



TIBCO® Offer and Price Engine Release Notes

*Software Release 5.0.0
December 2019*

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TIBCO Documentation and Support Services

How to Access TIBCO Documentation

Documentation for TIBCO products is available on the TIBCO Product Documentation website, mainly in HTML and PDF formats.

The TIBCO Product Documentation website is updated frequently and is more current than any other documentation included with the product. To access the latest documentation, visit <https://docs.tibco.com>.

Product-Specific Documentation

Documentation for TIBCO OPE is available on the [Fulfillment Order Management](#) Documentation page.

The following documents for this product can be found on the TIBCO Documentation site:

- *TIBCO Offer and Price Engine Concepts Guide*
- *TIBCO Offer and Price Engine Installation and Configuration Guide*
- *TIBCO Offer and Price Engine User's Guide*
- *TIBCO Offer and Price Engine Release Notes*

How to Contact TIBCO Support

You can contact TIBCO Support in the following ways:

- For an overview of TIBCO Support, visit <http://www.tibco.com/services/support>.
- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the TIBCO Support portal at <https://support.tibco.com>.
- For creating a Support case, you must have a valid maintenance or support contract with TIBCO. You also need a user name and password to log in to <https://support.tibco.com>. If you do not have a user name, you can request one by clicking Register on the website.

How to Join TIBCO Community

TIBCO Community is the official channel for TIBCO customers, partners, and employee subject matter experts to share and access their collective experience. TIBCO Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from TIBCO products. In addition, users can submit and vote on feature requests from within the [TIBCO Ideas Portal](#). For a free registration, go to <https://community.tibco.com>.

About this Product

TIBCO® Offer and Price Engine is a cloud-native, in-memory omnichannel server of offers and prices for digital service providers. It answers requests from a digital service provider's customer-facing channels for offers and prices, subject to business rules such as customer eligibility and product compatibility.

TIBCO Offer and Price Engine is the next generation of, and partially replaces, TIBCO® Fulfillment Order Management. To better align the direction of TIBCO Fulfillment Order Management with market demand, the product's capabilities have been reorganized into two new products:

- TIBCO® Order Management
- TIBCO® Offer and Price Engine (TIBCO OPE)

Customers who are current on maintenance for TIBCO Fulfillment Order Management are entitled to upgrade to both TIBCO Order Management and TIBCO OPE. TIBCO will continue to support TIBCO Fulfillment Order Management, and there is currently no plan to retire TIBCO Fulfillment Order Management. New capabilities will be developed in TIBCO Order Management and TIBCO OPE.

New Features

The following features have been added in this release of TIBCO OPE.

- TIBCO OPE is now available as a standalone product that can be deployed as a micro service in the cloud
- Support for guided navigation based on categories and efficient searching of products based on keywords or phrases.
- Removal of SQL database dependency for product model loading.
- Support for JSON based REST APIs for all offer and search services, accessible through an optional OPE Gateway for authentication.
- Support for hot deployment of application properties.
- Enhanced backend storage support for offline model loading capabilities. See the `readme.txt` for the supported backend storage.

Deprecated and Removed Features

The following feature has been removed as of this release of TIBCO OPE.

Removed Features

Affected Component	Description	Removed Release
Offer and Price Engine	Soap over JMS web service has been removed from this release of TIBCO OPE.	5.0

Known Issues

There are no known issues to report in the 5.0.0 release of TIBCO OPE.