

# **TIBCO LogLogic® Security Event Manager Log Collector**

## **Release Notes**

*Software Release 3.6.0*

**Two-Second Advantage®**



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# Release Notes for TIBCO LogLogic® Security Event Manager Log Collector, v3.6.0 GA

TIBCO LogLogic® Security Event Manager Log Collector offers scalable and comprehensive data security assistance monitoring for organizations challenged by the complexity of modern IT infrastructures. It is designed to continuously protect the most valuable business assets: core systems and the intellectual property they hold.

This document lists functionality changes and bug fixes in TIBCO LogLogic® Security Event Manager Log Collector **version 3.6.0**.

**Note:** For changes to the Release Notes after the initial release, see <https://download.tibco.com/tibco/>

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## SEM Log Collector Requirements

### SEM Log Collector Requirements

The SEM Log Collector can be installed on the following platforms, with at least 100 MB of disk space available.

| Version                        | 32-bit | 64-bit |
|--------------------------------|--------|--------|
| Microsoft Windows              |        |        |
| 2003                           | X      | X      |
| 2003 R2                        | X      | X      |
| 2008                           | X      | X      |
| 2008 R2                        | -      | X      |
| 7                              | X      | X      |
| RedHat Enterprise Linux (RHEL) |        |        |
| 5                              | X      | X      |
| Solaris                        |        |        |
| 10                             | X      | -      |
| IBM AIX                        |        |        |
| 7                              | X      | -      |

### SEM Log Collector Compatibility

The SEM Log Collector 3.6.0 is compatible with the following products:

- TIBCO LogLogic® Security Event Management 3.6.0
- TIBCO LogLogic® Security Event Manager Enterprise Virtual Appliance 3.6.0

## Upgrade

TIBCO LogLogic® Security Event Manager Log Collector is automatically updated when connecting to TIBCO LogLogic® Security Event Management 3.6.0.

## Technical Support

LogLogic is committed to the success of our customers and to ensuring our products improve customers' ability to maintain secure, reliable networks. Although LogLogic products are easy to use and maintain, occasional assistance may be necessary. LogLogic provides timely and comprehensive customer support and technical assistance from highly knowledgeable, experienced engineers who can help you maximize the performance of your LogLogic Appliances.

### To reach our experienced support team by telephone:

Toll Free, US – 1 800 957 LOGS (5647)

Toll – 1 408 834 7480

Toll Free, Canada – 1 800 957 LOGS (5647)

Toll – 1 408 834 7480

Toll Free, Mexico – 1 800 957 LOGS (5647)

Toll – 1 408 834 7480

Toll Free, United Kingdom – 00 800 0330 4444

Toll – 01480 479391

Toll Free, Mainland Europe – 00 800 0330 4444

Toll – +44 1480 479391

Toll Free, Japan IDC – 0061 800 0330 4444

Toll – Not Available

Toll Free, Japan KDD – 0010 800 0330 4444

Toll – Not Available

Toll Free, Brazil – 0021 800 0330 4444

Toll – Not Available

**Email:** [ll-support@tibco.com](mailto:ll-support@tibco.com)

**Support Website:** <https://support.tibco.com/esupport/loglogic.htm>

When contacting LogLogic Support, be prepared to provide the following information:

- Your name, e-mail address, phone number, and fax number
- Your company name and company address
- Your appliance model and release version
- Serial number located on the back of the Appliance or the eth0 MAC address
- A description of the problem and the content of pertinent error messages (if any)

## Documentation Support

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