

ibiTM WebFOCUS[®]

Using the Mobile App for iOS

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Using the ibi WebFOCUS Mobile App for iOS

The ibi™ WebFOCUS® Mobile App for iOS is a simple, intuitive app that empowers users of iOS mobile devices, such as iPad® or iPhones, with robust, innovative, easy-to-use reporting and analysis.

Introducing the ibi WebFOCUS Mobile App for iOS

The WebFOCUS® Mobile App for iOS is a simple, intuitive app that empowers users of iOS mobile devices, such as iPad® or iPhones, with robust, innovative, easy-to-use reporting and analysis. The WebFOCUS Mobile app delivers rich, deep, highly interactive analytic functionality to mobile devices, fully exploiting the native device gestures that are already familiar to the user. As a result, users can manipulate data from a variety of sources in an almost unlimited number of ways in just a couple of taps. The app allows users to manage their business dashboards and content for viewing and interactive analysis, even when they are not connected to the Internet.

With the Mobile app, users can save, catalog, and store reports and dashboards for offline use, use Mobile Voice to perform queries on voice-enabled content, or subscribe to have BI content automatically pushed to and saved on their device.

The ibi™ WebFOCUS® Mobile App also provides an easy and intuitive way for iOS mobile device users to:

- Run reports, graphs, and dashboards online, from any corporate data in any source.
- Sort, filter, drill down, roll-up, calculate, and more, in both online and offline modes.
- Fully support native device characteristics, gestures, charting, menus, and controls within content.
- Open and catalog documents received as email attachments.
- Find and retrieve content using native search capabilities.
- Share content with other members of your organization through email.

Getting the Mobile App on an iOS Device

To download the free WebFOCUS® Mobile App on your iPad or iPhone:

1. Tap the **App Store** icon.
 2. Type **webfocus mobile** in the Search box.
 3. Tap **webfocus mobile** in the selection list.
 4. Tap the **WebFOCUS** icon.
 5. Tap **FREE**.
 6. Tap **INSTALL**.
 7. Enter your Apple® ID and password and tap **OK**.
- The Mobile app will be downloaded to your device.

Adding a Server Connection

When opening the Mobile app for the first time, you will be taken to the Mobile Faves Home page, which shows demo content from the pre-configured mobilefaves.ibi.com demo server.

 **Note:** You need an active Wi-Fi and VPN connection to view your online content.

To connect your app to the ibi™ WebFOCUS® Server of your company, tap **Add site**.

The following options are available:

HTTPS

Specifies whether the server is on a HTTP or HTTPS site. The default value is HTTPS.

Host name

The Host name, or IP address, of the machine that is hosting the ibi™ WebFOCUS® Client.

Host port

The port number to the WebFOCUS® Client.

Context path

The application context path. For example, /ibi_apps.

Host title

The name of your WebFOCUS® server connection.

User name

The user name you use to log in to your WebFOCUS client.

Password

The password you use to log in to your WebFOCUS client.

New interface

Enable this option to connect to the WebFOCUS Home Page. This option is only available when connecting to a WebFOCUS 8.2 Version 04 environment or higher.

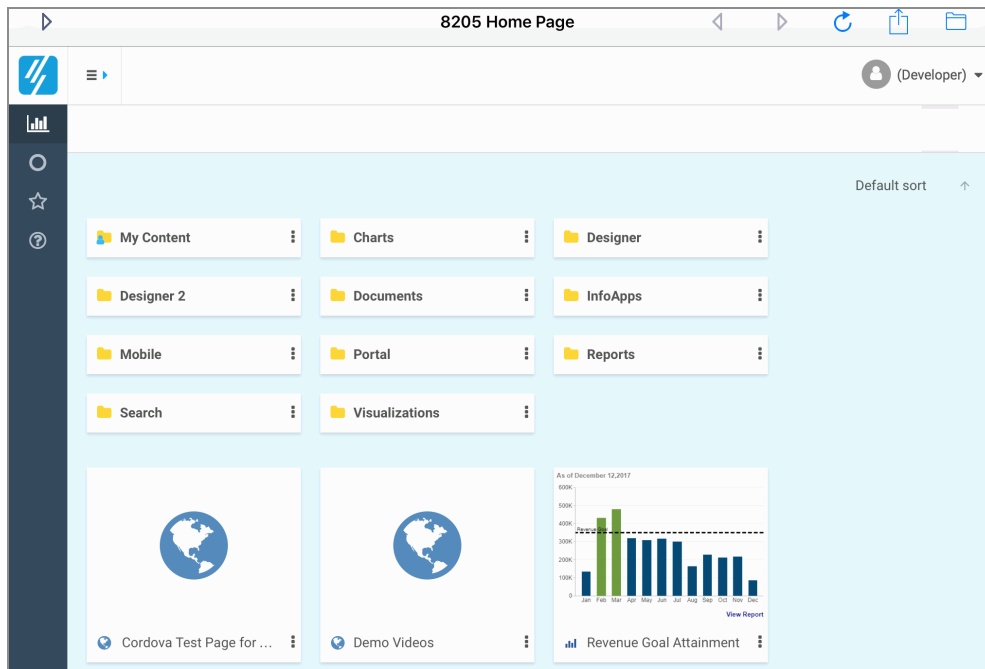
Fill out the required fields that correspond to your WebFOCUS Server.

Once you have entered all of the connection settings, tap **Save** to save your changes and continue. The newly added site is now shown in the Sites list.

Navigating the ibi WebFOCUS Home Page

When connecting to a WebFOCUS Release 8.2 Version 04 and higher environment, a mobile version of the WebFOCUS Home Page is available. The Home Page is the default landing page that opens when you first sign in to WebFOCUS from the WebFOCUS app, and serves as a centralized place for viewing and sharing content, performing searches, and using InfoSearch and performing voice queries.

The default Home Page is shown in the following image.



Note:

- Before you can begin to interact with the WebFOCUS Home Page, the WebFOCUS Administrator in your organization must ensure that the WebFOCUS app settings are enabled correctly.
- To view the Home Page on the WebFOCUS app, make sure the **New Interface** toggle is enabled when connecting to your WebFOCUS environment.


You can toggle the sidebar by clicking the toggle button to expand or collapse the sidebar.

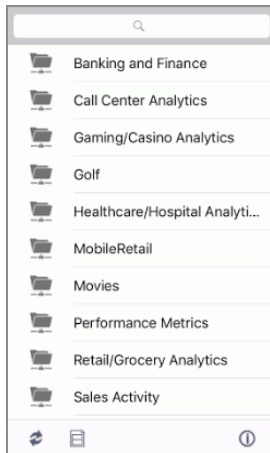
You can use the sidebar to switch between four views of your repository content. These include:


- **Content.** Displays your repository content and provides options so you can view the content.
- **Portals.** Displays all of the existing portals in your repository. If tags are created for these portals, tag buttons are displayed at the top of the page.
- **Favorites.** Displays the items that you designate as favorites. To designate an item as a Favorite, tap the menu icon, and tap **Add to Favorites**.
- **Ask WebFOCUS.** Provides access to the Ask WebFOCUS interface, where you can perform InfoSearch and voice queries, where you can perform type and voice queries on any of your content that is voice-enabled.

Interacting

Understanding the Content List on an iOS Device

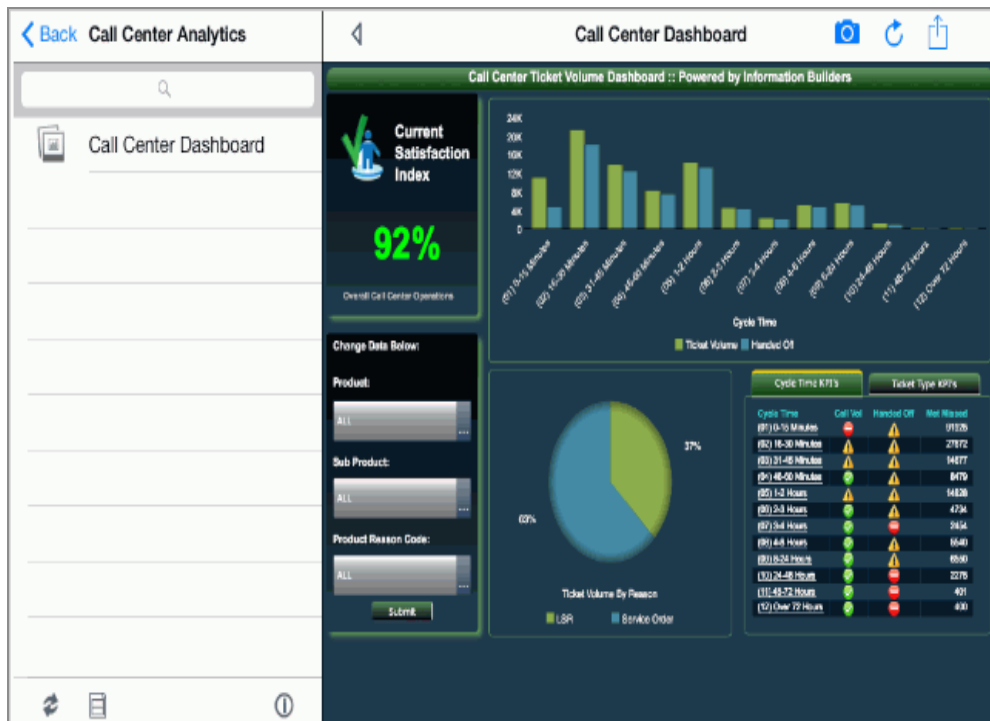
The Content List appears to the left of the screen after you tap the Split mode icon  and allows you to tap open folders to view content, as shown in the following image.



To refresh the Content List, tap the Refresh icon .

Navigating to Content on an iOS Device

To navigate to the Content List, tap an item. Tapping a folder opens the contents of the folder. Tapping a content item opens the content to the right of the Content List, as shown in the following image.



Content Watchlists

Note:

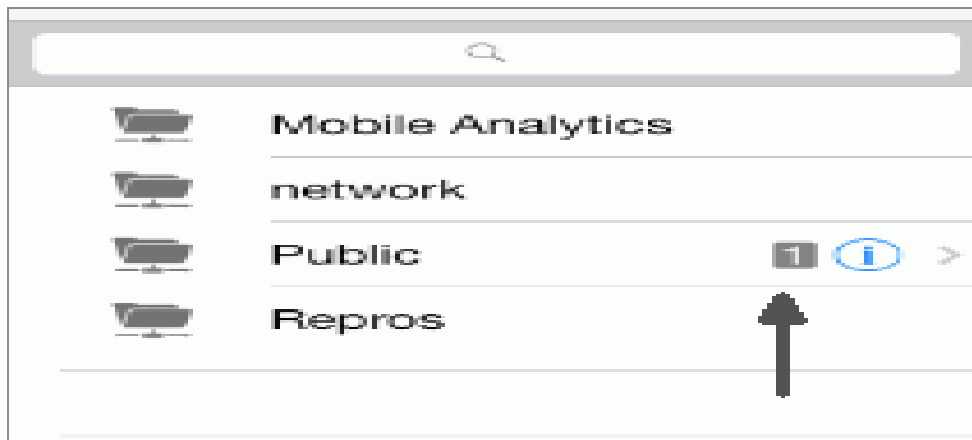
If an update is available to content in your Watchlist, you will see an icon indicating the number of updates available.

You will also see a numbered badge next to the server in your server list. The number corresponds to the number of updates available to you.

Watchlist content is automatically updated as new versions become available, as shown in the following image.



The Watch folder in your folder list is also updated. The number in the badge represents the number of updates available, as shown in the following image.

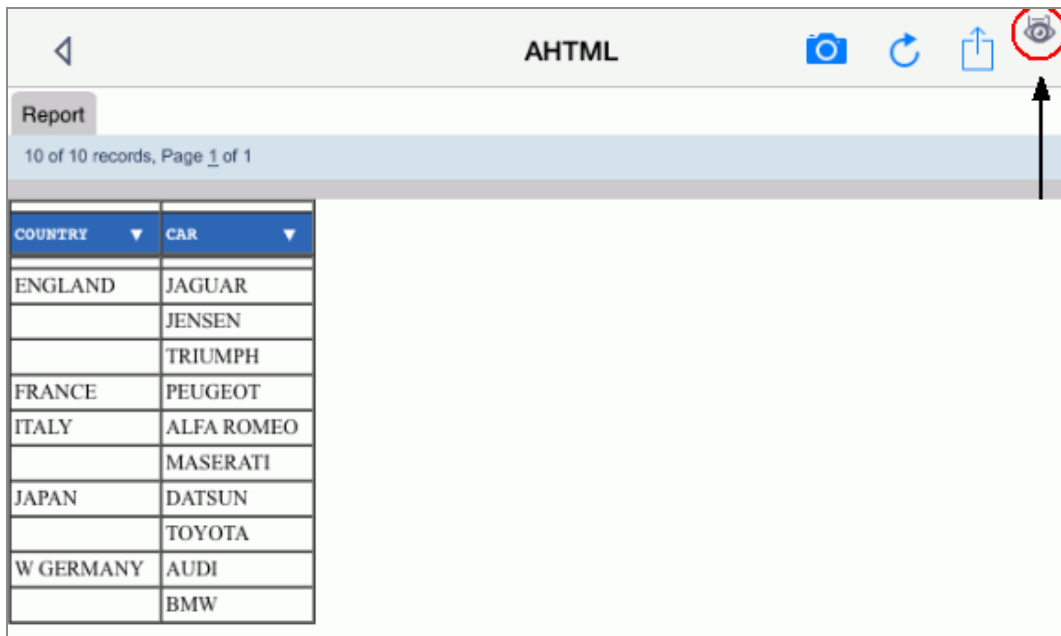




In the previous image, there was one update to a report available. Tap the content to view the updated content, as shown in the following image.





The updated content is displayed and the new content indicator icon disappears.

Content can be watched or unwatched. Note the icon on top of the report, as shown in the following image.



-  This icon means content is not currently being watched.
-  This icon means content is currently being watched.

Tapping the Watch icon  for content not being watched will set it to watched. The icon will then change to .

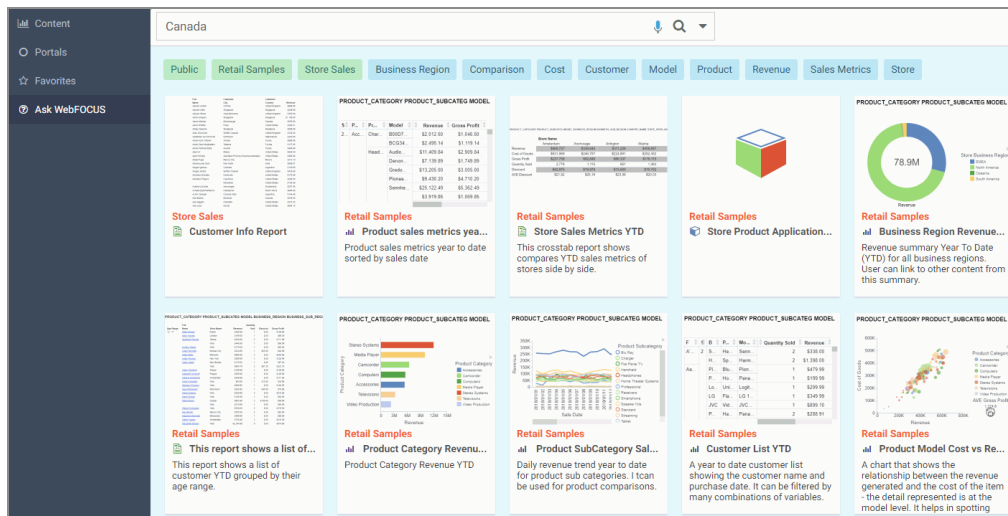
The Watchlist contains content that you are subscribed to.

Watchlist content is automatically updated as new versions become available.

Performing Search Queries

Using your iOS devices, such as your iPhone or iPad, you can use InfoSearch to perform simple, Google-style searches to find your BI content. You can also perform voice queries on any voice-enabled content in your repository and access your data from the palm of your hand.

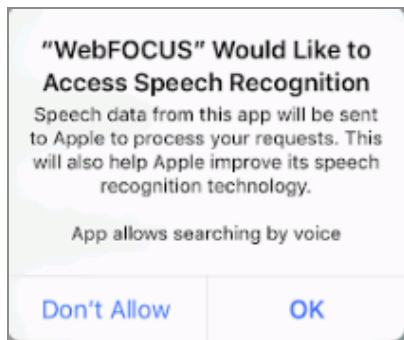
To perform a search, tap the menu icon to open the side bar, and then tap **Ask WebFOCUS**. Tap the search bar and enter your search term, for example, Canada. The WebFOCUS app will return all of the content related to your search term, and display the results as thumbnails, as shown in the following image.



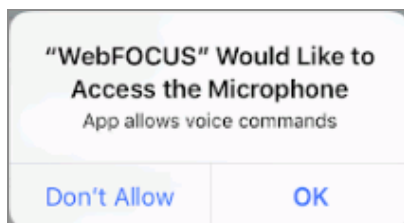
To interact with the voice query feature from your iOS device, you must also follow these steps:

- Connect to a WebFOCUS Release 8.2 Version 04 or higher environment.
- Ensure that the New Interface toggle is enabled.
- Enable access to speech recognition and the microphone settings on your device.

To enable these permissions, tap **Ask WebFOCUS** in the side bar and then tap the microphone. Your device will first prompt you to confirm giving the app access to speech recognition, as shown in the following image.



Tap **OK**. Your device will then prompt you to confirm giving the app access to the microphone, which will allow voice commands for your query, as shown in the following image.



Tap **OK**. Your mobile device is now ready to perform voice-enabled searches.

Interacting with Voice Queries

You can perform voice queries on any WebFOCUS content that is voice-enabled. To perform voice queries from the WebFOCUS app, tap the menu icon to open the side bar, and then tap **Ask WebFOCUS**.

Here, you can tap the microphone icon to begin to speak your query. Speaking a search term will return all of the results as thumbnails, similar to typing in that same term.

Depending on how the content was set up, you can do everything from running a simple report, to having a more interactive conversation with WebFOCUS. You can ask a query, such as "Tell me the store inventory for Boston." WebFOCUS interprets your words, and responds to you by either visually opening a report, or "talking" to you to gather more information before it provides a response. Once the content has defined intent phrases, the What can I ask? button becomes available in the Ask WebFOCUS interface. Once you click the What can I ask? button, all of the available intent phrases will display alphabetically.

To run these intent phrases, you can either click on one of these tiles, or tap the microphone and speak your query directly to the device.

ibi Documentation and Support Services

For information about this product, you can read the documentation, contact Support, and join Community.

How to Access ibi Documentation

Documentation for ibi products is available on the [Product Documentation website](#), mainly in HTML and PDF formats.

The [Product Documentation website](#) is updated frequently and is more current than any other documentation included with the product.

Product-Specific Documentation

The documentation for this product is available on the [ibi™ WebFOCUS® Documentation](#) page.

How to Contact Support for ibi Products

You can contact the Support team in the following ways:

- To access the Support Knowledge Base and getting personalized content about products you are interested in, visit our [product Support website](#).
- To create a Support case, you must have a valid maintenance or support contract with a Cloud Software Group entity. You also need a username and password to log in to the [product Support website](#). If you do not have a username, you can request one by clicking **Register** on the website.

How to Join ibi Community

ibi Community is the official channel for ibi customers, partners, and employee subject matter experts to share and access their collective experience. ibi Community offers access to Q&A forums, product wikis, and best practices. It also offers access to extensions, adapters, solution accelerators, and tools that extend and enable customers to gain full value from ibi products. For a free registration, go to [ibi Community](#).

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