



# TIBCO LogLogic<sup>®</sup> Log Management Intelligence

## SSD Hardware Field Installation

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# Contents

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<b>Contents</b> .....	<b>2</b>
<b>Overview</b> .....	<b>3</b>
Installing New SSD Drives .....	3
Re-imaging the Appliance with an SD Card .....	3
Setting the Boot Order .....	4
<b>TIBCO Documentation and Support Services</b> .....	<b>6</b>
<b>Legal and Third-Party Notices</b> .....	<b>8</b>

# Overview

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This section applies only to the TIBCO LogLogic® Log Management Intelligence appliance.

You can install SSD drives on the following TIBCO LogLogic® Log Management Intelligence appliance families:

- H4R1
- H4R2
- H5

For detailed information on the supported models, see "External Hardware Descriptions" in the *TIBCO LogLogic® Log Management Intelligence Hardware Installation Guide*.

This guide describes the following procedures:

1. [Installing New SSD Drives](#)
2. [Re-imaging the Appliance with an SD Card](#)
3. [Setting the Boot Order](#)


## Installing New SSD Drives

### Procedure

1. Power off the LogLogic® LMI appliance.
2. Remove the current spindle drives from the drive slots.
3. Install new SSD drives into the drive slots.
4. Power on the LogLogic® LMI appliance.

## Re-imaging the Appliance with an SD Card

You can install LogLogic LMI by using an internal SD card.

 **Warning:** All data will be deleted.

### Procedure

1. Reboot or power cycle the LogLogic LMI appliance.
2. Press **F11** to enter BIOS Boot Manager.
3. Select One-Shot BIOS Boot Menu.
4. Select [Hard drive] Internal SD: IDSDM.
5. Observe the progress via a terminal and enter y when the following prompt is shown:

```
"This process will destroy all data and configuration on the  
internal hard drives. Do you wish to proceed (y/n)?"
```

6. Enter to reboot when the following message is shown.

```
"Installation completed successfully. Enjoy!"
```

### What to do next

After the installation is complete, make sure that the boot order is correct.

## Setting the Boot Order

This procedure ensures that the boot order is correct.

### Procedure

1. Reboot or power cycle the LogLogic LMI appliance.
2. Press **F2** to enter System Setup.
3. Select System BIOS.
4. Select Boot Settings.
5. Select BIOS Boot Settings.
6. Select Hard-Disk Drive Sequence.

7. Select Integrated RAID Controller and press the + button to move it up to the first position.
8. Press Enter to save.
9. Press ESC three times to exit the menu.

A prompt with the message, Do you want to save the changes, is displayed.

10. Select **Yes** to save the changes.
11. Press Esc.

A prompt with the following message is displayed:

```
Are you sure you want to exit and reboot?
```

12. Select Yes.

# TIBCO Documentation and Support Services

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For information about this product, you can read the documentation, contact TIBCO Support, and join TIBCO Community.

## How to Access TIBCO Documentation

Documentation for TIBCO products is available on the [TIBCO Product Documentation](#) website, mainly in HTML and PDF formats.

The [TIBCO Product Documentation](#) website is updated frequently and is more current than any other documentation included with the product.

## Product-Specific Documentation

The following documentation for this product is available on the [TIBCO LogLogic® Log Management Intelligence Product Documentation](#) page.

- *TIBCO LogLogic® Log Management Intelligence Release Notes*
- *TIBCO LogLogic® Log Management Intelligence Administration*
- *TIBCO LogLogic® Log Management Intelligence Configuration and Upgrade*
- *TIBCO LogLogic® Log Management Intelligence Hardware Installation Guide*
- *TIBCO LogLogic® Log Management Intelligence Log Source Report Mapping*
- *TIBCO LogLogic® Log Management Intelligence Security Guidelines*
- *TIBCO LogLogic® Log Management Intelligence SSD Hardware Field Installation*
- *TIBCO LogLogic® Log Management Intelligence Syslog Alert Message Format Quick Reference*
- *TIBCO LogLogic® Log Management Intelligence User Guide*
- *TIBCO LogLogic® Log Management Intelligence XML Import/Export Entities Reference*
- *TIBCO LogLogic® Enterprise Virtual Appliance Quick Start*

## Other TIBCO Product Documentation

The following documents for TIBCO LogLogic® Log Source Packages are available on the [TIBCO eDelivery website](#) or [TIBCO Support website](#) after logging in.

- *TIBCO LogLogic® Log Source Packages Release Notes*
- *TIBCO LogLogic® Log Source Packages Installation and Upgrade*
- *TIBCO LogLogic® Log Source Packages Log Configuration Guides*
- *TIBCO LogLogic® Log Source Packages Log Collector Guides*

## How to Contact TIBCO Support

Get an overview of [TIBCO Support](#). You can contact TIBCO Support in the following ways:

- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the [TIBCO Support](#) website.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to [TIBCO Support](#) website. If you do not have a user name, you can request one by clicking **Register** on the website.

## How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](#). For a free registration, go to [TIBCO Community](#).

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