

# **TIBCO LogLogic® Compliance Manager Release Notes**

*Software Release 2.1.1  
June 2017*

## Important Information

SOME TIBCO SOFTWARE EMBEDS OR BUNDLES OTHER TIBCO SOFTWARE. USE OF SUCH EMBEDDED OR BUNDLED TIBCO SOFTWARE IS SOLELY TO ENABLE THE FUNCTIONALITY (OR PROVIDE LIMITED ADD-ON FUNCTIONALITY) OF THE LICENSED TIBCO SOFTWARE. THE EMBEDDED OR BUNDLED SOFTWARE IS NOT LICENSED TO BE USED OR ACCESSED BY ANY OTHER TIBCO SOFTWARE OR FOR ANY OTHER PURPOSE.

USE OF TIBCO SOFTWARE AND THIS DOCUMENT IS SUBJECT TO THE TERMS AND CONDITIONS OF A LICENSE AGREEMENT FOUND IN EITHER A SEPARATELY EXECUTED SOFTWARE LICENSE AGREEMENT, OR, IF THERE IS NO SUCH SEPARATE AGREEMENT, THE CLICKWRAP END USER LICENSE AGREEMENT WHICH IS DISPLAYED DURING DOWNLOAD OR INSTALLATION OF THE SOFTWARE (AND WHICH IS DUPLICATED IN THE LICENSE FILE) OR IF THERE IS NO SUCH SOFTWARE LICENSE AGREEMENT OR CLICKWRAP END USER LICENSE AGREEMENT, THE LICENSE(S) LOCATED IN THE "LICENSE" FILE(S) OF THE SOFTWARE. USE OF THIS DOCUMENT IS SUBJECT TO THOSE TERMS AND CONDITIONS, AND YOUR USE HEREOF SHALL CONSTITUTE ACCEPTANCE OF AND AN AGREEMENT TO BE BOUND BY THE SAME.

This document contains confidential information that is subject to U.S. and international copyright laws and treaties. No part of this document may be reproduced in any form without the written authorization of TIBCO Software Inc.

TIBCO, Two-Second Advantage, Advantage, and LogLogic are either registered trademarks or trademarks of TIBCO Software Inc. in the United States and/or other countries.

All other product and company names and marks mentioned in this document are the property of their respective owners and are mentioned for identification purposes only.

THIS SOFTWARE MAY BE AVAILABLE ON MULTIPLE OPERATING SYSTEMS. HOWEVER, NOT ALL OPERATING SYSTEM PLATFORMS FOR A SPECIFIC SOFTWARE VERSION ARE RELEASED AT THE SAME TIME. SEE THE README FILE FOR THE AVAILABILITY OF THIS SOFTWARE VERSION ON A SPECIFIC OPERATING SYSTEM PLATFORM.

THIS DOCUMENT IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

THIS DOCUMENT COULD INCLUDE TECHNICAL INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN; THESE CHANGES WILL BE INCORPORATED IN NEW EDITIONS OF THIS DOCUMENT. TIBCO SOFTWARE INC. MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE PRODUCT(S) AND/OR THE PROGRAM(S) DESCRIBED IN THIS DOCUMENT AT ANY TIME.

THE CONTENTS OF THIS DOCUMENT MAY BE MODIFIED AND/OR QUALIFIED, DIRECTLY OR INDIRECTLY, BY OTHER DOCUMENTATION WHICH ACCOMPANIES THIS SOFTWARE, INCLUDING BUT NOT LIMITED TO ANY RELEASE NOTES AND "READ ME" FILES.

Copyright © 2011 - 2017 TIBCO Software Inc. ALL RIGHTS RESERVED.

TIBCO Software Inc. Confidential Information

# Contents

---

**TIBCO Documentation and Support Services .....4**

**TIBCO LogLogic® Compliance Manager ..... 5**

**New Features ..... 6**

**Supported Platforms, Browsers, and Settings ..... 7**

**Additional Requirements ..... 8**

**Important Upgrading Steps ..... 9**

**LogLogic® Compliance Manager Documentation ..... 10**

**Closed Issues .....11**

**Known Issues .....12**

**Non Supported Features .....13**

# TIBCO Documentation and Support Services

---

Documentation for this and other TIBCO products is available on the TIBCO Documentation site. This site is updated more frequently than any documentation that might be included with the product. To ensure that you are accessing the latest available help topics, visit:

<https://docs.tibco.com>

## Product-Specific Documentation

The following documents for this product can be found on the TIBCO Documentation site:

- *Quick Start Guide*
- *User's Guide*
- *Release Notes*
- *Readme*

## How to Contact TIBCO Support

For comments or problems with this manual or the software it addresses, contact TIBCO Support:

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit this site:

<http://www.tibco.com/services/support>

- If you already have a valid maintenance or support contract, visit this site:

<https://support.tibco.com>

Entry to this site requires a user name and password. If you do not have a user name, you can request one.

## How to Join TIBCO Community

TIBCO Community is an online destination for TIBCO customers, partners, and resident experts. It is a place to share and access the collective experience of the TIBCO community. TIBCO Community offers forums, blogs, and access to a variety of resources. To register, go to the following web address:

<https://community.tibco.com>

# TIBCO LogLogic® Compliance Manager

---

TIBCO LogLogic® Compliance Manager works with a wide variety of log data collected by the LogLogic LMI family of appliances to help manage an organization's compliance log reporting processes.

Before installing your LogLogic® Compliance Manager 2.1.1 software, please read these *Release Notes* to learn more about:

- [New features](#)
- [Supported Platforms, Browsers, and Settings](#)
- [Additional Requirements](#)
- [Important Upgrading Steps](#)
- [LogLogic® Compliance Manager Documentation](#)
- [Closed Issues](#)
- [Known Issues](#)
- [Non Supported Features](#)

## New Features

---

TIBCO LogLogic® Compliance Manager now supports following new features:

- Java 1.8
- Tomcat 8
- Microsoft Windows 2012 R2
- Microsoft Windows 2016
- CS 3.8

# Supported Platforms, Browsers, and Settings

This LogLogic® Compliance Manager release can be used with the following Operating Systems, web browsers and hardware minimums

## *Supported Web Browsers*

Browser	Version
Google Chrome	51
Microsoft Internet Explorer	11
Mozilla Firefox	45
<b>Note:</b> You must also have Flash 11.0 or higher installed on your machine	

## *Minimum Hardware Requirements*

Minimum settings	
CPU	2Ghz processor
RAM	3GB*
HDD	400GB*
Network	10/100 Ethernet
Monitor	1024 x 768 pixels or higher
Colors	A display adapter and monitor capable of displaying 32K colors at 1280 x 1024 resolution minimum, higher resolution is recommended
* Assumes an average of 5MB per day per report for 200 reports; storage for 1 year; larger settings recommended.	

## *Supported Operating Systems*

Operating System	Version
Microsoft Windows	Windows 2008 R2, Windows 2012 R2, Windows 2016
Linux	RHEL 6

## Additional Requirements

---

LogLogic® Compliance Manager 2.1.1 supports the following Log Management Intelligence (LMI) and Compliance Suite (CS) versions:

- LMI 5.6.x and above
- CS 3.7 and above



# Important Upgrading Steps

---

## Procedure

- When selecting the installation path, you must select the directory that the LogLogic® Compliance Manager 2.1.0 was installed in.

For example:

If your LogLogic® Compliance Manager 2.1.0 was installed in C:\LogLogic\ComplianceManager2.1.0 you must install your LogLogic® Compliance Manager 2.1.1 in this directory.



If you do not do this step, the LogLogic® Compliance Manager does not upgrade to 2.1.1, you may lose the data of previous version and you will have to install the LogLogic® Compliance Manager again.

# LogLogic® Compliance Manager Documentation

---

This release includes the following documentation, available on the TIBCO LogLogic Customer Support website:

- *LogLogic Quick Start Guide* — Describes how to install and get started with LogLogic® Compliance Manager, and includes details about the hardware requirements.
- *LogLogic User Guide* — Describes how to use the LogLogic® Compliance Manager solution, for monitoring dashboards, managing reviews and system administration.



To read the PDF documentation, you need a PDF file viewer such as Adobe Acrobat Reader. You can download the Adobe Acrobat Reader at <http://www.adobe.com>.

## Closed Issues

---

This section lists issues that were fixed in this release.

Key	Summary
LLCM-178	An error occurred while drilling down the index report.
LLCM-180, LLCM-219	The connection to the TIBCO LogLogic® Log Management Intelligence (LMI) 5.6.2 and 6.1.0 failed.
LLCM-206	LogLogic® Compliance Manager was not compatible with newer versions of browsers.
LLCM-306	A count that was displayed in the summarized report generated through Manage Review tab, was different than that of detailed report.
LLCM-346	Loglogic® Compliance Manager in Java 7 environment cannot connect with TIBCO LogLogic® Log Management Intelligence.

## Known Issues

---

This list includes information on the known issues in the TIBCO LogLogic Compliance Manager release.

Key	Summary/Workaround
LLCM-226	<p>MySQL does not start on 64 bit Linux server.</p> <p><b>Workaround:</b> Install following 32 bit libs on 64 bit system with yum install command</p> <pre>yum install glibc.i686 --setopt=protected_multilib=false yum install libgcc.i686 --setopt=protected_multilib=false yum install ncurses-libs.i686 --setopt=protected_multilib=false</pre>
LLCM-261	<p>The user is not explicitly notified if LogLogic® Compliance Manager fails to retrieve a scheduled report for some reason (e.g. network outage, LMI down, and so on.). The only way to know this problem is to search for "QUERY_ERROR" logs in the Application Event Log records.</p>
LLCM-325	<p>Online help might not be up-to-date.</p> <p><b>Workaround:</b> Refer to Users Guide and Quick Start Guide on <a href="https://docs.tibco.com">docs.tibco.com</a>.</p>
LLLM-7514	<p>Clicking on count hyperlink to drilldown a report does not show results when LogLogic® Compliance Manager is used with LogLogic® Log Management Intelligence 5.6.3.</p> <p><b>Workaround:</b> Use LogLogic® Log Management Intelligence 5.7 and above.</p>

## Non Supported Features

---

The following feature is not supported in this release:

- If your CM is connected to LMI, note that Access Control Reports will not support UTF8.