



TIBCO® Managed File Transfer Platform Server for Windows Installation

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Installation Overview

You can install TIBCO Managed File Transfer (MFT) Platform Server for Windows using TIBCO Universal Installer. TIBCO Universal Installer provides three installation modes to install a product. If you are using TIBCO Universal Installer for the first time to install the product, it is a good practice to review the following topics before the installation:

- [Installation Modes](#)
- [Installation Requirements](#)
- [Installation Account](#)
- [Installation Environment](#)
- [Installation Component and Profiles](#)

Installation Modes

You can run TIBCO Universal Installer in GUI, Console, or Silent mode.

GUI Mode

In GUI mode, the installer displays panels where you can select a product, product location, and so on.

Console Mode

In console mode, you can run the installer on a command line; the installer displays command line prompts where you can select a product, product location, and so on. This is useful if your machine does not have a GUI environment.

Silent Mode

In silent mode, the installer installs the product without prompting you for information. The installer uses either default or custom settings that have been saved in a response file.

Installation Requirements

Before you run the installation, ensure that your system meets all the necessary hardware and software requirements, and that you have the appropriate privileges to run the installation. For the installation requirements, see the `product readme.txt` file.

Installation Account

The installation account must belong to the administrators group on the local machine. During the installation, you can choose to install the product under the local system account or a domain user's account. If a local system account is used, no changes have to be made for the account. If a domain user's account is used, the following rights are assigned to that account automatically during the installation:

- Act as part of the operating system
- Adjust memory quotas for a process
- Create a token object
- Log on as a batch job
- Log on as a service
- Replace a process token level



For any reason, if you change the account under which the service is running, your local administrator must manually assign these rights to the new account to be used. To make this change effective, the MFT Platform Server service must be restarted.

Installation Environment

An installation environment is the root installation folder for TIBCO products. An installation environment isolates product installations. A product installed into an installation environment does not access components in other installation environments.

The root folder in which TIBCO products are installed is referred to as *TIBCO_HOME*. The recommended value is C:\tibco\. Within *TIBCO_HOME*, TIBCO MFT Platform Server for Windows is installed in the MFT Platform Server folder. The default value is C:\tibco\MFT Platform Server.

You can provide any other path and folder name for *TIBCO_HOME* during the installation. The path is referred to as the environment location for *TIBCO_HOME*, and the folder name is referred to as the environment name for *TIBCO_HOME*. You can see the installation environment details, such as environment name and environment location, in the Pre-Install Summary and Post-Install Summary pages of TIBCO Universal Installer when you are installing the product.

Two options are available in TIBCO Universal Installer for the installation environment (*TIBCO_HOME*):

- **Create a new TIBCO_HOME:** Installs the product in a new environment.
- **Use an existing TIBCO_HOME:** Installs the product in an existing environment. When migrating from a previous version of the product, select this option.

Installation Components and Profile

Different installation components are associated with different functions. Using TIBCO Universal Installer, you can select installation components during the installation.

Installation components are grouped into different installation profiles. An installation profile is associated with one or more installation components. When you select a profile, the components grouped to the selected profile are installed. Two installation profiles are available in TIBCO Universal Installer: **Typical** and **Custom**.

- **Typical Installation:** The Typical installation profile installs all the components for a specific profile.
- **Customize Installation:** The Customize installation profile allows you to select components.

For TIBCO MFT Platform Server for Windows, the **Typical** and **Custom** installation profiles are the same because there is only a single component for installation. By default, the **Typical** installation profile is selected.

Installation

TIBCO MFT Platform Server for Windows can be installed in GUI, Console, or Silent mode.

You must ensure that your system meets all the requirements described in [Installation Requirements](#). Then to download the product software, see [Downloading the Installation Package](#). After this, install the product in one of the following ways:

- [Installing in GUI Mode](#)
- [Installing in Console Mode](#)
- [Installing in Silent Mode](#)

Downloading the Installation Package

To download the installation package:

Procedure

1. Open the physical media or download the installation package from the TIBCO eDelivery site (<https://edelivery.tibco.com>).
To download the installation package, a user name and password are required. If you do not have a user name and password, contact TIBCO Technical Support.
2. Extract the content of the installation package to a temporary folder.
You can now use the extracted installation package to start the installation.

Installing in GUI Mode

In GUI mode, the installer prompts you for information regarding the installation environment, installation profile, and other such information.


Prerequisites

You must download the product installation package. For details, see [Downloading the Installation Package](#).

To install the product in GUI mode:

Procedure

1. Navigate to the temporary folder to which you extracted the installation package and double-click `TIBCOUniversalInstaller-x86-64.exe`.
2. In the Welcome page, click **Next**.
3. In the License Agreement page, read through the license agreement and click **I accept the terms of the license agreement**. Click **Next**.
4. In the TIBCO Installation Home page,
 - If you want to use an existing installation environment, click **Use existing TIBCO_HOME** and click **Next**. This is the default option.
 - If you want to create a new installation environment for the product, click **Create a new TIBCO_HOME**, and click **Next**
5. In the Installation Profile Selection page, by default, the **Typical** installation profile is selected. Click **Next**.

- If you are doing a new installation, continue to the next step.
 - If you are upgrading from an existing installation,
 - a) In the Upgrade Notice page, click **Next**.
 - b) In the Preserve Current Configuration Files page, select the **Preserve current configuration files** checkbox, and click **Next**.
 - 6. In the MFT Platform Server Setup Info page, enter the following fields:
 - a) In **TCP/IP Port**, by default, the value 46464 is provided. If you do not want to use the default value, specify a value between 1025 and 65535.
 - b) If required, select the **Create Command Center Node** check box, and enter **Node Name**, **Hostname or IP Address**, and **CC Port**.
 - c) Click **Next**.
 - 7. In the MFT Platform Server Service Account Info page, by default, **Install under LocalSystem account** is selected. Click **Next**.
-  You can also select **Install under domain user account**. For domain user account, you must know the domain name, user id, and password.
8. In the Pre-Install Summary page, review the product and installation environment details. Click **Next**.
 9. In the Post Install Summary page, review the installation information. Click **Finish** to complete the installation process and exit the installer.

Installing in Console Mode

In console mode, run the installer on a command line.

Prerequisites

You must download the product installation package. For details, see [Downloading the Installation Package](#).

To install the product in console mode:

Procedure

1. On a command line, navigate to the temporary folder to which you extracted the installation package.
2. Run the following command to start the installation: `TIBCOUniversalInstaller.cmd -console`.
3. Respond to the messages on the command line.
The installation options are the same as GUI Mode. See [Installing in GUI Mode](#) for more details.
4. When the installation is completed, press Enter to exit the installer.

Installing in Silent Mode

In silent mode, you can run the installer without user input by pointing the installer to an existing response file.

Prerequisites

You must download the product installation package. For details, see [Downloading the Installation Package](#).

A default response file named `TIBCOUniversalInstaller.silent` is packaged with TIBCO Universal Installer. Before launching the silent installation, you should edit the response file with information about your environment. It is a good practice to make a copy of the default response file, then edit that file and use it for the installation.

- If you invoke the installer with the **-silent** argument, the installer reads the input from the default response file.
- If you invoke the installer with the **-silent -V responseFile=filename** argument, the installer reads the input from the specified response file.

To install the product in silent mode:

Procedure

1. Navigate to the temporary folder to which you extracted the installation package and open the `TIBCOUniversalInstaller.silent` file.
2. Update the response file directly, or make a copy of the response file first, and then update the copied file.
3. On a command line, navigate to the temporary folder where you extracted the installation package.
4. Enter the following command to start the installation: `TIBCOUniversalInstaller.cmd -silent [-V responseFile="filename"]`.



If you copy the response file to another folder, not the temporary folder containing the installer, you must provide the absolute path of the response file.

Installation Verification

After successful installation, you can start the MFT Platform Server Administrator by clicking on:

Start > TIBCO > MFT Platform Server Administrator.

Uninstallation

You can uninstall TIBCO MFT Platform Server for Windows in GUI, console, or silent mode.

- [Uninstalling in GUI Mode](#)
- [Uninstalling in Console Mode](#)
- [Uninstalling in Silent Mode](#)

Uninstalling in GUI Mode

You can uninstall the product in GUI mode from a selected *TIBCO_HOME* using TIBCO Universal Installer. To uninstall the product in GUI mode:

Procedure

1. Navigate to the *TIBCO/tools/universal_installer* folder.
2. Use one of the following ways to start the uninstallation: Double-click *TIBCOUniversalInstaller.exe*.
3. In the TIBCO Installation Manager page, select **Uninstall Products from a TIBCO Home Location**.
4. From the **TIBCO Home Location** list, select the *TIBCO_HOME* where the product is installed. Click **Next**.
5. In the Welcome page, click **Next**.
6. In the Uninstallation Type page, select an uninstallation option and click **Next**.
 - **Custom Uninstall**
You can select the products to be removed. By default, **Custom Uninstall** is selected.
 - **Typical Uninstall**
You cannot select the products. All the products in the selected *TIBCO_HOME* are removed.
7. If you select **Custom Uninstall** in Step 6, select the check box next to the product to be uninstalled in the Product Uninstall Selection page. Click **Next**.
8. In the Uninstall Notice page, click **Next**.
9. In the Pre-Uninstall Summary page, review the product to be uninstalled. Click **Uninstall**. In the Warning message page, to delete the folders in the installation environment, click the **Yes, clean it up** button.
10. In the Post Uninstall Summary page, click **Finish** to complete the uninstallation process and exit the installer.

Uninstalling in Console Mode

If you are not working in a GUI environment, you can uninstall the software in console mode. To uninstall the product in console mode:

Procedure

1. On a command line, navigate to the *TIBCO_HOME/tools/universal_installer* folder.
2. Run the following command to start the uninstallation: *TIBCOUniversalInstaller.cmd -console*
3. Respond to the messages on the command line.
The uninstallation options are the same as GUI mode. See [Uninstalling in GUI Mode](#) for more details.

4. When the uninstallation is completed, press Enter to exit the installer.

Uninstalling in Silent Mode

In Silent Mode, you can uninstall the product from the command line. To uninstall the product in silent mode, the `.silent` file should be present. Add the following parameters to the `Uninstall.silent` file using the syntax shown below.

```
<entry key="uninstallProductID">mftps-win</entry>

<entry key="uninstallProductVersion">8.0.0</entry>

<entry key="uninstallTIBCOHome">c:/tibco</entry>
```

To uninstall the product in silent mode:

Procedure

1. Navigate to the `TIBCO_HOME/tools/universal_installer` folder.
2. Enter the following command to start the uninstallation: `TIBCOUniversalInstaller.exe -silent -V responseFile="Uninstall.silent"`.
3. You can also use the command line options to override the value in the silent file, but the silent file must be present. The supported options are:

- `-V uninstallTIBCOHome="<tibco home path>"`
- `-V uninstallProductID="<productID>"`
- `-V uninstallProductVersion="<product version>"`
- `-V uninstallAllProducts="true"`



- `uninstallTIBCOHome` - this is the path to the `TIBCO_HOME` that you want to run the uninstaller. This value is required and is validated before the uninstallation can proceed in the silent mode.
- `uninstallProductID` - this is the ID of the product that you want to uninstall as defined in the `feature config` or `_installInfo.xml` file. A wildcard `"*"` can be used to uninstall all products `uninstallAllProducts="true"` option must be used in order to uninstall all products as well.
- `uninstallProductVersion` - this is the version of the product that you specified with the `uninstallProductID` value. If not specified, all versions matching the `uninstallProductID` is removed.
- `uninstallAllProducts` - this option must be used in addition to setting `uninstallProductID="*"` in the silent file to be able to uninstall all products.

Installation Logging

If you encounter problems with the installation, first ensure that your system meets all requirements. Next, check the installer log for potential problems.

The installer log file, `tibco_universal_installer.username_install.log`, is available in the following location: `C:\Users\username\.TIBCO\install_timestamp`

The installer log file captures the following information:

- Detailed information regarding the user that invoked the installer, host name, operating system details, and so on
- List of assemblies installed
- Information related to the Ant scripts executed by the installer

To change the location of the installer log file, specify the option `-V logFile="myLogFile"` when you run the installer.

TIBCO Documentation and Support Services

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website, mainly in HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

The [TIBCO Product Documentation](https://docs.tibco.com) website is updated frequently and is more current than any other documentation included with the product.

Product-Specific Documentation

Documentation for TIBCO® Managed File Transfer Platform Server for Windows is available on the [TIBCO® Managed File Transfer Platform Server for Windows](https://docs.tibco.com) Product Documentation page.

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO® Managed File Transfer Platform Server for Windows Installation*
- *TIBCO® Managed File Transfer Platform Server for Windows User's Guide*
- *TIBCO® Managed File Transfer Platform Server for Windows Release Notes*

How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit <http://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](https://community.tibco.com). For a free registration, go to <https://community.tibco.com>.

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