



Spotfire Statistica®

Installation Instructions

Version 14.2.0 | March 2024

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Installation Overview

Spotfire Statistica® is also known as Spotfire® Data Science - Workbench.

Licensing Information

For licensing information, visit [Tibco eDelivery](#) and locate the product. You must download and unzip SPOT_stat_licensing.zip and read LICENSING README.pdf to identify your installation keys. If your computer is not connected to the Internet during installation, then a temporary license file is installed. You can find your permanent license file by reading LICENSING README.pdf in SPOT_stat_licensing.zip.

Types of Installations

- **Single User or Named User Installation:** Also known as desktop user. It is without any add-ons. This installation does not include Spotfire Statistica® Server, Spotfire Statistica® Live Score Server, Spotfire Statistica® Data Entry Server, Spotfire Statistica® Monitoring & Alerting Server, or CNET. To determine the type of install, look at the serial number provided to you in the fulfillment email. The serial number must not contain any one of the series of characters: CNET, ANCN, or WSEA. Do not use the named user installation if you have purchased an add-on.
- **CNET Installation:** This installation does not include Spotfire Statistica® Server, Spotfire Statistica® Live Score Server, Spotfire Statistica® Data Entry Server, or Spotfire Statistica® Monitoring & Alerting Server. This installation can be used by more than one user depending on the installation keys. To determine if you have this install, the serial number provided to you in the fulfillment email must contain CNET or CN near the end. For example, XXXXXXXXXXXXXCNETX-X.
- **Server Installation:** This installation includes Spotfire Statistica® Server and might include one or more of the following add-ons: Spotfire Statistica® Live Score Server, Spotfire Statistica® Data Entry Server, and Spotfire Statistica® Monitoring & Alerting Server. To determine if you have this install, the serial number provided to you in the fulfillment email must contain WSEA or DSEA near the end. For example, XXXXXXXXXXXXXWSEAXXX-X. This is determined by what has been purchased.



Note: All server add-ons require the use of the same server installation keys. One set of keys is used for all the add-ons.

- **Data Science extension for Spotfire Analyst:** For enabling extension refer [Enabling Extension for Spotfire](#).
- **Data Science Service for Spotfire Server:** For deploying Data Science Service refer [Deploying Data Science Service](#) and for enabling capability refer [Enabling Data Science capability for Spotfire](#).

If you have purchased Spotfire Statistica® Comprehensive, use the installation instructions for the following components:

- Spotfire Statistica® Server
- Spotfire Statistica Data Entry Server
- Spotfire Statistica Monitoring & Alerting Server

Otherwise, if you have purchased without any add-ons, see the Named User Installation section.

If you have purchased an add-on, do not use the Named User Installation section. Use the installation that corresponds to the add-on that you have purchased.

Named User Installation

This licensing is also known as single user or desktop installation.

Minimum hardware requirements for standard client configuration

Requirement	Details
64-bit version	
Processor	2.0 GHz, 64-bit, quad core or more
Memory	8 GB RAM minimum, 16 GB recommended
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	50 GB recommended per user
Operating System	Microsoft Windows 10

Software Requirements

Requirement	Details
Microsoft .NET Framework	4.6.1
Microsoft Visual C++ Redistribute for Visual Studio 2015-2019	x64 and x86 - or just x86, depending on application bitness



Note: Statistica installer delivers these requirements. It is optional to install them prior to running the installer.

Preinstallation Checklist for Named User Installation

Follow the checklist before starting the Named User Installation.

- Users on their client machines must log on with Administrator permissions or run the installer with elevated privileges to complete the client installation. You might be prompted to reboot to complete the installation.
- If you have any Statistica version prior to 14.0.0, uninstall it. Refer to the Uninstalling section for instructions. Note that this method of removing Statistica does not affect or delete any data files created with previous installations. After this is complete, proceed with the installation instructions.

Important Instructions

- We recommend the 64-bit version of Statistica with 64-bit processor and operating system.
- The optional advanced hardware graphics support for transparency requires a graphics card that supports Direct2D.
- For integration with Python, use 3.8 and above. The comtypes module is required for Python integration.
- For R integration, R 3.6.1 and R 4.2.2 are recommended.

Installing or Upgrading Spotfire Statistica® Named User Installation

If you want to upgrade Statistica Named User Installation before version 14.0.0, then first uninstall Statistica Named User Installation. For more information, see [Uninstall Statistica Named User Installation](#).

i Note: To upgrade versions 14.0.0 or later, follow steps 2-4 and follow the instructions on the presented screens.

Procedure

1. [Uninstalling Statistica Named User Installation](#)
2. Download the installer and extract the contents of the zip file to run the setup. Visit <https://edelivery.tibco.com> and locate the product.
3. Ensure that no other applications are running.
4. Run statistica.exe to begin the installation process.
 - a. The Welcome dialog is displayed. Click the **Next** button.
5. In the Serial Number/Product Key dialog, you might see fields already filled in. If the Serial Number and Product Key fields are empty, look for licensing.zip file that was downloaded from <https://edelivery.tibco.com> and read the readme.txt file to locate your keys.
6. To continue, click **Next**.
7. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option, and click **Next** if you agree with the terms and want to continue the installation process.
8. In the Setup Type dialog, select either **Typical** or **Custom** option.
 - Typical setup installs Statistica with the most common options; this is the recommended selection.
 - Custom setup options are not covered in these instructions. If you have questions about the custom installation, contact Spotfire for Technical support: <https://spotfi.re/support>.
9. Statistica is ready to install. To begin copying files to your machine, click the **Install** button.
10. You receive a message stating that the installation is complete. You might be prompted to reboot now or reboot later, depending on the components that were installed on your machine. If you are prompted, you need to reboot before you run Statistica.
11. To complete the installation process, click the **Finish** button.

i Note: If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Uninstalling Statistica Named User Installation

To uninstall Statistica, follow these steps:

Procedure

1. Ensure that no other applications are running.
2. In the Control Panel, select **Uninstall a program** located under Programs.
3. Scroll down through the list of programs and select **Statistica** and click **Uninstall**.
4. A message is displayed to confirm that you want to uninstall Statistica from your computer. Click the **Yes** button, and Statistica files are uninstalled.

CNET Installation

CNET installation is also known as Concurrent User Installation.

This installation does not include Spotfire Statistica® Server, Spotfire Statistica® Live Score Server, Spotfire Statistica® Data Entry Server, or Spotfire Statistica® Monitoring & Alerting Server.

The installation of the CNET version is a two-step process:

1. Server installation
2. Workstation installation

CNET Server Installation or Upgrade

To upgrade CNET Server Installation, uninstall the previous CNET Server version. For more information, see [CNET Server Uninstallation](#).

i Note: To upgrade versions 14.0.0 or later, uninstallation is not required. Instead, download the 14.2.0 installer, run statistica.exe, and then follow the instructions on the displayed screens to perform the in-place upgrade.


Before you begin

- Download the installer from [TIBCO eDelivery](#) and extract the contents on the computer where you want to install the CNET Server.
- Ensure that you have the following information that must be entered during installation:
 - Serial Number
 - Product Keys
 - Install codes (if applicable)


- Minimum server requirement is Windows Server 2016. Recommended version is Windows Server 2022.

Procedure

1. Run the `statistica.exe` file from the extracted installation files to start the installer.
2. Follow the wizard-led instructions until you reach the **Setup Type** page.
3. On the **Setup Type** page, select an option based on your requirement.
 - **Typical:** Select this option to install Statistica with the standard options. This is the recommended selection.
 - **Custom:** You can select this option for a non-standard installation, for example, if you want to install Statistica on another drive or at a location other than the default, or to change the program features that are typically installed.

 **Note:** Instructions for custom installation are not included in Spotfire documentation. If you have questions about the custom installation, contact [Statistica technical support](#).

4. On the **Start Menu Folder** page, enter the Start Menu folder name; the default name is Statistica. Click the **Next** button to continue.
5. Statistica is ready to install. To begin copying files to your machine, click the **Install** button. This may take several minutes.
6. You should receive a message stating that the installation is complete. If a reboot is required, you might be prompted to reboot now or reboot later, depending on the components that are installed on your machine. If you are prompted, it is necessary to reboot before you run Statistica. Click the **Finish** button to complete the installation process.

 **Note:** If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

What to do next

Share the Statistica executable directory. This shared folder needs to be available to all users who need to run the workstation installation. Users must have read and execute permissions to all files and subfolders.

CNET Workstation Installation or Upgrade

To upgrade CNET Server Installation, uninstall the previous CNET Workstation Installation. For more information, see [CNET Workstation Uninstallation](#).

If you want to access Statistica through a terminal server only, no workstation installation is necessary. If you want to install Statistica on the Workstation, follow these instructions.

Before you begin

- Ensure that no other applications are running.

Procedure

1. Find the location where you created in the CNET Server installation procedure when the Statistica program files were installed on the server.
2. Run the `statistica.exe` file in Workstation Installer subfolder.
3. The Welcome dialog is displayed. Click the **Next** button.
4. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button to continue the installation process.
5. Statistica is ready to install on your workstation. To begin copying files to your machine, click the **Install** button.
6. Your system is updated and program files are installed. In the Setup Wizard Completed dialog, click the **Finish** button.
7. If you receive any Version Conflict messages, you can keep your existing file and click the **Yes** button.
8. If the Workstation system files need to be updated, you must restart your computer to finish the installation process.
9. To start using Statistica, double-click the **Statistica** shortcut.

i Note: If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

CNET Server Uninstallation

To uninstall the CNET Server, follow these steps:

Before you begin

Ensure that no other applications are running.

Procedure

1. In the **Control Panel, Programs and Features**, scroll down through the list of programs and select **Statistica**. Right-click and select **Uninstall** to uninstall the program.
2. A message is displayed to confirm that you want to uninstall Statistica from your computer. Click the **Yes** button, and Statistica files are uninstalled.

CNET Workstation Uninstallation

To uninstall a Statistica workstation, follow these steps:

Before you begin

Ensure that no other applications are running.

Procedure

1. In the **Control Panel**, select **Uninstall a program** located under **Programs**.
2. Scroll down through the list of programs and select **Statistica**.
3. Click **Uninstall** to uninstall the program.

Spotfire Statistica® Server

The Spotfire Statistica® Server is an analytic engine service with a web-based user interface. You can consume analytic tasks interactively or schedule them for automated processing using the Spotfire Statistica® Server.

Starting with Statistica 14.0.0, the versioning and approval features are contained within the Statistica Enterprise database and applications. The Spotfire Statistica® Documentation Management System (SDMS) software is no longer needed. If you are using SDMS, see [Upgrading Spotfire Statistica](#).

You can download the Statistica installer from the following products on [Tibco eDelivery](#):

- Spotfire Statistica Analyst
- Spotfire Statistica Comprehensive
- Spotfire Statistica Data Scientist
- Spotfire Statistica Modeler
- Spotfire Data Science - Author

i Note: If you are installing Server components of Statistica, or upgrading a previous version of Server components of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

i Note: If the licensing includes Statistica Data Entry Server, then these instructions install this product on the same server with Statistica Server software. You also see this product use the name Statistica Web Data Entry Server.

Minimum hardware and software requirements

Requirement	Details
Processor	1 GHz
Memory	8 GB RAM
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	50 GB or more
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2016 or later

Recommended hardware and software requirements

Requirement	Details
Processor	2.0 GHz, 64-bit, quad core or more
Memory	16 GB RAM
Hard disk space for installation	10 GB
Disk Type	Review Performance with SSD vs HDD Drives
Minimum Scratch/Temporary Disk Space	100 GB or more
Network Bandwidth	1 GBits/s
Operating System	Microsoft Windows Server 2022

Software requirements

Requirement	Details
Microsoft Internet Information Server (IIS)	Installed and configured to run ISAPI and CGI applications. For more information, see Spotfire Statistica® Server Administration

Requirement	Details
	Guide.
Runtime(s)	Microsoft .NET Framework 4.6.1 Microsoft Visual C++ Redistribute for Visual Studio 2015-2019
Database (for hosting Enterprise metadata)	Microsoft SQL Server 2019, Oracle, Microsoft SQL Server Express

i Note: System requirements are based on an average size implementation.

Important Instructions

- The optional advanced hardware graphics support for transparency requires a graphics card that supports Direct2D.
- For integration with Python, use 3.8 and above. The comtypes module is required for Python integration.
- For R integration, R 3.6.1 and R 4.2.2 are recommended.
- If you are installing Server components of Statistica, or upgrading a previous version of Server components of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Preinstallation Checklist for Server Installation

Read Admin Guides

It is a good practice to read the admin guides posted on <https://docs.tibco.com/products/tibco-statistica-all-servers>.

Database

Statistica Server uses a database to store and manage metadata. An empty database must exist prior to starting the installer. The Statistica installer deploys a table schema as part of the installation process. It is a good practice to use SQL Server or Oracle database. If the

limitations and performance of SQL Server Express is acceptable, this database can also be used.

i Note: If you decide to use SQL Server Express, create an empty database with login information. Retain this information and enter it during the installation.

Amazon RDS for SQL Server and Azure SQL database are also supported. To review the different options for Amazon RDS for Oracle, see [options for Amazon RDS for Oracle](#).

One new database needs to be created per environment (production, test, development). The following information assumes that SQL Server is used.

Complete the following steps.

1. Create empty database that is used during installation for Statistica Enterprise Schema. It can be created on existing SQL Server database. This database should allow for at least 50 MB initial table space.
2. Create a SQL Server user account and make it the owner of Statistica Enterprise Schema. This user account needs permission to create new tables, views and indices.

i Note: After the installation, (and for upgrades - a potential schema upgrade on first Statistica startup by Enterprise administrator) the permissions to create new tables, views and indices can be removed from this user account. This user account continues to need read/write permissions on the database for normal operations.

Database Sizing and Location

Statistica Server requires deployment of a metadata database schema on an ODBC compliant database. Most commonly, it is deployed on the existing customer DBMS infrastructure, such as Oracle or SQL Server. SQL Server Express can be used but must be installed manually.

The database sizing requirements vary on usage. The actual metadata describing the Statistica objects is small, but the tablespace can be used to store reports and files (Excel, scripts) within the database (stored as BLOBs), which can increase the overall size.

The Statistica Server and the metadata database should be installed within the same local area network for performance reasons. The location of the data to be analyzed should also be reviewed when deciding where to install Statistica Server and the metadata database.

Depending on the situation, customers might decide to install within their data center or at a local office to avoid transporting large amounts of data over a slow network.

Recommended metadata schema database sizing

Requirement	Details
Initial tablespace	1 GB, grow 1 GB intervals
If explicit cap required	100 GB but might need to grow over time
Network Bandwidth	100 MBit/s or faster
Operating system	Microsoft Windows Server 2016 or later

Server (hardware or VM)

1. Server available for Statistica Server software.

- A typical configuration is to have the operating system and Statistica installed on the C drive. TEMP space on for example, the D drive. Contact <https://spotfi.re/support> for help in sizing the TEMP space.
- Edit the Windows TEMP and TMP environment variables so that the temp folder is located on the secondary (D:) drive.

2. Optional: Workstation Server for Statistica client.

The Statistica workstation software can be installed on employee's desktop computers or laptops.

Some customers prefer creating a Citrix or similar terminal services server that users log into for working with Statistica. This might be preferred because of data security or regulatory compliance.

For more information, see [Statistica hosted desktop](#).

Optional: File Server

Some customers have processes that require the use of a file server. Their data is in text or Excel files. For example, data sets might be published and shared between users on a file share. This file sharing can also be done using Statistica Enterprise database or a workstation server.

Configuration for Statistica Server

1. You must have a login account with administrative access.
2. Verify database client software is installed for SQL Server.
3. Install client software for all DBMS system that data could be extracted from. In other words, if you need to analyze data from Oracle, Access or SAP, you need to install the ODBC or OLE DB drivers.

Note:

- Statistica is compatible with MSOLEDBSQL versions 18.5.0 and 19.3.1 (both with SQL Server 2019 and 2022)
- In case of security-related connection issues, change **Connection Encryption** to **Optional** and check **Trust server certificate** on the **Data Link Properties > Advance** tab.
- These client DBMS packages are needed both on the server as well as machines where the workstation client is installed.
- For 64-bit installations of Statistica the 64-bit versions of the database connectivity software should be installed.

4. Microsoft Internet Information Server (IIS) installed on server (IIS Management Console and IIS Management Service).
5. Microsoft Internet Information Server (IIS) configured on server. Windows Server. Launch **Control Panel > Administrative Tools > Server Manager** and look for the Web Server (IIS) under **Roles**. Select from the following options.
 - Internet Information Services > Web Management Tools > IIS 6 Management Compatibility > IIS Metadatabase and IIS 6 configuration compatibility
 - Internet Information Services > Web Management Tools > IIS 6 Management Compatibility > IIS Management Console
 - Internet Information Services > Web Management Tools > IIS Management Service
 - Internet Information Services > World Wide Web Services > Application Development Features > .NET Extensibility (For Newer version of Windows, .Net Extensibility 3.5 and .Net Extensibility 4.6)

- Internet Information Services > World Wide Web Services > Application Development Features > ASP.NET (For Newer version of Windows, and ASP.Net 4.6.1)
 - Internet Information Services > World Wide Web Services > Application Development Features > CGI
 - Internet Information Services > World Wide Web Services > Application Development Features > ISAPI Extensions
 - Internet Information Services > World Wide Web Services > Application Development Features > ISAPI Filters
 - Internet Information Services > World Wide Web Services > Security > Request Filtering
 - Internet Information Services > World Wide Web Services > Security > Windows Authentication
6. If required to save documents as Word documents or Excel documents, then install Microsoft Office 2007 or greater.
 7. Optional for preinstallation. This step can also be completed after installation. Create email account for Statistica application. The application sends email notifications.

Configuring Workstation Server or individual workstations

1. If installing workstation on Citrix or VM, use a server login that has administrative access. If logging onto a desktop computer, a login with administrative rights is needed.
2. Verify database client software is installed for SQL Server.
3. Install client software for all DBMS system that data could be extracted from. In other words, if you need to analyze data from Oracle, Access or SAP, you need to install the ADO.NET or ODBC drivers.
4. For 64-bit installations of Statistica, the 64-bit versions of the database connectivity software should be installed.

Installing Statistica Server

i Note: To upgrade versions 14.0.0 or later, uninstallation is not required. Instead, download the 14.2.0 installer, run `statistica.exe`, and then follow the instructions on the displayed screens to perform the in-place upgrade.

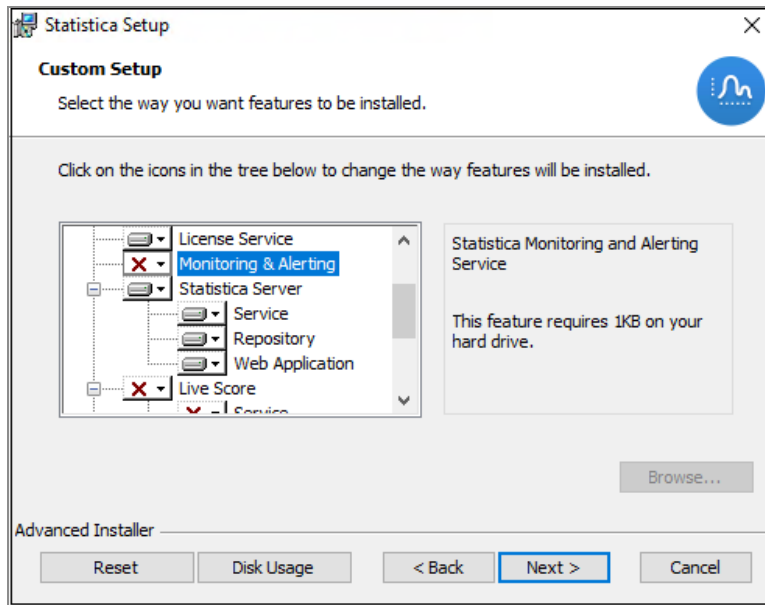
Procedure

1. Visit <https://edelivery.tibco.com> and locate the product. Download the installer and extract the ZIP file to run the installer.
2. Ensure that no other applications are running.
3. Double-click `statistica.exe` to begin the installation process.
4. The Welcome dialog is displayed. Click the **Next** button.
5. In the Serial Number/Product Key dialog, you might see fields already filled in. If the Serial Number and Product Key fields are empty, look for `licensing.zip` file that was downloaded from <https://edelivery.tibco.com> and read the `readme.txt` file to locate your keys.

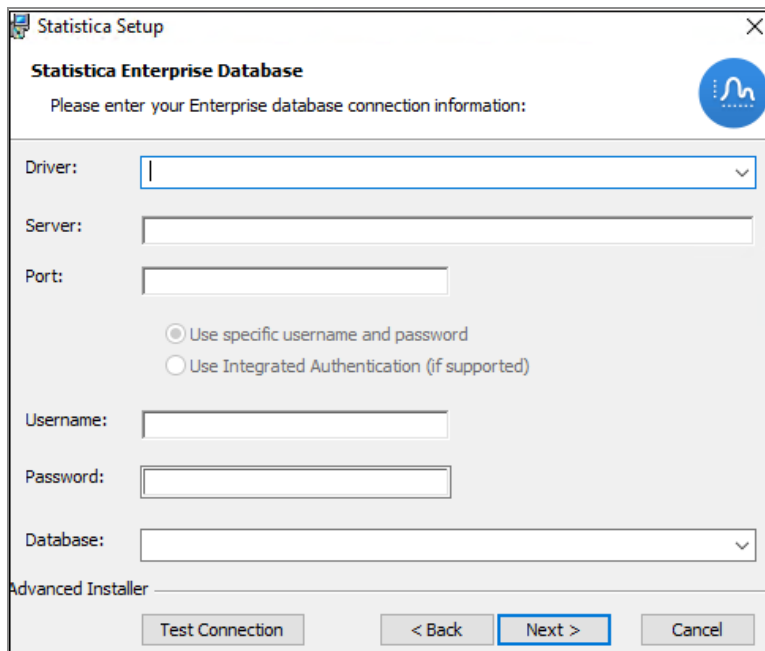
i Note: It is important to use the complete keyset as provided by Statistica.

6. Click the **Next** button to continue.
7. In the Install Code dialog, enter the Install Code. Click the **Next** button to continue.
If you do not have an install code (part of the keyset), you do not see this dialog.
8. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button if you agree with the terms and want to continue the installation process.
9. In the Setup Type dialog, if you need to install Spotfire Statistica Live Score Server and/or Spotfire Statistica Monitoring & Alerting Server you must select the **Custom** option. Otherwise select **Typical**.
 - Typical setup installs Statistica with the most common options. This is the recommended selection.
 - Custom setup options are used to install Statistica on another drive or location or to change the program features that are typically installed.

10. If you have questions about the custom installation, contact technical support at <https://spotfi.re/support>.
11. Click the **Next** button to continue.
12. In the Custom Setup dialog you must deselect Live Score and Monitoring and Alerting Service. These products must be installed on a separate server. If you have selected Typical, you do not see this dialog.



13. To continue, click the **Next** button.
14. In the Enterprise Database Install Type dialog, choose the type of installation: either create a new database, or use an existing database. Click the **Next** button to continue.
15. Connection Information is displayed in Enterprise Database dialog.



Statistica Setup

Statistica Enterprise Database

Please enter your Enterprise database connection information:

Driver:

Server:

Port:

☒ Use specific username and password
☐ Use Integrated Authentication (if supported)

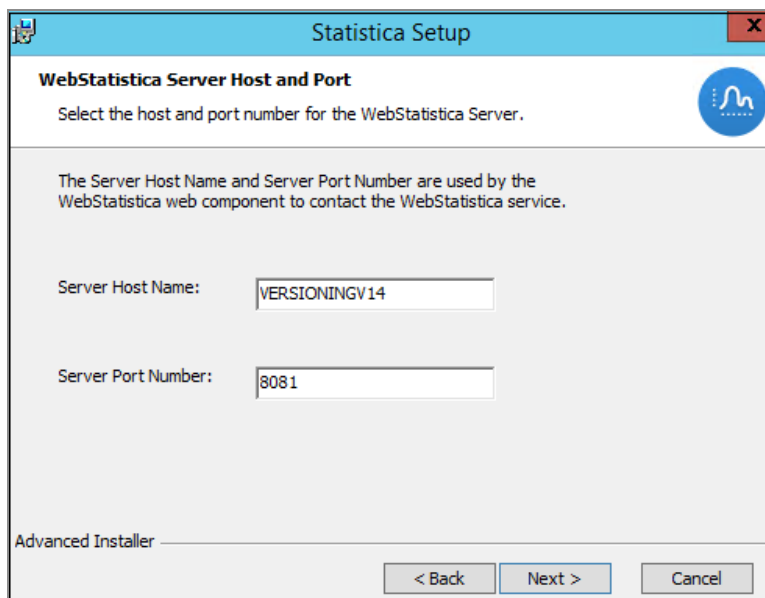
Username:

Password:

Database:

Advanced Installer

16. Accept default Server Host Name and Server Port Number or modify this information as needed in the WebStatistica Server Host and Port dialog. Click **Next**.



Statistica Setup

WebStatistica Server Host and Port

Select the host and port number for the WebStatistica Server.

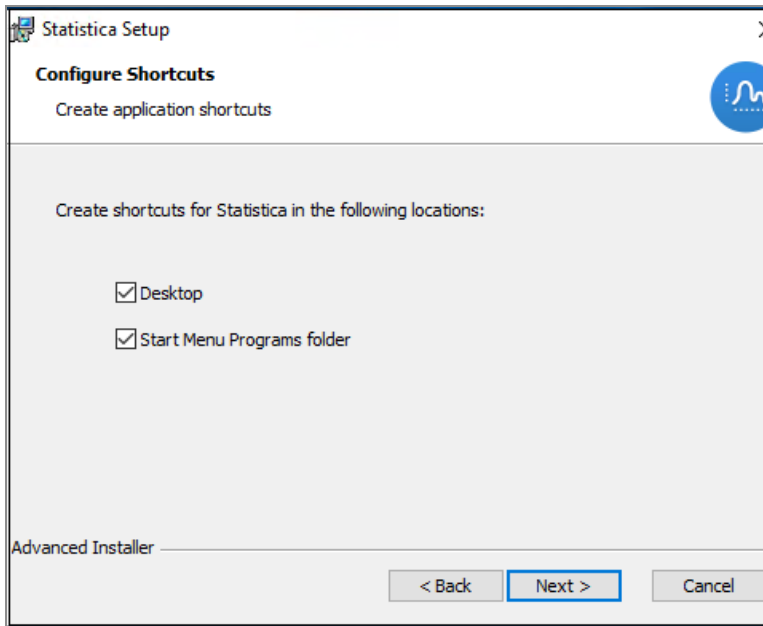
The Server Host Name and Server Port Number are used by the WebStatistica web component to contact the WebStatistica service.

Server Host Name:

Server Port Number:

Advanced Installer

17. If you want a Start Menu Programs folder shortcut, check the checkbox. Click the **Next** button to continue.



18. In the Product Registration dialog, enter the requested information in the appropriate boxes. Click the **Next** button to continue.
19. In the next dialog, select **Automatic**. Click the **Next** button.
20. Statistica is ready to install. To begin copying files to your machine, click the Install button. This can take several minutes.
21. You might briefly see a DOS command window that states that the web service was started successfully.
22. You should receive a message stating that the installation is complete. If a reboot is required, you might be prompted to reboot now or reboot later, depending on the components that are installed on your machine. If you are prompted, it is necessary to reboot before you run Statistica. Click the **Finish** button to complete the installation process.
23. Create a share to the Statistica executable directory. This share needs to be available to all users who need to run the workstation installation. Users must have read and execute permissions to all files and subfolders.
24. To start using Statistica, double-click the Statistica shortcut, and type in the default login name - admin and password - abcdef. This launches the Statistica program.

i Note: You must change this default administrator password using Statistica Enterprise Manager application or disable this account after creating a new administrator account.

i Note: If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Installing Statistica on the Workstation

If a user is accessing Statistica Server only through a browser, no workstation installation is necessary.

To install Statistica on the Workstation, follow these instructions.

Before you begin

Ensure that no other applications are running.

Procedure

1. Locate the share that you created in [Installing Statistica Server Installation](#), step 23, when the Statistica program files were installed on the server. Run `statistica.exe` in Workstation Installer subfolder.
2. The Welcome dialog is displayed. Click the **Next** button.
3. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button if you agree with the terms and want to continue the installation process.
4. In the Setup Type dialog, select either the Typical option button or the Custom option button.
 - Typical setup installs Statistica with the most common options; this is the recommended selection.
 - Custom setup options are not covered in these instructions. If you have questions about the custom installation, contact technical support:

<https://spotfi.re/support>.

5. To continue, click the **Next** button.
6. In the Start Menu Folder dialog, enter the Start Menu folder name; the default name is Statistica. If you want to create a desktop shortcut to Statistica, select the checkbox. Click the **Next** button to continue.
7. Statistica is ready to install on your workstation. To begin copying files to your machine, click the **Install** button.
8. Your system is updated and program files are installed. In the Setup Wizard Completed dialog, click the **Finish** button.
9. If the workstation's system files need to be updated, you must restart your computer to finish the installation process.
10. To start using Statistica, double-click the Statistica shortcut, and type in the default login name - admin and password - abcdef. After installation, you must change this default administrator password.
11. If you receive any Version Conflict messages, it is recommended that you keep your existing file, click the **Yes** button. These are user preferences.

i Note: If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Uninstalling Statistica Server

To uninstall the Statistica Server, perform the following steps:

Before you begin

Ensure that no other applications are running.

Procedure

1. In the Control Panel, Programs and Features, scroll down through the list of programs and select Statistica. Right-click and select **Uninstall** to uninstall the

program.

2. A message is displayed to confirm that you want to uninstall Statistica from your computer. To uninstall the Statistica files, click the **Yes** button.

Uninstalling Statistica Workstation

To uninstall a Statistica workstation, perform the following steps:

Before you begin

Ensure that no other applications are running.

Procedure

1. In the Control Panel, select **Uninstall a program** located under Programs.
2. Scroll down through the list of programs and select Statistica. To uninstall the program, click **Uninstall**.

User Accounts

Statistica Server validates users based on groups defined on the Statistica Server computer. The following list states the groups:

- SWS_USER
- SWS_DOWNLOADFILES
- SWS_UPLOADDATA
- SWS_UPLOADSCRIPTS
- SWS_BATCHABLE
- SWS_PORTAL
- SWS_PORTALINTERACTIVE
- SWS_ADMIN

The minimum requirement for authentication on the web server is to be a member of the SWS_USER group.

The installation procedure for Statistica Server attempts to automatically create these groups for you. If this was not successful, you can create these groups on the Statistica Server using the Administrative Tools. You can achieve this by opening the Computer Management dialog from the Control Panel - Administrative Tools menu. Navigate the tree to find Local Users and Groups listed. In the Groups folder, create the groups as listed.

Next, add Users to these Groups. Add all Statistica Server users to the SWS_USER group (Statistica Server administrators as well as Statistica Server users); then add the administrators to the SWS_ADMIN group, and so on. For customers using active directory, a best practice is to define global domain groups that correspond to the Statistica Server groups. Then add the global domain group to the corresponding local groups on the Statistica Server. For example, you can define a global domain group called GLOBAL_SWS_USER, and add this global domain group to the local SWS_USER created during Statistica Server install. Now you can control users to Statistica Server by using Active Directory tools to add or remove users from the GLOBAL_SWS_USER group.

Accessing the Web Server

If you did not change the destination Web directory during installation, the address is <http://your-server-name/WebStatistica>. Chrome, Firefox, Edge, and Internet Explorer browsers are supported.

Spotfire Statistica® Monitoring and Alerting Server

This product is also known as MAS Server.

We recommend that Statistica MAS software be run on a server dedicated to Statistica MAS, independent from any other application software. Users can log onto a web browser to review the generated alerts. Alerts can also be configured to be sent by email.

Minimum hardware requirements

Requirement	Details
Processor	1 GHz
Memory	8 GB RAM
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	50 GB or more
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2016 or later

Recommended hardware requirements

Requirement	Details
Processor	2.0 GHz, 64-bit, quad core or more
Memory	16 GB RAM
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	100 GB or more

Requirement	Details
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2022



Note: The Statistica Monitoring and Alerting Server (MAS) is part of the Statistica Server platform. Installation of the Statistica Server Application Server must occur prior to the installation of the MAS Server.

Preinstallation Checklist for MAS Server Installation

Configuration for MAS Server

1. Have a login account with administrative access.
2. These installation instructions assume that an installation of Statistica Server already exist on another server. If Statistica Server has not been installed, then we need to install it. The MAS Server depends on the existence of this software.

Important Instructions

- The optional advanced hardware graphics support for transparency requires a graphics card that supports Direct2D.
- For integration with Python, use 3.8 and above. The comtypes module is required for Python integration.
- For R integration, R 3.6.1 and R 4.2.2 are recommended.
- If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Installing MAS Server Installation

Before you begin

Ensure that no other applications are running.

Procedure

1. The installer used for Statistica Server installation is also used for the MAS Server installation. Run `statistica.exe` to begin the installation process.
2. The **Welcome** dialog is displayed. Click the **Next** button.
3. In the Serial Number/Product Key dialog, you might see fields already filled in. If the Serial Number and Product Key fields are empty, look for licensing.zip file that was downloaded from <https://edelivery.tibco.com> and read the readme.txt file to locate your keys. Click the **Next** button to continue.
4. If an Install Code was provided, you can see the Install Code dialog. Enter the Install Code. Click the **Next** button to continue.
5. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button if you agree with the terms and want to continue the installation process.
6. Select a **Custom** install type. You might receive a message regarding WebStatistica. Ignore this message.
7. Deselect the License Manager, WebStatistica, Workstation Installer, Web Data Entry, and Multimedia features.
8. In the Enterprise Database Install Type dialog, choose the type of installation: use an existing database. This is the database that was created during the Statistica Server installation. Click the **Next** button to continue.
9. Enter the database connection information. Click **Test Connection** to verify it.
10. Select **Yes** when prompted to install the Concurrent Session Manager.
11. In the Start Menu Folder dialog, enter the Start Menu folder name; the default name is Statistica.
12. If you want to create a desktop shortcut to Statistica, select the checkbox. Click the **Next** button to continue.
13. Click the **Install** button to begin the installation.

14. Your system is updated and program files are installed. Click the **Finish** button in the Setup Wizard Completed dialog.

i Note: If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Uninstalling MAS Server Installation

To uninstall the Statistica MAS Server, perform the following steps:

Before you begin

Ensure that no other applications are running.

i Note: To upgrade versions 14.0.0 or later, uninstallation is not required. Instead, download the 14.2.0 installer, run `statistica.exe`, and then follow the instructions on the displayed screens to perform the in-place upgrade.

Procedure

1. From the Control Panel, select Programs and Features and scroll down through the list of programs and select Statistica. Click **Uninstall**.
2. A message is displayed to confirm that you want to uninstall Statistica from your computer. Click the **Yes** button, and Statistica files are uninstalled.

Spotfire Statistica® Live Score Server

This product is also known as Live Score.

The Spotfire Statistica Live Score Server is the analytic engine that receives and executes the Web Service (SOAP) scoring calls for Statistica Live Score. The analytic projects that the server executes are stored in the Statistica Enterprise metadata database.

We recommend that Statistica Live Score software be run on a server dedicated to Statistica Live Score, independent from any other application software. This is a transaction server with an API. It does not have a user interface.

Minimum hardware requirements

Requirement	Details
Processor	1 GHz
Memory	8 GB RAM
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	50 GB or more
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2016 or later

Recommended hardware requirements

Requirement	Details
Processor	2.0 GHz, 64-bit, quad core or more
Memory	8 GB RAM
Hard disk space for installation	10 GB

Requirement	Details
Minimum Scratch/Temporary Disk Space	100 GB or more
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2022

i **Note:** System Requirements are based on an average size implementation. Statistica Live Score applications often benefit from additional cores, depending on how many simultaneous requests are expected.

The Statistica Live Score is part of the Statistica Server platform. Installation of the Statistica Server Application Server must occur prior to the installation of the Live Score Server.

Preinstallation Checklist for Live Score Server Installation

Configuration for Live Score Server

- These installation instructions assume that an installation of Statistica Server already exists on another server. If Statistica Server has not been installed, then we need to install it. Live Score depends on the existence of this software.

i **Note:** Live Score and Statistica Server (WebStatistica) components cannot be installed on the same server.

- The server must be installed to a Windows Server 2016 operating system or later. Installations on Windows 10 are for training or sandbox environments.
- Have login account with administrative access for Live Score server.

You must install Microsoft Internet Information Services (IIS) component on that computer before beginning the installation procedure.

Windows 10

From **Control Panel > Programs > Programs and Features > Turn Windows** features on or off, select the following features under Internet Information Services. From Web Management Tools, select IIS Management Console. From Common HTTP Features, select Static Content. From World Wide Web Services, Application Development Features, select ASP.NET, CGI, ISAPI Extensions. From Security, select Windows Authentication.

Windows Server: From the Server Manager console, select **Roles > Web Server (IIS)**, and then right-click to select **Add Role Services**. Select Web Server (Installed). From Application Development, select ASP.NET, CGI, and ISAPI Extensions. From Security, select Windows Authentication. From Common HTTP Features, select Static Content.

The Statistica installation process creates firewall exceptions. The following program and ports are added to the firewall exception list.

- Name: WebStatistica Service (also known as Statistica Server) Port: 8081
Protocol: TCP

Important Instructions

- The optional advanced hardware graphics support for transparency requires a graphics card that supports Direct2D.
- For integration with Python, use 3.8 and above. The comtypes module is required for Python integration.
- For R integration, R 3.6.1 and R 4.2.2 are recommended.
- If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Installing Live Score Server

Before you begin

Ensure that no other applications are running.

i Note: To upgrade versions 14.0.0 or later, uninstallation is not required. Instead, download the 14.2.0 installer, run statistica.exe, and then follow the instructions on the displayed screens to perform the in-place upgrade.

Procedure

1. The installer used for Statistica Server installation is also used for the Statistica Live Score Server installation. This installer can be downloaded from <https://edelivery.tibco.com> again.
2. Run statistica.exe to begin the installation process.
3. The Welcome dialog is displayed. Click the **Next** button.
4. In the Serial Number/Product Key dialog, you might see fields already filled in. If the Serial Number and Product Key fields are empty, look for licensing.zip file that was downloaded from <https://edelivery.tibco.com> and read the readme.txt file to locate your keys. Click the **Next** button to continue.
5. If an Install Code was provided, you can see the **Install Code** dialog. Enter the Install Code. Click the **Next** button to continue.
6. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button if you agree with the terms and want to continue the installation process.
7. In the Setup Type dialog, select the **Custom** option button. Typical setup installs Statistica with the most common options. However, for Live Score, de-select every option except the Statistica option and the Live Score option. If WebStatistica was purchased, the components for it are automatically included to install and Live Score is automatically deselected.
8. Click the drop down arrow next to the WebStatistica component and select **This feature will not be available**.
9. Then click the drop down arrow next to Live Score and select **This feature, and all subfeatures, will be installed on local hard drive**. If you have questions about the custom installation, contact technical support at <https://spotfi.re/support>.
10. Click the **Next** button to continue.
11. In the Enterprise Database Install Type dialog, choose the type of installation: use an existing database. This is the database that was created during the Statistica Server installation. Click the **Next** button to continue.

12. Enter the database connection information. Click **Test Connection** to verify the information.
13. Select **Yes** when prompted to install the Concurrent Session Manager.
14. Statistica is ready to install. To begin copying files to your machine, click the **Install** button. This might take several minutes.
15. You see a DOS command window briefly that states that the web service was started successfully.
16. You receive a message stating that the installation is complete. If a reboot is required, you might be prompted to reboot now or reboot later, depending on the components that are installed on your machine. If you are prompted, it is necessary to reboot before you run Statistica. Click the **Finish** button to complete the installation process.

If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Uninstalling Live Score Server

To uninstall Statistica Live Score, perform the following steps:

Before you begin

Ensure that no other applications are running.

Procedure

1. Open **Programs and Features** and scroll down through the list of programs and select Statistica. Right-click and select **Uninstall**.
2. A message is displayed to confirm that you want to uninstall Statistica from your computer. Click the **Yes** button to uninstall Statistica files.

Spotfire Statistica® Data Entry Server

The Spotfire Statistica® Data Entry Server is part of the Spotfire Statistica Server platform. You must install Statistica Server Application Server before installing Statistica Data Entry Server. If you have more than 15 users, consider running Spotfire Statistica Data Entry Server on a dedicated server, independent from any other application software.

The hardware and software requirements for installing Data Entry Server are as follows:

Minimum hardware and software requirements

Requirement	Details
Processor	1 GHz
Memory	8 GB RAM
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	50 GB or more
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2016 or later

Recommended hardware and software requirements

Requirement	Details
Processor	2.0 GHz, 64-bit, quad core or more
Memory	16 GB RAM

Requirement	Details
Hard disk space for installation	10 GB
Minimum Scratch/Temporary Disk Space	100 GB or more
Network Bandwidth	100 MBits/s or faster
Operating System	Microsoft Windows Server 2022

Preinstallation Checklist for Data Entry Server Installation

Configuration Requirement for Data Entry Server

- You must have a login account with administrative access.
- Spotfire Statistica Server must be installed on another server.

For more information, see [Preinstallation Checklist for Statistica Server](#).

Additional Requirements

- If you want to opt for advanced hardware graphics for transparency, you must have a graphics card that supports Direct2D.
- For integration with Python, use Python 3.8 and above. The comtypes module is required for Python integration.
- For R integration, R 3.6.1 and R 4.2.2 are recommended.
- If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Installing Data Entry Server

Before you begin


Ensure that no other applications are running.

To upgrade versions 14.0.0 or later, uninstallation is not required. Instead, download the 14.1 installer, run `statistica.exe`, and then follow the instructions on the displayed screens to perform the in-place upgrade.

Procedure

1. The installer used for Statistica Server installation is also used for the Data Entry Server installation. Run `statistica.exe` to begin the installation process.
2. The **Prerequisites** dialog is displayed. It prompts for the prerequisites to be installed. Click the **Next** button.
3. In the Serial Number/Product Key dialog, you might see fields already filled in. If the Serial Number and Product Key fields are empty, look for `licensing.zip` file that was downloaded from <https://edelivery.tibco.com> and read the `readme.txt` file to locate your keys. Click the **Next** button to continue.
4. In the License Agreement dialog, read the software license agreement. Select the **I accept the terms in the license agreement** option button, and click the **Next** button if you agree with the terms and want to continue the installation process.
5. In the Setup Type dialog, select the **Custom** option button. Typical setup installs Statistica with the most common options. However, for Data Entry, de-select every option except the Statistica option and the Data Entry option.
6. Click the drop down arrow next to **Statistica** and **Data Entry** and select This feature, and all subfeatures, will be installed on local hard drive.
7. The Enterprise Database Connection dialog is displayed. If the database is already present, select **Connect to an existing Enterprise database** option.
8. The Statistica Enterprise Database dialog is displayed. Enter details such as Driver, Server, Port, Username, Password, Database. Click **Next**.
9. To create shortcuts, click **Next** on Configure Shortcuts dialog.
10. Statistica is ready to install. To begin copying files to your machine, click the **Install** button. This might take several minutes.

11. You receive a message stating that the installation is complete. If a reboot is required, you might be prompted to reboot now or reboot later, depending on the components that are installed on your machine. If you are prompted, it is necessary to reboot before you run Statistica. Click the Finish button to complete the installation process.

 **Note:** If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Uninstalling Data Entry Server

Before you begin

Ensure that no other applications are running.

Procedure

1. Open **Programs and Features** and scroll down through the list of programs and select **Statistica**.
2. Right-click and select **Uninstall**.
3. Confirm uninstallation when prompted. All Statistica files are uninstalled.

Silent Installer

The Statistica Installer supports silent or unattended installation using many of the [supported MSI command line options](#), along with custom properties specific to the Statistica installation. Silent installations require admin rights and must be launched through “statistica.exe” (not “Statistica.msi”).

The format of the command line is as follows:

```
<Path to statistica.exe> <PROPERTYNAME>="<Property Value>"
<PROPERTYNAME>="<Property Value>" ... /L<Log File Options>
<Path to Log File> /q<Silent Install Flag Options>
```

For example:

```
"C:\users\vm\desktop\Install64\statistica.exe"
SERIALNUMBER="XXXXXXXXXXXXXXXXXXXXX-X" PRODUCTKEY="XXXXXX-XXXXXX-XXXX-
XXXXXX-XXXXXX"
FIRSTNAME="John" LASTNAME="Doe" B_PERSONALUSE="0" COMPANY="MyCompany"
JOBTITLE="Developer" PHONENUMBER="555-1234" EMAIL1="jdoe@spotfire.com"
EMAIL2="jdoe@tibco.com" REGMETHOD="Manual"
WEBSTATPORT="8081" B_NEW_DATABASE="0"
DB_CONNECTION_STRING="Driver
={ ODBC Driver 17 for SQL
Server};Server=MyServer.MyCompany.Com;PORT=;Uid=sa;Pwd=MyPassword;databa
se=MyDatabase" /L*V " C:\users\vm\desktop\Install64\log.txt" /qn
```

This list of custom properties specific to the Statistica installer is as follows:

- SERIALNUMBER
- PRODUCTKEY
- FIRSTNAME
- LASTNAME
- B_PERSONALISE
- COMPANY
- JOBTITLE

- PHONENUMBER
- EMAIL1 (EMAIL1 and EMAIL2 must be the same)
- EMAIL2 (EMAIL1 and EMAIL2 must be the same)
- REGMETHOD - "Manual", "Auto" - The type of registration to perform during install.
- WEBSTATPORT – <Port Number>: Port for Statistica Server to use
- B_NEW_DATABASE – “0”, “1” : Set the value to “0” to connect to an existing Statistica Enterprise database. Set the value to “1” to create a new Statistica Enterprise database (requires an empty SQL/Oracle database).
- DB_CONNECTION_STRING - <Standard ODBC connection string>: A standard ODBC connection string representing the connection to the SQL/Oracle database you are connecting to.

List of standard supported command line options:

- All logging options using “/L”
- All silent install option using “/q”
- ADDLOCAL – A comma delimited list of the features you want to install. It’s only necessary to define this property if you don’t want to perform a “typical” install. “StatisticaServer” and “LiveScore” cannot be installed together. Also, the “Statistica” feature is required for all other features. The list of features are:
 - Statistica
 - Help
 - Examples
 - PDF
 - MAS
 - StatisticaServer
 - LiveScore
 - WebDataEntry
 - WorkstationInstaller
 - ALL - includes all the above features

Upgrading Spotfire Statistica Server

The installer upgrades only the server component of a network installation. After the server upgrade, workstations or clients are upgraded from the server.

There are two different upgrade paths you can follow for upgrading Statistica Server:

- [SDMS Installed](#)
- [SDMS Not Installed](#)

Upgrading When SDMS Is Installed


Upgrading Statistica Server with SDMS Server installed involves the following broad steps:

- Migrate the database.
- Uninstall Statistica 14.0.0 or previous versions.
- Install Statistica 14.2.0.

For more information, see [Upgrading Statistica Server](#).

To use Statistica during the migration process, you must extract the contents from the latest version of the SPOT_stat-all-servers_14.x.x_win_portable.zip file to a known location on the SDMS Server. Statistica provides these files along with the Statistica installer on eDelivery.

This portable distribution tool must be run on the SDMS Server. After this, perform the steps defined at [Migrating Database](#).

 **Note:** Portable Distribution is provided so that you can still use Statistica during the migration of database. You can continue to use previous version of Statistica along with the parallel installation of portable zip file on SDMS Server.

i Note: If you are installing server components of Statistica (or upgrading a previous version of Server components) of Statistica, you must review and install the latest applicable hotfixes. You can find information on how to install the latest hotfixes [here](#).

Migrating Database

During this phase you can resolve any errors you come across and confirm that the data can be transferred from the SDMS Database to the Enterprise Database. You can use Statistica with the help of Portable Distribution during this process.

Before you begin

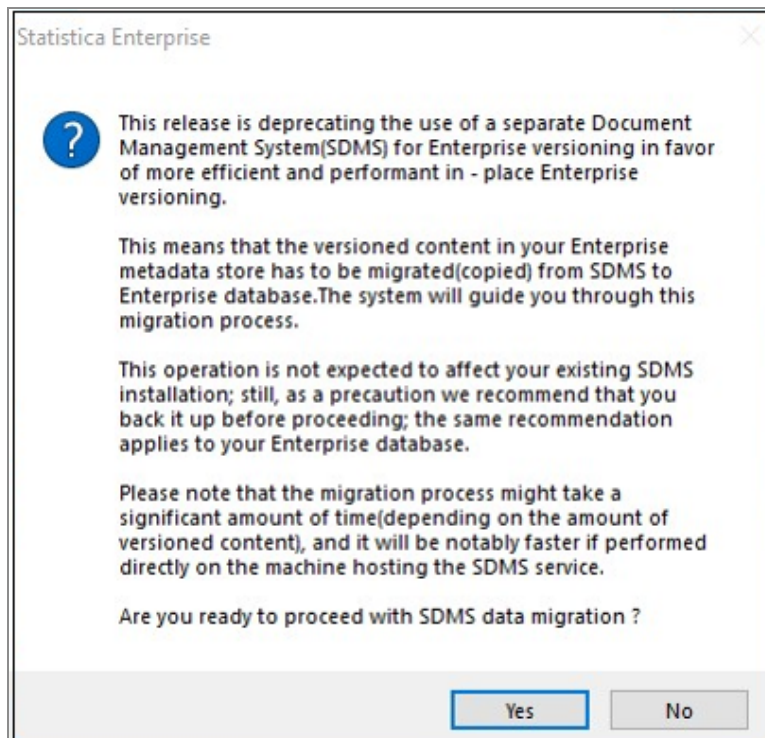
- You must take a backup of the database (commonly named SEWSS or Enterprise) before starting the migration process.
- You must run the Portable Distribution tool on the SDMS server (admin credentials are required). If you have multiple SDMS servers and Statistica Enterprise databases for different environments, you must run this tool on the SDMS server which corresponds to the Statistica Enterprise Database which you are migrating.
- You must ensure that the database size is sufficient to accommodate all objects and documents currently stored in SDMS. For more information about correctly sizing your database, see [Extend table when migrating SDMS data](#).

Procedure

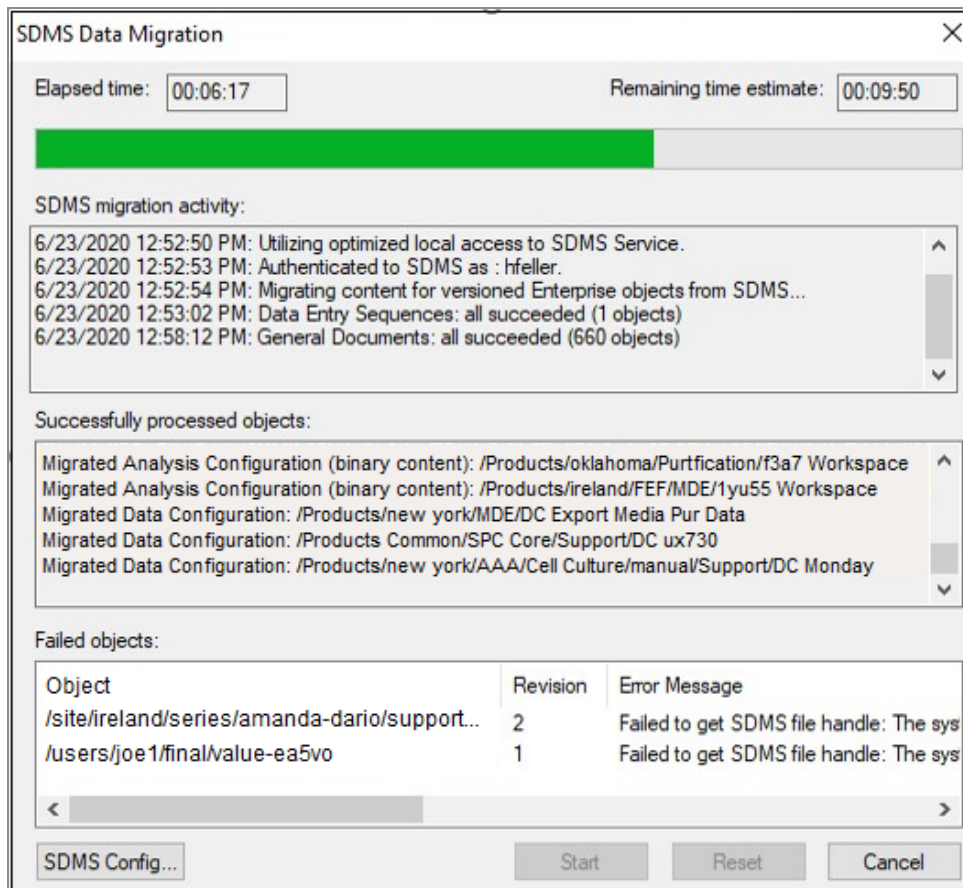
1. Download the Portable Distribution tool from [TIBCO eDelivery](#).
2. Extract the .zip file to a directory on the SDMS server.

You must create an ODBC Data Source for the Enterprise Database on the SDMS server, so that the portable distribution can connect to the database. You can do this in the Windows "ODBC Data Sources (64-bit)" Administrative tool. Create a system DSN matching with the one on your Statistica Server.

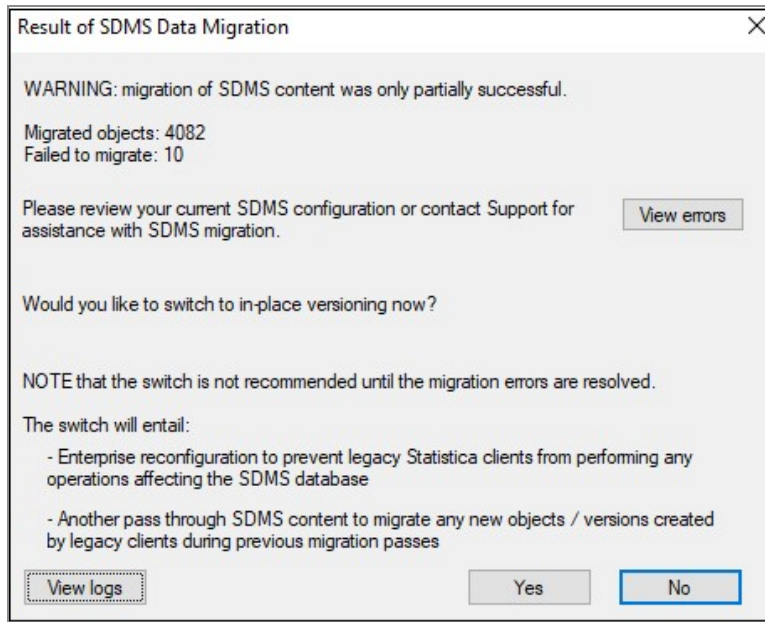
3. Run `statist.exe` from the directory where the Portable Distribution tool was unzipped to begin the migration and upgrade process.
4. Confirm all actions when prompted.



5. To start Data Migration, in SDMS Data Migration dialog, click **Start**.



After the migration process starts, the Result of SDMS Data Migration dialog is displayed. It displays the number of **Migrated objects** and **Failed to migrate** objects. You can view errors and logs by clicking **View errors** and **View Logs**. The **View errors** button is active only if there are errors during migration.



i Note: To reverse all migration changes performed till now, click **No**, return to the previous page, and click **Reset**.

Log files are not overwritten. To add new versions of things at a later stage, you can run migration tool again to this point as many times as needed before scheduling the outage. It checks for the changes that are already made earlier and skips them. It only migrates the new ones. To troubleshoot errors during migration, see [Resolve errors for Migration](#). Once you follow the steps in the KB article to resolve the errors and you still continue to see these errors you can open a support case to review your upgrade plan with support.

What to do next

Refer [Finalizing Database Migration](#).

Finalizing Database Migration

You are ready to finalize the database migration after you have completed steps in [Migrating Database](#). To finalize the Database migration you are prompted to Activate in-place versioning. Activating in-place versioning completes the Database migration process. You cannot access Statistica during in-place versioning. Perform these steps when you are ready to switch to the new version of Statistica.

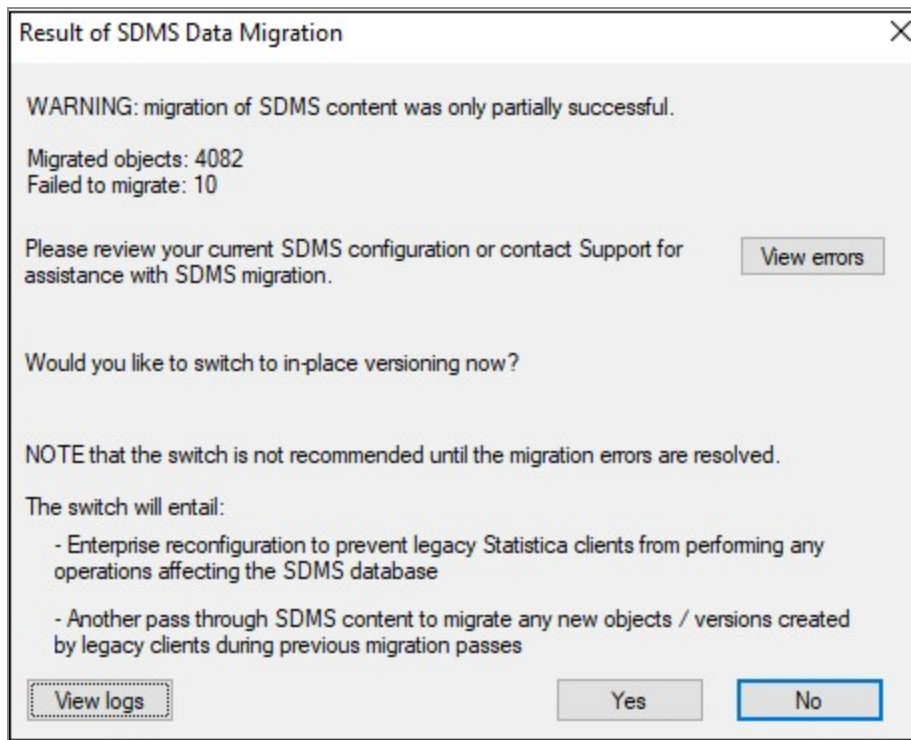
Before you begin



Warning: Before you perform the following steps you must plan and schedule an outage.

Procedure

1. You must be ready for an outage at this step. To activate in-place versioning when migration is complete, click **Yes**.

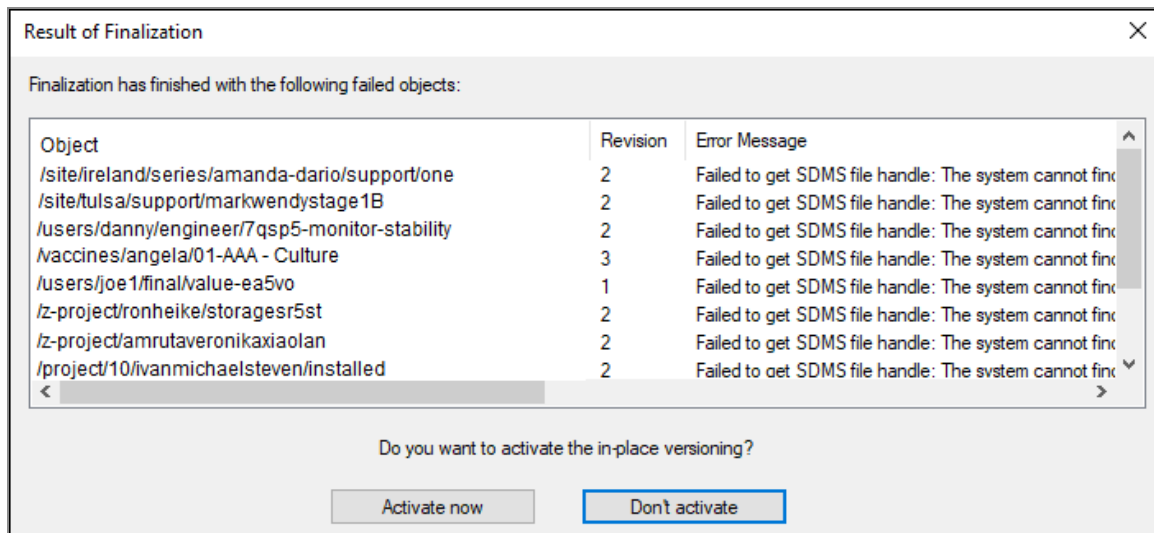


2. For Finalizing Database Migration, a confirmation dialog is displayed. To proceed, click **Yes**.
3. SDMS Data Migration dialog is displayed. Versioning is added to unversioned objects such as Labels, Characteristics, Tasksets, and Alarm Dashboards. If you click **Yes**, then you are ready for in-place versioning.

i Note: Result of Finalization dialog is displayed in **Step 4** only when in-place versioning is activated and there are still outstanding errors. It displays the unresolved errors and their details. You can still continue with unresolved errors.

If there are no errors then Result of Finalization dialog is not displayed and you can move directly to **Step 5**.

4. To Finalize, click **Activate now**.



5. Once in-place versioning is activated and migration is complete, a confirmation message is displayed. Click **OK**.
6. To exit the Database Migration, click **Close** and then **Yes**.
7. Result of Database migration is displayed. Click **Close** on the **Database update was successful** dialog.

Upgrading Statistica Server

For upgrading the Statistica server, uninstall previous versions of Statistica after successful migration of the database and run the Statistica 14.2.0 installer.

i Note: All server installations such as Statistica, Statistica Workstations, Data Entry, WebStatistica, MAS, and Live Score must be upgraded to work with Statistica 14.2.0. If you are using the same server for Statistica 14.2.0 as for the existing installation, you must uninstall the previous version before installing Statistica 14.2.0.

- i Note:**
- SDMS is not used after the data migration process is completed for existing installations.
 - You must keep the SDMS server archived (keep it installed or at least retain its documents on disk) for some time, as a general precaution (as a backup of the original versioning data).

Before you begin

- Locate the required serial number and product key for use during installation. To know your serial number and product key, look for the `licensing.zip` file downloaded from <https://edelivery.tibco.com> and read the `readme.txt` file to locate your keys.
- You must back up or save the IIS settings for Statistica Data Entry Server to another location. The default location for `web.config` file is `C:\WebStatisticaPub\DataEntry`. This must be done since the `web.config` is removed by the uninstall process. After installation the old `web.config` settings must be applied manually to the new `web.config` file. By default the Statistica Data Entry Server software is installed on the same computer with Statistica Server. If a custom install was completed, then Statistica Server and Statistica Data Entry Server are on separate computers.

Perform the steps in the following order:

Procedure

1. Uninstall [Statistica Server](#).
2. If [Statistica Monitoring & Alerting Server](#), [Statistica Live Score Server](#) and [Statistica Data Entry Server](#) are on separate machines, then uninstall all these servers.
3. Uninstall [Statistica Workstation](#).
4. Install [Statistica Server](#).

5. Install [Statistica on the Workstation](#).
6. If [Statistica Monitoring & Alerting Server](#), [Statistica Live Score Server](#) and/or [Statistica Data Entry Server](#) are on separate machines, then run install for these products.

Upgrading When SDMS Is Not Installed

Follow the steps to upgrade the Enterprise Server where SDMS is not installed.

Before you begin

- If you are using Statistica 13.5 or before, locate the required serial number and product key for use during installation. To know your serial number and product key, look for the `licensing.zip` file downloaded from <https://edelivery.tibco.com> and read the `readme.txt` file to locate your keys.
- You must back up or save the IIS settings for Statistica Data Entry Server to another location. The default location for `web.config` file is `C:\WebStatisticaPub\DataEntry`. This must be done since the `web.config` is removed by the uninstall and upgrade process. After installation the old `web.config` settings must be applied manually to the new `web.config` file. By default, the Statistica Data Entry Server software is installed on the same computer with Statistica Server. If a custom installation is complete, then Statistica Server and Statistica Data Entry Server are on separate computers.
- If you are using Statistica 13.5, complete the following steps before upgrading the Statistica Server:
 1. Upgrade the database using a portable tool.
 2. Uninstall Statistica 13.5 (or older).
 3. Install the new version of Statistica 14.2.0 to the upgraded database.

Perform the steps in the following order:

Procedure

1. If upgrading from Statistica 13.5 or older, uninstall [Statistica Server](#).
2. If [Statistica Monitoring & Alerting Server](#), [Statistica Live Score Server](#) and/or [Statistica](#)

[Data Entry Server](#) are on separate machines, then uninstall all these servers (Version 13.5 and below only).

3. Uninstall [Statistica Workstation](#).
4. Install [Statistica Server](#). When upgrading from Version 14.0.0 or later, you will launch the Statistica installer to perform the in-place upgrade.
5. Install [Statistica on the Workstation](#).
6. If [Statistica Monitoring & Alerting Server](#), [Statistica Live Score Server](#), and [Statistica Data Entry Server](#) are on separate machines, then run install or in-place upgrade for these products.

Spotfire Documentation and Support Services

For information about this product, you can read the documentation, contact Spotfire Support, and join Spotfire Community.

How to Access Spotfire Documentation

Documentation for Spotfire products is available on the [Product Documentation website](#), mainly in HTML and PDF formats.

The [Product Documentation website](#) is updated frequently and is more current than any other documentation included with the product.

Product-Specific Documentation

The documentation for this product is available on [Spotfire Statistica® Product Documentation](#) page and [Spotfire Statistica®](#).

How to Contact Support for Spotfire Products

You can contact the Support team in the following ways:

- To access the Support Knowledge Base and getting personalized content about products you are interested in, visit our [product Support website](#).
- To create a Support case, you must have a valid maintenance or support contract with a Cloud Software Group entity. You also need a username and password to log in to the [product Support website](#). If you do not have a username, you can request one by clicking **Register** on the website.

How to Join Spotfire Community

Spotfire Community is the official channel for Spotfire customers, partners, and employee subject matter experts to share and access their collective experience. Spotfire Community offers access to Q&A forums, product wikis, and best practices. It also offers access to

extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from Spotfire products. In addition, users can submit and vote on feature requests from within the [Spotfire Ideas Portal](#). For a free registration, go to [Spotfire Community](#).

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