCO iProcess Objects Server instance that has a new SAL session started. If the value of this parameter is set to 1, the TIBCO iProcess Objects Server instance that has opened a SAL session for this user is allocated to the user.</p> <p><b>Note:</b> This attribute is not defined on a newly installed TIBCO iProcess Objects Director. To use this attribute, you must explicitly assign a value to it using the <code>swadm set_attribute</code> command. For more information about this command, see "Set a Process Attribute" in <i>TIBCO iProcess Engine Administrator's Guide</i>.</p>

Process Attribute	Description
<p>BASE_TCP_SERVICE_NAME</p> <p>Type : String</p> <p>Range : NA</p> <p>Default : DEFAULT</p>	<p>Specifies the “base” TCP port for TIBCO iProcess Objects Servers that will be using this TIBCO iProcess Objects Director. The TIBCO iProcess Objects Director uses this to determine the port on which to establish the connection between a client and TIBCO iProcess Objects Server. It’s also used to send statistics messages to TIBCO iProcess Objects Server instances.</p> <p>The first instance of each TIBCO iProcess Objects Server uses the “base” TCP port, the second instance uses the “base” TCP port plus 1, and so on.</p> <p>The base TCP port can be specified in the following ways:</p> <ul style="list-style-type: none"> <li>• Specify a value of “DEFAULT” (the default). This causes the base TCP port to be established as 28021.</li> <li>• Specify the actual base TCP port number.</li> <li>• Specify a “service name” that will map to the TCP port number. This requires that you add the service name to the %SystemRoot%\System32\Drivers\Etc\Services file (Windows) or /etc/services file (UNIX) that maps the service name to the TCP port used as the base TCP port.</li> </ul> <p>For more information, see <a href="#">TIBCO iProcess Objects Server TCP Port Configuration on page 4</a>.</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
<p>TCP_SERVICE_NAME</p> <p>Type : String</p> <p>Range : NA</p> <p>Default : DEFAULT</p>	<p>Identifies the port number on which the TIBCO iProcess Objects Director will listen for client connections. This can be specified in the following ways:</p> <ul style="list-style-type: none"> <li>Specify a value of “DEFAULT”. This means use a dynamic port, which causes the operating system to assign the port number when the TIBCO iProcess Objects Director starts. This designation is used if you are issuing a UDP broadcast to determine the available TIBCO iProcess Objects Directors, or you are issuing a directed UDP message to a specific TIBCO iProcess Objects Director.</li> <li>Specify a value other than “DEFAULT”. This means use a static port, which causes the TCP port number to be fixed for the TIBCO iProcess Objects Director you are configuring. This is used if you are manually creating the node object that represents the TIBCO iProcess Objects Director (which requires that you know the TCP port the TIBCO iProcess Objects Director is using).</li> </ul> <p>To configure the TIBCO iProcess Objects Director to use a static TCP port, either specify the desired TCP port number in this process attribute, or specify a “service name” that will map to the TCP port number. If using a service name, you must add the service name to the %SystemRoot%\System32\Drivers\Etc\Services file (Windows) or /etc/services file (UNIX) that maps the service name to the TCP port on which you want the TIBCO iProcess Objects Director to listen for client connections.</p> <p>For information about configuring TCP ports when running multiple instances of the TIBCO iProcess Objects Director, see <a href="#">TCP and UDP Ports When Running Multiple Instances of the Director on page 21</a>.</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
<p>TCP_RESPONSE_PAGES</p> <p>Type : Integer</p> <p>Range : 1 to 8 pages</p> <p>Default : 1</p>	<p>Size of the TCP response buffer in pages. Each page is 2k bytes.</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>
<p>TCP_Q_LENGTH</p> <p>Type : Integer</p> <p>Range : 0 to 999999</p> <p>Default : 0</p>	<p>Number of TCP connection requests to allow the TCP kernel to queue up. The default of 0 (zero) means the maximum allowed by the kernel.</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>
<p>TCP_RESOLVE_NAME</p> <p>Type : Integer</p> <p>Range : 0 (no) or 1 (yes)</p> <p>Default : 0</p>	<p>This flag specifies if the TIBCO iProcess Objects Director should employ TCP name resolution (DNS, host file, YP, etc.) for all client connection requests. If set to 0, the TIBCO iProcess Objects Director uses the client IP address and TCP connection port to identify clients.</p> <p>This parameter is used for debugging purposes. When set to 1, the machine name of the client appears in the log file, instead of the client's IP address.</p> <p>This process attribute can be changed while the TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
<p>UDP_SERVICE_NAME</p> <p>Type : String</p> <p>Range : NA</p> <p>Default : DEFAULT</p>	<p>Identifies the port number on which the TIBCO iProcess Objects Director will listen for UDP messages/broadcasts. This can be specified in one of the following ways:</p> <ul style="list-style-type: none"> <li>Specify a value of "DEFAULT" (the default). This causes the TIBCO iProcess Objects Director to listen for UDP broadcasts/messages on port 28001.</li> <li>Specify the port number on which you want the TIBCO iProcess Objects Director to listen for UDP messages/broadcasts.</li> <li>Specify a "service name" that will map to the UDP port number. This requires that you add the service name to the %SystemRoot%\System32\Drivers\Etc\Services file (Windows) or /etc/services file (UNIX) that maps the service name to the UDP port on which you want the TIBCO iProcess Objects Director to listen for UDP messages/broadcasts.</li> <li>Specify "None". This causes the TIBCO iProcess Objects Director to not open a UDP port, for example, it will not respond to UDP messages/broadcasts.</li> </ul> <p>For information about configuring UDP ports when running multiple instances of the TIBCO iProcess Objects Director, see <a href="#">TCP and UDP Ports When Running Multiple Instances of the Director on page 21</a>.</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>
<p>UDP_SERVICE_DESC</p> <p>Type : String</p> <p>Range : NA</p> <p>Default : TIBCO iProcess Objects Director</p>	<p>UDP service description that the TIBCO iProcess Objects Director will send in response to UDP broadcasts. This can be any string that will be useful to the client to identify the TIBCO iProcess Objects Director. This description is available in the SWNodeInfo.SWEOSrvDesc property (TIBCO iProcess Objects), or with the getSEOSrvDesc method on vNode (TIBCO iProcess Server Objects).</p> <p>This process attribute cannot be changed while the TIBCO iProcess Objects Director is running.</p>

Process Attribute	Description
<p>SERVER_CHECK_PERIOD</p> <p>Type : Integer</p> <p>Range : 1 - 3600 secs.</p> <p>Default : 30</p>	<p>The period of time in seconds that the TIBCO iProcess Objects Director waits between checking statistical information (number of connections, number of transactions) on the iProcess Objects Servers that are running. The TIBCO iProcess Objects Director uses this statistical information for pick methods 4-7.</p> <p>This is also the period of time the TIBCO iProcess Objects Director will wait between attempts to connect to an iProcess Objects Server. It will try to connect the number of times specified by the MAX_SOCKET_ATTEMPTS attribute, wait this period of time, then attempt again, indefinitely (or until the Process Manager notifies the TIBCO iProcess Objects Director that the iProcess Objects Server is no longer running).</p> <p>This process attribute can be changed while the TIBCO iProcess Objects Director is running.</p>
<p>DELTA_LENGTH</p> <p>Type: Integer</p> <p>Range: 60 – 3600 secs.</p> <p>Default: 600</p>	<p>The period of time in the past to check for the number of connections and transactions that have occurred during that period. This period of time is used when the PICK_METHOD attribute is set to 4 or 6 (“connection count over a period” and “transaction count over a period”). For example, if the delta length is 600 seconds (the default), these pick methods will look at the number of connections or transactions over the last 600 seconds to determine which TIBCO iProcess Objects Server should receive the next connection.</p> <p>This process attribute can be changed while the TIBCO iProcess Objects Director is running.</p>
<p>WRITEERRSTOEVENTLOG</p> <p>Type : Integer</p> <p>Range : 0 (no) or 1 (yes)</p> <p>Default : 0</p>	<p>Specifies whether or not to write errors to the system log (in UNIX systems) and the event log (in Windows systems).</p> <p>This process attribute can be changed while TIBCO iProcess Objects Director is running.</p>
<p>IDENTIFY_SPO_MACHINE_BY</p> <p>Type: String</p> <p>Range: N/A</p> <p>Default: HOSTNAME</p>	<p>Specifies which TIBCO iProcess Objects Server the client connects to in two ways. They are:</p> <ul style="list-style-type: none"> <li>• <b>HOSTNAME:</b> the machine name of the TIBCO iProcess Objects Server node you want to connect to.</li> <li>• <b>IP:</b> the IP address of the TIBCO iProcess Objects Server node you want to connect to.</li> </ul>

## TCP and UDP Ports When Running Multiple Instances of the Director

When running multiple instances of TIBCO iProcess Objects Director, the `TCP_SERVICE_NAME` and `UDP_SERVICE_NAME` process attributes work somewhat differently than the other process attributes, as follows:

### TCP\_SERVICE\_NAME

The following is the process a TIBCO iProcess Objects Director goes through to establish a TCP port when it starts up:

1. The TIBCO iProcess Objects Director looks to see if an instance-specific `TCP_SERVICE_NAME` process attribute is defined for the instance of TIBCO iProcess Objects Director that is starting. For example, if instance 2 of TIBCO iProcess Objects Director is starting, it looks to see if `set_attribute` was executed for `TCP_SERVICE_NAME` using a *Proclnst* of 2. If an instance-specific `TCP_SERVICE_NAME` was defined, it uses the TCP port specified.
2. If an instance-specific `TCP_SERVICE_NAME` process attribute has *not* been defined, the TIBCO iProcess Objects Director will look to see if a “base” `TCP_SERVICE_NAME` process attribute has been defined (`set_attribute` was executed using a *Proclnst* of 0). If a base `TCP_SERVICE_NAME` process attribute has been defined, it adds the instance number (minus 1; because the base number is used by instance 1) to the base TCP port number to determine the TCP port for that TIBCO iProcess Objects Director (for example, if the base TCP port number is 10000, instance 3 of the TIBCO iProcess Objects Director will use TCP port 10002).
3. If neither the instance-specific nor the “base” `TCP_SERVICE_NAME` process attribute has been defined, it defaults to dynamic, causing the operating system to assign the port number when TIBCO iProcess Objects Director is started.

For more information about specifying the TCP port, see the `TCP_SERVICE_NAME` process attribute on [TCP\\_SERVICE\\_NAME on page 17](#).

### UDP\_SERVICE\_NAME

The following is the process a TIBCO iProcess Objects Director goes through to establish a UDP port when it starts up:

1. The TIBCO iProcess Objects Director looks to see if an instance-specific `UDP_SERVICE_NAME` process attribute is defined for the instance of TIBCO iProcess Objects Director that is starting. For example, if instance 2 of TIBCO iProcess Objects Director is starting, it looks to see if `set_attribute` was executed for `UDP_SERVICE_NAME` using a *Proclnst* of 2. If the instance-specific

UDP\_SERVICE\_NAME was defined, it uses the UDP port specified (or if “None” is specified, it will not open a UDP port).

2. If an instance-specific UDP\_SERVICE\_NAME process attribute has not been defined, the TIBCO iProcess Objects Director will look to see if a “base” UDP\_SERVICE\_NAME process attribute has been defined (set\_attribute was executed using a Proclnst of 0). If a base UDP\_SERVICE\_NAME process attribute has been defined, it adds the instance number (minus 1; because the base number is used by instance 1) to the base UDP port number to determine the UDP port for that TIBCO iProcess Objects Director (for example, if the base UDP port is 55670, instance 3 of TIBCO iProcess Objects Director will use port number 55672).
3. If neither the instance-specific nor the “base” UDP\_SERVICE\_NAME process attribute has been defined, the first instance of TIBCO iProcess Objects Director is assigned port 28001 (the default for TIBCO iProcess Objects Directors), instance 2 is assigned 28002, and so on.

For more information about specifying the UDP port, see the UDP\_SERVICE\_NAME process attribute on [UDP\\_SERVICE\\_NAME on page 19](#).

## Accessing a TIBCO iProcess Objects Director

The way in which you access a TIBCO iProcess Objects Director depends on whether you are using TIBCO iProcess Objects or TIBCO iProcess Server Objects, as follows:

### TIBCO iProcess Objects

A TIBCO iProcess Objects client accesses TIBCO iProcess Objects Directors using one of the following methods:

- **Auto-discovery UDP Broadcast** The client can send out a UDP broadcast to auto-discover TIBCO iProcess Objects Directors on the LAN segment. By default, TIBCO iProcess Objects Directors listen for UDP broadcasts on UDP port 28001. You can change this for a TIBCO iProcess Objects Director using the UDP\_SERVICE\_NAME process attribute (see [UDP\\_SERVICE\\_NAME on page 19](#)). For each TIBCO iProcess Objects Director that responds to the broadcast, an SWNodeInfo object is added to the SWEnterprise. NodeInfos list.

For more information about UDP broadcasts, see *TIBCO iProcess Objects Programmer’s Guide*.

- **Directed UDP Message** Using the AddNode or AddNodeEx method, the client can direct a UDP message to a TIBCO iProcess Objects Director (AddNodeEx allows you to direct the UDP to a specific instance of the Director). If directed

to a TIBCO iProcess Objects Director, the `AddNode/ AddNodeEx` method's `IsDirector` parameter must be set to `True`. If TIBCO iProcess Objects Director responds to the UDP message, an `SWNodeInfo` object representing TIBCO iProcess Objects Director is added to the `NodeInfos` list.

For more information about directed UDP messages, see *TIBCO iProcess Objects Programmer's Guide*.

- **Manually Creating an SWNodeInfo Object** Using the `MakeNodeInfo`, `MakeNodeInfoEx`, or `MakeNodeInfoByTag` method, the client can manually add the `SWNodeInfo` object to the `NodeInfos` list (`MakeNodeInfoEx` allows you to add a specific instance of TIBCO iProcess Objects Director). If the `SWNodeInfo` object is to represent a TIBCO iProcess Objects Director, the `MakeNodeInfo/MakeNodeInfoEx` method's `IsDirector` parameter must be set to `True` when it is called.

For more information about manually creating an `SWNodeInfo` object, see *TIBCO iProcess Objects Programmer's Guide*.

## TIBCO iProcess Server Objects

A TIBCO iProcess Server Objects client accesses TIBCO iProcess Objects Directors using one of the following methods:

- **Auto-discovery UDP Broadcast** The client can send out a UDP broadcast to auto-discover TIBCO iProcess Objects Directors on the LAN segment by calling the `getNode` method on `sNodeManager`. This method returns an array of `vNode` objects, one for each TIBCO iProcess Objects Director that responds to the UDP broadcast. By default, TIBCO iProcess Objects Directors listen for UDP broadcasts on UDP port 28001. You can change this for a TIBCO iProcess Objects Director using the `UDP_SERVICE_NAME` process attribute (see [UDP\\_SERVICE\\_NAME](#) on page 19).

For more information about UDP broadcasts, see *TIBCO iProcess Server Objects Programmer's Guide*.

- **Directed UDP Message** The client can issue a directed UDP message to a TIBCO iProcess Objects Director by calling the `verifyNode` method on `sNodeManager`. If TIBCO iProcess Objects Director to which the UDP message was directed responds, the method call returns a `vNode` object that represents that TIBCO iProcess Objects Director. By default, TIBCO iProcess Objects Directors listen for UDP messages on UDP port 28001. You can change this for a TIBCO iProcess Objects Director using the `UDP_SERVICE_NAME` process attribute (see [UDP\\_SERVICE\\_NAME](#) on page 19).

For more information about directed UDP messages, see *TIBCO iProcess Server Objects Programmer's Guide*.

- **Manually Creating a vNodeId Object** If you have all of the required information (node name, computer name, IP address, and TCP port), you can construct a vNodeId object that represents the TIBCO iProcess Objects Director. The aIsDirector parameter in the vNodeId constructor must also be set to True to indicate that the object represents a TIBCO iProcess Objects Director.

For more information about manually creating an SWNodeInfo object, see *TIBCO iProcess Server Objects Programmer's Guide*.

## Connecting to a TIBCO iProcess Objects Server via a Director

The way in which you connect to a TIBCO iProcess Objects Server via a TIBCO iProcess Objects Director depends on whether you are using TIBCO iProcess Objects or TIBCO iProcess Server Objects, as follows:

### TIBCO iProcess Objects

The key of the SWNodeInfo object (available in the Key property) obtained through one of the methods described in the previous subsection identifies whether the object represents a TIBCO iProcess Objects Server or Director, as follows:

```
SWNodeInfo.Key = ComputerName | NodeName | IsDirector | InstanceNumber
```

If *IsDirector* = Y, it represents a Director; if *IsDirector* = N, it represents a Server.

Once the client has an SWNodeInfo object that represents a TIBCO iProcess Objects Director, the key from that object can be passed in the *NodeKeys* parameter of the Login method:

```
Login (NodeKeys, Password, [UserName])
```

If the NodeKey represents a Director (*IsDirector* = Y), the Director will use the “pick method” specified when the Director was configured to determine which TIBCO iProcess Objects Server the client should connect to. Internally, a TCP connection is established between the client and the TIBCO iProcess Objects Server that the Director selected. From the user’s standpoint, the selection and connection to the TIBCO iProcess Objects Server is transparent. All future transmissions while that user is logged in are made directly to the TIBCO iProcess Objects Server instance.

Note that if the client fails to connect to the TIBCO iProcess Objects Server (for example, an invalid user name or password is passed), it will NOT be logged in the TIBCO iProcess Objects Director's log. Once TIBCO iProcess Objects Director gives the client a TIBCO iProcess Objects Server to log into, communication with TIBCO iProcess Objects Director is complete. You must use the TIBCO iProcess Objects Server's log to troubleshoot this type of problem.



For efficiency reasons, after having TIBCO iProcess Objects Director choose a TIBCO iProcess Objects Server for you, you should login directly to that same TIBCO iProcess Objects Server for all subsequent logins. This is because a SAL session is started for a user the first time they login; subsequent logins can use that same SAL session, resulting in a much more efficient and faster login.

### TIBCO iProcess Server Objects

To connect to a TIBCO iProcess Objects Server via a TIBCO iProcess Objects Director, you must have a `vNodeId` object that represents the Director (the `vNode` object returned by `getNode` or `verifyNode` can be cast to a `vNodeId` object).

Pass the `vNodeId` object that represents TIBCO iProcess Objects Director in the constructor for the desired Server Object. For example:

```
sUser(vNodeId aNodeId,
      String aUserName,
      String aPassword)
```

If the `vNodeId` object represents a TIBCO iProcess Objects Director, the Director will use the "pick method" specified when the Director was configured to determine which TIBCO iProcess Objects Server the Server Object should connect to. Internally, a TCP connection is established between the Server Object and the TIBCO iProcess Objects Server that the Director selected. From the user's standpoint, the selection and connection to the TIBCO iProcess Objects Server is transparent. All future transmissions while that user is logged in are made directly to the Server instance.

Note that if the client fails to connect to the TIBCO iProcess Objects Server (for example, an invalid user name or password is passed), it will NOT be logged in the TIBCO iProcess Objects Director's log. Once the TIBCO iProcess Objects Director gives the Server Object a TIBCO iProcess Objects Server to log into, communication with TIBCO iProcess Objects Director is complete. You must use the TIBCO iProcess Objects Server log to troubleshoot this type of problem.



For efficiency reasons, after having the TIBCO iProcess Objects Director choose a TIBCO iProcess Objects Server for you, you should login directly to that same TIBCO iProcess Objects Server for all subsequent logins. This is because a SAL session is started for a user the first time they login; subsequent logins can use that same SAL session, resulting in a much more efficient and faster login. (Use the `getNodeId` method to get the `vNodeId` object for the particular instance of the TIBCO iProcess Objects Server to which you are connected so you can connect to that same instance at a later time.)

## Director-Related Properties and Methods

The following subsections described the Director-related properties and methods for TIBCO iProcess Objects and TIBCO iProcess Server Objects.

### TIBCO iProcess Objects

An SWNodeInfo object that represents a TIBCO iProcess Objects Director contains properties and methods that provide information about that instance of the Director.

- **ClientCnt** The number of TIBCO iProcess Objects Servers that the Director knew about when the SWNodeInfo object was obtained.
- **ClusterId** This property is used to uniquely identify the node to which the Director is associated. It consists of the "client/server" RPC port number found in the engines' `swdefs` file, and the machine name on which the database is installed.
- **ComputerName** The name of the machine on which TIBCO iProcess Objects Director is installed.
- **DirectorNodeInfos** Returns a list of SWNodeInfo objects, one for each TIBCO iProcess Objects Server the Director knows about. This list is updated dynamically as TIBCO iProcess Objects Servers are added to or removed from the `process_config` table.

**Note:** If there is an SWNodeInfo object in this list that represents a TIBCO iProcess Objects Server that has a status other than `swAvailable`, the following properties on that SWNodeInfo object will return an empty string: `SWEOSrvVersion`, `SWEOSrvName`, `SWEOSrvDesc`, `SWVersion`, and `ClusterId`.

- **InstanceNumber** The instance number of TIBCO iProcess Objects Director.
- **IsDirector** This identifies whether the SWNodeInfo object represents a TIBCO iProcess Objects Server or Director. `True` = Director; `False` = Server.
- **Key** A string that identifies the specific TIBCO iProcess Objects Director. This key can be passed in the `NodeKeys` parameter of the `Login` method to cause the Director to select a Server.
- **Status** This returns the current status of TIBCO iProcess Objects Director. This value is enumerated using the `SWNodeInfoStatusType` enumeration (for example, `swAvailable`, `swNotRunning`, etc.)

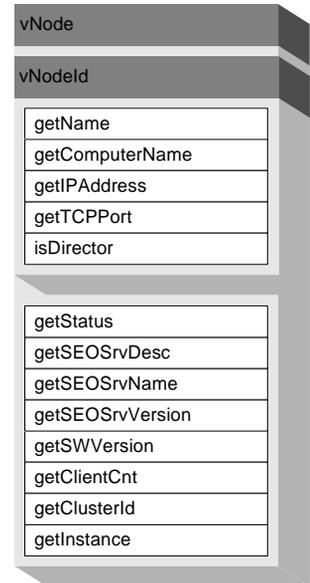
SWNodeInfo	
< ClassId	
< ClientCnt	
< ClusterId	
< ComputerName	
< DirectorNodeInfos	L
< InstanceNumber	
< IPAddr	
< IsDirector	
< Key	
< Name	
< Status	
< SWEOSrvDesc	
< SWEOSrvName	
< SWEOSrvVersion	
< SWVersion	
< Tag	
< TCPPort	
* Interface	
* InterfaceEqual	
* InterfaceNewer	

- **SWEOSrvDesc** Defaults to “TIBCO iProcess Objects Director”. This is set with the `UDP_SERVICE_DESC` process attribute (see [UDP\\_SERVICE\\_NAME](#) on page 19).
- **SWEOSrvName** Defaults to “SPODirector.”
- **SWEOSrvVersion** The version number of TIBCO iProcess Objects Director.
- **SWVersion** The version of TIBCO iProcess Engine.
- **TCPPort** This identifies the TCP port on which TIBCO iProcess Objects Director communicates with clients. This port is established on the Director using the `TCP_SERVICE_NAME` process attribute (see [TCP\\_SERVICE\\_NAME](#) on page 17).
- **Interface** The interface version number of TIBCO iProcess Objects Director. Note that this number is generally not used to determine compatibility between the client and TIBCO iProcess Objects Director – compatibility is determined by TIBCO iProcess Objects Director when the client attempts to connect to TIBCO iProcess Objects Director.
- **InterfaceEqual** This method allows you to determine whether or not the TIBCO iProcess Objects Director’s interface version number is equal to the value passed in the method call.
- **InterfaceNewer** This method allows you to determine whether or not the TIBCO iProcess Objects Director’s interface version number is newer (greater) than the value passed in the method call.

## TIBCO iProcess Server Objects

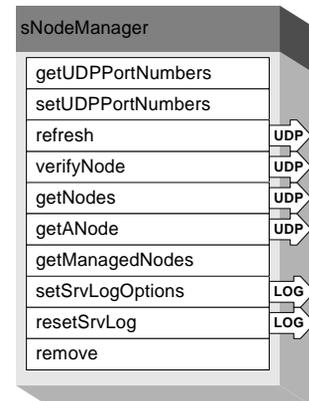
The following describes the methods on the vNode and vNodeId objects that provide information about TIBCO iProcess Objects Director when those objects represent a TIBCO iProcess Objects Director.

- **getName** The name of the node the Director is associated with.
- **getComputerName** The name of the machine on which TIBCO iProcess Objects Director is installed.
- **getIPAddress** The IP address of the machine on which TIBCO iProcess Objects Director is installed.
- **getTCPPort** The TCP port on which TIBCO iProcess Objects Director communicates with clients. This port is established on the Director using the TCP\_SERVICE\_NAME process attribute (see [TCP\\_SERVICE\\_NAME](#) on page 17).
- **isDirector** This identifies whether the vNodeId object represents a TIBCO iProcess Objects Server or a TIBCO iProcess Objects Director. True = Director; False = Server.
- **getStatus** The current status of TIBCO iProcess Objects Director. This value is enumerated using the SWNodeInfoStatusType enumeration (for example, swAvailable, swNotRunning, etc.)
- **getSEOSrvDesc** Defaults to "TIBCO iProcess Objects Director". This is set with the UDP\_SERVICE\_DESC process attribute (see [UDP\\_SERVICE\\_DESC](#) on page 19).
- **getSEOSrvName** Defaults to "SPODirector."
- **getSEOSrvVersion** The version number of TIBCO iProcess Objects Director.
- **getSWVersion** The version of TIBCO iProcess Engine.
- **getClientCnt** The number of TIBCO iProcess Objects Servers that the Director knew about when the vNode object was obtained.
- **getClusterId** This method is used to uniquely identify the node to which the Director is associated. It consists of the "client/server" RPC port number found in the engines' swdefs file, and the machine name on which the database is installed.
- **getInstance** The instance number of TIBCO iProcess Objects Director.



The `sNodeManager` object also contains a method that allows you to determine the TIBCO iProcess Objects Servers that TIBCO iProcess Objects Director knows about.

The `getManagedNodes` method returns an array of `vNodeId` objects, one for each TIBCO iProcess Objects Server that TIBCO iProcess Objects Director knows about. This list is updated dynamically as TIBCO iProcess Objects Servers are added to or removed from the `process_config` table.



## Pagable Lists/SWXLists of Work Items

If you are using a TIBCO iProcess Objects Director to connect to a TIBCO iProcess Objects Server, be aware that a pageable list (TIBCO iProcess Server Objects) or SWXList (TIBCO iProcess Objects) of work items or predicted work items is tied to a specific instance of the TIBCO iProcess Objects Server. If a pageable list/SWXList of work items or predicted work items is created, that list can only be accessed on the specific instance of the TIBCO iProcess Objects Server where it was created. This is not just limited to getting the work items on the pageable list, but also to the method calls on work items obtained from the pageable list/SWXList. This is because the list holds state to the Work Item Server.

## TIBCO iProcess Objects Director Logging

The following logs are used by TIBCO iProcess Objects Director:

- **TIBCO iProcess Objects Director Log** Process attributes are used to specify the type and amount of information to write to this log. For more information, see [TIBCO iProcess Objects Director Log on page 31](#).
- **UNIX System Log (UNIX systems only)** Errors and other operational information generated by TIBCO iProcess Objects Director are written to this standard UNIX log. This log also contains errors/information messages from other UNIX facilities and programs running on the box. For more information, see [UNIX System Log on page 32](#).
- **Windows Event Log (Windows systems only)** Errors and other operational information generated by TIBCO iProcess Objects Director are written to this standard Windows log. This log also contains errors/information messages from other Windows processes and programs running on the box.

You can control whether or not messages are written to this log using the `WRITEERRSTOEVENTLOG` process attribute — see [WRITEERRSTOEVENTLOG on page 20](#).

- **dir\_error File (UNIX systems only)** This TIBCO iProcess Objects Director-specific error file is created when the Director is installed. It contains error messages generated by TIBCO iProcess Objects Director. It is located in the `$SWDIR/logs` directory (where `$SWDIR` is the directory in which TIBCO iProcess Engine is installed).

## TIBCO iProcess Objects Director Log

The first time TIBCO iProcess Objects Director is used, it creates a log file that records messages generated by TIBCO iProcess Objects Director. The name and location of the TIBCO iProcess Objects Director log file are as follows:

- **Windows** `$SWDIR\logs\spodirectorXX.log`
- **UNIX** `$SWDIR/logs/spodirectorXX.log`

where `XX` is the instance number of TIBCO iProcess Objects Director. If only a single Director process is running, this will be “01”.



To change the log files directory, specify the directory in the `staffpms` file located in the `$SWDIR/etc` directory. For more information, see "Configuring Log Files Directory" in *TIBCO iProcess Engine Administrator's Guide*.

The amount and type of data written to the TIBCO iProcess Objects Director log is controlled by the following process attributes:

- `LOG_LEVEL` level of information written to the log.
- `LOG_CATEGORIES` the categories of information to write to the log.
- `LOG_FILE_MAX_SIZE` the maximum size of the log file.
- `LOG_FILE_MAX_ARCHIVES` the number of archive log files to create if the log rolls over. See the [Archived TIBCO iProcess Objects Director Log Files on page 32](#) section below.
- `TRACE_MSG` flag specifying whether network (request/response) messages are written to the log. Note that request/response messages are written to the log if the `LOG_LEVEL` attribute is set to 4 (Debug), regardless of the setting of this attribute.

These are described in more details in the table on the preceding pages.

The TIBCO iProcess Objects Director log is formatted in the same way as the TIBCO iProcess Objects Server log — for information about this format, see *TIBCO iProcess Objects Server Administrator's Guide*.

## Archived TIBCO iProcess Objects Director Log Files

If the TIBCO iProcess Objects Director log file reaches the maximum size specified by the `LOG_FILE_MAX_SIZE` process attribute, the log is rolled over. If desired, you can specify that when the log rolls over, the previous log file is archived. This is specified using the `LOG_FILE_MAX_ARCHIVES` process attribute. The default is to not save archived log files.

Archiving log files can be useful if you want to collect many MB of debug log, but you don't want to deal with a very large log file by setting `LOG_FILE_MAX_SIZE` to a large value.

Archived log files are named `spodirectorXX_archive_n.log`, where `XX` is the instance number of TIBCO iProcess Objects Director, and `n` is a counter that is incremented each time the log rolls over (starting at 1). For example, if the `LOG_FILE_MAX_ARCHIVES` process attribute is set to 2, the first time the log rolls over, it is saved as `spodirectorXX_archive_1.log`. The next time it rolls over, it is saved as `spodirectorXX_archive_2.log`. If it rolls over again, it is saved as `spodirectorXX_archive_3.log`, but `spodirectorXX_archive_1.log` will be deleted because it is only saving two archives.

## UNIX System Log

When running TIBCO iProcess Objects Director in a UNIX environment, error messages can be written to the standard UNIX system log (other UNIX facilities and programs also write errors/information messages to this log). You can control whether or not messages are written to this log using the `WRITEERRSTOEVENTLOG` process attribute — see [WRITEERRSTOEVENTLOG on page 20](#).

The location of the UNIX system log can be configured on each UNIX system, but the usual locations are `/var/adm/messages` on Solaris, `/var/adm/syslog/syslog.log` on HP-UX, `/var/log/messages` on Linux, and various log files in the `/var/adm` directory on AIX.

All syslog messages are categorized by the type of “subsystem” or “facility” that originated the message, and by the “priority” given the message. The “subsystems” are areas such as “kernel” (message generated by the kernel, i.e., UNIX itself), “user” (messages from various user programs), “mail,” “daemon,” “auth,” and “lpr.” There are also “local” subsystems (local0 through local7) that are reserved for local program use. The TIBCO iProcess Objects Director uses one of these — local0.

Within each subsystem, there are various priority levels. In TIBCO iProcess Objects Director, the priorities that are used correspond to the debug log levels/types. They are:

- **local0.info** includes “info,” “notice,” “warn,” and “err”

- **local0.notice** includes “notice,” “warn,” and “err”
- **local0.warn** includes “warn,” and “err”
- **local0.err** includes “err” only

Notice that each priority also includes the levels below it.

The UNIX system log file is controlled by the configuration file `/etc/syslog.conf`. You could optionally choose to send all TIBCO iProcess Objects Director messages to a different file by adding a line similar to the following to the `syslog.conf` file:

```
local0.info /var/adm/spo_director_messages_only
```

Note that whenever the `syslog.conf` file is changed, the `syslogd` daemon must be sent a `SIGHUP` signal. For example:

```
kill -HUP `cat /etc/syslog.pid`
```



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