

TIBCO® Staffware Process Objects (SPO) COM Client

Installation Guide

*Software Release 10.2
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Preface

This manual explains how to install, upgrade or remove the TIBCO® Staffware Process Objects (SPO) COM Client.



Prior to Version 9.x, this product was called the Staffware Enterprise Objects (SEO) COM Client. You may still see references to SEO within the software and in some technical documentation.

Topics

- *Related Documentation, page vi*
- *How to Contact TIBCO Customer Support, page vii*

Related Documentation

This section lists documentation resources you may find useful.

TIBCO SPO COM Client Documentation

The following documents form the TIBCO SPO COM client documentation set:

- *TIBCO SPO Programmer's Guide* - This guide provides explanatory text about developing client applications using SPO. It includes subjects such as SPO architecture, managing work items, managing cases, filtering work items and cases, etc.
- *TIBCO SPO COM Client On-line Help* - This WinHelp-based on-line help system provides syntax information for the TIBCO SPO COM client.

The TIBCO SPO COM Help file, **SWEOCom.hlp**, displays the TIBCO SPO COM Help System table of contents. You can search for the desired information using the table of contents or index. This help is also context sensitive — when you have an SPO object, property, or method selected in your development environment and press **F1** on the keyboard, a help page specific to that object, property, or method is displayed.

- *TIBCO SPO COM Client Object Model Graphic* - This provides a graphical representation of the TIBCO SPO COM Client object hierarchy.
- *TIBCO SPO COM Client Release Notes* - This document lists the new features that are added in each release of the TIBCO SPO COM client, as well as the bug fixes that are implemented in each release.

How to Contact TIBCO Customer Support

For comments or problems with this manual or the software it addresses, please contact TIBCO Support Services as follows.

- For an overview of TIBCO Support Services, and information about getting started with TIBCO Product Support, visit this site:

<http://www.tibco.com/services/support/default.jsp>

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<http://support.tibco.com>

Entry to this site requires a username and password. If you do not have a username, you can request one.

Chapter 1

Installing/Upgrading the TIBCO SPO COM Client

This chapter provides information about installing or upgrading the TIBCO SPO COM client.

Topics

- *Installation Procedure, page 2*

Installation Procedure

To install or upgrade the TIBCO SPO COM client, follow the steps shown below.



*You may experience an error when **Setup** runs the Registry Configuration program on Windows NT. Because the programs were built on computers updated with Visual Studio Service Pack 5, the installation may try to overwrite system DLLs. Since these files are probably in use, NT stages them for implementation on the next reboot. The Registry Configuration program may fail to run since it needs these newer DLLs. If you experience this error, reboot the computer and run **Setup** again.*

1. Run the SPO COM client **Setup** program. If you're installing/upgrading from:
 - **CD-ROM**: The **Setup** program can be found in the **root** directory of the distribution CD.
 - **a network server**: Ask your network administrator for the location of **Setup** and run it from there.
2. Review the information in the **Welcome** dialog and click **Next**. The **TIBCO End User License Agreement** dialog is displayed.
3. Review the **License Agreement**. If you agree with it, click **Yes**. The **Choose Destination Location** dialog is displayed.
4. Specify the **Destination Folder** where you want to install/upgrade the SPO COM client files. **Setup** then copies the necessary files to your chosen folder. When it completes copying the files, the **Setup Complete** dialog is displayed.
5. Click **Finish** to complete the installation/upgrade.

Chapter 2 **Removing the TIBCO SPO COM Client**

To remove the TIBCO SPO COM client from your system, follow these steps:

1. From **Control Panel**, choose **Add/Remove Programs**.
2. If you are using Windows 98, ME, or NT:
 - On the **Install/Uninstall** tab, select **TIBCO Staffware Process Objects - COM Client**, then click **Add/Remove**.

If you are using Windows 2000 or XP:

- From the list of currently installed programs, select **TIBCO Staffware Process Objects - COM Client**, then click **Change/Remove**.
3. Confirm that you want to remove the program.

The removal of the TIBCO SPO COM client is complete.

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