



TIBCO® Order Management

Release Notes

Version 6.1.0 | October 2024



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About this Product

TIBCO® Order Management is an elastic, catalog-driven order management system for digital service providers. It accepts orders from any customer engagement system and orchestrates the tasks required for fulfilling the orders.

TIBCO Order Management is the next generation of TIBCO® Fulfillment Order Management and partially replaces the old product. To better align TIBCO Fulfillment Order Management with market demand, the product's capabilities have been reorganized into two new products: TIBCO Order Management and TIBCO® Offer and Price Engine.

New Features

The following features have been added in this release of TIBCO® Order Management.

Order Recovery Options in Order Management System UI

The Order Management System UI has been enhanced with options to facilitate the recovery of stuck orders. It has the following options:

- **Pending Tasks** tab: The **Order Details** page now includes a **Pending Tasks** tab.
- Enhanced **Grid Views**: Two distinct grid views have been added to improve task management and recovery actions:
 - **Order Grid**: It displays order information, including OrderID, OrderRef, CustomerID, SubscriberID, OrderDescription, Task, and Action options.
 - **Plan Item Grid**: It shows details of plan items with plan item ID, plan item Name, plan item Description, plan fragment ID, plan fragment Name, plan fragment Description, Milestone ID, Tasks, and Actions.

For more information, see the "Order Management System User Interface" section in the *TIBCO® Order Management User Guide*.

Order Management System UI Auto-Refresh

The Order Management System UI now includes an auto-refresh feature that keeps the bar charts and pie charts up to date in real time by refreshing them every 20 seconds. This feature ensures that you always view the most current data without requiring manual refreshes. You can also customize the auto-refresh interval to suit your requirements. For more information, see the "Order Management System User Interface" section in the *TIBCO® Order Management User Guide*.

New APIs in Archival Service

The following new APIs are added for the Archival service:

- Operation GetPieChartDetailsByCriteria

End point: `/v2/orders/pieChartDetails` (HTTP GET method)

- Operation `GetPlanItemByCriteria`

End point: `/v2/orders/planItems` (HTTP GET method)

For more information, see the "Archival Services API samples" section in the *TIBCO® Order Management Web Services Guide*.

Changes in Functionality

The following functionality and features have been changed in this release of TIBCO® Order Management.

| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|---------------------------------------|---|---|
| Orchestrator listener queue | The Orchestrator manages listeners on many queues. When there are no messages on a certain queue, the threads are blocked as they are listening on the queue. | A bridge is created between existing queues and new queues with the selector as the originator. The original queue is modified to expire stale messages. You can set the expiration for the older message and then the Orchestrator listens to the <code>tibco.aff.orchestrator.inbound.queue</code> queue. |
| AOPD plan generation request | The plan generation requests are listened to on REST APIs. | AOPD now listens to the plan generation requests on EMS. Once a plan is generated, it is dispatched to EMS queues. The owner instance is assigned on order submission. The number of listeners is computed in AOPD during start-up. |
| Broker service recovery notifications | The Orchestrator saves notifications for recovery in its database. | The recovery notifications are dispatched to the Broker service through EMS. The Broker service saves notifications for recovery in its database. A new queue <code>tibco.aff.orchestrator.order.event.notification.queue</code> is introduced for the same. |
| Archival audit trail requests | The Orchestrator saves audit trails in its database. | The audit trails are dispatched to the Archival service through EMS. The Archival service saves audit trails in its database. A new queue <code>tibco.aff.orchestrator.order.event.no</code> |

| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|--|--|---|
| | | tification.queue is introduced for the same. |
| TriggerDeadOrder API parameters | There is no parameter in the TriggerDeadOrder API. So if there is a large number of entries in the dead_order_event table, the Orchestrator processes all orders through TriggerDeadOrder API that causes a performance issue. | The Number of orders parameter is added to the TriggerDeadOrder API. Now you can set this parameter as per your requirements. |
| FeasibilityReply APIs | - | Along with the FeasibilityReply API, the PreQualificationFailed reply API is now part of order API. |
| Lock retry configuration of the orchestrator | If a thread failed to acquire a lock, an exception is generated immediately, leading to a transaction rollback and preventing any retry attempts. | This behavior has been modified. As a result, the retry configuration in ConfigValues_OrchService.json is removed to align with the new handling mechanism. |
| Locking in Jeopardy database | - | The need for locking in the Jeopardy database is removed. |
| Jeopardy database partitions | - | All the tables in the Jeopardy database are partitioned. |
| Error message and status code | - | Error messages and status codes are now included in the response body to provide clearer feedback on request outcomes. |

| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|---|--|--|
| getJeopardyAlertMsg API endpoint | The endpoint for the getJeopardyAlertMsg API is v1/alerts. | The endpoint for the getJeopardyAlertMsg API is updated to /plan/alerts. |
| Order Management System UI pie chart | - | Fixed an issue where OPDERROR orders are not displayed in the pie chart's HasError section of the Order Management System UI. Orders with errors are now accurately represented, enhancing error tracking. |
| Cache expiry periods in Orchestrator | The planFragmentCacheExpiryPeriod is set to 30 by default in the Orchestrator. | The default value for planFragmentCacheExpiryPeriod has been updated to 525600 to align with the default settings for actionCacheExpiryPeriod and productCacheExpiryPeriod in AOPD. |
| catalogLoadingUsingEms flag | The default value of the catalogLoadingUsingEms flag is set as false. | The default value of the catalogLoadingUsingEms flag is hard coded as true. |
| signingKey property | - | The signingKey property has been removed from the ConfigValues_Common.JSON file. |
| UserRoleVerification functionality | - | The AOPD service has been updated to include UserRoleVerification functionality. |
| Bulk Action screen on Order Management System UI | - | The Bulk Action screen has been updated to include Created Date and Type columns on the Order Management System UI. |
| Enhanced purge order API for multiple orders | - | The purge order API has been upgraded to support the handling of multiple orders simultaneously. |

| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|---|---------------------------------|--|
| Orchestrator cache interval configuration | - | The interval at which the Orchestrator cache is refreshed can now be configured as a property through a Cron job. |
| PlanItemExecuteRequest | - | The PlanItemExecuteRequest has been updated to include a RetryCount parameter. |
| v1/order/audit API for the GET method | - | <p>The v1/order/audit API is renamed to /v1/orders/audit/bulk (operation getAuditTrailData). A new API /v1/orders/audit is introduced for getAuditTrail operation.</p> <p>Note: The v1/order/audit API for the POST method is still functional.</p> |
| Response Messages Namespace | - | Namespaces are changed from the response queue. For more information, see <i>TIBCO® Order Management Web Services Guide</i> . |
| API Response Codes | The calls are not asynchronous. | The calls are now asynchronous. Hence the response codes are changed accordingly. You can find more details about response codes on Swagger UI. |
| Maximum number of amendments | - | <p>The PLANITEMID data type column has been updated. You can now perform an unlimited number of amendments.</p> <p>Note: It is a best practice to keep the maximum number of amendments under 30 for a particular order.</p> |
| Configuration value | - | <ul style="list-style-type: none"> In the AopdService.JSON file, the |


| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|---|--|--|
| properties | | <p>"EMS Configurations for Global Cache Clean" category is renamed as "EMS Configurations".</p> <ul style="list-style-type: none"> In the <code>OrchService.JSON</code> file, the "Status Messages Redelivery Policy Configuration" category is renamed as "Default jms Redelivery Policy Configuration". |
| Originator southbound requests | - | Requests to southbound systems, whether made via EMS or REST, now include a header named <code>originator</code> with the <code>instanceid</code> as its value. |
| Intermediate Milestones | After receiving a plan item execute reply, the plan item transitioned to the completed state even if some intermediate milestones are not completed. | For a plan item with intermediate milestones that are not completed, the plan item no longer transitions to the completed state after receiving a plan item execute reply. Instead, an error is generated, stating "Intermediate milestones are not completed". |
| In Progress jobs of Order Management System UI | - | The In Progress jobs tab of Order Management System UI shows the impacted plan item IDs list. |
| PostgreSQL database partitioning | - | The partitioning of the PostgreSQL database has been enhanced. |
| Find Orders page of Order Management System UI | - | You can select all the orders in one go by selecting the checkbox on the header row. |
| Response of recovery API | - | An enhancement is made in the response of the recovery API to include more details |

| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|--|--|--|
| (/v1/notifications/pending) | | about the order level and plant item level pending notifications. |
| Criteria APIs of Archival service | - | v1/order/criteria and v1/plan/criteria APIs are replaced with the v1/order/details and v1/plan/details APIs respectively. |
| enablePurgeCompleteOrder flag of Archival service | - | The enablePurgeCompleteOrder flag is removed from the Archival service. |
| enablePurgeCompleteOrder flag of Orchestrator service | - | The default value of the enablePurgeCompleteOrder flag in Orchestrator service is set as true. |
| CreateDate column of Audit trail table | - | The CreateDate column of the Audit trail table has been updated from Date to timestamp. Previously, it used to show only the created date. Now, it shows more details, such as hour and minutes. |
| archival_lock table of Archival service | The archival_lock table manages to lock when notifications are provided in the Archival service. | The Archival database has been restructured. Instead of a single table, there are now multiple tables. With this change, the Archival service no longer requires locks to process notifications. The service directly updates the relevant tables. |
| Plan Items Dependencies tab of Order Management System UI | - | Pagination feature is introduced in the Plan Items Dependencies tab of Order Management System UI. Now, only one page loads at a time, making it easier to manage large amounts of data. |
| Audit trail | - | The Audit trail messages for selected |

| Service and Functionality | Before 6.1.0 release | Starting from 6.1.0 release |
|--|----------------------|--|
| <p>messages for selected orders section of Order Management System UI</p> | | <p>orders section of has been removed from the Order Management System UI. The information present in this section can be found on the Activity Log tab.</p> |
| <p>ConfigValues_OrchService.JSON file</p> | - | <p>In the ConfigValues_OrchService.JSON file, under "Plan Item failure retry configurations" category, two new properties are added: <code>maxRetryCount</code> and <code>retryInterval</code>. With these settings, the retry mechanism uses the specified number of retries and time interval (in seconds). Instead of the plan item immediately going to the <code>ERROR_HANDLER</code> state on receiving a <code>planItemFailedReply</code> request, it makes the retry attempts first.</p> |
| <p>enablePurgeCompleteOrder flag in ConfigValues_OrchService.JSON file</p> | - | <p>The default setting for <code>enablePurgeCompleteOrder</code> is true. When this is true, orders are removed from the database once they reach a final state. As a result, APIs in the Orchestrator and Data service stop working for any orders that have been purged. Therefore, if you want to keep using these APIs for orders after they are completed, you must set <code>enablePurgeOnCompletion</code> to false.</p> |
| <p>Order amendment process enhancement</p> | - | <p>During the amendment process, the system now enforces a rule that at least one plan item must be in either a <code>Suspending</code> or <code>Suspended</code> state. This validation prevents invalid state transitions and ensures data integrity.</p> |

Deprecated and Removed Features

The following features have been deprecated or removed as of this release of TIBCO® Order Management.

 **Tip:** For deprecated features, if relevant, useful alternatives are listed. Any use of a deprecated feature should be discontinued because it might be removed in a future release. To avoid becoming dependent on deprecated features, ensure that you become familiar with the suggested alternative features.

Removed Features

| Affected Component or Feature | Description | Deprecated in Version | Removed in Version |
|--|---|-----------------------|--------------------|
| Tibbr and File notification | Tibbr and File notification types are removed from the Jeopardy rule schema. | 6.1.0 | 6.1.0 |
| Automating postinstallation configurations | Automating postinstallation configurations are not supported from this release. | 6.1.0 | 6.1.0 |
| Archival APIs | The following APIs are removed from this release: <ul style="list-style-type: none"> /v1/orders/summary /v1/ordersByCriteria /v1/plansByCriteria /v1/auditTrail/getAuditTrailDataForOrder /v1/order/opdErrorHandlerReply | 6.1.0 | 6.1.0 |
| Orchestrator | The following APIs are removed from this | 6.1.0 | 6.1.0 |

| Affected Component or Feature | Description | Deprecated in Version | Removed in Version |
|-------------------------------|---|-----------------------|--------------------|
| APIs | release: <ul style="list-style-type: none"> • /order/plan • /v1/amend • /v1/audit • /order/audit • /v1/order/orderContentForArchival • v1/order/dead/all • v1/order/dead • v1/order/pending • /v1/plan/opd-error-handler-reply | | |
| AOPD APIs | The following APIs are removed from this release: <ul style="list-style-type: none"> • /v1/plan/async • /v1/plan/amend/async | 6.1.0 | 6.1.0 |
| Jeopardy-related queues | The following Jeopardy queues are removed from this release: <ul style="list-style-type: none"> • tibco.aff.oms.events.jeopardy.update • jeopardy.order • jeopardy.planitem.execute.request • jeopardy.plan • jeopardy.plan.create • jeopardy.planitem.execute.response | 6.1.0 | 6.1.0 |
| Order DDL | The dead_order_event order DDL script is | 6.1.0 | 6.1.0 |

| Affected Component or Feature | Description | Deprecated in Version | Removed in Version |
|---------------------------------------|--|-----------------------|--------------------|
| scripts | removed from this release. | | |
| Service notification type in Jeopardy | The service notification type in the latest Jeopardy rule configuration is not supported. | 6.1.0 | 6.1.0 |
| Orchestrator properties | <p>The following properties are removed from the orchestrator:</p> <ul style="list-style-type: none"> • numCachedMachines • validateDuplicateOrder • recoverFailedOrder | 6.1.0 | 6.1.0 |
| Generate Authorization Header API | The disappear API has been removed from this release. | 6.1.0 | 6.1.0 |

Closed Issues

The following issues have been fixed in this release of TIBCO® Order Management.

| Key | Summary |
|----------|---|
| AF-18776 | An enhanced query is introduced to add missing indexes in TIBCO Order Management. |
| AF-18616 | Order Management service requests stalls for several seconds, even under low system load. |
| AF-18609 | The Plan item status does not update to Completed even after Order Management receives a successful finish notification. |
| AF-18604 | In AOPD, plan generation fails with the following error: Caused by: <code>java.lang.StackOverflowError</code> . |
| AF-18597 | On the Plan Items tab of Order Management System UI, sorting functionality for the Status, Plan Item ID, and other columns is not working as expected. |
| AF-18534 | Bulk selection option not available in the Order Management System UI to add orders in the work tray. |
| AF-17646 | The execution plan is not generated correctly after the feasibility phase is finished. |
| AF-17514 | On the Order Management System UI, the Dependency View (grid view) does not display properly. |
| AF-17498 | Fixed an issue with the maximum number of amendments allowed on an order. |
| AF-17481 | The <code>businessTransactionID</code> tag is not populated in the plan item execute request. |

| Key | Summary |
|----------|--|
| AF-17463 | Orders cannot be amended when they are in the feasibility state. |
| AF-17462 | On the Order Management System UI, for the plan timeline, the productId is missing in the Plan Item Display Name checkboxes. |
| AF-17461 | On the Order Management System UI, for plan item dependencies, the productId is missing in the Plan Item Display Name checkboxes. |
| AF-17460 | Under the Plan Items tab on the Order Management System UI, the columns in the list of plan items do not display properly. |
| AF-17459 | On the Order Management System UI, the dashboard page does not sort orders correctly. |
| AF-17353 | After an order has received an amendment request, it stops responding appropriately. |
| AF-17341 | The header elements are missing in the plan item execute request message. |
| AF-17329 | The feasibility request is missing UDFs in the header section. |
| AF-17307 | Performance has degraded for some product queries. As a fix, an index has been created for PostgreSQL and Oracle to improve performance. |
| AF-17297 | Not all plan details are displayed when clicking an order in the MFA tenant. |
| AF-17158 | The dependency is shown in the wrong state after the fourth amendment. |
| AF-17155 | Support for the Debian 12 operating system has been added. |
| AF-17129 | Support for TIBCO Enterprise Message Service 8.7 has been added. |
| AF-17109 | The submittedDate column in the Order Management System UI main dashboard displays incorrect dates. |
| AF-16939 | Support for Microsoft SQL Server 2022 has been added. |

| Key | Summary |
|------------|--|
| AF-16933 | A plan item in an error state cannot be retried, resumed, or completed for a single order. |
| AF-16922 | An error generating a 500 error code occurs on the Order Management System UI for large plan orders. The logs display an OutOfMemory exception. |
| AF-16913 | After migrating to TIBCO Order Management 6.0.0_HF-001, the statuses of non-executing order lines are displayed as PENDING, which were previously in COMPLETED status. |
| AF-16858 | Submitting orders using the multi-factor authentication tenant from Postman generates an error with the 'lastmodifiedbyuser' column. |
| AF-16855 | A script has been added in TIBCO Order Management 6.0.0_HF-002 to migrate from a default tenant to a multi-factor authentication tenant. |
| AF-16800 | An error occurs in the order after sending the same amendment again. |
| AF-16790 | Logging out from the configurator UI using a multi-factor authentication tenant redirects to the Microsoft login page instead of the configurator UI login page. |
| AF-16692 | On the Order Management System UI dashboard, the status of the order lines is not visible. |
| AF-16686 | The migration of global indexes to local indexes fails when the indexes are created because of unique constraints. |
| AF-16661 | Filters are not working correctly on the Order Management System UI. |
| AF-16598 | Now, when you update the audit trail, a message is displayed on the Order Management System UI. Previously, you had to check the logs for these details. |
| AF-16495 | A documentation defect related to incorrect amendment while creating a COMP Plan item has been fixed. |

| Key | Summary |
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| AF-16492 | In Order Management 5.1.0_HF-007 Hotfix, the error handler name does not display for the Plan Item Failed Request Event. |
| AF-16463 | In Order Management 6.0.0_HF01 Hotfix, the OPD retry does not function as expected. |
| AF-16336 | Milestone status changes from 'Complete' back to 'Pending' after an amendment. |
| AF-16335 | Orders migrated from the 5.1.0_HF-007 Hotfix that are in an execution state do not have a PlanFragment ID. |
| AF-16326 | In Order Management 6.0.0_HF01 Hotfix, the ID and Plan Item ID are not available in the column picker. |
| AF-16316 | On the Order Management System UI, the Start timestamp and End timestamp dates are incorrect for the submitted order. |
| AF-16315 | An unexpected error is seen in the Order Decomposition view. |
| AF-16311 | In Order Management 6.0.0_HF01 Hotfix, Activity Logs are missing. |
| AF-16275 | A soapFault error occurs after submitting the Get Order Details request. |
| AF-16253 | The search functionality does not work for plan/order/orderline level user-defined fields. |
| AF-16188 | Scaling the Orchestrator leads to performance degradation. |
| AF-16175 | The affinity inLink does not work after the first order line. |
| AF-16091 | The Archival service fails to process messages. |
| AF-16089 | Orders cannot be submitted when the 'enableSecureAPI' flag is set to false. |
| AF-16087 | An unexpected error occurs when clicking the 'Show Execution Plan' tab on the Order Management System UI. |

| Key | Summary |
|----------|---|
| AF-15947 | Sorting by status does not work in the plan item and order lines table. |
| AF-15933 | The dependency is shown in the wrong state after the second amendment. |
| AF-15926 | On the Order Management System UI, there is a time zone issue with the 'Search By Dates' criteria. The UTC date range is not converted to a local date range. |
| AF-15899 | The error codes and error messages for TIBCO® Order Management are updated on the Swagger UI. Now, you can refer to the Swagger UI pages of the respective services to view the error codes and messages. |
| AF-15895 | The enableOPDErrorHandling configuration, missing in TIBCO Order Management 5.1.0, has now been added. |
| AF-15856 | The Jeopardy system generates an 'Unable to acquire lock' error. |
| AF-15853 | The option to choose a display name on the Plan Timeline tab has been added in TIBCO Order Management 6.0.0. |
| AF-15809 | The toggle option to hide or show that the work tray has been added in TIBCO Order Management 6.0.0. |
| AF-15805 | The plan items list should appear in a sorted manner, based on milestone dependency. |
| AF-15804 | The page size is refreshed when a user navigates between multiple tabs. |
| AF-15803 | An enhancement has been made to the 'Dependency View' on the Order Management System UI. |
| AF-15802 | TIBCO Order Management microservices do not start if the SSL password is encrypted in the application.properties file. |
| AF-15800 | An enhancement has been made to the pagination table of the OrderLines and PlanItems tabs on the Order Management System UI. |

| Key | Summary |
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| AF-15781 | Some orders are missing on the Order Management System UI. |
| AF-15779 | The time zone received in the status change notification is incorrect. |
| AF-15756 | The refresh functionality is missing in the Order Information widgets. |
| AF-15736 | An error message is displayed when you submit an order with the order priority attribute value other than 4. |
| AF-15729 | An error message "Plan is not generated yet." is returned on the Order Management System UI, although the plan has actually been generated. |
| AF-15725 | An error message 'Plan is not generated yet' is returned on the Order Management System UI, although the plan has actually been generated. |
| AF-15723 | An enhancement has been made to the PlanItems tab on the Order Management System UI to show various selection options. |
| AF-15720 | The Amend Redo Plan item Request incorrectly includes an additional milestone. |
| AF-15717 | Order amendment does not function as expected. |
| AF-15690 | The order priority functionality has been added to TIBCO Order Management. |
| AF-15689 | An issue related to database indexing has been resolved. |
| AF-15678 | Messages accumulate in the tibco.aff.orchestrator.archival.notification queue, and orders are not visible on the Order Management System UI. |
| AF-15659 | The Get Plan Items interface incorrectly returns the <code>_nm_</code> and <code>_ns_</code> values. |
| AF-15647 | LDAP has been integrated with TIBCO Order Management. |
| AF-15568 | A Java heap space issue has occurred in the Jeopardy system. |

| Key | Summary |
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| AF-15532 | In the Order Management System UI, on the Order-Composition tab, the AUTOPROVISION flag does not function as expected. |
| AF-15522 | It is not possible to select all error plan items at the same time for the Bulk Action function from the Order Management System UI. |
| AF-15521 | When navigating from the orderdetails page to the dashboard, the Proportion of orders with errors window displays the error: No data found, chart could not be created at this moment. |
| AF-15508 | When TIBCO® Order Management and TIBCO® Offer and Price Engine are integrated, submitting an order results in the following error: a soapfault 400 BAD_REQUEST. |
| AF-15482 | Migrated orders cannot be amended. |
| AF-15473 | An unexpected error occurs when the server timezone differs from UTC. |
| AF-15467 | The Orchestrator service cannot be started if the enableNotification flag is set to false. |
| AF-15457 | An order is not purged from the Archival service if it is absent from the Orders database. |
| AF-15432 | If multiple plan items are present on the Plan Timeline tab, the plan items are not displayed. |
| AF-15425 | Order details can be fetched for the withdrawn order in case of an OPD error handler issue. |
| AF-15423 | The audit trail still appears for the withdrawn order. |
| AF-15411 | The PlanItemBulkErrorHandlerReply operation does not consider multiple plan items from a single plan. |
| AF-15410 | The bulkErrorHandlerReply operation in the PlanItemBulkErrorHandler does not work as expected. |

| Key | Summary |
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| AF-15403 | A 404 error occurs when providing the correct plan ID and incorrect OrderRef for the API GETORDEREXECUTIONPLAN on the Orchestrator. |
| AF-15401 | Jeopardy notifications are not migrated. |
| AF-15374 | The planItemId is null for plan-level jeopardy alerts. |
| AF-15372 | Differences were observed in the risk region between getPlanInJeopardy and generate plan timeline APIs. |
| AF-15370 | Changing the riskRegion status from one state to another in the Jeopardy service generates a NullPointerException in the logs. |
| AF-15367 | In the planTimeline response, planItemId is shown as null for the ERROR, ERROR_HANDLER, and START plan items. |
| AF-15366 | Orders in the PREQUALIFICATIONFAILED and OPD_ERROR states are added to the work tray. |
| AF-15349 | The ORDERAMENDMENT type audit trail is missing from the Order Management System UI. |
| AF-15348 | When the Orchestrator is not operational, the Archival service is unable to provide a partial response for mixed-state orders. |
| AF-15319 | The Archival server generates an error when the passed orderId does not have any audit trails. |
| AF-15316 | The amendment request does not cancel all the plan items in the Plan state. |
| AF-15303 | Dependencies are not properly shown in 'Plan items dependencies' in the case of an intermediate milestone with the status NOTIFYPENDING. |
| AF-15279 | A NullPointerException is seen in the Jeopardy service when a user searches for rules with status criteria. |

| Key | Summary |
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| AF-15268 | It is not possible to create, view, or update jeopardy rules from the Order Management System UI. |
| AF-15267 | After setting the 'Error handler' to 'Internal', the option to mark a plan item as complete is unavailable on the Order Management System UI. |
| AF-15266 | On the Order Management System UI dashboard, the 'InFlow Orders' gadget is missing. |
| AF-15265 | On the Order Management System UI dashboard, orders in the Jeopardy gadget are missing. |
| AF-15253 | When sending a planItemExecuteReply request with a messages array detailing the order line, the details are not visible at the plan item level. |
| AF-15252 | Users with ROLE_USER can submit orders, which is an unexpected behavior. Additionally, logs based on username and user ID are missing, hindering activity tracking. |
| AF-15228 | Canceled plan items are not displayed in the plan timeline. |
| AF-15224 | When OPDERROR orders are present, the Plan Fragment and Plan item Status are not displayed in the work tray. |
| AF-15208 | An error is returned when using the filter processComponentNameList in the GetPlansByCriteria operation. |
| AF-15021 | The API user failed to obtain an access token. |
| AF-15197 | Jobs are loaded under the In-progress jobs section for withdraw action. |
| AF-15194 | On the Order Management System UI, orders in the ERROR state are not loaded in the work tray. |
| AF-15010 | The sample requests for the /v1/planfragmentmodel/bulk and /v1/planfragmentmodel APIs are not correct. |

| Key | Summary |
|----------|--|
| AF-14939 | The Orchestrator generates exceptions when configured with Redis. |
| AF-14906 | When sending a <code>planItemExecuteReply</code> request with a messages array detailing the order line, the details are not visible at the plan item level. |
| AF-14901 | In the Order Management System UI, it is not possible to take any of the following actions on a single order: Cancel, Suspend, Resume, Withdraw. |
| AF-14881 | Clearing a checkbox for pagination displays incorrect information in the Activity Logs. |
| AF-14857 | Orders with plan items in the ERROR state cannot be searched in the Order Management System UI. |
| AF-14797 | The Orders in Execution gadget is missing from the Order Management System UI dashboard. |
| AF-14788 | When a child product has two parents, the Catalog service GET API does not list the common child for both parents. |
| AF-14758 | Orders do not appear on the Jeopardy tab of the Order Management System UI Dashboard. |
| AF-14625 | Canceling one of the order lines involved in an affinity causes affinity plan items to be re-created. |
| AF-14464 | Dynamic acknowledgment mode resolver functionality has been added, allowing for individual selection of Plan Item Execution technology. |
| AF-14405 | Error caused by: <code>org.apache.commons.scxml.model.ModelException: Initial state null or not a descendant of the state with ID 'ORDERAMENDMENT'</code> . |
| AF-14214 | Tibbr and File notification types are removed from the Jeopardy rule schema. |
| AF-14091 | An error occurs when running the CANCEL command to amend an order for the second time. |

| Key | Summary |
|----------|--|
| AF-13972 | Support for Java 17 has been added to TIBCO Order Management. |
| AF-13840 | Supports for the OpenID Connect (multi-factor authentication) for Authorization service in Order Management have been added. |
| AF-12362 | Tenant Catalog cannot be purged with the Offline Catalog Purge service. |
| AF-12325 | In AOPD, plan generation triggers a <code>StackOverflowError</code> . |
| AF-12031 | RedHat UBI images are now being used instead of CentOS. |
| AF-10576 | Support for Oracle 19c has been added to TIBCO Order Management. |
| AF-10450 | Support for Kubernetes has been added in this release. |
| AF-9930 | The database columns for <code>PLAN_ITEM.RETRYCOUNT</code> and <code>PLAN_FRAGMENT.RETRYCOUNT</code> are not being updated. |
| AF-9365 | The issue related to the <code>CreateEMSChannel.txt</code> script has been fixed. |
| AF-9021 | The <code>retryCount</code> information is included within the <code>PlanItemExecuteRequest</code> message when Order Management runs the retry automatically. |
| AF-8932 | The database password is now securely encoded in the <code>configDBrepo.properties</code> files. |
| AF-8725 | An integrity constraint error occurs due to a closed connection in jeopardy. |
| AF-8714 | A document enhancement has been created for adding the <code>TenantID</code> field. |
| AF-8710 | A document enhancement has been created regarding the modification of the <code>backUpThreshold</code> property. |
| AF-8008 | An issue is resolved where the <code>ORDER_DETAILS</code> record is being deleted when an order's status is updated to complete. |

| Key | Summary |
|---------|---|
| AF-7652 | After changing the date format in the Configurator and restarting the Order Management Server UI, the date format does not update. |
| AF-7651 | The layout of the Required By Date calendar on the Edit Order page of the Order Management Server UI is too confined for date selection. |
| AF-7454 | Run permission for all microservices is absent. |
| AF-7399 | The inflow order gadget does not display correctly when restoring the minimized view. |
| AF-7382 | The Order Management Server UI produces a scripting error when adding a custom header user-defined fields to an order in a suspended state. |
| AF-7381 | The ProductId search pagination displays an incorrect number of records. |
| AF-6732 | A self-dependency error occurred in plan items with PCO combinations. |
| AF-6646 | In the Configurator, editing the dropdown list for Pooled Data Source URL is not possible. |
| AF-5844 | When canceling an order modification, the confirmation window does not close in some cases. |
| AF-5816 | The UDF list in the configurator malfunctions. The scroll bar is only displayed when using the UP or DOWN key, and after the box for adding a new entry is deleted, it cannot be added again. |
| AF-5098 | Canceling an order when AOPD is in stand-alone mode and feasibility is enabled results in failed error handling due to a <code>java.lang.IllegalArgumentException</code> error. |
| AF-4861 | In the TIBCO Configurator, tooltips do not appear when hovering over icons. |
| AF-4860 | In the TIBCO Configurator, after the session expires and the user acknowledges the The session is expired. You need to relogin pop- |

| Key | Summary |
|---------|--|
| | up message, it is displayed again. |
| AF-4857 | In the TIBCO Configurator, after clicking log out and then canceling the log out confirmation, the property configurator logs out automatically. |
| AF-4245 | If an order submitted with a future date is canceled, all milestones enter the COMPLETE status, but the time dependency remains in the PENDING status. |
| AF-3597 | For an order amendment, using the SequenceDirection flag in the ProductDependsOn relationship generates an incorrect plan. |
| AF-2379 | The background color of the Gantt chart sometimes disappears when zooming in at the millisecond level. |
| AF-2373 | At higher zoom levels, an icon disappear to precede the section level bar. |
| AF-2337 | Tooltips for attributes in the condition builder or template builder display "
" instead of a line feed. |
| AF-2226 | TIBCO® Fulfillment Order Management Configurator does not validate input values for configuration properties against the expected data type, allowing strings for properties expected to be integers, such as timeout and HTTP port. |
| AF-1642 | A JavaScript error occurs only when maximizing, minimizing, and restoring gadget actions are performed in sequence within a short period. |
| AF-813 | Invalid rows are retrieved when filtering orders using the Submitted Date filter (between <, <=, >, >=). |

Known Issues

The following issues exist in this release of TIBCO® Order Management.

| Key | Summary and Workaround |
|----------|---|
| AF-19034 | <p>Summary: On the Order Management System UI work tray, you cannot take an action on plan items in the ERROR state when you select them all at once.</p> <p>Workaround: None</p> |
| AF-19033 | <p>Summary: On the Order Management System UI work tray, the "Select All" option for plan items in an error state intermittently fails to function as expected.</p> <p>Workaround: None</p> |
| AF-19031 | <p>Summary: The evaluationPriority field value is currently missing from the Archival plan User-Defined Field (UDF).</p> <p>Workaround: None</p> |
| AF-18898 | <p>Summary: When attempting to log into the Order Management System UI with invalid credentials, the system does not display an appropriate error message.</p> <p>Workaround: None</p> |
| AF-18890 | <p>Summary: You cannot cancel an order in the feasibility state through the amend order API.</p> <p>Workaround: None</p> |
| AF-18884 | <p>Summary: Updates made to UDF via the Data service are not reflected in the Archival data.</p> <p>Workaround: None</p> |

| Key | Summary and Workaround |
|----------|--|
| AF-18866 | <p>Summary: Order amendment status is incorrectly shown as START in the archival database after migration to TIBCO Order Management 6.1.0.</p> <p>Workaround: None</p> |
| AF-18849 | <p>Summary: When migrating orders from TIBCO Order Management 5.1.0 HF-8 to TIBCO Order Management 6.1.0, the submitted date is displayed incorrectly.</p> <p>Workaround: None</p> |
| AF-18783 | <p>Summary: The Order Management System UI does not display order amendment details on the Order Homepage.</p> <p>Workaround: None</p> |
| AF-18866 | <p>Summary: When you migrate orders from OM 5.1.0 HF-8 or OM 6.0.0 HF-3 to OM 6.1.0, the order amendment status stays as START instead of changing to COMPLETE as expected.</p> <p>Workaround: None</p> |
| AF-18484 | <p>Summary: When attempting to retrieve an audit trail using only the order reference, the system is expected to display the audit trail. However, it fails to do so and instead returns a 404 error, indicating that the order ID was not provided.</p> <p>Workaround: None</p> |
| AF-18445 | <p>Summary: Suspended future dated orders are not processed as expected when activated before the specified future time.</p> <p>Workaround: None</p> |
| AF-18416 | <p>Summary: Amendment requests are accepted even if a previous amendment is in progress.</p> <p>Workaround: None</p> |
| AF-18403 | <p>Summary: Failed messages are not routed to the dead queue as</p> |

| Key | Summary and Workaround |
|----------|--|
| | expected. Workaround: None |
| AF-18401 | Summary: Incorrect values for <code>_nm_</code> and <code>_ns_</code> fields are sent in some replies under certain scenarios. Workaround: None |
| AF-18329 | Summary: Jeopardy queues are not properly consumed for large orders, leading to message pile-up, slow execution, and EMS downtime. Workaround: None |
| AF-18222 | Summary: Completing plan items on the OMS UI is not possible when the intermediate milestone is in a <code>PENDING</code> or <code>NOTIFYPENDING</code> state. Workaround: You can disable the option to complete plan items from the UI. |
| AF-18183 | Summary: Database locking is removed for order processing, but locks for <code>order_in_play</code> and <code>order_sequencing</code> tables are still required during order sequencing. Workaround: None |
| AF-18120 | Summary: Vulnerabilities are detected in Order Management images running on a Kubernetes cluster. Workaround: None |
| AF-18099 | Summary: The Redis transaction manager lacks support for locking mechanisms. Workaround: None |
| AF-18090 | Summary: Microsoft SQL Server does not support as a database for Order Management. Workaround: None |

| Key | Summary and Workaround |
|----------|--|
| AF-18009 | <p>Summary: The Select All feature within the Find Order section of the Order Management System UI dashboard is not functioning as expected.</p> <p>Workaround: None</p> |
| AF-18008 | <p>Summary: Error message <code>ORA-02291: integrity constraint violated - parent key not found</code> displayed during order sequencing operations in Oracle Database.</p> <p>Workaround: None</p> |
| AF-17936 | <p>Summary: Error identified when using the <code>planitem suspendreply</code> API in Orchestrator.</p> <p>Workaround: None</p> |
| AF-17801 | <p>Summary: SQL Server scripts are not included in the Order Management build package.</p> <p>Workaround: None</p> |
| AF-17758 | <p>Summary: Missing refactoring of the Migration service.</p> <p>Workaround: None</p> |
| AF-17696 | <p>Summary: The <code>REDO EPMR</code> action does not work for <code>EPMR_ACTION_Cease</code> and <code>EPMR_ACTION_UPDATE</code> requests.</p> <p>Workaround: None</p> |
| AF-17627 | <p>Summary: The product hierarchy is not correctly shown with the Redis cache.</p> <p>Workaround: None</p> |
| AF-17601 | <p>Summary: A null pointer exception (NPE) occurs when attempting to invoke <code>com.tibco.fom.model.PlanAdjacencyEntity.getSectionNode()</code> on future dated orders. This issue arises because the variable <code>firstPage</code> is null.</p> <p>Workaround: None</p> |

| Key | Summary and Workaround |
|----------|---|
| AF-17559 | <p>Summary: Updating rules from the rule config UI or the Rule API for Jeopardy is not possible.</p> <p>Workaround: None</p> |
| AF-17554 | <p>Summary: The OMS user interface does not allow filtering of orders by the exact time of the day.</p> <p>Workaround: None</p> |
| AF-17548 | <p>Summary: An enhancement is required to encrypt passwords stored in database tables and within the configurator's file.</p> <p>Workaround: None</p> |
| AF-17527 | <p>Summary: The Jeopardy Rule UI does not provide options to suspend or resume jeopardy rules.</p> <p>Workaround: None</p> |
| AF-17526 | <p>Summary: The Jeopardy Rule UI does not provide options to update jeopardy rules.</p> <p>Workaround: None</p> |
| AF-16774 | <p>Summary: The system lacks a mechanism similar to Apache Camel for retrying failed JMS events.</p> <p>Workaround: None</p> |
| AF-16726 | <p>Summary: The logic required to process pending order events in the new Orchestrator version is not fully implemented.</p> <p>Workaround: None</p> |
| AF-16691 | <p>Summary: Amendments remain in the "Start" state in the database but are not visible in the OMS UI amendment section.</p> <p>Workaround: None</p> |
| AF-16668 | <p>Summary: The automation for postinstallation configurations has to be</p> |

| Key | Summary and Workaround |
|----------|---|
| | enhanced to make it API-based. Workaround: None |
| AF-16110 | Summary: Issues identified in the config.properties files need resolution to automate postinstallation configurations. Workaround: None |
| AF-15965 | Summary: Work tray data displays inconsistencies across different internet browsers for the same user. Workaround: None |
| AF-15428 | Summary: Simultaneous Plan Item Failed Reply does not adhere to the maxRetries configuration. Workaround: None |
| AF-15369 | Summary: Pagination does not work in getJeopardyAlertMessage. Workaround: None |
| AF-15217 | Summary: The SYNC_CONFIRM and SYNC_NOCONFIRM acknowledge modes remain in the REST TestHarnessBW6 project although they are not supported. Workaround: None |
| AF-15170 | Summary: The config-automation tool requires modifications to include database changes necessary for migration. Workaround: None |
| AF-15167 | Summary: The properties within the config-automation tool that have been renamed or removed must be identified. Workaround: None |
| AF-14783 | Summary: Changes to orders in a suspended state cannot be saved through the OMS UI after adding order level user-defined fields. |

| Key | Summary and Workaround |
|----------|---|
| | Workaround: None |
| AF-13999 | Summary: Request for enhancements to documentation regarding XPath and decomposition for improved clarity and usability. Workaround: None |
| AF-13897 | Summary: Enhancements are needed in the Python configuration automation scripts for better functionality and user experience. Workaround: None |
| AF-13837 | Summary: The MetaData seeding within the config-automation process must be introduced to enhance configuration management and deployment processes. Workaround: None |

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