

TIBCO® Managed File Transfer Platform Server for Windows Installation

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Contents

TIBCO Documentation and Support Services	4
Installation Overview	5
Installation Modes	5
Installation Environment	5
Installation Requirements.....	6
Installation Account.....	6
System Requirements	6
Installation.....	7
Downloading the Installation Package.....	7
Installing in GUI Mode.....	7
Creating Response File for Installation.....	8
Installing in Silent Mode	9
Upgrading or Repairing	10
Uninstallation	11
Uninstalling in GUI Mode	11
Creating Response File for Uninstallation	11
Uninstalling in Silent Mode	12

TIBCO Documentation and Support Services

Documentation for this and other TIBCO products is available on the TIBCO Documentation site. This site is updated more frequently than any documentation that might be included with the product. To ensure that you are accessing the latest available help topics, please visit:

<https://docs.tibco.com>

Product-Specific Documentation

Documentation for TIBCO products is not bundled with the software. Instead, it is available on the TIBCO Documentation site at <https://docs.tibco.com/products/tibco-managed-file-transfer-platform-server-for-windows>.

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO Managed File Transfer Platform Server for Windows Installation*
- *TIBCO Managed File Transfer Platform Server for Windows User's Guide*
- *TIBCO Managed File Transfer Platform Server for Windows Release Notes*

How to Contact TIBCO Support

For comments or problems with this manual or the software it addresses, contact TIBCO Support:

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit this site:

<http://www.tibco.com/services/support>

- If you already have a valid maintenance or support contract, visit this site:

<https://support.tibco.com>

Entry to this site requires a user name and password. If you do not have a user name, you can request one.

How to Join TIBCOCommunity

TIBCOCommunity is an online destination for TIBCO customers, partners, and resident experts. It is a place to share and access the collective experience of the TIBCO community. TIBCOCommunity offers forums, blogs, and access to a variety of resources. To register, go to the following web address:

<https://www.tibcommunity.com>

Installation Overview

You can install TIBCO® Managed File Transfer Platform Server for Windows in different modes.

Installation Modes

You can install TIBCO Managed File Transfer (MFT) Platform Server for Windows in GUI or silent mode.

GUI Mode

In GUI mode, you can run the installation by following the installation wizard.

Silent Mode

In silent mode, the installation can be completed without prompting you for information. The installer uses custom settings that are saved in a response file.

Installation Environment

An installation environment isolates product installations. A product installed into an installation environment does not access components in other installation environments.

An installation environment is the top-level installation directory for TIBCO products. The installation environment consists of the following properties:

Directory

Identifies the name of the directory where the product is installed.

Name

Identifies the name of the folder where the product is installed. On Microsoft Windows, the name is a component of the path to the product shortcut in the Windows **Start > All Programs** menu.

The installation environment of TIBCO MFT Platform Server for Windows is referenced as *MFTPS_install*. On Microsoft Windows, the default value of *MFTPS_install* is C:\Program Files (x86)\TIBCO\MFT Platform Server.

Installation Requirements

Before you run the installation, ensure that your system meets all the necessary hardware and software requirements, and that you have the appropriate privileges to run the installation.

Installation Account

The installation account is the account under which the MFT Platform Server service will be running. The installation account must belong to the administrators group on the local machine.

During the installation, you can choose to install the product under the local system account or a domain user's account. If a local system account is used, no changes have to be made for the account. If a domain user's account is used, the following four rights are assigned to that account automatically during the installation:

- Act as part of the operating system
- Create a token object
- Log on as a service
- Replace a process token level

Note: For any reason, if you have to change the account under which the service is running, your local administrator must manually assign these rights to the new account to be used. To make this change effective, the MFT Platform Server service must be restarted.

System Requirements

For information about the hardware and software requirements, as well as supported platforms, see the product readme.txt file.

Installation

TIBCO MFT Platform Server for Windows can be installed in GUI or silent mode. Ensure that your system meets all the requirements described in [Installation Requirements](#).

Downloading the Installation Package

You can download the installation package from the TIBCO eDelivery site (<https://edelivery.tibco.com>).

Note: You are required to enter a user name and password to download from the TIBCO eDelivery site. If you do not have a user name and password, contact TIBCO technical support.

After extracting the contents of the installation package to a temporary directory, you will find two items in this directory: the Disk1 folder and the readme.txt file. The Disk1 folder contains all the necessary files the installation requires.

Installing in GUI Mode

Prerequisite

- Stop the MFT Platform Server service and any platform server programs that might be running before installing TIBCO MFT Platform Server for Windows.
- [Downloading the Installation Package](#)

Procedure

1. To start the installation process, double-click the setup.exe file under the Disk1 folder.
2. In the Welcome window, click **Next**.
3. Read through the license text, select **I accept the terms of the license agreement**, and click **Next**.
4. Type in the user information and click **Next**.
5. Select the destination folder and click **Next**.
You can use the default folder C:\Program Files(x86)\TIBCO\MFT Platform Server.
Or you can click the **Browse** button to select another location on your machine.
6. Specify the program folder where the program icons are added, and click **Next**.
You can enter a new folder name or select one from the existing folder list.
7. Select the installation account and click **Next**.
If you choose to use a domain user account for the installation, enter the user ID and password.
You must enter the account name in the Domain\UserID format.
Note: This account must be a preexisting domain account.
For more information, see [Installation Account](#).

8. Enter the TCP/IP port and SSL port and click **Next**.
The port numbers must be between 1025 and 65535. The values of these ports must be different. By default, the TCP/IP port is 46464. If you leave the SSL port empty or keep its default value 0, the SSL function is disabled.
9. In the Start Copying Files window, review the current settings and click **Next**.
10. Click **OK** in the pop-up message box indicating the cfadmin group is created.
The cfadmin group is the administrator group for MFT Platform Server. A member in the cfadmin group can configure nodes, local profiles, responder profiles, as well as view audit records from all users.
11. Click **OK** in the pop-up message box indicating the cfbrowse group is created.
A member in the cfbrowse group can view transfer records of all users.
12. Click **OK** in the pop-up window indicating TIBCO MFT Platform Server for Windows is installed and started successfully.
13. Click **Finish** to complete the installation.

Result: The MFT Platform Server service is started automatically.

Creating Response File for Installation

You can create a response file for installation by using the setup.exe file that is included in the installation package.

Note: This procedure will install TIBCO MFT Platform Server for Windows and create the response file for future silent installations.

Prerequisite

[Downloading the Installation Package](#)

Procedure

1. At the command prompt, navigate to the Disk1 folder and create a response file by running the following command:
`setup.exe /r /f1"response_file_path"`
 where /r means record mode and /f1 defines the fully qualified path where the response file is saved.
 Example:
`setup.exe /r /f1"c:\PS72Install.iss"`
2. Follow the installation wizard through to complete the installation process.
For more information, see [Installing in GUI Mode](#). All your input information is recorded in the specified response file path.

Result: Subsequent installations can be run silently by referencing the response file.

Installing in Silent Mode

Prerequisite

[Creating Response File for Installation](#)

Procedure

1. At the command prompt, navigate to the Disk1 folder and start the installation in silent mode by executing the following command:
`setup.exe /s /f1"response_file_path"`
where /s means silent mode and /f1 defines the fully qualified path where the response file is saved.
Example:
`setup.exe /s /f1"c:\PS72Install.iss"`

Note: The MFT Platform Server service has to be started manually after the installation.

Upgrading or Repairing

You can upgrade or repair your TIBCO MFT Platform Server for Windows by running the setup.exe application file in the installation package.

Prerequisite

- [Downloading the Installation Package](#)
- Stop the MFT Platform Server service on your machine.
- Backup the following files located in the installation path.
 - AccessControl.cfg
 - Cfalias.cfg
 - cfcos.cfg
 - CfgPostProc.cfg
 - cflist.cfg
 - cfnode.cfg
 - cfprofile.cfg
 - cfrprofile.cfg
 - Comtblg.dat
 - ftmssvr.pqf
 - sslauth.cfg

Procedure

1. To start the upgrading process, double-click the setup.exe file under the Disk1 folder.
2. In the Welcome window, select the **Repair/Upgrade** option and click **Next**.
3. At the pop-up box warning that a copy of the product already exists, click **Yes** to continue with the upgrade or repair.
4. At the pop-up box asking if you want to save your current settings, click **Yes** or **No** according to your requirement.
5. Click **Finish** to complete the upgrade or repair.
6. Go to the installation directory, and replace the files with the ones you backed up before the upgrade.

Result: The MFT Platform Server service is started automatically after the upgrade or repair.

Uninstallation

You can uninstall TIBCO MFT Platform Server for Windows in GUI or silent mode.

Uninstalling in GUI Mode

Prerequisite

- Stop the MFT Platform Server service.
- Because cached passwords are saved in a restricted area of the registry, the uninstallation program cannot delete them. Therefore, if you use cached passwords, you must use the X:DELETEALL token to remove the passwords before running the uninstallation. For more information, see the Cached Password appendix in *TIBCO Managed File Transfer Platform Server for Windows User's Guide*.

Procedure

1. Click **Start** > **All Programs** > **MFT Platform Server** > **uninstall MFT Platform Server**.
2. In the Welcome window, select the **Remove** radio button and click **Next**.
3. At the pop-up box, click **Yes** to start the uninstallation process.
4. At the pop-up box, click **Yes** to remove all application configuration data, or click **No** to save the configuration data.
5. Click **Finish** to complete the uninstallation process.

Creating Response File for Uninstallation

You can create a response file for uninstallation by using the setup.exe file which is included in the installation package.

Note: This procedure will uninstall TIBCO MFT Platform Server for Windows and create the response file for future silent uninstallations.

Procedure

1. At the command prompt, navigate to the Disk1 folder and create a response file by running the following command:

```
setup.exe /r /f1"response_file_path"
```

 where /r means record mode and /f1 defines the fully qualified path where the response file is saved.
 Example:

```
setup.exe /r /f1"c:\PS72Uninstall.iss"
```
2. Follow the uninstallation wizard through to complete the uninstallation process.
 For more information, see [Uninstalling in GUI Mode](#). All your input information is recorded in the specified response file path.

Result: Subsequent uninstallations can be run silently by referencing the response file.

Uninstalling in Silent Mode

Prerequisite

- Stop the MFT Platform Server service.
- [Creating Response File for Uninstallation](#)

Procedure

1. At the command prompt, navigate to the Disk1 folder and start the uninstallation in silent mode by executing the following command:

```
setup.exe /s /f1"response_file_path"
```

where /s means silent mode and /f1 defines the fully qualified path where the response file is saved.

Example:

```
setup.exe /s /f1"c:\PS72Uninstall.iss"
```