

Spotfire® Analyst Release Notes

Software Release 14.4.1

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New Features

The following new features have been added in version 14.4 of Spotfire® Analyst.

For details about new Spotfire features, see [What's New in Spotfire](#) in the [Community](#).

Key	Version	Summary
TS-77269	14.4.0	<p>Copy information about selected library items in Library Administration dialog</p> <p>In the <i>Library Administration</i> dialog, you can now copy information about the selected library items to the clipboard as a semicolon-separated table. To copy the details about the currently selected items, right-click in the list, and select <i>Copy Selected as Table</i>.</p>
SPOT-2070	14.4.0	<p>Action mods and the Actions flyout</p> <p>Action mods extend Spotfire with a new type of lightweight reusable action components that can be tailored for specific domains and use cases. Using actions within visual analytics provides extensive options for carrying out tasks and enhancing workflows across all analytic elements, spanning from visualizations to data.</p> <p>An action mod is a collection of actions (scripts) that are packaged together making them easy to share and reuse. Actions within an action mod can be added to various controls and triggers in visualizations as well as text areas as part of an analytic application, or they can be initiated directly from the new <i>Actions</i> flyout or from the Spotfire library. Triggers can be added to visualizations using the new <i>Action trigger</i> card in the <i>Visualization properties</i> panel, or using drag-and-drop from the <i>Actions</i> flyout.</p> <p>Action mods follow the same development principles as visualization mods, with external source code control (in e.g. GitHub), modern IDE with syntax highlighting and code completion (e.g. Visual Studio Code) with live debugging in Spotfire. Action mods can be distributed as .mod files and shared through the Spotfire library. The security model is based on a trust mechanism and sandboxed execution.</p> <p>Similar to IronPython scripts, Action mods use the comprehensive Spotfire API for accessing Spotfire analytic items and services, which allows for implementing actions such as:</p> <ul style="list-style-type: none"> • Apply page layouts • Create and configure visualizations • Drill down or up in hierarchical data • Navigate to pages and visualizations • Run data functions and transformations • and much more <p>For information on how to develop action mods, see the Spotfire® Mods website on GitHub.</p>

Key	Version	Summary
SPOT-2255	14.4.0	<p>Apache Spark SQL data connector improvements</p> <p>The data connector for Apache Spark SQL has received an overhaul. You can now make use of a range of new features when you connect to your Spark SQL and Databricks databases:</p> <p><i>Access data from Spark SQL and Databricks in the web client</i></p> <p>You can now create new data connections in the web client. You can also edit existing connections. This makes it easier to use data from your Spark SQL and Databricks databases when you author analyses in the web client.</p> <p>Note: Some connection authoring capabilities, such as configuring prompts, and writing custom queries, are only available when you use the installed client. For details, see the documentation.</p> <p><i>Modernized UI</i></p> <p>The data connector for Apache Spark SQL has a new and improved user interface for connecting to your databases.</p> <p><i>Custom properties in connection data sources</i></p> <p>When you create a data connection, you can now configure settings in the driver software that the data connector does not have built-in properties for. Custom properties can be useful for tweaking the connection performance, changing the behavior of a connection, or accessing certain data.</p> <p><i>Identity provider authentication</i></p> <p>You can now use an identity provider for authentication in data connections to Spark SQL and Databricks.</p> <p>With the <i>Identity provider (OAuth2)</i> authentication method, you can enable a convenient log-in experience for connecting to your databases. To learn more, see Single sign-on with an identity provider (OAuth2) for connectors.</p>
SPOT-2430	14.4.0	<p>More time granularity and easier repetition patterns for scheduled Automation Service jobs</p> <p>You can now use common recurrent rules when you schedule an Automation Services job, for example:</p> <ul style="list-style-type: none"> hourly: every X hours daily: every X days weekly: every X weeks monthly: every X months <p>Recurrent rules simplify event scheduling, improve efficiency, enhance consistency, and provide a structured approach to managing events, ultimately leading to better time management and organization.</p>
SPOT-2884	14.4.0	<p>Distribute customized prepared reports</p> <p>Report developers can distribute a single report as multiple, separate PDFs, where visualizations and key indicators are customized to different target recipients based on selected filter values, bookmarks, and/or document properties. This ensures that only relevant data is shared with the various stakeholders, without any unnecessary information.</p> <p>This functionality is enabled by the <i>ForEach</i> Automation Services task now available from Automation Services Job Builder in Spotfire Analyst. For example, a report developer can use the ForEach task to loop over a list of bookmarks which filters the data in the report that will be exported. The report can then be sent to different email addresses.</p> <p>See Emailing reports using a single analysis for more information.</p>

Key	Version	Summary
TS-77229	14.4.0	<p>More properties added to the new visualization properties experience (in preview)</p> <p>New configuration and appearance settings are available in the preview of the new visualization authoring experience. You can now assign labels to data points, show markers in line and combination charts, configure the projection in map charts, display total bars in waterfall charts, and configure actions on visualizations.</p> <p>This release also includes several improvements to the interaction design, making the experience more reliable.</p> <p>Not all visualization properties are available in the new properties panel yet. The existing properties dialogs can be used side-by-side with the new experience, and they are still the default for configuring visualizations.</p>
TSAS-1144	14.4.0	<p>Create Automation Services task to execute IronPython script</p> <p>A new Automation Services task, <i>Execute Script</i>, is added to enable the execution of IronPython scripts.</p>
TSAS-1145	14.4.0	<p>Create looping task in Automation Services</p> <p>A new Automation Services task, <i>ForEach</i>, has been added to allow looping over a list of data.</p>
TSDC-7398	14.4.0	<p>Connection string included in logs for Microsoft SQL Server connections</p> <p>When you use a Microsoft SQL Server data connection, for TRACE level logging, the sanitized connection string is now written to the log files.</p>

Changes in Functionality

The following are changes in functionality in version 14.4 of Spotfire® Analyst.

Key	Version	Summary
TS-79074	14.4.1	<p>Reduced idle timeout between HTTP Client and Spotfire Server</p> <p>To avoid network errors, the idle timeout between the HTTP Client and Spotfire Server has been reduced. The default value for <code>ConnectionIdleTimeoutSeconds</code> in the configuration file has changed from 50s to 25s.</p>
TS-76216	14.4.0	<p>Updated design for general properties in the new visualization properties panel</p> <p>General properties that apply to the entire visualization, for example, settings that affect all layers in a map chart, all KPIs in a KPI chart, or all columns in a graphical table, are now shown in a separate expandable section in the visualization properties panel. Previously, the general properties were marked with a link icon.</p> <p>In addition, the top level of the visualization can now be selected to show only the general properties.</p>
TSAS-1147	14.4.0	<p>Support for Insert Field in more Automation Services tasks</p> <p>In Automation Services tasks such as <i>Apply Bookmark</i>, <i>Execute Report to PDF</i>, and <i>Execute Data Function</i>, you can now insert the name using the <i>Insert Field</i> functionality. <i>Insert Field</i> can also be used in email fields in <i>Send Email</i> tasks.</p>
TSDC-7353	14.4.0	<p>Apache Spark SQL connector supports TIBCO ComputeDB</p> <p>To access data from TIBCO ComputeDB, you now use the Apache Spark SQL connector. The dedicated connector for TIBCO ComputeDB is removed. TIBCO ComputeDB is still available as a data source in the <i>Connect to</i> list, but now opens the Apache Spark SQL connector.</p>

Deprecated and Removed Features

Deprecated features

The table lists features that are deprecated and will be removed in a future release of Spotfire® Analyst.

Key	Version	Summary
TS-74041	14.4.0	<p>The <i>Column properties</i> dialog in the Spotfire Analyst client is deprecated and it will be removed in a future version.</p> <p>With the option to edit data table and column property values from the data canvas, the old dialog (reached from <i>Data > Column Properties</i>) is no longer needed. You can do everything except freezing columns from either the <i>Data canvas</i> or from the <i>Data in analysis</i> flyout. The freeze columns functionality, when accessed via the dialog, is also deprecated. API for frozen columns is still supported.</p> <p>Deprecated since Spotfire 14.0.0.</p>
TS-75213	14.4.0	<p>IronPython 2.0 is deprecated and will be removed in a future version. The possibility to run existing IronPython 2.0 scripts has been switched off by default, but can be switched on by an administrator using the new preference <i>Allow IronPython 2.0 scripts to execute</i>.</p> <p>Deprecated since Spotfire 14.1.0.</p>

Removed features

No features have been removed in this release of Spotfire® Analyst.

Third Party Software Updates

The following third party software (TPS) components have been added or updated in version 14.4 of Spotfire® Analyst.

Key	Version	Summary
TS-78712	14.4.1	Python packages: <ul style="list-style-type: none"> • setuptools updated to 75.0.0
TS-79054	14.4.1	Chromium Embedded Framework updated to 130.1.7
TS-79022	14.4.1	HtmlAgilityPack updated to 1.11.70
TS-79051	14.4.1	Magick.NET-Q16-AnyCPU updated to 14.0.0
TS-78711	14.4.1	Spotfire Enterprise Runtime for R (a/k/a TERR) engine updated to 6.1.4
TSDC-7508	14.4.1	<ul style="list-style-type: none"> • Azure.Identity updated to 1.12.0 • Microsoft.Identity.Client updated to 4.61.3
TS-77132	14.4.0	Apache Log4Net updated to 2.0.17
TS-77143	14.4.0	Chromium Embedded Framework updated to 124.3.0
TS-77134	14.4.0	HtmlAgilityPack updated to 1.11.60
TS-77125	14.4.0	Spotfire Enterprise Runtime for R (a/k/a TERR) engine updated to 6.1.3
TS-77136	14.4.0	mono/SkiaSharp updated to 2.88.8
TS-77137	14.4.0	preact updated to 10.20.2
TS-77138	14.4.0	preact/signals updated to 1.2.3
TSDC-7443	14.4.0	<ul style="list-style-type: none"> • Microsoft.Identity.Client updated to 4.60.3.0 • Microsoft.Identity.Client.Extensions.Msal updated to 4.60.3.0 • Azure.Core updated to 1.38.0.0 • Azure.Identity updated to 1.11.2.0
TS-77127	14.4.0	<ul style="list-style-type: none"> • Python interpreter updated to 3.11.9 • The following Python packages are updated in this release: <ul style="list-style-type: none"> — pandas updated to 2.2.2 — setuptools updated to 69.5.1

Closed Issues

The table lists closed issues in version 14.4 of Spotfire® Analyst.

Key	Version	Summary
TS-77368	14.4.1	The <code>AutoBinNumeric</code> function can generate too few bins when the column formatting does not include enough decimal digits.
TS-77436	14.4.1	Marking sometimes does not work as expected if filtering is performed while (Row number) is used on a splitting axis.
TS-77645	14.4.1	<i>Export data to file</i> does not work for the <i>Details-on-Demand</i> panel if Spotfire runs in another language than English.
TS-77648	14.4.1	If an item filter is used without the <i>Include (None) as option</i> selected, there are missing items in the filter result.
TS-77680	14.4.1	Spotfire is sometimes not responsive when you try to highlight or mark vertical (north-south) well sticks in a map chart.
TS-77703	14.4.1	When the <code>RefreshOnDemandData</code> callback is invoked from an IronPython script, and the callback parameter is a function that generates an exception, Spotfire closes unexpectedly.
TS-77759	14.4.1	The export of map charts with WMS layers never finishes.
TS-77790	14.4.1	If properties are not previously registered but show up when loading data, they are created with a valid value for the data type, for example, the number '0' for integers. However, the expected default value should be null, to be able to separate absence of a value from a valid value. The preference <code>UseNullAsDefaultValueForNewProperties</code> (under <code>DataImportPreferences</code>) has been added to support this scenario. By default, the old behavior is kept.
TS-77793	14.4.1	Depending on the load/creation order of the data tables, it is sometimes impossible to open an analysis file when you have done K-means clustering on a data table which is defined with relations and also filter propagation from it but not to it.
TS-77839	14.4.1	It is not possible to perform a K-means clustering or a Line similarity calculation based on a line chart that uses a hierarchy on an axis.
TS-77915	14.4.1	The hex color code cannot be edited when the color palette is opened from the styling options popover in the table visualization.
TS-78054	14.4.1	Some analyses with filter propagation and K-means clustering, and/or line similarity calculations, cannot be opened.
TS-78170	14.4.1	Clicking the <i>Minimize</i> button of an annotation opens the annotation in input mode instead of minimizing it.
TS-78202	14.4.1	Using very long and complex expressions can sometimes make Spotfire close unexpectedly.

Key	Version	Summary
TS-78355	14.4.1	In the <i>Register Data Function</i> dialog, the <i>Save as</i> , <i>Export</i> , and <i>Run</i> buttons are sometimes not enabled after changing the <i>Type</i> .
TS-78503	14.4.1	The current selection in the list of data functions is lost when editing a data function script from the <i>Data Function Properties</i> dialog.
TS-78584	14.4.1	You cannot open an information link that has been marked as a favorite if it contains a pivot condition or a stored procedure.
TS-78718	14.4.1	Sometimes when you attempt to open a .dxp file, Spotfire shows the error message "ERR_UNSAFE_PORT" instead of rendering the pages in the analysis.
TS-78749	14.4.1	Retry of some server calls does not work correctly and can sometimes lead to display of incorrect error messages. Also, for a few of the calls, this can cause the application to hang in an indefinite retry loop.
TS-78769	14.4.1	<p>When you access an information link using either on-demand or prompting and you provide more than 1000 input values, some special characters (* ? ; \) are not handled correctly.</p> <ul style="list-style-type: none"> • ? and * characters in input from on-demand or single/multiple selection prompts are incorrectly interpreted as wildcards. • ; and \ characters in input from on-demand or any prompt type result in errors or missing data. <p>This fix requires that you install version 14.4.1 of both the Spotfire client and Spotfire Server.</p> <p>If you only apply the 14.4.1 service pack for the Spotfire client, you might encounter the following issues for input that exceeds 1000 values:</p> <ul style="list-style-type: none"> • ? in input from on-demand or a single/multiple selection prompt results in an error. • \ in input from on-demand or any prompt type might result in an error. • ; in input from on-demand or any prompt type returns no data.
TS-78799	14.4.1	If you launch Spotfire Analyst in <i>No server</i> mode, manually added modules are not automatically loaded unless the file <code>ProbedModulesCache.xml</code> is removed before you launch Spotfire.
TS-78921	14.4.1	Closing a UI element such as a menu, popover, or flyout by clicking outside it does not work if the area where you click contains an embedded iframe. This can for example occur if the landing page is cobranded.
TSDC-7509	14.4.1	When you open an analysis containing an OData data connection with <i>Windows Authentication</i> , you do not get a prompt to enter credentials and therefore cannot load the data.
TSDC-7515	14.4.1	If you add line breaks in the description of a prompt in a data connection, the description does not display correctly in the prompt dialog.
TSDC-7520	14.4.1	When you access large amounts of data with the connector for MySQL, and you use a version of the ODBC driver later than 8.0, Spotfire sometimes stops unexpectedly.

Key	Version	Summary
TSDC-7549	14.4.1	When you open an analysis that contains an Apache Spark SQL data connection and that was saved in an earlier version of Spotfire, the <i>Use SSL</i> option is sometimes not correctly handled in the new version of Spotfire.
TS-54879	14.4.0	Copying data from a graphical table does not work correctly if there is more than one column on the row axis.
TS-76029	14.4.0	When setting the <code>TypeId</code> of a visualization and adding a reference line using an IronPython script, an exception is thrown in the script.
TS-76055	14.4.0	The documentation for the <code>TimeSpan()</code> function does not mention how the function works when the entered argument is an Integer; it only describes the behavior when the argument is a String or a TimeSpan.
TS-76259	14.4.0	If you access data from a non-UTF-8 text file, and the system's default encoding is set to UTF-8, Spotfire does not try any other encoding, even if replacement characters are found. This leads to faulty data in the resulting data table.
TS-76273	14.4.0	It is not possible to create and save an information link with interval type columns from PostgreSQL.
TS-76528	14.4.0	The entire Spotfire application zooms in or out when using Ctrl+mouse wheel in visualization mods.
TS-76775	14.4.0	When trying to replace an unsigned .mod file in an analysis with a signed version of that file, the unsigned .mod file is not updated with the signed file.
TS-76802	14.4.0	If HTTP errors occur, saving an analysis or uploading SBDF data to the library can fail without attempting to retry.
TS-76911	14.4.0	Sometimes, there is a redundant <i>Back</i> button that does nothing in the dialog <i>Connect to Microsoft SQL Server</i> .
TS-76973	14.4.0	When certain fonts are used, texts might not be displayed in all the expected places in Spotfire.
TS-77013	14.4.0	When inserting a large image into a text area, no scroll bars are shown.
TS-77146	14.4.0	Moving a visualization to another page breaks scripts that use this visualization as an argument.
TS-77151	14.4.0	When dragging a visualization from one window to another window of the same Spotfire Analyst instance, the visualization is not moved, but duplicated.
TS-77158	14.4.0	Sometimes, tooltips do not disappear as expected in a visualization mod.
TS-77171	14.4.0	<i>Developer tools</i> sometimes closes unexpectedly when deeply nested elements are inspected.
TS-77194	14.4.0	When using the mods API to mark a large number of rows (>100), some of the rows are sometimes omitted.

Key	Version	Summary
TS-77210	14.4.0	Spotfire sometimes closes unexpectedly when you edit the value of a document property that uses an invalid IronPython script.
TS-77217	14.4.0	If you press the space bar to change the selection in a pie chart, Spotfire might close unexpectedly.
TSAS-1157	14.4.0	When running a localized version of Spotfire Analyst, some dialogs cannot be opened and attempts to open them might cause Spotfire to close unexpectedly. The affected dialogs are: <i>Automation Services Job Builder</i> , <i>Text area - Insert Property Control</i> , <i>Text area - Insert Dynamic Item</i> and <i>Forecast - Holt-Winters</i> in the visualization properties.
TSAS-1166	14.4.0	Automation Services jobs do not send progress updates to the server for long-running background tasks, such as on-demand loading of data sources. This might result in the server canceling the job.
TSDC-5565	14.4.0	When you work with in-database data tables from Microsoft SQL Server, if you write a custom expression to convert a value to <code>TimeSpan</code> with the <code>Cast</code> function, you get a stack trace error. <code>TimeSpan</code> data is, in fact, not supported by the connector for Microsoft SQL Server, and you now get a more informative error message instead.
TSDC-7378	14.4.0	When you use Spotfire with the Brazilian Portuguese language pack, an error occurs when you search the library and multiple data connectors in the results share the same display name.

Known Issues

The following are known issues in version 14.4 of Spotfire® Analyst.

Key	Version	Summary
TS-62137	14.4.0	<p>Package installation precedence rules</p> <p>Python packages that are installed by the Administrator (through an SPK) take precedence over packages installed using the Python Tools from the Spotfire Analyst Tools menu. If users attempt to update a package previously installed by an SPK, then the package update is installed, but the update is ignored.</p>
TS-67656	14.4.0	<p>"Unable to write data" error message</p> <p>Error message "Unable to write data to the transport connection: An established connection was aborted by the software in your host machine."</p> <p>If you see this error, then the data being uploaded to the service is too large. When a Spotfire data function is run, it sends the relevant data from Spotfire to the service for processing. The service has a file size upload limit, the default of which is 100 MB. When a data function is run with data that exceeds this limit, the service returns the error.</p> <p>An administrator can change this upload limit if needed by creating a custom configuration. For more information, see the topic "File size upload limit" in the service <i>Installation and Administration</i> guide.</p> <p>If users see this error message, the administrator can consider creating a custom configuration that increases the limits for both of the following properties:</p> <ul style="list-style-type: none"> • <code>spring.servlet.multipart.max-file-size</code>: The total file size for upload cannot exceed the value for this setting. • <code>spring.servlet.multipart.max-request-size</code>: The total request size for a multipart file upload cannot exceed the value for this setting. <p>Note: At a certain point, the Java Heap size fails to handle very large files. The threshold for this behavior is dependent on the amount of RAM the service node has. When the Java Heap Size is exceeded, the following error message is displayed.</p> <p>Error from Remote Service: Internal Server Error (500) - java.lang.OutOfMemoryError: Java heap space</p>

Key	Version	Summary
TS-69770	14.4.0	<p>Empty String columns in exported SBDF causes an error</p> <p>If you export an SBDF from Python (for example, as outputs for a data function), and your output contains an empty column, then you can encounter the following error:</p> <pre>spotfire.sbdx.SBDFError: cannot determine type for column 'EmptyString' ; all values are missing</pre> <p>This error occurs because the Spotfire data function environment cannot determine the proper Spotfire type to export the data as if all values in the column are missing (in other words, Python's <code>None</code>, NumPy's <code>nan</code>, or Panda's <code>NA</code> or <code>NaT</code> values).</p> <p>Workaround:</p> <p>To resolve this issue, edit your data function to use the helper function <code>set_spotfire_types</code>.</p> <p>Example</p> <pre>import pandas as pd import spotfire df = pd.DataFrame(inp) spotfire.set_spotfire_types(df, {'EmptyString': 'String'})</pre>

Installation

The following are instructions on how to install version 14.4 of Spotfire® Analyst.

The Spotfire Analyst client is delivered as two different installers. The installer labelled "single_user" is the default one. Use this if you do not know which version to select. The installer labelled "single_user" installs the product for the logged in user only. The other users on the same machine will not be able to use the client. The installer labelled "shared_computer" installs the product for all users on the machine. This installer requires administrative privileges on the machine.

There are separate instructions available for installing Spotfire Analyst without a server on the [documentation site](#).

Installation of Release 14.4

1. First install/upgrade the Spotfire® Server to version 14.4.
2. Deploy the Spotfire 14.4 distribution on the Spotfire Server 14.4.
3. Finally, install Spotfire Analyst 14.4 on all client computers.

Installation Notes

- If the .NET 4.8 framework is not installed, it will be downloaded and installed when launching the "shared_computer" Spotfire Analyst client installer. The "single_user" installer will not download the .NET framework, because it does not have system changing privileges. However, it will complain if the .NET framework is missing.
- If the product localization is defined as a user group preference, a client restart is required after the initial login to the server for the changes to be fully applied. Note that clients are not informed that such a restart is required. It is also important that the appropriate localization packages are deployed to the Spotfire Server prior to setting the user group preference.

Note that the correct language pack and the matching server preference must be set on the very first server that the user connects to. Changing the settings on the Server will not have any effect. If the localization group preference does not have any effect, it can be enforced on clients using **Tools > Options**.

Migration and Compatibility

The following are instructions on how to migrate from a previous release to version 14.4 of Spotfire® Analyst.

Upgrading from Previous Version without Installing

1. First install/upgrade the Spotfire® Server to version 14.4.
2. Deploy the Spotfire 14.4 distribution on the Spotfire Server 14.4.
3. Start the old version of Spotfire Analyst, log on to the Spotfire Server 14.4 and accept the update.

Compatibility Versions

You can use Spotfire 14.4 to open .dxd analysis files that were created and saved in any older version of Spotfire that is still in support.

The compatibility versions of Spotfire 14.4 are updated to versions 14.3 and 14.0 LTS. This means that .dxd analysis files that you create and save in Spotfire 14.4 can be opened in versions 14.3 and 14.0 LTS of Spotfire.



When you use an older version of Spotfire to open an analysis file that was created in a newer version of Spotfire, features from the newer version might not be available, and the analysis might look and behave differently compared to the version in which it was created.

Version	Compatibility versions
14.4	14.3, 14.0 LTS
14.3	14.2, 14.0 LTS
14.2	14.1, 14.0 LTS
14.1	14.0 LTS, 12.5
14.0 LTS	12.5, 12.0 LTS
12.5	12.4, 12.0 LTS
12.4	12.3, 12.0 LTS
12.3	12.2, 12.0 LTS
12.2	12.1, 12.0 LTS
12.1	12.0 LTS, 11.4 LTS
12.0 LTS	11.8, 11.4 LTS
11.4 LTS	11.3, 10.10 LTS
10.10 LTS	10.9, 10.3 LTS

File compatibility example



For example, when you create a .dxp analysis file in Spotfire 14.3, the file is saved with compatibility versions for 14.2 and 14.0 LTS. You can open the .dxp file in any older Spotfire version that either *is* one of those versions, or has 14.2 or 14.0 LTS as compatibility versions.

That means you can open the .dxp analysis file that you saved in Spotfire 14.3 in the following older versions: 14.2, 14.1, and 14.0 LTS.

Newer and older versions of Spotfire Analyst client can be used to connect to the current version of Spotfire Server in order to upgrade or downgrade the client packages. However, it is recommended to always run the same version of client and server in production environments. See [System Requirements](#).

Spotfire Documentation and Support Services

For information about the Spotfire® products, you can read the documentation, contact Spotfire Support, and join the Spotfire Community.

How to Access Spotfire Documentation

Documentation for Spotfire and TIBCO products is available on the [TIBCO Product Documentation](#) website, mainly in HTML and PDF formats.

The website is updated frequently and is more current than any other documentation included with the product.

Spotfire Documentation

The documentation for all Spotfire products is available on the [Spotfire Documentation](#) page. This page takes you directly to the latest version of each document.

To see documents for a specific Spotfire product or version, click the link of the product under 'Other versions', and on the product page, choose your version from the top right selector.

Release Version Support

Some release versions of Spotfire products are designated as long-term support (LTS) versions. LTS versions are typically supported for up to 36 months from release. Defect corrections will typically be delivered in a new release version and as hotfixes or service packs to one or more LTS versions. See also <https://spotfi.re/lts>.

How to Contact Support for Spotfire Products

You can contact the Support team in the following ways:

- For accessing the Support Knowledge Base and getting personalized content about products you are interested in, visit the support portal at <https://spotfi.re/support>.
- For creating a Support case, you must have a valid maintenance or support contract with Cloud Software Group, Inc. You also need a user name and password to log in to <https://spotfi.re/support>. If you do not have a user name, you can request one by clicking **Register** on the website.

System Requirements for Spotfire Products

For information about the system requirements for Spotfire products, visit <https://spotfi.re/sr>.

How to join the Spotfire Community

The Spotfire Community is the official channel for Spotfire customers, partners, and employee subject matter experts to share and access their collective experience. The Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from Spotfire products. In addition, users can submit and vote on feature requests from within the [Ideas Portal](#). For a free registration, go to <https://spotfi.re/community>.

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