TIBCO LogLogic® Compliance Suite - ITIL Edition
Release Notes

Software Release 3.9.0
November 2017
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TIBCO Documentation and Support Services

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website, mainly in HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit https://docs.tibco.com.

Product-Specific Documentation

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO LogLogic® Compliance Suite - ITIL Guide*
- *TIBCO LogLogic® Compliance Suite - ITIL Readme*
- *TIBCO LogLogic® Compliance Suite - ITIL Release Notes*

How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit http://www.tibco.com/services/support.

- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at https://support.tibco.com.

- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to https://support.tibco.com. If you do not have a user name, you can request one by clicking Register on the website.

How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the TIBCO Ideas Portal. For a free registration, go to https://community.tibco.com.

Release Notes

The Compliance Suite extends the value of the TIBCO LogLogic® Enterprise Virtual Appliance, LX, ST and MX Appliances by providing out-of-the-box Compliance Reports and Alerts on log data the Appliances collect.

The LogLogic® Compliance Suite - ITIL Edition provides approximately 166 out-of-the-box Compliance Reports and 91 out-of-the-box Alerts.

Support is provided for TIBCO LogLogic® Log Management Intelligence (LMI) 5.7.x or higher, plus TIBCO LogLogic® Log Source Packages (LSP) 32.1 or 33.

> If no Symantec Endpoint Protection devices are present during import, they must be added manually to the Symantec Endpoint Protection reports before report execution.

For more information about LogLogic® Compliance Suite - ITIL Edition 3.9.0, see:

- *TIBCO LogLogic® Compliance Suite - ITIL Edition Guide*.

New Features

Reports and alerts for the following new devices are added in LogLogic® Compliance Suite - ITIL Edition version 3.9.0:

- FireEye MPS 7.7
- Juniper SA SSL VPN, 8.0 R7 through 8.1 R6
- Pulse Secure Connect 8.1 R5 through 8.1 R9
- McAfee EPO 5.3

Changes in Functionality

There are no changes in functionality in this release.

Deprecated and Removed Features

There are no deprecated and removed features in version 3.9.0 of LogLogic® Compliance Suite - ITIL Edition.

Deprecated Features

No features have been deprecated in this release.

Removed Features

No features have been removed in this release.

Migration and Compatibility

There are no migration procedures or compatibility issues in version 3.9.0 of LogLogic® Compliance Suite - ITIL Edition.

Closed Issues

There are no closed issues in version 3.9.0 of LogLogic® Compliance Suite - ITIL Edition.

Hotfixes Incorporated

No hotfixes were merged into this release.

Known Issues

The table lists known issues in version 3.9.0 of LogLogic® Compliance Suite - ITIL Edition.

Key	Summary/ Workaround
22428	**Summary**: UNIX Failed Logins reports address only devices identified as "Other UNIX". **Workaround**: To include all UNIX types (Linux, HP/UX, etc.), create a new device Group and include all required UNIX types. Then edit the report and use the new device Group to return results.
22438	**Summary**: Juniper Firewall reports by default return only results for "Juniper Firewall" devices. **Workaround**: To return results for Juniper RT_Flow devices, edit the report and either select the RT_Flow device manually from the pull-down menu or create a device group to include the Juniper Firewall and RT_Flow devices and use the new device group in the report.
29134	**Summary**: Issue when importing the Compliance Suites in LogLogic LMI 5.x that causes the Symantec Endpoint Protection device to be missing when editing reports. **Workaround**: None
31429, 31431	**Summary**: Some devices are missing when editing the custom reports or alerts. **Workaround**: Issue is caused by the device not being present in LogLogic LMI prior to the importing of the suite. You can manually add the device to the report to resolve this issue.
LLLM-4667	**Summary**: The link to a saved report in a LogLogic® Compliance Suite (CS) package is redirected to a Search menu page whose title is the name of the LogLogic CS package under Search menu. **Workaround**: None
LLLM-1994	**Summary**: Triggered alert messages are truncated and Search filters and High Thresholds are lost. **Workaround**: None