

# **TIBCO Runtime Agent™**

## **Installation**

*Software Release 5.10  
August 2015*

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# Contents

<b>Figures</b> .....	<b>v</b>
<b>Tables</b> .....	<b>vii</b>
<b>Preface</b> .....	<b>ix</b>
Changes from the Previous Release of this Guide .....	x
Related Documentation .....	xi
TIBCO Runtime Agent Documentation .....	xi
Other TIBCO Product Documentation .....	xi
Typographical Conventions .....	xiii
Connecting with TIBCO Resources .....	xvi
How to Join TIBCOCommunity .....	xvi
How to Access TIBCO Documentation .....	xvi
How to Contact TIBCO Support .....	xvi
<b>Chapter 1 Installation Overview</b> .....	<b>1</b>
Introduction .....	2
64-bit Installation Packages .....	2
TIBCO Universal Installer .....	3
Installing Versions with Higher Version Numbers .....	4
Product Dependency Checking During Installation .....	4
Installation Modes and Disk Space .....	5
Installation Modes .....	5
Disk Space .....	5
<b>Chapter 2 Installing TIBCO Runtime Agent</b> .....	<b>7</b>
Installation Prerequisites .....	8
Supported Platforms .....	8
Supported Vendor-supplied Database Drivers .....	8
Installer Account .....	8
Installing to a Networked Drive .....	8
Installing on GUI Mode on UNIX .....	9
Installing on Windows 2008, 2012 and 2014 Terminal Server .....	9
Installation Options .....	10
Install Using GUI Mode .....	11

Install Using Console Mode . . . . .	14
Install Using Silent Mode . . . . .	14
Uninstalling TIBCO Runtime Agent . . . . .	16
Uninstallation Using the Silent Mode . . . . .	16
Post Installation Requirements on UNIX . . . . .	18
<b>Chapter 3 Installed Components . . . . .</b>	<b>19</b>
Overview . . . . .	20
TIBCO Designer . . . . .	21
Java Runtime Environment . . . . .	23
TIBCO Hawk Agent . . . . .	24
Third-Party Libraries . . . . .	25
TIBCO Domain Utility . . . . .	26
TIBCO Wrapper Utility . . . . .	28
Obfuscate Utility . . . . .	29
ae2xsd Utility . . . . .	31
tramodify Utility . . . . .	32
traUpgradeManager Utility . . . . .	34
traDBConfig Utility . . . . .	36
Other Client Libraries . . . . .	39
Repository Client Libraries and Utilities . . . . .	39
XML Related Libraries . . . . .	39
Persistent Object Framework Libraries . . . . .	39
TIBCO Crypto Library . . . . .	39
Unicode Conversion . . . . .	41
Schema Files . . . . .	42
Hotfix Libraries . . . . .	43
Documentation Locations . . . . .	44
<b>Chapter 4 Installation FAQs and Troubleshooting . . . . .</b>	<b>45</b>
Running Out of Disk Space . . . . .	46
DISPLAY Variable FAQ . . . . .	47
TIBCO Administrator: Cannot View Installed Software . . . . .	48
<b>Index . . . . .</b>	<b>49</b>

# Figures

Figure 1      TIBCO EMS Configuration . . . . . 12

Figure 2      TIBCO Universal Installer. . . . . 13



# Tables

Table 1	General Typographical Conventions . . . . .	xiii
Table 2	Syntax Typographical Conventions . . . . .	xiv
Table 3	TIBCO Designer Components . . . . .	21
Table 4	tramodify Utility Parameter . . . . .	32
Table 5	tramodify Utility Parameter Options . . . . .	32
Table 6	traUpgradeManager Utility Parameters . . . . .	34
Table 7	traDBConfig Utility Parameters . . . . .	36
Table 8	Files for Update with traDBConfig Utility . . . . .	38
Table 9	Documentation Locations. . . . .	44





# Preface



**This software may be available on multiple operating systems. However, not all operating system platforms for a specific software version are released at the same time. Please see the readme file for the availability of this software version on a specific operating system platform.**

This manual explains how to install TIBCO Runtime Agent™.

## Topics

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- [Changes from the Previous Release of this Guide, page x](#)
- [Related Documentation, page xi](#)
- [Typographical Conventions, page xiii](#)
- [Connecting with TIBCO Resources, page xvi](#)

## Changes from the Previous Release of this Guide

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This section itemizes the major changes from the previous release of this guide.

- All the screenshots have been updated with new TIBCO logo.
- The "Link TIBCO Hawk HMA with TIBCO Rendezvous Library" section has been removed from the guide.

## Related Documentation

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This section lists documentation resources you may find useful.

### TIBCO Runtime Agent Documentation

The TIBCO Runtime Agent™ software suite is a prerequisite for other TIBCO software products. In addition to Runtime Agent components, the software suite includes the third-party libraries used by other TIBCO products, TIBCO Designer™, Java Runtime Environment (JRE), TIBCO Rendezvous®, and TIBCO Hawk®.

The following documents form the TIBCO Runtime Agent™ documentation set:

- *TIBCO Runtime Agent™ Installation* Read this manual for instructions on site preparation and installation.
- *TIBCO Runtime Agent™ Installing Into a Cluster* Read this manual for instructions on installing TIBCO applications into a cluster environment.
- *TIBCO Runtime Agent™ Upgrading to Release 5.10.0* Read this manual for instructions on upgrading from release 5.x to release 5.10.0.
- *TIBCO Runtime Agent™ Domain Utility User's Guide* Read this manual for instructions on using TIBCO Domain Utility to create and manage administration domains.
- *TIBCO Runtime Agent™ Scripting Deployment User's Guide* Read this manual for instructions on using the AppManage scripting utility to deploy applications.
- *TIBCO Runtime Agent™ Authentication API User's Guide* Read this manual for instructions on using Authentication API.
- *TIBCO Runtime Agent™ Release Notes* Read the release notes for a list of new and changed features. This document also contains lists of known issues and closed issues for this release.

### Other TIBCO Product Documentation

You may find it useful to read the documentation for the following TIBCO products:

- **TIBCO Administrator™** : TIBCO Administrator allows you to manage users, machines and applications defined in a TIBCO administration domain. The TIBCO Administrator graphical user interface enables users to deploy, monitor, and start and stop TIBCO applications.

- TIBCO Designer™: This graphical user interface is used for designing and creating integration project configurations and building an Enterprise Archive (EAR) for the project. The EAR can then be used by TIBCO Administrator for deploying and running the application.
- TIBCO Hawk®: This is a tool for monitoring and managing distributed applications and operating systems.
- TIBCO Rendezvous®: Rendezvous enables programs running on many different kinds of computers on a network to communicate seamlessly. It includes two main components: the Rendezvous application programming interface (API) in several languages, and the Rendezvous daemon.
- TIBCO Enterprise Message Service™: This software lets application programs send and receive messages using the Java Message Service (JMS) protocol. It also integrates with TIBCO Rendezvous and TIBCO SmartSockets® messaging products.
- TIBCO ActiveMatrix BusinessWorks™: ActiveMatrix BusinessWorks is a scalable, extensible, and easy to use integration platform that allows you to develop integration projects. ActiveMatrix BusinessWorks includes a GUI for defining business processes and an engine that executes the process.
- TIBCO® Adapter software: TIBCO Runtime Agent is a prerequisite for TIBCO Adapter products. You will therefore find TIBCO Adapter product documentation useful.

# Typographical Conventions

The following typographical conventions are used in this manual.

Table 1 General Typographical Conventions

Convention	Use
<i>ENV_NAME</i> <i>TIBCO_HOME</i> <i>TRA_HOME</i>	<p>TIBCO products are installed into an installation environment. A product installed into an installation environment does not access components in other installation environments. Incompatible products and multiple instances of the same product must be installed into different installation environments.</p> <p>An installation environment consists of the following properties:</p> <ul style="list-style-type: none"> <li>• <b>Name</b> Identifies the installation environment. This name is referenced in documentation as <i>ENV_NAME</i>. On Microsoft Windows, the name is appended to the name of Windows services created by the installer and is a component of the path to the product shortcut in the Windows Start &gt; All Programs menu.</li> <li>• <b>Path</b> The folder into which the product is installed. This folder is referenced in documentation as <i>TIBCO_HOME</i>.</li> </ul> <p>TIBCO TRA installs into a directory within <i>TIBCO_HOME</i>. This directory is referenced in documentation as <i>TRA_HOME</i>. The default value of <i>TRA_HOME</i> depends on the operating system. For example on Windows systems, the default value is C:\tibco\tra\&lt;version&gt;.</p>
code font	<p>Code font identifies commands, code examples, filenames, pathnames, and output displayed in a command window. For example:</p> <p>Use MyCommand to start the foo process.</p>
<b>bold code font</b>	<p>Bold code font is used in the following ways:</p> <ul style="list-style-type: none"> <li>• In procedures, to indicate what a user types. For example: Type <b>admin</b>.</li> <li>• In large code samples, to indicate the parts of the sample that are of particular interest.</li> <li>• In command syntax, to indicate the default parameter for a command. For example, if no parameter is specified, MyCommand is enabled: MyCommand [<b>enable</b>   disable]</li> </ul>

Table 1 General Typographical Conventions (Cont'd)




Convention	Use
<i>italic font</i>	<p>Italic font is used in the following ways:</p> <ul style="list-style-type: none"><li>• To indicate a document title. For example: See <i>TIBCO ActiveMatrix BusinessWorks Concepts</i>.</li><li>• To introduce new terms For example: A portal page may contain several portlets. <i>Portlets</i> are mini-applications that run in a portal.</li><li>• To indicate a variable in a command or code syntax that you must replace. For example: <code>MyCommand <i>PathName</i></code></li></ul>
Key combinations	<p>Key name separated by a plus sign indicate keys pressed simultaneously. For example: <code>Ctrl+C</code>.</p> <p>Key names separated by a comma and space indicate keys pressed one after the other. For example: <code>Esc, Ctrl+Q</code>.</p>
	<p>The note icon indicates information that is of special interest or importance, for example, an additional action required only in certain circumstances.</p>
	<p>The tip icon indicates an idea that could be useful, for example, a way to apply the information provided in the current section to achieve a specific result.</p>
	<p>The warning icon indicates the potential for a damaging situation, for example, data loss or corruption if certain steps are taken or not taken.</p>

Table 2 Syntax Typographical Conventions

Convention	Use
[ ]	<p>An optional item in a command or code syntax.</p> <p>For example:</p> <pre>MyCommand [optional_parameter] required_parameter</pre>
	<p>A logical OR that separates multiple items of which only one may be chosen.</p> <p>For example, you can select only one of the following parameters:</p> <pre>MyCommand para1   param2   param3</pre>

Table 2 Syntax Typographical Conventions

Convention	Use
{ }	<p>A logical group of items in a command. Other syntax notations may appear within each logical group.</p> <p>For example, the following command requires two parameters, which can be either the pair param1 and param2, or the pair param3 and param4.</p> <pre>MyCommand {param1 param2}   {param3 param4}</pre> <p>In the next example, the command requires two parameters. The first parameter can be either param1 or param2 and the second can be either param3 or param4:</p> <pre>MyCommand {param1   param2} {param3   param4}</pre> <p>In the next example, the command can accept either two or three parameters. The first parameter must be param1. You can optionally include param2 as the second parameter. And the last parameter is either param3 or param4.</p> <pre>MyCommand param1 [param2] {param3   param4}</pre>

## Connecting with TIBCO Resources

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### How to Join TIBCOCommunity

TIBCOCommunity is an online destination for TIBCO customers, partners, and resident experts. It is a place to share and access the collective experience of the TIBCO community. TIBCOCommunity offers forums, blogs, and access to a variety of resources. To register, go to <http://www.tibcommunity.com>.

### How to Access TIBCO Documentation

You can access TIBCO documentation here:

<http://docs.tibco.com>

### How to Contact TIBCO Support

For comments or problems with this manual or the software it addresses, contact TIBCO Support as follows:

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit this site:

<http://www.tibco.com/services/support>

- If you already have a valid maintenance or support contract, visit this site:

<https://support.tibco.com>

Entry to this site requires a user name and password. If you do not have a user name, you can request one.



## Chapter 1      **Installation Overview**

This chapter provides an overview of the installer program.

### Topics

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- [Introduction, page 2](#)
- [Installing Versions with Higher Version Numbers, page 4](#)
- [Installation Modes and Disk Space, page 5](#)

## Introduction

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The TIBCO Runtime Agent package provides the following products and product components:

- TIBCO Designer (*designer/version* folder) — The GUI component used at design-time to configure TIBCO Adapter instances, TIBCO ActiveMatrix BusinessWorks processes and other TIBCO applications.
- TIBCO Runtime Agent (*tra/version* folder) — Runtime Agent includes TIBCO Domain Utility and other TIBCO libraries and tools. The folder also includes the TIBCO Wrapper utility, a number of repository management utilities, and more.
- Third-party libraries (*tpcl/version* folder) — Contains third-party libraries used by TIBCO applications. For a complete list, see the *version.txt* file in the *tra/version/* folder.
- Java Runtime Environment (*tibcojre/version* folder)
- TIBCO Rendezvous (*tibrv/version* folder) — Complete installation of TIBCO Rendezvous, as required by your installed TIBCO applications.
- TIBCO Hawk (*hawk/version* folder) — TIBCO Runtime Agent leverages TIBCO Hawk to deploy, manage, and monitor applications.

If you decide to perform a custom installation, and choose not to install one or more products or product components, you should review the list of required software that is listed in the *readme.txt* file.

## 64-bit Installation Packages

Use one of the 64-bit installation packages if you want to utilize the advantages of the 64-bit JRE over the 32-bit JRE. After installation using a 64-bit installation package on a machine, all administration servers, TIBCO Hawk agents, and applications on that machine will run in 64-bit mode.

Note the following if you have an existing TIBCO Runtime Agent installation:

- If you have an existing 32-bit TIBCO Runtime Agent installation, you can either use the 32-bit installer or uninstall your existing installation completely before using the 64-bit installer. You can, however, configure your existing installation to run in 64-bit mode by following the instructions provided by the documentation accompanying your software release, then use the 64-bit installer.

- If you have an existing 64-bit TIBCO Runtime Agent installation because you installed your software version using a 64-bit installer provided for your platform, then you *must* use the 64-bit installer.
- If you have manually configured your TIBCO Runtime Agent installation to run in 64-bit mode, then you *must* use the 64-bit installer.



If you have an existing 32-bit TIBCO Runtime Agent installation, using the 64-bit installer will render the existing 32-bit installation *non-operational*. The same is true if you have a 64-bit installation and use the 32-bit installer.

## TIBCO Universal Installer

TIBCO Runtime Agent <version> is installed with TIBCO UniversalInstaller.

The TIBCO Universal Installer supports multiple TIBCO\_HOME directories on a system and displays a panel asking whether to use a new or existing one. When using TIBCO Runtime Agent and products that depend on it, you should always use the same TIBCO\_HOME directory. This is because, for backward compatibility, the old installation registry (vpd.properties) is still utilized and will be shared by all TIBCO\_HOMEs created by the universal installer.

## Installing Versions with Higher Version Numbers

---

TIBCO products use a three-digit release number which makes it possible to specify major, minor, and service pack releases. For example, release 2.1.3 uses major version 2, minor version 1, and service pack 3.

- If you are installing using a service pack release (for example, 5.6.1 over 5.6.0), the installer will silently overwrite the existing version of the software. You do not need to uninstall the existing installation. Simply stop all running TIBCO software before installing.
- If you are installing a major or minor release, the installer will create a new directory in the old installation directory that is named after the two-digit release number. For example, if your prior version was installed in `c:\tibco\tra\5.9`, and you install version 5.10, the product is installed in `c:\tibco\tra\5.10`. The old installation is not removed, and must be uninstalled separately if you wish to remove it.



If you install a product and that product is already installed on your machine, you cannot choose a different location from that specified above. If you wish to install the product in a different location, you must completely remove the product from the machine.

## Product Dependency Checking During Installation

TIBCO Runtime Agent has dependencies on other TIBCO products. For example, Runtime Agent depends on TIBCO Rendezvous and TIBCO Hawk. These product dependencies are enforced and bound during installation. Install time binding is done by substituting the values of various tags (such as `%TIBCO_HAWK_HOME%`, `%TIBCO_RV_HOME%`) and updating properties in many properties files.

Since dependencies are enforced during installation, the installer can determine the version and location of all dependent products through the installation registry. Version and location information is then substituted in many properties files, typically \*.tra files. Moreover, many properties such as `tibco.env.CUSTOM_PALETTE_PATH`, `tibco.env.CUSTOM_CP_EXT` and `tibco.env.CUSTOM_PATH` are also updated during installation. Enforcing dependency checking allows out-of-the-box product functionality.

# Installation Modes and Disk Space

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This section explains the installation modes and disk space requirements.

## Installation Modes

Three installation modes are available: GUI, console, and silent. GUI mode provides a typical installation experience for a GUI environment. Console mode can be used with a command line environment when a GUI environment is not available. Silent mode is suitable for scripted, non-interactive installation.

### Installer Log File

The installer log file, `tibco_universal_installer.timestamp.username_install.log`, is written to the `.TIBCO/install_<timestamp>` folder of the user's home directory. The installer log file captures the following information:

- Installation environment details such as user that invoked the installer, hostname, Java home in the environment, operating system details, and so on.
- List of assemblies installed.
- Information related to the ANT scripts that are executed by the installer.

To change the location of the installer log file, specify the option `-V logFile="myLogFile"` when you run the installer.

### System Memory

A minimum of 2 GB of physical memory is recommended.

## Disk Space

### Disk Space Before Installation

The installer files may consume up to 500 MB of disk space depending on the operating system platform being installed.

### Temporary Disk Space Required by the Installer

The installer requires at least 150 MB of free space in the temporary directory. On Microsoft Windows, the temporary directory location is `%SystemDrive%\Documents and Settings\user_name\Local Settings\Temp`.

The installer calculates the disk space required in product home location for the selected components. The calculation is done before the actual installation (copying of files to system) begins. The installer will proceed only if sufficient free disk space is available in product home location.

However, if disk space is consumed by another process while the installer is copying the files, and if the required disk space is thereby reduced, the installer may fail and will then give a failure message.

While performing installation, avoid running other processes that consume disk space in product home location.

## Chapter 2     **Installing TIBCO Runtime Agent**

This guide explains how to install TIBCO Runtime Agent on all supported platforms

### Topics

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- [Installation Prerequisites, page 8](#)
- [Installation Options, page 10](#)
- [Uninstalling TIBCO Runtime Agent, page 16](#)
- [Post Installation Requirements on UNIX, page 18](#)

## Installation Prerequisites

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The following is a list of prerequisites for installing TIBCO Runtime Agent.

### Supported Platforms

See the TIBCO Runtime Agent readme file for a list of supported platforms.

### Supported Vendor-supplied Database Drivers

The following vendor-supplied database drivers are supported:

- Oracle
  - Oracle Thin-driver
  - Oracle Thick-driver



When using an Oracle thick driver, an Oracle client must be installed on all Administrator client machines.

- Microsoft SQL Server
  - Microsoft JDBC driver
- IBM DB2 Universal Database

See the TIBCO Runtime Agent readme file for versions of supported vendor-supplied database drivers.

### Installer Account

On Windows, to install this product, the account you use to log into the machine must have administrator privileges.

On Unix, the product can be installed by a regular (non-root) user and super-user (root). Different users can install the same product at different locations. You must have write permission to the /tmp directory or the installer will throw output permission denied error in the console.

### Installing to a Networked Drive

If you intend to install the product onto a networked drive, you must have permissions to write to that drive.



If you do not know how to do this, go to the machine so you can install locally, or consult Microsoft Windows online help.

## Installing on GUI Mode on UNIX

A GUI environment such as CDE (that is, X Windows) is required to run the installer in GUI mode. It is not required for a console or silent installation.



See [DISPLAY Variable FAQ on page 47](#) for information about installing on Unix systems.

## Installing on Windows 2008, 2012 and 2014 Terminal Server

There are two modes in Windows Terminal Server: *Execute* and *Install*. Users are logged on by default in Execute mode, which allows them to run applications. To install TIBCO Runtime Agent so that everyone can use it, log on as administrator in Install mode. When the adapter is installed in the Install mode, the installation registry is maintained in *SystemDrive*: \WINDOWS.



Windows Terminal Server must be running in remote admin mode, not application sharing mode. TIBCO Runtime Agent is not supported if installed on a machine that is using Windows Terminal Server in application sharing mode.

The best way to install the TIBCO Runtime Agent on Windows Terminal Server is to use the Add/Remove Programs control panel applet. This automatically sets your mode to Install during the installation and then back to Execute afterwards. Alternatively, you can manually change your mode to Install before starting the installation by typing the following at a command prompt:

```
C:\> change user /install
```

Change back to Execute mode after installation is complete by typing:

```
C:\> change user /execute
```

To check your current mode, type the following:

```
C:\> change user /query
```

## Installation Options

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TIBCO Installer can run in GUI, console, or silent modes. Each mode is supported on all platforms.

- GUI mode presents panels that allow you to make choices about product selection, product location, and so on.
- Console mode allows you to run the installer from the command line. This is useful if your machine does not have a window environment or if you wish to install in silent mode. Silent mode installs without prompting you for information.
- Silent mode installs using values in .silent file. Silent mode installs in console mode without prompting you for input.

TIBCO Rendezvous software (licensed for use with TIBCO Runtime Agent) can be installed prior to TIBCO Runtime Agent installation or it can be installed in conjunction with TIBCO Runtime Agent.

- To install TIBCO Rendezvous before installing TIBCO Runtime Agent, follow the installation instructions in the TIBCO Rendezvous Installation Guide. Then proceed with the TIBCO Runtime Agent installation following the steps below, ignoring the references to TIBCO Rendezvous since they will no longer be applicable.
- To install TIBCO Rendezvous in conjunction with TIBCO Runtime Agent, perform the following steps.



- TIBCO Runtime Agent requires TIBCO Rendezvous 8.4.3 as the minimum version.
- TIBCO Rendezvous software need not be extracted (unzipped). It can be copied in the location where the TIBCO Runtime Agent has been extracted. The installer uses the TIBCO Rendezvous package for installing TIBCO Rendezvous without the need to unpack the package contents.



When installing TIBCO Runtime Agent on UNIX platforms, you are prompted to provide the location for the TIBCO installation home. The location you provide must not contain the space character.

On Windows platforms, *TRA\_HOME* can contain the space character.

## Install Using GUI Mode

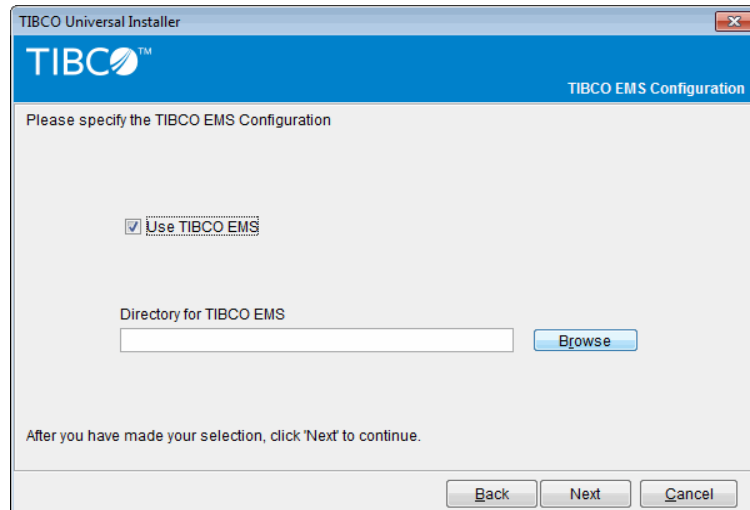
To install TIBCO Runtime Agent in GUI mode:

1. Open the physical media or download the package (s) you wish to install:
  - TIBCO Runtime Agent
  - TIBCO Rendezvous
2. Extract the package (s) to a temporary directory.
3. Navigate to the temporary directory.
4. Run **TIBCOUniversalInstaller**. The Welcome screen displays.
5. Click **Next**. The License Agreement screen appears. After reading through the license text, click **I accept the terms of the license agreement** and then click **Next**.
6. The Installation Profile Selection screen displays. Click a profile on the left or check the Customize Installation checkbox and check the checkboxes next to the features to install on the right.
7. Click **Next**. The TIBCO Installation Home screen displays.
  - **Create a new TIBCO\_HOME** To install the product into a new installation environment, specify the following properties:
    - **Name** Identifies the installation environment. The name cannot contain special characters such as "\*", "?", ">", "<", ":", "|", "/", "\", or quotes (").  
The name is appended to the name of Windows services created by the installer and is a component of the path to the product in the Windows Start > All Programs menu.
    - **Path** The directory into which the product is installed. Type a path or click **Browse** to specify the path or accept the default location.  
The path cannot contain special characters such as "\*", "#", "?", ">", "<", "%", "&", "\$", "^" or "| ". The path cannot be the same as the path of an existing environment.
  - **Use an existing TIBCO\_HOME** To install the product into an existing installation environment, select the environment from the Environment drop-down list.

Refer to *TIBCO Runtime Agent Release Notes 5.10.0* for any known restrictions.
8. Click **Next**. The Pre-Install summary screen displays. Verify the list of products selected for install and then click **Install**.

9. If TIBCO EMS is used, specify the EMS configuration as follows:
  - a. Select **Use TIBCO EMS**.
  - b. In **Directory for the TIBCO EMS**, browse and select the folder where EMS is installed.
10. Click **Next** to continue.

*Figure 1 TIBCO EMS Configuration*



11. For some operating system platforms, TIBCO Universal Installer automatically downloads certain Eclipse LGPL components during installation, if necessary. For other operating system platforms, you should download Oracle Java 7 Elliptic Curves LGPL separately.

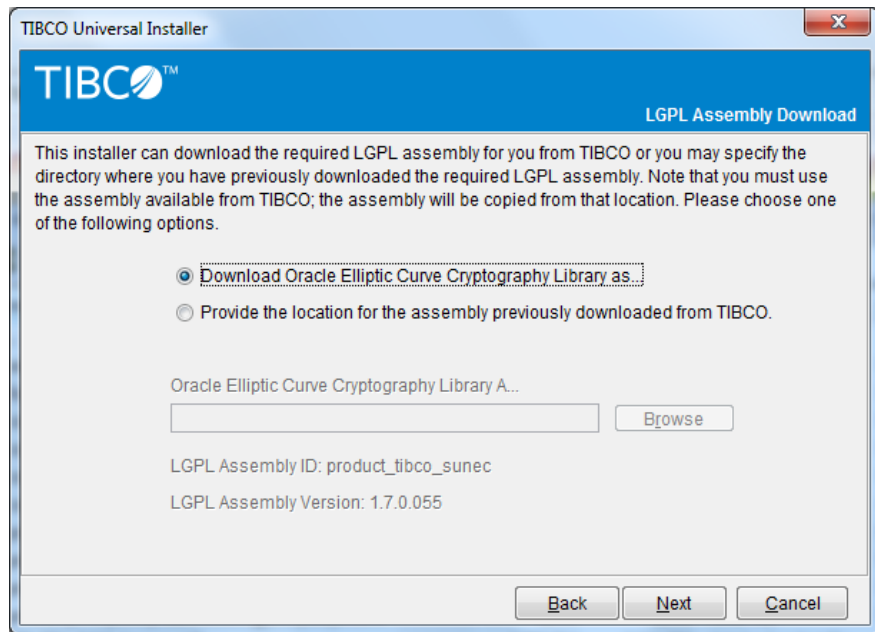
Oracle ships the SunEC library as a part of JRE 7, but the SunEC library is covered by different license (LGPL). Install SunEC library to take advantage of Elliptic Curve Cryptography (ECC). To use ECC, user should download the SunEC library separately during the installation process. The TIBCO Universal Installer provides an option to download the library for user from [download.tibco.com](http://download.tibco.com), if license is accepted.

There are two options:

- If installation is on Windows, Linux or Solaris platform, a LGPL assembly download screen appears - this is for the Oracle Elliptic Curve Cryptography library. Download or select the assembly.
- If downloaded copy of required LGPL assembly is unavailable,

- Click Download the Oracle ECC library installation link, listed with the software for chosen platform as:  
`product_tibco_sunec_1.7.0.055_OSplatform.html`.  
`product_tibco_sunec_1.7.0.055_OSplatform.zip` file will be updated in the assembly folder of TIBCO Runtime Agent(TRA) installer.
  - b) Save the `product_tibco_sunec_1.7.0.055_OSplatform.zip` file to a temporary directory accessible to the machine on which the Tibco Runtime Agent is running.
- If LGPL assembly is available, provide the location for LGPL assembly. LGPL Assembly ID would be `product_tibco_sunec`. LGPL Assembly version: `1.7.0.055`.

Figure 2 TIBCO Universal Installer



- The Post-Install Summary screen appears. This screen summarizes the installation process.
- Click **Finish** to proceed and complete the installation process and close the installer window.



The installer package directory should have write permission because the installer copies the local LGPL file into the assemblies directory within the installer package directory.

## Install Using Console Mode

To install the software in console mode:

1. Open the physical media or download the package(s) you wish to install:
  - TIBCO Runtime Agent
  - TIBCO Rendezvous
2. Extract the package(s) to a temporary directory.
3. Using a console window, navigate to the temporary directory.
4. Run **TIBCOUniversalInstaller -console**.
5. Complete the installation by responding to the console window prompts.

## Install Using Silent Mode

In silent mode, the universal installer does not prompt for any inputs during installation. Instead, the inputs are read from a response file that can be provided as a command-line parameter. If no value is specified, the installer uses the default `TIBCOUniversalInstaller_TRA_version_number.silent` file.

The `TIBCOUniversalInstaller_TRA_version_number.silent` file is packaged in the directory that contains the universal installer. Edit the file with information for your environment before launching the silent installation. The file includes comments that describe the installation properties you can set. While you can use the `TIBCOUniversalInstaller_TRA_version_number.silent` file, it's good practice to copy the file to a different name and use that file for the silent install.

The following procedure explains how to install a TIBCO Runtime Agent in silent mode. If errors occur during installation, they will be listed in the installation log file contained in `User_Home/.TIBCO` directory.

1. Open the physical media or download the package(s) you wish to install:
  - TIBCO Runtime Agent
  - TIBCO Rendezvous
2. Extract the package(s) to a temporary directory.
3. Using a console window, navigate to the temporary directory.

4. Make a copy of the  
TIBCOUniversalInstaller\_TRA\_version\_number.silent file and rename  
the file.
5. Using a text editor, open the copied file and update the install location and  
features to install.
6. Run the following:

**Windows** TIBCOUniversalInstaller.cmd -silent -V  
responseFile="myfilename.silent"

**UNIX** TIBCOUniversalInstaller.bin -silent -V  
responseFile="myfilename.silent"

## Uninstalling TIBCO Runtime Agent

---

This section explains how to uninstall TIBCO Runtime Agent.



When you uninstall TIBCO Runtime Agent, only files that were created during installation are uninstalled. Other files, such as files created as a result of a deployment are not uninstalled.

To Uninstall TIBCO Runtime Agent:

1. Shut down all running TIBCO applications.
2. Navigate to *TIBCO\_HOME/tools/universal\_installer* and run *TIBCOUniversalInstaller* to launch the InstallShield wizard.
3. Select the **Uninstall Products From Selected TIBCO Home Location** radio button.
4. Specify the *TIBCO\_HOME* where TIBCO Runtime Agent is installed and click the **Next** button.
5. The Welcome dialog appears. Click the **Next** button.
6. Choose the **Custom Uninstall (Select The Products To Be Removed)** radio button. The wizard provides two uninstallation options:
  - **Custom Uninstall** You can select the products to be removed.
  - **Typical Uninstall** The universal uninstaller removes all the products in this *TIBCO\_HOME*.
7. Click the **Next** button. Check the checkboxes of the products to be uninstalled and click the **Next** button.
8. Review the Pre-Uninstall Summary and click the **Uninstall** button to start the uninstallation process.
9. Review the Post-Uninstall Summary and click the **Finish** button to exit the wizard.



Use the same way to uninstall TIBCO ActiveMatrix BusinessWorks 5.12. If *TIBCO\_HOME\uninstall\universal\_uninstall* is used to uninstall TIBCO ActiveMatrix BusinessWorks 5.9, TIBCO ActiveMatrix BusinessWorks 5.12 cannot be re-installed successfully.

## Uninstallation Using the Silent Mode

This section explains how to uninstall TIBCO Runtime Agent in the silent mode.



1. Copy the `TIBCOUniversalInstaller` and `TIBCOUniversalInstaller_TRA_5.10.0.silent` files into the directory: `TIBCO_HOME/tools/universal_installer`.
2. Open the `TIBCOUniversalInstaller_TRA_5.10.0.silent` file in the edit mode.
3. To uninstall all products from `TIBCO_HOME`, set the following parameter:
 

```
<entry key="uninstallTIBCOHome">c:/tibco</entry>
<entry key="uninstallProductID">*</entry>
<entry key="uninstallProductVersion">*</entry>
```



While uninstalling all products from `TIBCO_HOME` use:

```
-V uninstallAllProducts="true"
```

4. Open a console window and navigate to the directory:
 

```
TIBCO_HOME/tools/universal_installer
```
5. Run the following:

**Windows** `TIBCOUniversalInstaller.cmd -silent -V  
uninstallAllProducts="true" -V responseFile="myfilename.silent"`

**Linux** `TIBCOUniversalInstaller.bin -silent -V`

## Post Installation Requirements on UNIX

---

This section describes the post installation requirements on UNIX.

### Set Permissions for PGM Transport

After installing TIBCO Runtime Agent on an HPIA platform using PGM as the transport protocol with either a 32-bit or 64-bit package, the PGM variant requires privileged access to raw sockets on each daemon host computer. In some environments, raw access is considered a security risk. If this privilege is not available, use the TRDP variant. To determine whether this privilege is available in your environment, consult your local system and network administrators.

### Change TIBCO Hawk HMA Permissions

Modify the permissions of the TIBCO Hawk HMA (`tibhawkhma`) as shown:

```
cd $TIBCO_HAWK_HOME/bin
chown root tibhawkhma
chmod u+s tibhawkhma
```

On the AIX platforms, the `tibhawkhma` must be run as `root` and must not use `setuid`.

### Post Installation Steps for HP-UX (IA-64/Itanium) 11.23

When using HP-UX (IA-64/Itanium) 11.23, complete the following steps:

1. Install the patch PHSS\_38134.
2. Add `TIBCO_HOME/tibrv/version_number/lib` to the `/etc/dld.sl.conf` file.

## Chapter 3 **Installed Components**

This chapter introduces the components installed with TIBCO Runtime Agent.

### Topics

---

- [Overview, page 20](#)
- [TIBCO Designer, page 21](#)
- [Java Runtime Environment, page 23](#)
- [TIBCO Hawk Agent, page 24](#)
- [Third-Party Libraries, page 25](#)
- [TIBCO Domain Utility, page 26](#)
- [TIBCO Wrapper Utility, page 28](#)
- [Obfuscate Utility, page 29](#)
- [ae2xsd Utility, page 31](#)
- [tramodify Utility, page 32](#)
- [traUpgradeManager Utility, page 34](#)
- [traDBConfig Utility, page 36](#)
- [Other Client Libraries, page 39](#)
- [Unicode Conversion, page 41](#)
- [Schema Files, page 42](#)
- [Hotfix Libraries, page 43](#)
- [Documentation Locations, page 44](#)

## Overview

---

TIBCO Runtime Agent runs on each machine on which TIBCO software is installed and executes scripts, sends alerts, and performs recovery as specified. The TIBCO Runtime Agent has two main functions:

- Supplies an agent that is running in the background on each machine.
  - The agent is responsible for starting and stopping processes that run on a machine according to deployment information.
  - The agent monitors the machine. That information is then visible via TIBCO Administrator Enterprise Edition.
- Supplies the run-time environment, that is, all shared libraries including third-party libraries used by TIBCO products. The run-time environment includes the following:
  - TIBCO Designer (see [page 21](#))
  - Java Runtime Environment (see [page 23](#))
  - TIBCO Hawk agent (see [page 24](#))
  - TIBCO Rendezvous
  - Third-party libraries (see [page 25](#))
  - TIBCO runtime libraries

When you install a new version of TIBCO Runtime Agent, the installer creates a folder named after the software version and places all TIBCO Runtime Agent folders and files into that folder. This chapter describes the components, lists the files and folders that are part of that component and gives additional comments as appropriate.

## TIBCO Designer

---

TIBCO Runtime Agent includes the TIBCO Designer product, which allows you to configure TIBCO products. Depending on the product you installed, you can, for example, use TIBCO Designer to create TIBCO ActiveMatrix BusinessWorks process definitions or create adapter configurations.

TIBCO Designer is an easy to use graphical user interface for creating integration projects. TIBCO Designer allows you to drag and drop components into a project and then specify configuration information for each component.

When you install TIBCO Designer, it includes the framework, and a small number of palettes. Information is available as follows:

*Table 3 TIBCO Designer Components*

Component	Functionality and Documentation
Framework	<p>TIBCO Designer GUI. Includes drag and drop instantiation, customizable layout, and online help. Available palettes depend on installed product(s).</p> <p><i>TIBCO Designer User's Guide</i>. Available via Help &gt; Designer Help online.</p>
Adapter Resources palette	<p>The Generic Adapter configuration and associated Adapter Resources palette allow developers of custom adapters to define the adapter configuration to be associated with their Adapter SDK-based adapter program.</p> <p>If no custom palette exists for an adapter, and you open that adapter from TIBCO Designer, the elements are represented as resources inside a Generic Adapter Configuration.</p> <p><i>TIBCO Designer Palette Reference</i> discusses how to use the resources in this palette.</p>
Adapter Schema palette	<p>The AESchemas folder and associated Adapter Schemas folder can be used to define schema for a custom adapter.</p> <p><i>TIBCO Designer Palette Reference</i> discusses how to use the resources in this palette.</p>

Table 3 TIBCO Designer Components

Component	Functionality and Documentation
Repository palette	<p>By default, the Repository palette is not displayed because in almost all cases, it is appropriate to edit project repositories by editing the project directly. In some cases, for example, editing custom properties, using the Repository palette is appropriate.</p> <p><i>TIBCO Designer Palette Reference</i> documents the Repository palette.</p>

## Java Runtime Environment

---

TIBCO Runtime Agent bundles the Java Runtime Environment (JRE).

A JRE installer is embedded in the TIBCO Runtime Agent suite installer. TIBCO Runtime Agent requires that the TIBCO installable JRE be installed. TIBCO Java applications will use the JRE installed by TIBCO.

You can manually configure environment variables and configuration files to force use of a different JRE.

On some operating system platforms, you must download IOracle Java 7 Elliptic Curve Cryptography (ECC) LGPL separately. Oracle ships the SunEC (an ECC implementation) library as part of JRE 7. The SunEC library is covered by a different license (LGPL). Install this library to take advantage of ECC. The TIBCO Universal Installer automatically downloads the library for you from [download.tibco.com](http://download.tibco.com) during installation.

If you do not wish to install the Elliptic Curve Cryptography library, you may delete the library named `libsunec.so` (on Solaris and Linux systems) or `sunsec.dll` (on Windows systems) or `libsunec.dylib` (on MacOS) from the TIBCO JRE bin directory reserved for native libraries.

## TIBCO Hawk Agent

---

The TIBCO Runtime Agent installation includes a TIBCO Hawk agent. An Hawk agent is an autonomous process that resides on each computer on which TIBCO Runtime Agent is installed and monitors TIBCO applications on that computer.

The TIBCO Hawk agent operates autonomously and is active whenever the operating system it monitors is active. The Hawk agent uses a set of rules, called rulebases, to configure system management, status, and automation tasks. The Hawk agent monitors conditions on its local machine and send alerts over the network only when problems are detected.



## Third-Party Libraries

---

A number of third-party libraries are included with the TIBCO Runtime Agent installation. What exactly is installed depends on the machine's operating system. The license files for third-party software are listed in the license file.

A Third-Party Core Libraries (tpcl) installer is part of the TIBCO Runtime Agent suite installer.



The `tpcl` folder does not contain `jre`, which is included in its own folder. See [Java Runtime Environment on page 23](#) for details.

## TIBCO Domain Utility

---

TIBCO Runtime Agent includes TIBCO Domain Utility that is used to manage the components available in an administration domain.

TIBCO Domain Utility provides:

- Machine Management
  - Add the machine on which TIBCO Domain Utility is running to an existing administration domain.
  - Join a node that is part of a cluster to an administration domain.
- Domain Configuration
  - Create a new administration domain for an existing TIBCO Administrator installation.
  - Add a secondary server to an administration domain.
  - Delete an administration domain. The administration server and the TIBCO Hawk agent for the administration domain must be shutdown before proceeding with this task.
  - Enable and configure HTTPS for a selected administration domain on the machine on which TIBCO Domain Utility is running.
- Server Settings
  - Change TIBCO Rendezvous parameters used by TIBCO Administrator and TIBCO Hawk for a selected administration domain on the machine on which TIBCO Domain Utility is running.
  - Change the administration user name and password for a selected administration domain.
  - Change LDAP configuration for a selected administration domain.
  - Change database configuration for a selected administration domain.
- Migration
  - Upgrade a release 5.x administration domain to release 5.10.

- TIBCO EMS Plug-in
  - Add a TIBCO Enterprise Message Service server to a selected administration domain.
  - Remove a TIBCO Enterprise Message Service server from a selected administration domain.
  - Update a TIBCO Enterprise Message Service server in a selected administration domain.
- Add a Servlet Engine Plug-in
  - Add or remove a servlet engine plug-in.

See the *TIBCO Runtime Agent Domain Utility User's Guide* for more information.

## TIBCO Wrapper Utility

---

The TIBCO Wrapper utility allows deployment of a TIBCO product or TIBCO Adapter SDK based custom adapter as a service. Among other benefits, the wrapper allows the operating system to start the application automatically upon reboot, regardless of the operating system being used.

- On Microsoft Windows systems, a wrapped application can be installed and run as a Windows Service.
- On UNIX systems, the functionality serves as a process abstraction. Hooks for TIBCO Administrator mean that wrapped applications can be restarted on reboot under UNIX and monitored using TIBCO Administrator.



When invoked, the Wrapper searches its current directory for the *appname.tra* file. If that file is not found, it searches the PATH for *appname.tra*.

If a *.tra* file is not found in one of those locations, the Wrapper cannot start.

If you installed the TIBCO Runtime Agent package, TIBCO Wrapper will be transparent to you. If you installed the TIBCO Adapter SDK package, you can use the TIBCO Wrapper utility for both Java or C++ adapters. The utility uses standard Java properties files for configuration of Service and Java Virtual Machine (JVM) parameters.

The Wrapper fails if it is not started from the bin directory. The error message is "Failed to load shared library". The wrapper searches in the current directory for the *appname.tra* file. If that's not found, it searches the PATH for *appname.tra*. You can explicitly specify the location of the *.tra* using the `--propFile` argument for the wrapper.

## Obfuscate Utility

The `obfuscate` utility allows you to encrypt confidential information such as passwords in property files using an encryption key. The `obfuscate` utility rewrites a Java property file by encrypting property values that start with a `#!` or `#!` prefix. It supports three types of encryption keys. They are as follows:

- A custom encryption key. The encryption key is derived from a password provided by you. To use it, add the prefix `#!` to the data you want to encrypt and use `-password` or `-passwordFile` command line parameters as appropriate. The password can contain any keyboard characters and has no length limit. If encrypting sensitive data in the deployment configuration file using your custom password, you need to provide the same password when using `-passwordFile` (See [passwordFile Option on page 28](#) in *TIBCO Runtime Agent Scripting Deployment User's Guide*).
- A machine key. To use a machine key, add the prefix `#!` to the data you want to encrypt and do not use `-password` or `-passwordFile`. It can be used to encrypt a custom key in a properties file. Then you can use `-passwordFile` to encrypt data using the encrypted key in the properties file. If using a machine key, the data can not be decrypted on another machine.
- A fixed key. To use a fixed key, add the prefix `#!` to the data you want to encrypt. The fixed key is compatible with earlier versions of TIBCO Runtime Agent but does not provide the same level of security as the use of a machine key or a custom encryption key. It is used to encrypt an administration domain's password (See, [Working with Passwords, on page 11](#) in *TIBCO Runtime Agent Scripting Deployment User's Guide*).



Passwords encrypted using Obfuscate Utility cannot be decrypted. Ownership is with customers to remember passwords in clear text. There is no utility provided by TIBCO to decrypt passwords encrypted using Obfuscate Utility.

The `obfuscate` utility supports the following flags:

- `-password` (to prompt you to type in a password)
- `-passwordFile` (to read a encrypted password from a given file)

### Example

To use `-password`, follow these steps:

1. In the property file, add the prefix `#!` to the data you want to encrypt. For example:

```
Repo.serverCredential = #!!mysecret
```

2. Invoke the utility from the command line.

```
TIBCO_HOME/tra/version/bin/obfuscate.exe -password property_file_name
```

3. Type in a password on the command line. For example:

```
Please type in encryption password* ****
```

To use `-passwordFile`, you need to specify the path to the file that contains an encrypted password. That password is encrypted by a machine key. To do this, follow these steps:

1. Encrypt the password in a properties file using a machine key.
  - a. Add the prefix `#!` to the custom password you want to encrypt in a property file. For example:

```
Only.one.key =  
#!passwords-can-be-long-and-have-signs()@#$$%-etc.123
```



You can use only one custom key for password encryption at a time.

- b. Invoke the utility from the command line.

```
TIBCO_HOME/tra/version/bin/obfuscate.exe  
Encrypted_password_property_file_name
```

2. Use `-passwordFile` to encrypt the data using the encrypted password in the property file from step 1.

- a. In the property file, add the prefix `#!` to the data you want to encrypt. For example:

```
Repo.serverCredential = #!mysecret
```

- b. Invoke the utility from the command line.

```
TIBCO_HOME/tra/version/bin/obfuscate.exe property_file_name  
-passwordFile Encrypted_password_property_file_name
```

## ae2xsd Utility

---

The `ae2xsd` utility generates XSD schemas from a project metadata (TIBCO ActiveEnterprise classes and operations). The utility can be used for canonical models, the XML renderer in TIBCO IntegrationManager, as a source or target for XSLT mapping, and to share with downstream consumers of ActiveEnterprise generated XML.

The input is a multi-file project saved in ActiveEnterprise XML format. You cannot use this tool directly on a `.dat` file.

The syntax follows:

```
> ae2xsd -project path-to-multi-file-project-root-folder  
[ -output path-to-output-folder ]
```

Both paths can be absolute file paths, or relative to the current working directory.

The `-output` argument and *path* are optional. If omitted, a folder named `AE2XSD-generated` is created in the current working directory.

The tool assumes that your `PATH` variable points to your Java SDK location and your `CLASSPATH` points to the TIBCO Adapter SDK or TIBCO Runtime Agent `.jar` files.

The schemas are generated in a nested folder hierarchy that reflects their namespaces, which in turn reflects the locations of the `.aeschema` files within the project. When type name collisions occur, schema namespaces (and therefore output locations) will differ from the original project structure.

The utility has the same functionality as the TIBCO Designer Tools `Export AS XML Schemas` menu command.

### Location

The utility is found in `TIBCO_HOME/tra/version/bin`.

# tramodify Utility



This utility is deprecated. Use the traUpgradeManager utility instead.

The `tramodify` utility is used to switch adapter dependency from one TIBCO Runtime Agent version to another. The tool is also used to upgrade the references in a TIBCO product’s template `.tra` files to use a new release. For example, the utility can be used to upgrade the TIBCO BusinessWorks 5.11 template file to use TIBCO Runtime Agent release 5.10.

Consider a scenario where TIBCO Runtime Agent 5.8 and TIBCO Adapter for ActiveDatabase 6.0 are installed. Then, TIBCO Runtime Agent 5.9 is installed and the adapter is to run against the new version. The adapter dependency on TIBCO Runtime Agent 5.8 can be changed to a dependency on TIBCO Runtime Agent 5.9 by running this utility.

## Syntax

```
> tramodify Product-Home n.n Directory
```

Table 4 tramodify Utility Parameter

Parameter	Description
<i>Product Home</i>	Home directory of TIBCO adapter for which TIBCO Runtime Agent dependency need to be changed.
<i>n.n</i>	Two digit TIBCO Runtime Agent version number to which adapter dependency needs to be changed.
<i>Directory</i>	The absolute location of the directory that contains set of custom TIBCO Runtime Agent files to be modified.

## Options

The following options can also be specified:

Table 5 tramodify Utility Parameter Options

Parameter	Description
<code>tramodify --usage</code>	Displays <code>tramodify</code> online help.



Table 5 *tramodify* Utility Parameter Options

Parameter	Description
<code>tramodify --ladapters</code>	Generates a text file under <i>TIBCO_HOME/log</i> that lists the adapters installed on the machine, install location and dependent TIBCO Runtime Agent version for each adapter.

### Examples

To migrate TIBCO Adapter for Siebel 6.0 from TIBCO Runtime Agent 5.9 to version 5.10:

```
> tramodify C:\tibco\adapter\adsbl\5.9 5.10
```

To migrate TIBCO Adapter for R/3 5.4 from TIBCO Runtime Agent 5.6 to version 5.10 and also to modify custom files (not installed by adapter package) located in the *C:\tibco\customfiles* directory:

```
> tramodify C:\tibco\adapter\adr3\5.9 5.10 C:\tibco\customfiles
```

### Location

The *tramodify* utility is found in *TIBCO\_HOME/tra/version/bin*.

# traUpgradeManager Utility

The traUpgradeManager utility is used to :

- Change the Rendezvous version that TIBCO Runtime Agent uses.
- Set the EMS client libraries path in the tra file as the EMS client libraries are no longer shipped with TRA.
- Change the versions that a deployed application or TIBCO product uses (for example, updating TIBCO BusinessWorks 5.6 to use TIBCO Runtime Agent 5.10). This includes updating references to TRA, JRE, and TPCL directories.



Do *not* use the traUpgradeManager utility to upgrade a domain. See *TIBCO Runtime Agent Upgrading to Release 5.x* for detailed instructions on upgrading a domain.

Also, make sure that you update the administration domain and the applications in the domain to use the same Rendezvous version.

## Syntax

```
>traUpgradeManager -path path -traversal tra_version -rv rv_version
>traUpgradeManager -path path -revert
>traUpgradeManager -help
>traUpgradeManager -pathpath-emsems_home
```

Table 6 traUpgradeManager Utility Parameters

Parameter	Description
-ems option	The full path of the EMS version to be used.
-path	The path of a .tra file you wish to modify, or a directory that includes multiple .tra files you wish to modify. Specify a directory if you wish to change all .tra files in the directory.
-include	The location of a file containing one entry per line that each act as <path>.
-exclude	The location of a file containing one name per line which will be excluded from replacement. The name can match either a directory or a file, which is not the path but just a simple name.
-traversal	TIBCO Runtime Agent version number.

Table 6 *traUpgradeManager Utility Parameters*

Parameter	Description
-rv	The full path of the Rendezvous version to be used.
-jre	The location of a JRE to use. If not specified, the one that is associated with target TRA will be used.
-hawk	The location of Hawk. If neither -hawk or -nohawk is specified, the highest version of Hawk installed will be used.
-nohawk	Do not update the hawk home directory.
-keepRVDir	If not specified, any instances of RV_HOME/lib in the classpath will be replaced with RV_HOME/lib/tibrvj.jar.
-revert	Revert the latest substitution by removing the tra file and rename the backup file to it.
-help	Print this help information, but take no action.

### Examples

To update the .tra files of an administration domain to use TIBCO Runtime Agent 5.9 and Rendezvous 8.0 (which resides at C:\tibrv90 in this example):

```
> traUpgradeManager -path C:\tibco\tra\domain\sample_domain
-traversion 5.9 -rv C:\tibrv80
```

To update the .tra files of TIBCO Adapter for Siebel 6.0 from TIBCO Runtime Agent 5.6 to version 5.10 and Rendezvous 8.4 (which resides at C:\tibrv80 in this example):

```
> traUpgradeManager -path C:\tibco\adapter\adsbl\6.0 -traversion
5.10 -rv C:\tibrv90
```

To update the tibcoadmin\_domainname.tra and hawkagent\_domainname.tra files in case the domain uses the EMS transport.

### Location

The traUpgradeManager utility is found in *TIBCO\_HOME/tra/version/bin*.

# traDBConfig Utility

The traDBConfig utility is used to configure a supported vendor-supplied database driver. If you choose not to specify a vendor-supplied driver during installation, and later wish to use it, you can use this utility to update your files quickly.



You must restart TIBCO Administrator and the TIBCO Hawk agent after using this utility for the changes to be reflected. See *TIBCO Runtime Agent Upgrading to Release 5.x* for detailed instructions on changing to a vendor-supplied database driver for your existing installations and domains, as well as issues and limitations associated with this utility.

## Syntax

```
>traDBConfig -type dbtype -dbPath db_driver_path (-ociPath oci_client_path)
[-product product|-path directory|-filelist listfile]
```

Table 7 traDBConfig Utility Parameters

Parameter	Description
-type	The choices are: SQLServer, DB2, OracleThin and OracleThick.
-dbPath	The path of the vendor-supplied driver. For example: C:\oracle\product\10.1.0\db_1\jdbc\lib Specify the directory of the Oracle thick client if you specify OracleThick in -type.
-ociPath	The path of the Oracle OCI client directory. You must specify this field if you specify OracleThick in -type.  On Windows, this is typically the ORACLE_CLIENT_HOME/BIN directory. On Unix systems, this is typically the ORACLE_CLIENT_HOME/lib or ORACLE_CLIENT_HOME/lib32 directory.  For example: C:\oracle\product\10.2.0\client\BIN

Table 7 *traDBConfig Utility Parameters*

Parameter	Description
<code>-product</code>	<p>The product to configure: either <code>tra</code> for Runtime Agent or <code>admin</code> for TIBCO Administrator.</p> <p>If you use this parameter, the <code>traDBConfig</code> utility automatically updates the application files for Runtime Agent or TIBCO Administrator, respective, listed in <a href="#">Table 8 on page 38</a>. However, it does not update the domain files. To do so, use the <code>-file</code> option. See <a href="#">Notes</a> for more information.</p>
<code>-path</code>	<p>The path of a <code>.tra</code> file you wish to update, or a directory that includes multiple <code>.tra</code> files you wish to update. Specify a directory path if you wish to change a single <code>.tra</code> files in that directory.</p>
<code>-filelist</code>	<p>A text file that contains the lists of files to update. This file can include any combination of the files listed in <a href="#">Table 8 on page 38</a>. Be sure to include all the files applicable to your installation, including application files as well as domain files. See <a href="#">Notes</a> for more information.</p> <p>This file should be in the following format:</p> <pre>FILES file1;file2;file3; . . .</pre>

### Notes

In order for your installation of Runtime Agent or TIBCO Administrator and all your domains to function properly after using this utility, you must ensure that the utility updates all the files relevant to your installation.

If you have just installed Runtime Agent and TIBCO Administrator but have not added the machine to a domain, you may simply use the `-product tra` parameter and `-product admin` parameter to update the Runtime Agent and TIBCO Administrator files. After you update both the Runtime Agent and TIBCO Administrator files, you can use the vendor-supplied driver when creating new domains.

If you have installed both Runtime Agent and TIBCO Administrator, as well as created domains, then you must also update all the .tra files for the existing Hawk agents and administration servers. In this case, you can prepare a text file that contains a list of all the files that need to be updated and use the -filelist parameter, or you can execute traDBConfig with the -path parameter for each of the domain directories.

Table 8 Files for Update with traDBConfig Utility

Files	
Runtime Agent Files (Under TIBCO_HOME/tra/ version)	template/domainutility/hawkagenttra.template bin/domain_create.tra bin/CorpUserSynchronizer.tra bin/CorpRoleSynchronizer.tra bin/AppManage.tra bin/RedeployAllAppsForUser.tra bin/MoveMachine.tra bin/ImportDomainSecurity.tra bin/Import2xSecurity.tra bin/ExportDomainSecurity.tra bin/domainutilitycmd.tra bin/domainutility.tra
Domain Hawk Agent Files	TIBCO_HOME/tra/domain/domain/ hawkagent_domain.tra
TIBCO Administrator Files (Under TIBCO_HOME/ administrator/ version)	template/tibcoadmintra.template
Domain Administration Server Files	TIBCO_HOME/administrator/domain/domain/ tibcoadmin_domain.tra

## Other Client Libraries

---

This section lists the various client libraries that are part of TIBCO Runtime Agent.

### Repository Client Libraries and Utilities

The repository client libraries and utilities are included with the TIBCO Runtime Agent installation. The repository client interacts with the TIBCO Administrator server. See the *TIBCO Administrator Server Configuration Guide* for detailed information about the command line utilities available.

### XML Related Libraries

A collection of XML-related libraries developed by TIBCO Software and used by TIBCO ActiveMatrix BusinessWorks, TIBCO IntegrationManager, TIBCO Designer, and other TIBCO applications that manipulate XML are included in TIBCO Runtime Agent.

Currently, these libraries do not expose a public API for use by customer applications.

### Persistent Object Framework Libraries

The Persistent Object Framework (POF) libraries are used by TIBCO Administrator and TIBCO Domain Utility to implement domain management. The APIs are not intended for customer use.

### TIBCO Crypto Library

The TIBCO Crypto library includes APIs used by TIBCO applications to encrypt data. The APIs are not intended for customer use. They are included as `TIBCrypt.jar`.

The TIBCO Crypto library does not include encryption but provides an interface that allows pluggable support of third-party encryption libraries. The installation package includes the following security vendors:

- **Entrust** The default vendor. You can configure it to operate in FIPS 140-2 compliant mode. We use version 8 of the Security Toolkit for Java.

- **IBM** Also an FIPS 140-2 compliant vendor. This is only available for IBM systems. When using it, you need to install the the Unlimited Strength Jurisdiction policy that is from IBM.
- **Sun** The Java cryptography extension provided by J2SE.

If you want to use the Entrust or IBM security vendor in FIPS 140-2 compliant mode, you must add the following line in the .tra file for the application:

```
java.property.com.tibco.security.FIPS=true
```

For applications that require different cryptographic provider, follow these steps:

1. Make sure that the Java classpath includes the security vendor's .jar files. For example, to use the default Entrust provider, make sure that `TIBCO_HOME/tcp1/version/lib/entrust` is in the classpath.
2. In the .tra file for the application, define a new property:

```
java.property.TIBCO_SECURITY_VENDOR=vendor
```

Where *vendor* can be `entrust`, `ibm`, or `j2se`.



## Unicode Conversion

---

If Unicode conversion to or from arbitrary encodings is required, a file containing a lookup table is required. In that case, you must set the environment variable `TIB_ICU_DATA` to point to the directory that contains the file `tibicudata.dat`, which contains the lookup table used for conversion.

### Location

The `tibicudata.dat` file is located in `TIBCO_HOME/tra/version/config/g11n`.

## Schema Files

---

TIBCO Runtime Agent includes schema files for verifying adapter configuration information.

You can use the schema files to verify a configuration you prepared by editing an XML file. Usually you use these schema before using `RepositoryImport` to convert the schema to project format.

### Location

The schema files are located in `TIBCO_HOME/tra/version/schema`.

## Hotfix Libraries

---

A hotfix is a file or a collection of files that you can apply to TIBCO Runtime Agent to correct a specific problem. Hotfixes are downloaded from the TIBCO Support site and packaged in a tar or zip file. Instructions about installing the hotfix and the issues it addresses are included in the download package.

Hotfixes are applied only to software that is already installed when you apply the hotfixes. For example, if you remove TIBCO Runtime Agent and later reinstall it, you must also reinstall any hotfixes that apply to that TIBCO Runtime Agent.

TIBCO Runtime Agent 5.x hotfix libraries, jars and other files are installed under the hotfix folder. If you install a hotfix, you must ensure that the *tra\_home/hotfix/bin* location is specified *before* the *tra\_home/bin* and *tra\_home/lib* in your PATH, LIBPATH, SHLIB\_PATH or LD\_LIBRARY\_PATH, .tra file (if used) and so on. This allows your applications to use the hotfix files.

# Documentation Locations

The following documentation is included with the TIBCO Runtime Agent installation.

Table 9 Documentation Locations

Component	Location
TIBCO Runtime Agent	TIBCO_HOME/tra/version/doc/tra
TIBCO Domain Utility	TIBCO_HOME/tra/version/doc/tra
TIBCO Designer	TIBCO_HOME/designer/version/doc
TIBCO Rendezvous	RV_HOME/doc or RV_HOME/version/doc

## Chapter 4      **Installation FAQs and Troubleshooting**

This chapter lists answers to questions and potential issues.

### Topics

---

- [Running Out of Disk Space, page 46](#)
- [DISPLAY Variable FAQ, page 47](#)
- [TIBCO Administrator: Cannot View Installed Software, page 48](#)

## Running Out of Disk Space

---

The installer calculates the disk space required in product home location, for the selected components. The calculation is done before the actual installation (copying of files to system) begins. The installer will proceed only if sufficient free disk space is available in product home location.

However, if disk space is consumed by another process while the installer is copying the files, and if the required disk space is thereby reduced, then the installer may fail, then the installer may fail and will give a failure message.

### **Solution**

While performing installation, avoid running other processes that consume disk space in product home location.

## DISPLAY Variable FAQ

---

Why and how should I set the DISPLAY variable on UNIX platforms for GUI mode?

The installer on UNIX, must open an additional window, generally for graphics. It uses the DISPLAY environment variable to tell it on what computer to open the window. If the environment variable is not set, the installer will either wait or abort after displaying:

```
InstallShield Wizard
Initializing InstallShield Wizard...
Preparing Java(tm) Virtual Machine...
.....
.....
.....
```

The DISPLAY variable must be set to the IP address or name of the computer (on which the installer graphics window are to be displayed), followed by a screen address, which can be :0.0. For example:

```
# Bourne shell
DISPLAY=ip_address:0.0; export DISPLAY

# Korn shell
export DISPLAY=ip_address:0.0

# C-shell
setenv DISPLAY ip_address:0.0
```

For example, consider a scenario where you need to install the adapter on a remote HP-UX machine (named *itaska*). Because you have a Solaris 5.6 machine (named *alaska*) that has a video card and monitor installed, you can run an X-Window application on it. So you decide to telnet to *itaska* from *alaska*.

When you telnet to *itaska*, you will not get access to *itaska*'s monitor and will be unable to display an X-Window application. That is why you must set the DISPLAY variable, which instructs the X-Server to redirect all windows to the computer set in the variable. Before doing so, the computer (specified in the DISPLAY variable) must give permissions to share its monitor.

```
alaska xhost + # give permission for all to its share monitor
alaska telnet itaska
Welcome to HP-UX itaska 11.00
User:
Password:
itaska export DISPLAY=alaska:0.0 # set display on alaska
itaska ./TIB_tra-suite_version_h7_110.bin
```

## TIBCO Administrator: Cannot View Installed Software

---

In TIBCO Administrator, you can view the installed TIBCO software in the Resource Management > Installed Software dialog. If you cannot view the software for a machine and an entry similar to the following exists in the *TIBCO\_HOME/tra/domain/domain/logs/tsm.log* file

```
2005 Sep 18 23:07:45:466 GMT -7 tsm Debug [] [TRA-000000] Thread  
TsmSyncInventory Waiting for a lock on a Vpd file
```

delete the file with the extension *.installerregistrylock* in the TIBCO home directory.



# Index

## Numerics

64-bit Installation Packages [2](#)

## A

ae2xsd Utility [31](#)

## C

changes from the previous release [x](#)

Client Libraries [39](#)

Configuring Vendor Supplied Database Drivers [36](#)

Custom Uninstall [16](#)

customer support [xvi](#)

## D

DISPLAY Variable FAQ [47](#)

Documentation Locations [44](#)

## F

FIPS 140-2 [40](#)

## H

Hotfix Libraries [43](#)

## I

Installation

Options [10](#)

Prerequisites [8, 8](#)

installation home [10](#)

Installer

Account [8](#)

Installing

to a Networked Drive [8](#)

Versions with Higher Version Numbers [4](#)

Windows 2000 and 2003 Terminal Server [9](#)

## J

Java Runtime Environment [23](#)

## O

Obfuscate Utility [29](#)

## P

Persistent Object Framework Libraries [39](#)

Post Installation Requirements [18](#)

Prerequisites for TIBCO BusinessWorks [8](#)

## R

Repository Client Libraries and Utilities [39](#)

Running Out of Disk Space [46](#)

## S

Schema Files [42](#)  
support, contacting [xvi](#)

## T

technical support [xvi](#)  
Third-Party Libraries [25](#)  
TIBCO BusinessWorks  
    Prerequisites [8](#)  
TIBCO Crypto Library [39](#)  
TIBCO Wrapper Utility [28](#)  
TIBCO\_HOME [xiii](#)  
TRA\_HOME [xiii](#), [10](#)  
tradbcconfig Utility [36](#)  
tramodify Utility [32](#)  
traUpgradeManager Utility [34](#)  
Typical Uninstal [16](#)

## U

Unicode Conversion [41](#)  
uninstalling the software [16](#)  
Uninstalling TIBCO Runtime Agent [16](#)

## V

Vendor-supplied Database Drivers [8](#)

## X

XML Related Libraries [39](#)