TIBCO Spotfire® Metrics

Release Notes

Software Release 6.0
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Preface

TAKE YOUR BUSINESS MOBILE. TIBCO Spotfire® Metrics provides immediate access to up-to-date key performance indicators on any mobile device, whether online or offline. Monitor the pulse of your business, and socialize insights with your colleagues in real-time.

Topics

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Connecting with TIBCO Resources

How to Join TIBCOmmunity

TIBCOmmunity is an online destination for TIBCO customers, partners, and resident experts, a place to share and access the collective experience of the TIBCO community. TIBCOmmunity offers forums, blogs, and access to a variety of resources. To register, go to http://www.tibcommunity.com.

How to Access All TIBCO Documentation

After you join TIBCOmmunity, you can access the documentation for all supported product versions here:

http://docs.tibco.com/

How to Contact TIBCO Spotfire Support

For comments or problems with this manual or the software it addresses, please contact TIBCO Spotfire Support as follows.

- For an overview of TIBCO Support, and information about getting started with TIBCO Support, visit this site:

  http://www.tibco.com/services/support

- If you already have a valid maintenance or support contract, visit this site:

  https://support.tibco.com

  Entry to this site requires a user name and password. If you do not have a user name, you can request one.

Release Notes

Check the TIBCO Product Support web site at https://support.tibco.com for product information that was not available at release time. Entry to this site requires a username and password. If you do not have a username, you can request one. You must have a valid maintenance or support contract to use this site.

See the TIBCO Spotfire® Metrics Services Installation Guide for a detailed description of the system requirements for TIBCO Spotfire® Metrics Services.

Topics

System Requirements

For a list of system requirements, see the TIBCO Spotfire Metrics Services
Installation Guide.

New Features

This section lists features added since the last release of this product.

Release 6.0

The following are new features in this release.

- TIBCO Spotfire Metrics Services now includes an MSI installer. Manual installation and configuration are now optional.

Known Issues

This section lists known issues in this release.

Installing the Metrics Viewer standalone requires additional configuration

You can install the Viewer Service standalone by clearing the option **Application Service** when you run the Spotfire Metrics Services installer. After clearing this option, you must perform the following task:

1. Browse to the Viewer Service folder.

2. Locate and open the file `web.config`.

3. Manually set the `WebServiceRoot` key to the Service URL and port.

See page 16 of the *TIBCO Spotfire Metrics Prerequisites and Installation* for more details.

Testing a connection to a Microsoft Excel workbook may incorrectly display "Test Succeeded"

Spotfire Metrics Modeler allows a user to set up a data source connection to a Microsoft Excel Workbook. When a user clicks Test Connection, the status always returns "Test Succeeded" regardless of whether Spotfire Metrics Services is set up correctly. Ensure that the server with Spotfire Metrics Services installed also has the correct Microsoft Excel OLEDB data provider installed.

To install the Microsoft Excel OLEDB data provider, install the Microsoft Access Database Engine 2010 Redistributable on the same server where Spotfire Metrics Services is installed.

Below is the link to the Microsoft Access Database Engine 2010 Redistributable:

http://www.microsoft.com/en-us/download/details.aspx?id=13255

Column Limitation for Microsoft Excel data sources

When you specify a Microsoft® Office Excel workbook as a Spotfire Metrics data source, note that only data for the first 255 columns is retrieved. Column data beyond that is truncated. This is a limitation of the Microsoft Office Excel data provider.

Ports used during Spotfire Metrics Services installation may need additional Windows Firewall configuration to facilitate external access

The Spotfire Metrics Services installation program provides an option to specify ports that should be used. If the ports do not have an associated Windows Firewall inbound rule to allow external connections, users will not be able to connect to Spotfire Metrics Services. Contact your network administrator for assistance with configuring network ports.