

**ibi**

## **Accessibility Conformance Report**

### **WCAG Edition**

**(Based on VPAT® Version 2.4Rev)**

**Name of Product/Version:** ibi™ WebFOCUS® Client 9.3.5

**Date:** 2025-08-05

#### **Product Description:**

WebFOCUS Designer (V5) Portal with two-level top navigation, Designer Pages, WebFOCUS Hub Home, Workspaces, Application Directories areas, and WebFOCUS Accessible Report Formats including the following:

- In-Document Analytics (Active Technologies) – AHTML

- Excel – XLSX

- PDF

- PowerPoint – PPTX

- HTML

- Select types of charts – JSCHART

- o Bar

- o Line

- o Area

- o Pie

- o Scatter

- o Bubble

#### **Contact Information:**

Cloud Software Group, Inc., 851 W. Cypress Creek Rd., Fort Lauderdale, FL 33309

#### **Evaluation Methods Used:**

Testing was conducted using a variety of operating systems, browsers, automated testing tools, and screen readers. These included the following:

- Microsoft Windows 10 or 11 laptop/Chrome, Firefox, or Edge browser/NVDA screen reader

- Apple MacBook Pro/Safari or Chrome browser/VoiceOver screen reader

<b>Standard/Guideline</b>	<b>Included In Report</b>
<a href="#"><u>Web Content Accessibility Guidelines 2.0</u></a>	Level A (Yes)  Level AA (Yes)

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.1</a>	<p>Level A (Yes )</p> <p>Level AA (Yes)</p>

### Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports	WebFOCUS 9.2.0 provides a way for content authors to include text alternatives and that content will be read by a screen reader; however, it is up to content authors to provide descriptive alternative text.
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not Applicable	No audio-only or video-only content included.
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not Applicable	No media requiring captions included
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not Applicable	No media requiring audio descriptions included.
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Not Applicable	Different areas of the WebFOCUS Hub and applicable content items are determined programmatically, with descriptive labels for each option and for larger areas as applicable and needed.
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Not Applicable	WebFOCUS Hub follows a logical order from high level navigation to specific content interaction. WebFOCUS charts and reports provide navigation through elements representing different data points. Both of these interfaces reflect visual structure.
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	All buttons are labeled with descriptive names.

<a href="#"><u>1.4.1 Use of Color</u></a> (Level A)	Supports	Icons and text descriptions are the primary means of identifying different elements on the WebFOCUS Home Page. WebFOCUS reports are also a text-based format in which color can be used as a secondary signifier or indicator of certain information. Accessible WebFOCUS charts include informational tooltips.
<a href="#"><u>1.4.2 Audio Control</u></a> (Level A)	Not Applicable	No audio media requiring embedded audio control.
<a href="#"><u>2.1.1 Keyboard</u></a> (Level A)	Supports	Keyboard navigation through tabbing is supported. In the WebFOCUS Hub and in WebFOCUS Designer, an additional navigation menu can be accessed using the key combination Ctrl + Shift + F10 that allows users to jump to different areas of the interface without having to tab all the way through.
<a href="#"><u>2.1.2 No Keyboard Trap</u></a> (Level A)	Partially Supports	Users are able to use the keyboard to navigate to and from any element on the page, except for the following areas where they may be unable to navigate back to the highest page level: <ul style="list-style-type: none"> <li>• In the Application Directories view of the WebFOCUS Hub, users must use the navigation menu, accessed using the Ctrl+Shift+F10 key combination, to navigate back up to the Hub interface.</li> <li>• When running a report generated using In-Document Analytics, users may be unable to exit the interactive menu that opens when selecting a column title.</li> </ul>
<a href="#"><u>2.1.4 Character Key Shortcuts</u></a> (Level A 2.1 only)	Supports	Single key shortcuts use non-character keys, such as the Tab key, Enter key, or arrow keys, unless focus is specifically placed on certain interactive elements.
<a href="#"><u>2.2.1 Timing Adjustable</u></a> (Level A)	Supports	Session timeouts and refresh timers can be set by administrators and content creators, but are adjustable. Automatic sign-out can be disabled by an administrator.
<a href="#"><u>2.2.2 Pause, Stop, Hide</u></a> (Level A)	Not Applicable	No media included requiring pause/stop/play controls.
<a href="#"><u>2.3.1 Three Flashes or Below Threshold</u></a> (Level A)	Not Applicable	No animated content included.
<a href="#"><u>2.4.1 Bypass Blocks</u></a> (Level A)	Supports	WebFOCUS Hub and WebFOCUS Designer interfaces support a navigation menu, accessed using the Ctrl+Shift+F10 key combination, that allows users to quickly jump to different areas of the interface with a single action. Users can also tab over smaller blocks and navigate into them using arrow keys.
<a href="#"><u>2.4.2 Page Titled</u></a> (Level A)	Supports	WebFOCUS Hub has a top-level page title, and content authors can add descriptive headers to their pages, charts, and reports.
<a href="#"><u>2.4.3 Focus Order</u></a> (Level A)	Supports	WebFOCUS Hub follows a logical order from high level navigation to specific content interaction. WebFOCUS charts and reports provide navigation through elements representing different data points. Both of these interfaces reflect visual structure.
<a href="#"><u>2.4.4 Link Purpose (In Context)</u></a> (Level A)	Supports	Each button in the WebFOCUS Hub and Designer interfaces has a descriptive name that indicates its purpose. Content authors can add descriptive titles to drill-down hyperlinks that they add to their charts and reports.
<a href="#"><u>2.5.1 Pointer Gestures</u></a> (Level A 2.1 only)	Not Applicable	Pointer gestures beyond those native to mobile devices are not required

<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)	Not Applicable	Non-native pointer gestures are not required. Therefore, pointer cancellation is not required.
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	Supports	Buttons have hover over tooltip text and aria-labels that match their accessible names, and indicate their functionalities.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	Not Applicable	WebFOCUS 9.2.0 does not require motion actuation such as shaking or tilting
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	WebFOCUS Hub and Designer interfaces are localized for English, French, French (Canada), German, Japanese, Spanish, and Spanish (Mexico). The language of charts and reports themselves depend on the data used by the content author.
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	Changes in context are not applied unless triggered by the user, and most can be undone easily and without many keystrokes.
<a href="#">3.2.2 On Input</a>	Supports	Changes are not submitted until the user activates a submit button or closes out of the menu from which their changes were registered.
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	Error and alert messages are identified as such based on the severity of the incident, provide an informative description, and, if possible, provide the option to either proceed or return to the prior state.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	Buttons and controls include informative names and many include descriptive text to guide user interaction. Related options are grouped together under a single element that can be navigated using arrow keys.
<a href="#">4.1.1 Parsing</a> (Level A)	Supports	The WebFOCUS Hub and content items have complete start and end tags, are nested appropriately, and use unique IDs.
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports	Interface elements have relevant names and include labels describing their interaction type and whether they contain submenus.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	No media included. Therefore, captions are not applicable.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	No media included. Therefore, audio descriptions are not applicable.
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)	Supports	WebFOCUS Hub uses responsive design and adapts to display on mobile devices. WebFOCUS content is also responsive and can be resized to fit any standard screen size or orientation.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)	Supports	Default controls have descriptive names and are identified based on the type of control to indicate how selection should be performed. Content authors can apply descriptive labels to controls in their content to guide user interaction.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Supports	Overall styling takes color contrast into account. Elements that do not meet minimum contrast are intentionally styled that way to indicate hidden or non-enabled status, in which case higher contrast from background would make them difficult to distinguish from displayed and enabled elements.

<a href="#"><u>1.4.4 Resize text</u></a> (Level AA)	Supports	Users of WebFOCUS can zoom in using their browser to see text more clearly. Content authors can control the text size used in their charts and reports.
<a href="#"><u>1.4.5 Images of Text</u></a> (Level AA)	Supports	Most text on the page is presented as such. Text within images is limited to logos and similar items that serve a purely decorative purpose. When text is within a button, tooltips and alt text ensure that screen readers can read it correctly.
<a href="#"><u>1.4.10 Reflow</u></a> (Level AA 2.1 only)	Not Applicable	Responsive and mobile-friendly layouts for the WebFOCUS Hub allow navigation on smaller screens. WebFOCUS content in a browser resizes by default for easy interaction. Authors of charts in WebFOCUS can control scrolling behavior to ensure that horizontal scrolling does not occur.
<a href="#"><u>1.4.11 Non-text Contrast</u></a> (Level AA 2.1 only)	Supports	Icons and text descriptions are the primary means of identifying different elements on the WebFOCUS Home Page. WebFOCUS reports are also a text-based format in which color can be used as a secondary signifier or indicator of certain information. Accessible WebFOCUS charts include informational tooltips.
<a href="#"><u>1.4.12 Text Spacing</u></a> (Level AA 2.1 only)	Supports	Content authors can apply margins to provide ample spacing between text cells in reports.
<a href="#"><u>1.4.13 Content on Hover or Focus</u></a> (Level AA 2.1 only)	Not Applicable	Any interaction that is evoked on-hover, such as chart tooltips, can also be invoked using keyboard navigation, in which case they are dismissible, hoverable, and persistent.
<a href="#"><u>2.4.5 Multiple Ways</u></a> (Level AA)	Not Applicable	WebFOCUS 9.2.0 is an application; the requirement for multiple ways is not applicable.
<a href="#"><u>2.4.6 Headings and Labels</u></a> (Level AA)	Supports	The WebFOCUS Hub has descriptive headings, and labels for each interface element. Content authors can provide headings for their content, and labels are provided in charts and reports automatically based on data values.
<a href="#"><u>2.4.7 Focus Visible</u></a> (Level AA)	Supports	Focus indicators are visible when using keyboard navigation in the WebFOCUS Hub and in user created accessible charts.
<a href="#"><u>3.1.2 Language of Parts</u></a> (Level AA)	Not Applicable	Language is applied to the document at the meta level.
<a href="#"><u>3.2.3 Consistent Navigation</u></a> (Level AA)	Supports	WebFOCUS Hub provides consistent navigation techniques. Some items may have sub-menus whose existence is indicated upon navigating to them. WebFOCUS charts and reports can be generated to run in third-party tools, which may have their own keyboard navigation methodologies.
<a href="#"><u>3.2.4 Consistent Identification</u></a> (Level AA)	Supports	Interactive items have consistent, standardized labels that indicate their purpose and behavior.
<a href="#"><u>3.3.3 Error Suggestion</u></a> (Level AA)	Supports	Error and alert messages include text that describes the nature of the error or alert, and suggest possible remedies. WebFOCUS tools include test and preview options that allow users to validate their work before saving it.
<a href="#"><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></a> (Level AA)	Not Applicable	No processing of legal or financial transactions from WebFOCUS 9.2.0 to external systems that would require special error handling.
<a href="#"><u>4.1.3 Status Messages</u></a> (Level AA 2.1 only)	Supports	Messages indicate when loading is complete for WebFOCUS Hub and content run in the browser.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not Applicable	Not applicable. WebFOCUS does not include pre-recorded audio.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not Evaluated	
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Not Evaluated	Icons and text descriptions are the primary means of identifying different elements on the WebFOCUS Home Page. WebFOCUS reports are also a text-based format in which color can be used as a secondary signifier or indicator of certain information. Accessible WebFOCUS charts include informational tooltips.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Not Evaluated	
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	Not Evaluated	Default controls have descriptive names and are identified based on the type of control to indicate how selection should be performed. Content authors can apply descriptive labels to controls in their content to guide user interaction.
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA)	Not Evaluated	Overall styling takes color contrast into account. Elements that do not meet minimum contrast are intentionally styled that way to indicate hidden or non-enabled status, in which case higher contrast from background would make them difficult to distinguish from displayed and enabled elements.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not Applicable	Not applicable. WebFOCUS does not include pre-recorded audio.
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Not Evaluated	WebFOCUS Hub follows a logical order from high level navigation to specific content interaction. WebFOCUS charts and reports provide navigation through elements representing different data points. Both of these interfaces reflect visual structure.
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)	Not Evaluated	WebFOCUS Hub has a top-level page title, and content authors can add descriptive headers to their pages, charts, and reports.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Not Evaluated	Keyboard navigation through tabbing is supported. In the WebFOCUS Hub and in WebFOCUS Designer, an additional navigation menu can be accessed using the key combination Ctrl + Shift + F10 that allows users to jump to different areas of the interface without having to tab all the way through.
<a href="#">2.2.3 No Timing</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Not Evaluated	
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#">2.3.2 Three Flashes</a> (Level AAA)	Not Evaluated	
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only)	Not Evaluated	



<a href="#">2.4.8 Location</a> (Level AAA)	Not Evaluated	Information about the user's location within a set of Web pages is available.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)	Not Evaluated	Each button in the WebFOCUS Hub and Designer interfaces has a descriptive name that indicates its purpose. Content authors can add descriptive titles to drill-down hyperlinks that they add to their charts and reports.
<a href="#">2.4.10 Section Headings</a> (Level AAA)	Not Evaluated	The WebFOCUS Hub has descriptive headings, and labels for each interface element. Content authors can provide headings for their content, and labels are provided in charts and reports automatically based on data values.
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only)	Not Evaluated	
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	Not Evaluated	
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Not Evaluated	A mechanism for identifying the expanded form or meaning of abbreviations is available.
<a href="#">3.1.5 Reading Level</a> (Level AAA)	Not Evaluated	
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	Not Evaluated	
<a href="#">3.2.5 Change on Request</a> (Level AAA)	Not Evaluated	
<a href="#">3.3.5 Help</a> (Level AAA)	Not Evaluated	
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Not Evaluated	No processing of legal or financial transactions from WebFOCUS 9.2.0 to external systems that would require special error handling.

## Legal Disclaimer Cloud Software Group, Inc.

*Cloud Software Group, Inc. and the Cloud Software Group logo are either trademarks or registered trademarks of Cloud Software Group, Inc. in the United States and/or other countries. A list of Cloud Software Group's trademarks and trademark guidelines is available at <https://www.cloud.com/legal>. All other product and company names and marks mentioned in this document are the property of their respective owners and are mentioned for identification purposes only. Please refer to Cloud Software Group's Third Party Trademark Notices ( <https://www.cloud.com/legal>) for more information.*

*This information is true and correct to the best of our knowledge as of the date printed on the front page of this document; is supplied for customer evaluation purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the customer and its users. However, should you notice any issues, please report these to us so that they can be proactively addressed.*

*Rest assured the organization is working on improving accessibility of applications by performing regular audits being carried out and including accessibility as core practice in our development processes.*

*Copyright ©2025. Cloud Software Group, Inc. All Rights Reserved.*